INS. CASE OWNER	CC 4/1111801 7170	U JOAC IDAC
Surveyor;	MARKS DOI: ASSIGNMENT /	Dute / Time: Registered in Merimen: 20 (n x 8
Pre-assign / CCU	SHA GERRY	7 TOR WITTER SHARE
Name of insured	CIPU Policy No	mil moois
Invared Tel No.	HP: / Make/N	Tomoth Tomoth
Excess Sec II :SS	11/1/12	Accident: GINEPORE KO THOS LATENME
Is driver the owner		AFTER MY EUTHBETH UNK.
		REPORT: (PE) / NO : TP GIA REPORT(YE) / NO
Driver Tel		
578765	<u> </u>	
INSRS WSP Tel Liability: JCN RMKS	INSRS: WSP; WSP; Tel: Liability: RMKS: RMKS:	ty: WSP: Tel: Liability:
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		Authorization To Act:
	RECLIVE CUTU From DA	Rehave Vanaber:
- dalla	to I to take a society of	Final Repair Bill
25/7/19	Email to without report daim.	Car Renal Invince
		Towing Invoice
		LTA/GIA:
	THIS CALLS IN	Medical Bill
	VIVIAN	PIR
		Mandate/Reject Instruction:
	25/07/19	LOD
RELIMINARY ADVICE	Date/Time: Sent By:	Payment Breakdown Form:
WALLES AND ADVICE	acid by	Post-Repair Photos: Others:
INALIZATION	Date/Time: Confirm with:	Confirm by:
epair Cost	SS (days) Reduction: %	Email Call
NAL SETTLEMENT	Date/Time: Confirm with	Email Cal
nol Liability:	% (Agreed / Assessed) BOLA S/N No. :	If NO or B 28. Ass. Lia:
epair Cost:	SS	11 1.00 01 D 25, 713, CD2
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IAT.TA Search	88	
c fix at	55	Claim status: Normal/Reject/Private Settle
obursenun	AS (e.g. Tow/ Independent)	2) Report Format 1970
rgal Cost	SS	3) Survey fee: 0-11 # 20.00
NAL PAYMENT	S\$ Global Sum S\$: Date/Time: Confirm with:	
	Management (1997)	Email Cal
	88 Name 1:	
iyee 2: (Strike if N.A.)	SS Name 2:	

	/
(080 1/13) - Wel REF:	1011
	SIGNMENT
Carrow Ca	101-00/20 111
From: Date: Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or (A)
To Inspect Vehicle No: STT £760 A	
at Workshop m/s	4 7
01 07-23	Colour School A/C: Insured / Std / NI / NA
Insured:	Sp.Reading 300/3 T/Radio: Insured / Std / NI / NA
Policy No.	Eng/No:
Claims No.	CINO: SJNFEAJILU1645207
Sum Insured Excess:	Gen. Cond: Good / Fair / Poor / Burnt
(Client's Record)	Steering: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Brake: Inorder L Jammed / Leaked / Burnt or
	Modi: NII S/Rim L STD A/Rim or
(Policy Condition)	Tyre Size: F: 218/60216
Remark: The veh had commenced its N/S 0/S	R:
repair at the time of inspection.	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
Bal. or Market Value:	TOYO/YOKO or
	Front Rear
ACTION OF THE MARKET THE STATE OF THE STATE	R/Bal 6 mm R/Bal mm
	L/Sal. 6 mm L/Bal 6 mm
THE STATE OF THE S	D.O.A 14/9/18 D.O.I 28/9/18
	Survey held at
CA / REV / REP. / 24 HRS #\$331)	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted: Vehicle: IN / OUT	~ MS P.
Date / Time Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
25/7/19 Submit US \$ 1000.00 with	2 working days
	J days
	(Red - \$ 2704.00
	(Ped - \$ 2204.00 69:/)
ate/Time, File Pass to?	
Preli. Report	Days Of Repair:
: Final Report F	Resurvey No. of Trip: Survey Fee:
	Transportation:
Add Fee:	
eport Format :	: Interview (\$) Photos
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	: Tech. Invs (\$) Others
ump Sum / I.B.I: (\$)	:Weekend (\$
	TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	20x24nterasm_navacum	Internationale Des Experts En Automo	
ND	IA INTERNATIONAL INSURANCE PL	Ref : CC4/III1801713	0/Ujb3
64 C #05	CECIL STREET -02 IOB BUILDING SINGAPORE 049711	Date: 20-09-2018 Code: III2	
1.	Policy Par	ticulars :- THIRD PARTY CLAIR	М
	Insured Veh. SHA 4622D	Veh. Inspected	SJT 8765A
	Policy No.	Coverage (\$)	0.00
	Claim No.	Excess (\$)	0.00
	Assign From	Assign Date	20/09/2018
2.	Vehic	cle Particulars & Condition	
	Make & Model	c.c	0
	Engine No. HIDDEN	Year of Reg.	
	Chassis No.	Colour	
	Odometer -	Steering	
	Brakes	Modification	
	General		
3.		Conditions of Tyres	
	Size	Make	Balance
	R/H Front Tyre		mm
	L/H Front Tyre		mm
	R/H Rear Tyre		mm
	L/H Rear Tyre		mm
4.	D	Description of Damages	
5.		General Information	
-	Accident Date 14/09/2018	Inspection Date	28/09/2018
	Survey held at JCN AUTOLUTION	,	
5a.		Remarks	
	A)THE INSPECTION WAS CONDUCTED OF		

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Wednesday, 19 September 2018 3:59 PM

To:

erik@jcngrp.com; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Sherini Pillai

Subject:

RE: REQUEST PRE REPAIR INSPECTION FOR SJT8765A

Attachments:

INDIA-PRI, SJT8765A 14092018.odt

4.24pm & 19/1/18
person @ Mr. Enc
vehicle not In.

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SJT8765A and let us have your report urgently.

This claim will be handled by Ms Sherini,

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: erik@jcngrp.com [mailto:erik@jcngrp.com]

Sent: 19 September, 2018 3:11 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: REQUEST PRE REPAIR INSPECTION FOR SJT8765A

Hi

Please kindly arrange LKK to contact me.

Regards, Chan

JCN AUTOLUTION PTE LTD

No.1 Kaki Bukit Ave 6, Blk D #01-85

Autobay@Kaki Bukit

5 417883

Mobile: +65 9677 5772 E-mail: erik@jcngrp.com

From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Tuesday, 18 September 2018 5:28 PM

To: erik@jcngrp.com

Subject: RE: REQUEST PRE REPAIR INSPECTION FOR SJT8765A

you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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or any modification.

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Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

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Registration No. 198703792-K



JCN Autolution Pte Ltd COMPANY REG. NO.: 201813305W

 No.1 Kaki Bukit Ave 6, Blk D #01-85, AutoBay @ Kaki Bukit, Singapore 417883.

★+65 6881 1772 Sales@jcngrp.com

Date: 18-SEP-2018

India International Insurance Pte Ltd 64, Cecil Street #04-00 & #05-00 IOB Building Singapore 049711

Tel: 6347 6100 Fax: 6225 7743

E: motorclaim@iii.com.sg Attn: lalitha@iii.com.sg

Attn: Motor Claims Department

Dear Sir/Madam

ACCIDENT INVOLVING VEHICLES <u>SJT8765A AND SHA4622D</u> ON <u>14-SEP-2018 AT 1520HRS</u> ALONG BIDEFORD ROAD.

- We act for the Owner of Vehicle No. <u>SJT8765A</u> whose vehicle was damaged as a result of an accident with your Insured, the Driver of Vehicle No. <u>SHA4622D</u> on 14-SEP-2018.
- As a result of the accident, our client's vehicle has been damaged. Please kindly revert back to us once you/Insurer have received this notice and a Pre-Repair Inspection will be arrange within the next 02 working days before we carry out any repairs to the mentioned vehicle.
- If we do not receive any reply or instruction from you/Insurer within the stipulated timeline, our client/we shall proceed to repair the mentioned vehicle without further reference to you/Insurer.

Please kindly contact me @ 9677 5772 should you require more information. Location for PRI: No.8 Kaki Bukit Ave 4, #06-21, Premier@KakiBukit S415875.

Yours faithfully,

Erik Chan JCN Autolution Pte Ltd

M: 9677 5772 O: 6881 1772



JCN Autolution Pte Ltd COMPANY REG. NO.: 201813305W

 No.1 Kaki Bukit Ave 6, Blk D #01-85, AutoBay @ Kaki Bukit, Singapore 417883.

☎+65 6881 1772 ☑ sales@jcngrp.com

E: erik@jcngrp.com

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Thursday, 25 July, 2019 11:35 AM

To: erik@jcngrp.com

Subject: Your Ref: SJT 8765A,Our Ref: CC3/III18017130/Uwa3,Accident on 14/09/2018

involving SJT 8765A & SHA 4622D

Attachments: SHA 4622D.MP4

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your Ref: SJT 8765A

Our Ref: CC3/III18017130/Uwa3

Dear Sir/Madam,

Accident on 14/09/2018 involving SJT 8765A & SHA 4622D

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on our Insured's video, your client swerved into our Insured's lane.

We attached herewith our insured's CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Page 1 of 1

\dots CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj	Submitted	Ins Auth'ed	Stat	US:	
Main	21 Sep 2018 Edit Reg		19 Sep 2018 00:00 Edit Adj Rpt	\$\$1,000 Edit Es	0.00 timates	and the same	,000.00 ew Rpt		Rep	Pending for Survey Report Cancel Case	
)	Main	∏ R	eference	_ c	laim Det	ails	$\neg \Gamma$	Documents		1 -	Show All
CLAIM SU	BFOLDER DE	TAILS					[Created I	by adjuster]			
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.:	19930382	1R					
Main Claimant:	TAN LEE	ANG, ID: 50838	833D								
Vehicle Reg No.:	SJT8765A Date of Loss: 14/09/2018 00:00 - :59 [27 Months and 17 Days From LTA Reg Date (Man Y					Man Yr)]					
Claim Type	TP / MC	TP / MCT18090388			Policy/Co Note No.		MCOM0015				
Vehicle Reg No. (Insured):	SHA4622	D			Policy No (Claiman		GA356625/1				
					Excess:						
Repairer:		ution Pte Ltd - K : 96775772	aki Bukit (HQ) NO.	1 KAKI BU	KIT AVEN	UE 6,	BLK D #01-	85 , AUTOBAY @ F	CAKI BUR	IT, 4178	83 Kaki
Handling Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 6347	6100 [Hand	lled by Sheri	ni Pillai)			
Claimant's Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 7288								
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	6-3561	[Handled	by M	ARCUS CHU	A] [Final Rg	t due (01/10/2	018]
ASSOCIAT	ED MAIL RE	CEIVED						Viev	IIA:v	Compose	Case Mail
• III_SG (09/10/2018):	Alert - Adj Mand	ate Approved (S\$0).00) - SJ	r8765A -	Clair	m Handler:	Sherini Pillai			
ALL ASSO	CIATED TAS	KS∃				- 1	View All S	earth Tasks C	reate Nev	r Task	Complete
Due Date No results.	Priority	Type Task	Group Subject	Hand	ler A	ssign	ned By	Completed On	Cre	ated On	Done

Claim Documents

*SJT8765A (MCT18090388)

[SHA4622D]

TP

TAN LEE ANG

Sep 14 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Jcn Autolution Pte Ltd - Kaki Bukit

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7	25/07/19 11:19	General View	0	Load JPG	~
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3	25/07/19 11:36	Email to wkshop reject claim 25.7.19	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.	•		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			V
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18017130/UWB3Q2

Date:

01/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SJT8765A

Insured Vehicle No:

SHA4622D

Date of Loss:

14/09/2018

Nature of Claim:

TP

Claim No: MCT18090388

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJT8765A

Make & Model:

NISSAN QASHQAI, 1.2 (A)

Engine No:

HRA2275614A

30013 km

Reg. Date:

28/05/2016 (Man. Year: 2016)

Chassis No: Odometer:

SJNFEAJ11U1655207

Colour Engine Capacity:

1197 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side: Front Right Side: Goodyear 6 mm

Rear Left Side: Rear Right Side:

Goodyear 6 mm Goodyear 6 mm

Goodyear 6 mm The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,864.00	486.90	1,377.10	73.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,340.00	780.00	560.00	41.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,204.00	1,266.90	1,937.10	60.46
Approved Total (Overridden) (S\$)		1,000.00		
Nett Amount (S\$)	3,204.00	1,000.00	2,204.00	68.79

INSPECTION

Date of Assignment:

19/09/2018

Date Inspected:

28/09/2018 Inspected At:

Jcn Autolution Pte Ltd - Kaki Bukit (HQ)

NO.1 KAKI BUKIT AVENUE 6, BLK D #01-

85 , AUTOBAY @ KAKI BUKIT

Singapore 417883

Estimated Period of Repair:

2.0 days

Adjuster: MARCUS CHUA

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 31 Jul 2019)
Parts:	M1-SUV	NISSAN QASHQAI 1.2 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SJT8765A)
Validity:		es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values n	ot in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT FENDER OUTER PROTECTOR N/S	Grazed	541.00 F	*541.00 FL
2	1		*FRT FENDER N/S	Repair	616.00 F	*-FL
3	1		*FRT BUMPER	Repair	707.00 F	*-FL
F=Fn	inchise	part. L≈ListIte	mDisc.	-		
				Sub Total (S\$)	1,864.00	541.00
			- List Item Discount on L Items	0.00/10.00% (S\$)_	0.00	54.10
				Total Parts (S\$)	1,864.00	486.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items		- 1871 120	
1	TO CHECK WIRING	New	50.00	20.00
2	TO SPRAY RUST PROOFING	New	50.00	0.00
3	LABOUR FOR PANEL BEATING	New	480.00	300.00
4	TO PUTTY & SPRAY PAINTING	New	680.00	400.00
5	TO CONDUCT WHEEL ALIGNMENT	New	80.00	60.00
		Gross Labour Cost (S\$)	1,340.00	780.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.