

INSURANCE

INS. CASE OWNER

CC 7/AIG1801 2118

LKK:

IDAC:

Surveyor:

RASHI

DOI:

ASSIGNMENT

19/1/18

Date / Time:

19/1/18

Registered in Merimen:

19/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SEU 2118

Name of Insured:

DANIEL LAM TAM

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

19/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

600000000000

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA- YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHO 51111



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMRT



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time:

SHO 51111 - 4 SEU 2118

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

29/1/18 - VC

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIR

\$5 1,416.66

(3 days) Reduction:

44

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

\$5 1,416.66

Loss of Rental (LOR):

\$5 699.78

(6 days) x \$116.63

Loss of Use (LOU):

\$5 60

(560 x 1 days)

Loss of Income (LOI):

\$5

(S x days)

LOI only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search:

\$5 700

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

If NO or B 28, Ass. Lia:

(OI Repair-Related TP)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00

Total:

\$5 2,183.44

Global Sum \$5:

2,180.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 2,180.00

Name 1:

SMRT TAXIS FTE LTD

Payee 2: (Strike if N.A.):

\$5

Name 2:

-

Payee 3: (Strike if N.A.):

\$5

Name 3:

-

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop mis _____

of _____

Insured: _____

Policy No. _____

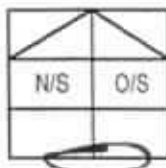
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHB599C Yr Regn: 2017 / PACType: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIUS 1.8 C.C. 1798Colour: MARON A/C: Insured / Std / NI / NASp. Reading: - T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 3TAKB3Fu103576046Gen. Cond: Good / Fair / Poor / BurntSteering: Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 17/09/18 D.O.I. 17/09/18Survey held at SMRTDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$1,416.00
C/P: \$1,126.20 (44%)

09/18/2016

A14/SKU335SR

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) \$ + RS \$ _____☐ : Interview (\$ _____) Photos☐ : Tech. Invs (\$ _____) Others☐ : Weekend (\$ _____) -

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18017118/R1ub3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 20-09-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKU 3355R	Veh. Inspected	SHB 5919L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	17/09/2018	Inspection Date	19/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Section A - Accident Details

Registration Number	SHB5919L
Case Reference Number	TAX/09/18/2076
Registration Date	12/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	WEE SWEE POH
Type of Accident	Head to Rear
Accident Date and Time	17/09/2018 3:45 PM
Accident Reported Date and Time	17/09/2018 7:20 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle Is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097980
Special Instruction to ARC, if any	
Prepared Date and Time	14/10/2018 11:48 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$300.00
Total Spray Cost	\$558.00	\$200.00
Total Spare Part Cost	\$1,286.85	\$856.66
Total Other Cost	\$360.00	\$60.00
TOTAL COST	\$2,711.85	\$1,416.66
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	3.0
Prepared / Adjusted By	Kim Ming Chin	RASUL (LKK) / AIG
ARC / Surveyor Sign Off Date		
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1810-0380	Invoice Number	
Quotation Date	19.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$507.00	\$300.00
Total Labour	\$507.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$558.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00 <i>XAN</i>
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$60.00 <i>/</i>
TO WASH AND VACUUM	\$60.00	\$0.00 <i>XAN</i>
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00 <i>XAN</i>
Total Other Costs	\$360.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.93	Replace	Replace <i>/</i>
			GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace <i>/</i>
			COVER, GUARD RR BUMPER LOWER	1.00	\$14.80	25.00	\$11.10	Replace	Not Given <i>XAN</i>
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Not Given <i>XAN</i>
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace <i>/</i>
		5202347030	REAR BUMPER REINFORCEMENT	1.00	\$318.80	25.00	\$239.10	Replace	Not Given <i>XAN</i>
Total					\$1,555.80		\$856.66		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

$$\begin{array}{r}
 856.66 \\
 + 300.00 \\
 + 260.00 \\
 \hline
 1416.66
 \end{array}$$

SMRT Accident Taxi Repair Estimates

Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SHB 5919L Ref. No. TAX 9 / 18 / 2076

Make / Model : TOYOTA PRIUS 4 Reg. Date : 12/12/2017

Name of Driver : WEE SWEE POH

Date/Time of Accident : 17/09/2018 15:45

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

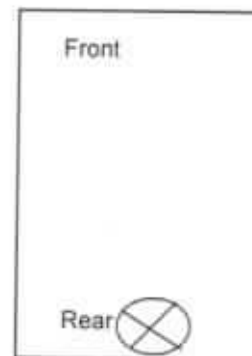
Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 2409

Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : _____ Date : _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU103576046 Mileage : _____

Date Prepared : 18/09/2018 Repair Completed date/time: _____

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>338.00</u>	\$ _____
Total Spray Painting Charges :	\$ <u>558.00</u>	\$ _____
Total Material Charges :	\$ <u>1286.86</u>	\$ _____
Other Charges :	\$ <u>360.00</u>	\$ _____
TOTAL :	\$ <u>2542.86</u>	\$ <u>0</u> ()
No. of Repair Days :	[<u>3</u>] days	[<u>3</u>] days p/p

Signature : _____

Prepared by: MING

18/09/2018 10:27

Adjusted by:

Pam
17/09/18 @ 1535

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____

Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	507.00	300
Total Labour	\$ 507.00	\$ -

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY BUMPER BEAM	180.00	X
TO REPSRAY REAR BUMPER	378.00	200
Total Spray Painting & Panel Beating	\$ 558.00	\$ -

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	X
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60
TO WASH AND VACUUM	60.00	X
TO REPLACE SUNDRY PARTS	100.00	X
Total Other Costs	\$ 360.00	\$ -

Part 4 - Spare Parts / Material Usage

Reservation No : _

Page ()

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (/)	Not given (x) Repair (R) Replace (/)
5215947913	COVER, RR BUMPER ASSY	1	423.9	25%	317.93	/	DE-
5245347010	GUARD, RR BUMPER, LOWER	1	558.3	25%	418.73	/	cut-
5216947020	COVER, GUARD RR BUMPER LOWER	1	14.8	25%	11.1	/	EX cut
	SENSOR REVERSE	1	180	0%	180	/	? X cut
	PIXEL STICKER	2	60	25%	120	/	new-
5202347030	REAR BUMPER REINFORCEMENT	1	318.8	25%	239.1	/	? X cut
TOTAL MATERIALS					\$	1,286.86	

1 of 1 100% Find | Next

Select a format

Export



25 September 2018

SMRT TAXIS PTI

Woodlands Industrial Park
Singapore
Tel : 65 647
Fax : 65 636
www.smrt

Vehicle Attachment History of WEE SWEE POH (S0171660C)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHB5703S	NISSAN	CEDRIC-QD32	MAIN	18/03/2005 03:00 PM	26/07/2006 12:30 PM	VEHCG
SHC4502G	MERCEDES	E220-EUROIV	MAIN	26/07/2006 04:00 PM	13/04/2007 03:30 PM	VEHCG
SHC4502G	MERCEDES	E220-EUROIV	MAIN	19/04/2007 11:00 AM	11/11/2008 09:30 AM	VEHCG
SHB5705L	HYUNDAI	STAREX-2.5	MAIN	11/11/2008 01:30 PM	28/01/2009 09:00 AM	VEHCG
SHB5705L	HYUNDAI	STAREX-2.5	MAIN	02/02/2009 10:40 AM	11/05/2010 08:30 AM	TEMRT
SHB5705L	HYUNDAI	STAREX-2.5	MAIN	17/05/2010 08:50 AM	05/07/2011 08:30 AM	VEHCG
SHB5286D	CHEVROLET	EPICA-2.0	MAIN	05/07/2011 10:30 AM	05/09/2011 08:30 AM	TEMRT
SHB5286D	CHEVROLET	EPICA-2.0	MAIN	10/09/2011 08:30 AM	08/06/2012 03:45 PM	Temp Return
SHB5286D	CHEVROLET	EPICA-2.0	MAIN	13/06/2012 01:45 PM	26/03/2013 03:15 PM	Vehicle Change
SHB191B	LONDON TAXI	TX4	MAIN	26/03/2013 04:10 PM	29/10/2013 02:20 PM	Licence suspended
SHC4319U	TOYOTA	PRIUS	MAIN	06/12/2013 03:30 PM	25/01/2017 09:35 AM	Vehicle Change
SHB5335X	TOYOTA	PRIUS	MAIN	25/01/2017 03:00 PM	12/12/2017 08:30 AM	Vehicle Change
SHB5919L	TOYOTA	PRIUS4	MAIN	12/12/2017 04:30 PM		
SHB1757M	TOYOTA	PRIUS	COURTESY	19/11/2015 03:00 PM	24/11/2015 01:30 PM	
SHC4670D	TOYOTA	PRIUS	COURTESY	18/09/2018 11:22 AM	24/09/2018 10:35 AM	

Pag



Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 12 December, 2018 10:04 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 17/9/2018 involving SHB 5919L & SKU 3355R (AIG's insured)
Our Ref: TAX/09/18/2076/lg
Attachments: 09 18 2076.pdf; vehicle attachment history.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1416.66
Loss of Rental	\$758.10 (6.5 days x \$116.63)
Loss of Income	\$30.00 (**0.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2211.76

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

** our hirer has taken a courtesy taxi on 18/9/2018. Please refer to the attached vehicle attachment history.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 NOVEMBER 2018

**PANG CHU KANG
BLOCK 53 HUME AVENUE
#06-10
SINGAPORE 598751**

Dear Sir/Madam,

**OUR REF : CC3/AIG18017118/R1hb3
YOUR REF : SKU 3355R
ACCIDENT INVOLVING SKU 3355R AND SHB 5919L ALONG WOODLANDS
AVENUE 3 ON 17.09.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 5919L against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHB 5919L. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHB 5919L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5919L that was damaged pursuant to the accident which occurred on 17/09/2018 (date) along WOODLANDS AVENUE 3 (location) involving vehicle no/s SKU 3355R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of May (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,150.00** (Global Sum – all in) for vehicle no. **SHB 5919L** that was damaged pursuant to the accident which occurred on **17/09/2018** (date) along **WOODLANDS AVENUE 3** (location) involving vehicle no/s **SKU 3355R**. This is pursuant to the inspection conducted on **19/09/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 5919L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5919L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of May (month) **2019** (year)


MOR

Signed by appointed surveyor


[Signature]

Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181100553
Date : 28.11.2018
Vehicle No. : SHB5919L
Your Ref No. : TAX/09/18/2076
Our Ref No. : 24097980
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.93
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	(25.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	(25.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 856.66
Labour					
TO REPAIR REAR PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
Others					
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,416.66

Remark :

Make/Model : PRIUS4
Accident Date : 17.09.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/18/2076

From: SMRT Taxis Pte Ltd

Date: 24/9/2018

**ACCIDENT ON 17/09/2018 INVOLVING SHB 5919L & SKU 3355R
ALONG WOODLANDS AVE 3**

This is to confirm that the daily rental rate for SHB 5919L is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD

A handwritten signature in black ink, appearing to be a stylized 'S' or 'L' shape.

for Manager



Laid Up Report

Accident Start Date : 01/09/2018

Accident End Date : 08/12/2018

Date Generated : 08/12/2018

User Name : OngHuaYen

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX03/18/2076	SHB5919L	SMRT Taxis Pte Ltd	TOYOTA	PRUIS4	24037980	17/09/2018 4:20 PM	24/09/2018 10:27 AM

Enquire Transaction History

Enquire Transaction History Enquiry

Log Date/Time:	18 Sep 2018 / 11:26:58		
Asset Type:	Vehicle:	Transaction Amount:	\$7.49
Asset ID:	SKU3355R		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180918112658824655

Search Date / Time: 17 Sep 2018 15:45:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express


CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Sep 2018 Edit Reg		19 Sep 2018 00:00 Edit Adj Rpt	S\$1,416.66 Edit Estimates	S\$1,416.66 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	PANG CHU KANG , ID: S2072367Z								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB5919L	Date of Loss:	17/09/2018 15:00 - :59 [9 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9099776099SG	Policy/Cover Note No.:	2100418003 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKU3355R	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 01/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (24/09/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5919L (9099776099SG)
[SKU3355R]
TP
SMRT TAXIS PTE LTD
Sep 17 2018 3:00PM
[PANG CHU KANG]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			
Letters/Correspondences															1 per page			<input type="checkbox"/>		<input checked="" type="checkbox"/>	
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail		Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1		Edit				
Photos/Images															3 per page			<input type="checkbox"/>		<input checked="" type="checkbox"/>	
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail		Print		
1	29/11/18 09:31		Chassis Number												1		Load JPG		<input checked="" type="checkbox"/>		
2	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
3	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
4	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
5	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
6	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
7	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
8	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
9	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
10	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
11	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
12	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
13	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
14	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
15	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
16	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
17	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
18	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
19	29/11/18 09:32		General View												1		Load JPG		<input checked="" type="checkbox"/>		
20	29/11/18 09:32		Reinspection Photo												1		Load JPG		<input checked="" type="checkbox"/>		
21	29/11/18 09:32		Reinspection Photo												1		Load JPG		<input checked="" type="checkbox"/>		
22	29/11/18 09:32		Reinspection Photo												1		Load JPG		<input checked="" type="checkbox"/>		
Documentation															1 per page			<input type="checkbox"/>		<input checked="" type="checkbox"/>	
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail		Print		
1	20/09/18 18:51		TP ESTIMATE- MARKED												1		Load PDF				
2	20/09/18 18:51		TP GIA REPORT												1		Load PDF				
3	25/09/18 09:07		Non reporting letter												1		Load PDF				
4	29/11/18 09:29		OI DRIVING LICENCE STATUS												1		Load PDF				
5	29/11/18 09:47		LETTER TO OI												1		Load PDF				
6	17/06/19 12:04		WORKSHOP INVOICE												1		Load PDF				
7	17/06/19 12:04		AUTHORISATION TO ACT FORM												1		Load PDF				
8	17/06/19 12:04		Release Voucher												1		Load PDF				
9	17/06/19 12:04		RENTAL RECEIPT												1		Load PDF				
10	17/06/19 12:04		RENTAL MILEAGE												1		Load PDF				
11	17/06/19 12:04		LTA SEARCH												1		Load PDF				

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	01/10/18 16:27	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKU3355R (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB5919L (TP veh)		
Date of Accident:	17/09/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,040.80
Final Repair Cost	:	\$	2,150.00
Loss of Use	:	\$	1.00 days at \$60.00 per day
Rental (if any)	:	\$	6 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,150.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,150.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

17 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18017118/R1HB3Q2

Date: 17/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100418003
Claimant Vehicle No : SHB5919L **Insured Vehicle No :** SKU3355R
Date of Loss: 17/09/2018 **Nature of Claim:** TP **Claim No:** 9099776099SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB5919L**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 22RS111324
 Reg. Date: 12/12/2017 (Man. Year: 2017) Chassis No: JTDKB3FU103576046
 Colour: Maroon Odometer: 0 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,615.80	856.66	759.14	46.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,425.00	560.00	865.00	60.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,040.80	1,416.66	1,624.14	53.41
+ Loss of Use (1.0 x S\$60.00/day) (S\$)		60.00		
+ Car Rental (6.0 x S\$116.63/day) (S\$)		699.78		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,183.44		
Global Sum Settlement (S\$)		2,150.00		

INSPECTION

Date of Assignment: 19/09/2018
 Date Inspected: 19/09/2018 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,RR BUMPER ASSY (DISC 25%)	Deformed	423.90 F	*317.93 F
2	1		*GUARD ,RR BUMPER ,LOWER (DISC 25%)	Cut	558.30 F	*418.73 F
3	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
4	1		*COVER ,GUARD RR BUMPER LOWER	Serviceable	14.80 F	*- F
5	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
6	1		*REAR BUMPER REINFORCEMENT	Serviceable	318.80 F	*- F
Total Parts (S\$)					1,615.80	856.66

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	60.00
3	TO WASH AND VACUUM	New	60.00	0.00
4	TO REPLACE SUNDRY PARTS	New	100.00	0.00
5	PANEL BEATING & BODY WORK	New	507.00	300.00
6	SPRAY PAINT	New	558.00	200.00
Gross Labour Cost (S\$)			1,425.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >