

INSURANCE

INS. CASE OWNER:

CC 3/AIG1801

LKK:

IDAC:

Surveyor:

RASHI

DOI:

ASSIGNMENT

12/11/18

Date / Time:

14/11/18

Registered in Merimen:

10/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUA 6718B

Name of Insured:

HWEKKE ESTHER GUNTAM

Insured Tel No.:

HP: 9425100

Excess Sec II:SS

D.O.A:

18/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

062846011954

Policy No.:

100465814

Make / Model:

VOWO

Place of Accident:

KUALA AIRPORT TO TR

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SUA 6718B

SHU 4525E

SIN 3912D



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHU 4525E - 7

SUA 6718B - 7

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by:

Email

Call

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

LIS

S\$ 7,150

(13 days) Reduction:

19

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21/1/2018

Confirm with:

Lee Gek

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

Repair Cost:

S\$ 7,150

Loss of Rental (LOR):

S\$ 1,738.75

(13 days)

x \$133.75

Loss of Use (LOU):

S\$

-

(S

- x

- days)

Loss of Income (LOI):

S\$

-

(S

- x

- days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

7.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

8,895.75

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

8,895.75

Name 1:

SMRT TAXIS PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP

\$320

COPY SENT

10/1/2020

Surveyor: P. J. J.

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 13 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 4525R Yr Regn: 2014 / SEPType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIMS 1-8 c.c. 1798Colour: MARON A/C: Insured / Std / NI / NASp. Reading: 387888 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN 364905748268Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 155/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FMKEN

Front Rear

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 18/09/18 D.O.I. 19/09/18Survey held at SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

CL/S \$7,150 / Red \$6,961.16 / 49.1)

09/18/2019

A/C / S/A 67/8A

13 days

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

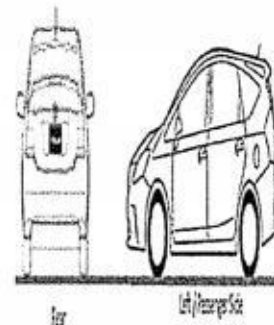
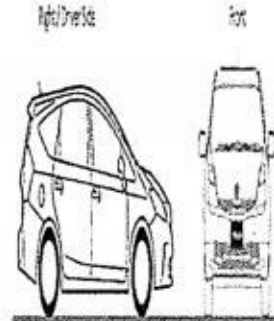
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18017115/R1wb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 20-09-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLA 6718B	Veh. Inspected	SHC 4525R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/09/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/09/2018	Inspection Date	19/09/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Analised. ✓

Section A - Accident Details

Registration Number	SHC4525R
Case Reference Number	TAX/09/18/2079
Registration Date	10/09/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	EFFENDI HAMID
Type of Accident	Head to Rear
Accident Date and Time	18/09/18 9:00 AM
Accident Reported Date and Time	18/09/18 12:00 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097990
Special Instruction to ARC, if any	AIG - LKK
Prepared Date and Time	14/10/18 12:03 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,122.00	\$1,430.00
Total Spray Cost	\$2,988.00	\$1,350.00
Total Spare Part Cost	\$7,791.16	\$4,008.26
Total Other Cost	\$1,210.00	\$370.00
TOTAL COST	\$14,111.16	\$7,158.26
Lump Sum Total	\$0.00	\$7,150.00 (L/S)
Number of Repair Days	14.0	13.0
Prepared / Adjusted By	Kim Ming Chin	RASUL (LKK) / AIG
ARC / Surveyor Sign Off Date		
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0003	Invoice Number	
Quotation Date	01.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates
Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	\$338.00	\$150.00 ✓
TO REPAIR REAR PORTION	\$1,014.00	\$900.00 ✓
TO REPAIR FRONT HOOD	\$200.00	\$100.00 (S)
TO REMOVE AND REFIT REAR END PANEL	\$450.00	\$200.00 (S)
TO REPAIR REAR SPARE TYRE PANEL	\$120.00	\$80.00 (S)
Total Labour	\$2,122.00	\$1,430.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$200.00	\$200.00 ✓
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	\$180.00	\$0.00
TO REPSRAY FRONT HOOD	\$378.00	\$200.00 ✓
TO REPSRAY REAR BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY REAR SPARE TYRE PANEL	\$180.00	\$50.00 (S)
TO RESPRAY REAR PANEL	\$180.00	\$100.00 ✓
TO RESPRAY TAIL GATE	\$378.00	\$200.00 ✓
TO RESPRAY REAR FENDER LH	\$378.00	\$200.00 ✓
TO RESPRAY TROUGH BACK DOOR LH	\$180.00	\$0.00
TO RESRAY REAR DOOR LH	\$378.00	\$200.00 ✓
Total Spray Painting & Panel Beating	\$2,988.00	\$1,350.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$40.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$60.00 ✓
TO WASH AND VACUUM	\$60.00	\$0.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$60.00 ✓
TO REMOVE AND REFIX REAR WINDSCREEN	\$240.00	\$120.00 ✓
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$60.00 ✓
TO REMOVE AND REFIT WIRE HARDESS	\$250.00	\$0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$30.00 ✓
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$1,210.00	\$370.00



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 60 Woodlands Industrial Park E4, Singapore 737706
 FAX Number: 63685592
 Estimator Telephone Number: 68622623
 Accident Reporting Number: 8862672

Date Generated: 02/12/2018
 User ID: PehSuan

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
6505517	W	52119-47930	BUMPER FRT	1.00	\$482.00	100.00	\$0.00	Replace	Repair	R X AN
		52611-47080	BUMPER ENERGY ABSORBER FRT	0.00	\$78.80	25.00	\$0.00	Replace	Not Given	X SUC
		52021-47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	25.00	\$0.00	Replace	Not Given	X SUC
			ARM SUB-ASSY, FR BUMPER LH	0.00	\$250.40	25.00	\$0.00	Replace	Not Given	X SUC
			ARM SUB-ASSY, FR BUMPER RH	0.00	\$250.40	25.00	\$0.00	Replace	Not Given	X SUC
			NUMBER PLATE	1.00	\$15.00	0.00	\$15.00	Replace	Replace	✓
			NUMBER PLATE FRAME	1.00	\$12.00	0.00	\$12.00	Replace	Replace	✓
			BUMPER GRILLE SUB-ASSY, LOWER	0.00	\$311.10	25.00	\$0.00	Replace	Not Given	X SUC
6505573		53111-47040	GRILLE, RADIATOR	0.00	\$310.60	25.00	\$0.00	Replace	Not Given	X SUC
6505638		75310-47010	EMBLEM FRONT	1.00	\$86.50	25.00	\$64.88	Replace	Replace	✓
			BUMPER SUPPORT F/LH	0.00	\$76.40	25.00	\$0.00	Replace	Not Given	X SUC
			BUMPER SUPPORT F/RH	0.00	\$76.40	25.00	\$0.00	Replace	Not Given	X SUC
6505555	AN	53301-47060	HOOD PANEL	1.00	\$748.10	100.00	\$0.00	Replace	Repair	R X AN
6505548		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace	✓
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace	✓
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace	✓
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	✓
			BUMPER LIP COVER RR/LH	1.00	\$72.20	25.00	\$54.15	Replace	Replace	✓
		76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace	✓
			BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10	Replace	Replace	✓
			BUMPER SEAL, RR LH	0.00	\$88.90	25.00	\$0.00	Replace	Not Given	X SUC
		67005-47241	TAILGATE ASY	1.00	\$1,007.90	25.00	\$755.93	Replace	Replace	✓
			TAIL GATE DOOR GLASS MOULDING, LH	1.00	\$29.40	25.00	\$22.05	Replace	Replace	✓
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓
			REINFORCEMENT, RR	0.00	\$34.60	25.00	\$0.00	Replace	Not Given	X SUC
4006314	W		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X AN
		58311-47071	SPARE TYRE PANEL	0.00	\$667.70	25.00	\$0.00	Replace	Not Given	X SUC
			TAIL LAMP BRACKET, LH	0.00	\$30.70	25.00	\$0.00	Replace	Not Given	X SUC
		81581-47170	TAIL LAMP LH	1.00	\$548.40	10.00	\$493.56	Replace	Replace	✓
			TROUGH, BACK DOOR LH	0.00	\$110.90	25.00	\$0.00	Replace	Not Given	X SUC
			FENDER RR/LH	1.00	\$766.80	25.00	\$575.10	Replace	Replace	✓
			STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace	✓
			STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace	✓
			FENDER LINER RR/LH	0.00	\$141.30	25.00	\$0.00	Replace	Not Given	X SUC
			DOOR RR/LH	1.00	\$954.50	100.00	\$0.00	Replace	Repair	R X
			DOOR LOCK RR/LH	0.00	\$709.30	25.00	\$0.00	Replace	Not Given	X SUC
		69410-33010	DOOR LOCK STRIKER	0.00	\$40.50	25.00	\$0.00	Replace	Not Given	X SUC
			TAIL GATE DOOR GLASS MOULDING, LH	1.00	\$29.40	25.00	\$22.05	Replace	Replace	✓
			TAIL GATE DOOR GLASS MOULDING, RH	1.00	\$29.40	25.00	\$22.05	Replace	Replace	✓

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
Fax Number: 63665562
Estimator Telephone Number: 68662023
Accident Reporting Number: 68662873

Date Generated: 03/12/2018

User ID: PehSuan

		MOULDING BACK WINDOW, LOWER NO.1	1.00	\$29.40	25.00	\$22.05	Replace	Replace	✓ ncc
		SEALANT W/SCREEN	3.00	\$37.00	0.00	\$111.00	Replace	Replace	✓ ncc
	69350-47030	TAILGATE DOOR LOCK	0.00	\$444.10	25.00	\$0.00	Replace	Not Given	X sue
	67881-47022	TAILGATE DOOR WEATHER STRIP	1.00	\$353.40	25.00	\$265.05	Replace	Replace	✓ cut
		TAILGATE LOCK, COVER	0.00	\$15.70	25.00	\$0.00	Replace	Not Given	X sue
		STRIKER, BACK DOOR	0.00	\$48.90	25.00	\$0.00	Replace	Not Given	X sue
Total				\$10,528.71		\$3,402.01			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
			BRACKET, FR BUMPER	1.00	\$110.40	25.00	\$82.80	Replace	Replace	✓ CRA
6505547		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace	✓ Lt
			ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace	✓ Lt
			ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	25.00	\$104.70	Replace	Replace	✓ Lt
	100%		ANTENNA, ELECTRICAL LOWER REAR	1.00	\$157.40	10.00	\$141.66	Replace	Replace	✓ CRA
			BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace	✓ CRA
			UNDER COVER SUBASSY, RR FLOOR	1.00	\$514.50	25.00	\$385.88	Replace	Replace	✓ CRA
		58307-47060	END PANEL	1.00	\$602.10	25.00	\$451.58	Replace	Replace	✓ Dt
		76087-47020	BUMPER LIP COVER RR/RH	1.00	\$118.10	25.00	\$88.58	Replace	Replace	✓ CRA
		52562-47010	TAIL LAMP BRACKET, RH	1.00	\$30.70	25.00	\$23.03	Replace	Replace	✓ Bule
Total					2,112.90		1,608.31			

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

19,110.10x
5010.32
- 207
4008.26
+ 1430.00
+ 1720.00
7158.26
415 \$7150/-

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX 09/18/2019	Date of Collection :	/ /
Vehicle No	SIC 4525 R	Date of Request	24/09/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (if any)	X

S/N	Part Number	Part Description	Quantity	Unit Price
		FRONT LICENSE PLATE BRACKET	1pc	
	Labour	to REPAIR FRONT HOOD		\$ 200 100
	Labour	to SPRAY FRONT HOOD		\$ 328 200
		REAR BUMPER REINFORCEMENT	1pc	84 -
		ARM SUB ASSY / REAR BUMPER LH	1pc	84 -
		ARM SUB ASSY / REAR BUMPER RH	1pc	84 -

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
Signature of person making this declaration
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

pg 2

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/09/18/2079	Date of Collection	/ /
Vehicle No	SVC 4525 R	Date of Request	24/09/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (if any)	X

S/N	Part Number	Part Description	Quantity	Unit Price
		ANTENNA ELECTRICAL LOWER REAR	1pc	car
		REAR BUMPER LIP RH	1pc	car
		REAR BUMPER RETAINER RH	1pc	car
		UNDER COVER SUB ASSY, REAR DOOR	1pc	car
		REAR END PANEL	1pc	car
		TAIL LAMP LOWER BRACKET RH	1pc	car

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration
(to be signed in front of an authorised witness)

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX 0918/0099	Date of Collection	/ /
Vehicle No	SHC 4525 R	Date of Request	24/09/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	4 05 ✓

S/N	Part Number	Part Description	Quantity	Unit Price
		Labour to REPAIR SPARE TYRE SIDE PANEL LH		\$ 120 50
		Labour to SPRAY SPARE TYRE SIDE PANEL LH		\$ 180 50
		Labour to cut & REPLACE REAR END PANEL		\$ 450 200
		TO REQUEST ADDITIONAL REPAIR DAYS		

<<<Please submit photographs for damaged parts>>>

I, (Name)

(Position)

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making (this declaration)
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

pg 3/3

SMRT Accident Taxi Repair Estimates

Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SHC 4525R Ref. No. TAX 9 / 18 / 2079

Make / Model : TOYOTA PRIUS Reg. Date : 10/09/2014

Name of Driver : EFFENDI HAMID

Date/Time of Accident : 18/09/2018 09:00

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

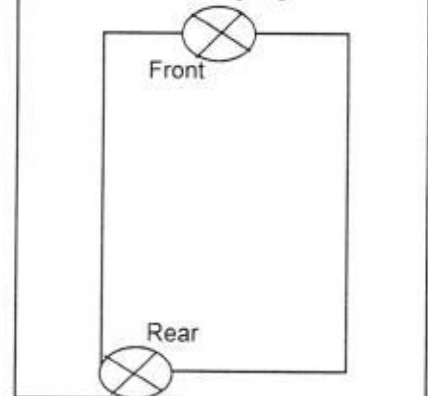
Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 24097990

Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : Date :

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U905748268 Mileage :

Date Prepared : Repair Completed date/time:

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ 1,352.00	\$
Total Spray Painting Charges :	\$ 2,988.00	\$
Total Material Charges :	\$ 7,773.43	\$
Other Charges :	\$ 1,210.00	\$
TOTAL :	\$ 13,323.43	\$ ()
No. of Repair Days :	[9	[9 days - 4/5
Signature :	Prepared by: FOO 19/09/2018 13:25	Adjusted by: [Signature] 19/09/18 01610

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. Invoice No. Invoice Date

Signed : Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	338.00	250 150 ✓
TO REPAIR REAR PORTION	1014.00	900 ✓
Total Labour	\$ 1,352.00	\$ 1050

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200 ✓
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	180.00	X 11 ✓
TO REPSRAY FRONT HOOD	378.00	X 200 ✓
TO REPSRAY REAR BUMPER	378.00	200 ✓
TO RESPRAY REAR PANEL	180.00	100 ✓
TO RESPRAY TAIL GATE	378.00	200 ✓
TO RESPRAY REAR SPARE TYRE PANEL	180.00	50 X 11 ✓
TO RESPRAY REAR FENDER LH	378.00	200 ✓
TO RESPRAY TROUGH BACK DOOR LH	180.00	X 11 ✓
TO RESRAY REAR DOOR LH	378.00	200 ✓
Total Spray Painting & Panel Beating	\$ 2,988.00	\$ 1300

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	60 40 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60 ✓
TO WASH AND VACUUM	60.00	X 11 ✓
TO TRANSFER REAR TAILGATE MECHANISM	120.00	60 ✓
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	120 ✓
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60 ✓
TO REMOVE AND REFIT WIRE HARDESS	250.00	X 11 ✓
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30 ✓
TO REPLACE SUNDRY PARTS	100.00	X 11 ✓
Total Other Costs	\$ 1,210.00	\$

Part 4 - Spare Parts / Material Usage

Reservation No : _____

Page (1)

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (/)	Not given (x) Repair (R) Replace (/)
52119-47930	BUMPER FRT	1	482.00	25%	361.50	/	R X M
52611-47080	BUMPER ENERGY ABSORBER FRT	1	78.80	25%	59.10	/	? X suc
52021-47023	BUMPER REINFORCEMENT FRT	1	498.40	25%	373.80	/	? X suc
57014-47030	ARM SUB-ASSY, FR BUMPER LH	1	250.40	25%	187.80	/	? X suc
57013-47030	ARM SUB-ASSY, FR BUMPER RH	1	250.40	25%	187.80	/	? X suc
52114-47140	BRACKET, FR BUMPER	1	110.40	25%	82.80	/	* ca
	NUMBER PLATE	1	15.00	0%	15.00	/	bt
	NUMBER PLATE FRAME	1	12.00	0%	12.00	/	clp
53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25%	233.33	/	X suc
53111-47040	GRILLE, RADIATOR	1	310.60	25%	232.95	/	X suc
75310-47010	EMBLEM FRONT	1	86.50	25%	64.88	/	new
52116-47040	BUMPER SUPPORT F/LH	1	76.40	25%	57.30	/	X suc
52115-47040	BUMPER SUPPORT F/RH	1	76.40	25%	57.30	/	X suc
53301-47060	HOOD PANEL	1	748.10	25%	561.08	/	X suc R
52159-47905	BUMPER REAR	1	458.60	25%	343.95	/	DE
52161-16010	BUMPER CLIPS	10	1.61	25%	12.07	/	new
52023-12240	BUMPER REINFORCEMENT REAR	1	205.70	25%	154.27	/	? bt
52016-47030	ARM SUB-ASSY, RR BUMPER LH	1	139.60	25%	104.70	/	? bt
52015-47050	ARM SUB-ASSY, RR BUMPER RH	1	139.60	25%	104.70	/	* bt
89997-30070	ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10%	141.66	/	* ca
	SENSOR REVERSE	1	180.00	0%	180.00	/	new
	PIXEL STICKER	2	60.00	0%	120.00	/	new
76088-47020	BUMPER LIP COVER RR/LH	1	72.20	25%	54.15	/	suc
76891-47020	BUMPER LIP REAR	1	228.90	25%	171.67	/	suc
52576-47020	BUMPER SIDE RETAINER RR/LH	1	94.80	25%	71.10	/	new
52575-47020	BUMPER SIDE RETAINER RR/RH	1	94.80	25%	71.10	/	* ca
52592-47021	BUMPER SEAL, RR LH	1	88.90	25%	66.68	/	? X suc

58308-47011	UNDER COVER SUBASSY, RR FLOOR	1	514.50	25%	385.87 365.54	/	? cr
67005-47241	TAILGATE ASY	1	1007.90	25%	755.92	/	Rt
75574-47020	TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	25%	22.05	/	ne
75573-47080	TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	25%	22.05	/	ne
75575-47030	MOULDING BACK WINDOW, LOWER NO.1	1	29.40	25%	22.05	/	ne
	SEALANT W/SCREEN	3	37.00	0%	111.00	/	ne
69350-47030	TAILGATE DOOR LOCK	1	444.10	25%	333.07	/	3 X su
67881-47022	TAILGATE DOOR WEATHER STRIP	1	353.40	25%	265.05	/	cut
69415-47020	TAILGATE LOCK, COVER	1	15.70	25%	11.77	/	X su
69431-47010	STRIKER, BACK DOOR	1	48.90	25%	36.67	/	X su
75374-47051	NAME PLATE (HYBRID)	1	51.90	25%	38.92	/	ne
58307-47060	END PANEL	1	602.10	25%	451.58 451.57	/	R
58336-12090	REINFORCEMENT, RR	2	34.60 69.20	25%	51.90	/	? x su
4006314	SEALANT SIKAFLEX	1	37.00	0%	37.00	/	X ny
58311-47071	SPARE TYRE PANEL	1	667.70	25%	500.77	/	X su
52563-47010	TAIL LAMP BRACKET, LH	1	30.70	25%	23.03 23.02	/	? x su
81561-47170	TAIL LAMP LH	1	548.40	10%	493.56	/	cut
61622-47030	TROUGH, BACK DOOR LH	1	110.90	25%	83.18	/	X su
61602-47091	FENDER RR/LH	1	766.80	25%	575.10	/	Buc
	STICKER SMRT LOGO	1	7.80	0%	7.80	/	ne
	STICKER DECAL 6555 8888	1	21.60	0%	21.60	/	ne
65638-47021	FENDER LINER RR/LH	1	141.30	25%	105.98	/	? x su
67004-47080	DOOR RR/LH	1	954.50	25%	715.88	/	R x m
69060-47080	DOOR LOCK RR/LH	1	709.30	25%	531.98	/	X x su
69410-33010	DOOR LOCK STRIKER	1	40.50	25%	30.38	/	X su
TOTAL MATERIALS			LUMP SUM 20%		\$	7,773.43	

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 19 September 2019 3:12 PM
To: Khanchna (LKK Auto)
Cc: Asher Sng (LKKAuto)
Subject: URGENT / FINAL REMINDER Re: Accident on 18/9/2018 involving SHC 4525R, SLA 6718B (AIG's insured) & SJN 3913D (Our Ref: TAX/09/18/2079/lg)
Attachments: VIDEO-2019-09-19-15-07-13.mp4

URGENT FINAL REMINDER

Dear Khanchna,

We have forwarded our video footage to Vivian on 2/10/2018 and it clearly proved that this is a chain collision involving 3 vehicles. We attach the same for your perusal.

Please let us have your offer by **26th September 2019** otherwise we will escalate the matter to GIA for their deliberation.
Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: 20/08/2019 13:44
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Admin A; Khanchna (LKK Auto)
Subject: RE: URGENT / 2nd REMINDER Re: Accident on 18/9/2018 involving SHC 4525R, SLA 6718B (AIG's insured) & SJN 3913D (Our Ref: TAX/09/18/2079/lg)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

Thank You.

Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	20 Sep 2018 13:59	Clim Veh Model Changed	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] Lau Shu Pei
2	20 Sep 2018 13:59	Clim Created	Reg No: SHC4525R. Acct Date: 2018/09/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte e. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Service s Pte Ltd (Woodlands)	[A] Lau Shu Pei
3	20 Sep 2018 13:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	20 Sep 2018 13:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/01	[A] Lau Shu Pei
5	20 Sep 2018 13:59	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	20 Sep 2018 13:59	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[I] Merimen Administrator
7	20 Sep 2018 14:02	Assignment 1st Accessed		[A] Nivitha Govindasamy
8	20 Sep 2018 14:02	Label Added (23):Express.		[A] Lau Shu Pei
9	20 Sep 2018 14:02	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lau Shu Pei
10	25 Oct 2019 10:05	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
11	25 Oct 2019 10:05	Clim Dtl Modified	JPJ Reg. Date: -> 2014/09/10.	[A] NUR SHAQILAH BTE ABDOL WAHAB
12	25 Oct 2019 10:05	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
13	14 Nov 2019 14:11	Adj Mandate Request	Cur.Req:8628.25:3 vehide chain collision, Insured is the last vehicle. Liability down against Insure d. ** 9days recommendation for repair + 1 Sundays + 1 PRS = 11 days	[A] Khanchna Pothuraj
14	15 Nov 2019 11:25	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
15	15 Nov 2019 11:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/01. Mandate Remarks: wrong photos uploaded onto merime n.	[I] Syed-Yusoff, Saliha
16	15 Nov 2019 11:41	Adj Mandate Set	Maintained:wrong photos uploaded onto merimen.	[I] Syed-Yusoff, Saliha
17	25 Nov 2019 17:17	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
18	25 Nov 2019 17:25	Adj Mandate Request	Cur.Req:8628.25:3 vehicle chain collision, Insured is the last vehicle. Liability down against Insure d. ** 9days recommendation for repair + 1 Sundays + 1 PRS = 11 days	[A] Khanchna Pothuraj
19	09 Dec 2019 11:05	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
20	09 Dec 2019 11:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/01. Mandate Remarks: again,wrong photos uploaded ont o merimen.	[I] Syed-Yusoff, Saliha
21	09 Dec 2019 11:10	Adj Mandate Set	Maintained:again,wrong photos uploaded onto merimen.	[I] Syed-Yusoff, Saliha
22	09 Dec 2019 11:17	Adj Mandate Request	Cur.Req:8628.25:3 vehicle chain collision, Insured is the last vehicle. Liability down against Insure d. ** 9days recommendation for repair + 1 Sundays + 1 PRS = 11 days	[A] Khanchna Pothuraj
23	19 Dec 2019 11:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/01. Mandate Remarks: COR- \$7150 LOU- \$1471.25 [11 days x \$133.75] mandate approval is subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
24	19 Dec 2019 11:24	Adj Mandate Set	Approved:8628.25:COR- \$7150 LOU- \$1471.25 [11 days x \$133.75] mandate approval is subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
25	30 Dec 2019 15:17	Adj Mandate Request	Cur.Req:8895.75:Re-seek mandate - our surveyor recommended COR for 13 days and marked esti mate has been uploaded.	[A] Khanchna Pothuraj

Date From



Date To



Audit Type None

Go

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 21 January 2020 4:45 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Re: Accident on 18/9/2018 involving SHC 4525R, SLA 6718B (AIG's insured) & SJN 3913D (Our Ref: TAX/09/18/2079/lg)
Attachments: img-121163755-0001.pdf

Dear Khanchna,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$8,895.75 in respect of our own losses payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, January 21, 2020 12:18 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: OFFER - Re: Accident on 18/9/2018 involving SHC 4525R, SLA 6718B (AIG's insured) & SJN 3913D (Our Ref: TAX/09/18/2079/lg)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement for **\$8,895.75(all in)**.

We attach herewith a copy of the DV & ATA for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Friday, 27 December 2019 2:42 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: OFFER - Re: Accident on 18/9/2018 involving SHC 4525R, SLA 6718B (AIG's insured) & SJN 3913D (Our Ref: TAX/09/18/2079/lg)

Dear Khanchna,

Please note that your surveyor Rasul has recommended **13 working days** for repair job to be completed. We attach the proof for your perusal.

For the sake of an amicable settlement, we are prepared to accept 13 days for LOR. If you are agreeable, please let us have your DV for \$8,895.75 in respect of our own losses. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: 23/12/2019 10:10

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A

Subject: OFFER - Re: Accident on 18/9/2018 involving SHC 4525R, SLA 6718B (AIG's insured) & SJN 3913D (Our Ref: TAX/09/18/2079/lg)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 7,150.00
2. Loss of Rental (11 days x \$133.75)	\$ 1,471.25

3. LTA Search fee	\$ 7.00
TOTAL	\$ 8,628.25

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SHC4525R (0638460229SG)**
[SLA6718B]

TP

SMRT TAXIS PTE LTD

Sep 18 2018 9:00AM

[HWEELEE ESTHER GOUTAMA]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 17/01/2020 17:02 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8895.75) - SHC4525R - Claim Handler: Syed-Yusoff, Saliha

Approved:8895.75:COR- \$7150 LOU- \$1471.25 [11 days x \$133.75] mandate approval is subject to final repair bill & ATA.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Sep 2018 Edit Reg		19 Sep 2018 00:00 Edit Adj Rpt	S\$7,150.00 Edit Estimates	S\$7,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	HWEELEE ESTHER GOUTAMA, ID: S7038002A		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHC4525R	Date of Loss:	18/09/2018 09:00 - :59 [48 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0638460229SG	Policy/Cover Note No.:	2100455894 (Comprehensive)
Vehicle Reg. No. (Insured):	SLA6718B	Policy No. (Claimant):	D-1809213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 01/10/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)
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- AIG_SG_EXPRESS (17/01/2020): Alert - Adj Mandate Approved (S\$8895.75) - SHC4525R - Claim Handler: Syed-Yusoff...
- AIG_SG_EXPRESS (19/12/2019): Alert - Adj Mandate Approved (S\$8628.25) - SHC4525R - Claim Handler: Syed-Yusoff...
- AIG_SG_EXPRESS (09/12/2019): Alert - Adj Mandate Maintained - SHC4525R - Claim Handler: Syed-Yusoff, Saliha
- AIG_SG_EXPRESS (15/11/2019): Alert - Adj Mandate Maintained - SHC4525R - Claim Handler: Syed-Yusoff, Saliha

ALL ASSOCIATED TASKS

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[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC4525R (0638460229SG)**
[SLA6718B]
TP
SMRT TAXIS PTE LTD
Sep 18 2018 9:00AM
[HWEELEE ESTHER GOUTAMA]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Video														1 per page		☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print				
1	23/10/18 11:21	Video - Accident											Load MOV					
Letters/Correspondences														1 per page		☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown											Edit					
Assessment Reports														1 per page		☒		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print				
1	24/09/18 10:19	Accident Statement From:OD - Reg. No: SLA6718B, Claimant: HWEELEE ESTHER GOUTAMA											Load HTM					
Photos/Images														3 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print				
1	09/12/19 11:15	General View											Load JPG		☒			
2	09/12/19 11:15	General View											Load JPG		☒			
3	09/12/19 11:15	General View											Load JPG		☒			
4	09/12/19 11:15	General View											Load JPG		☒			
5	09/12/19 11:15	General View											Load JPG		☒			
6	09/12/19 11:15	General View											Load JPG		☒			
7	09/12/19 11:15	General View											Load JPG		☒			
8	09/12/19 11:15	General View											Load JPG		☒			
9	09/12/19 11:15	General View											Load JPG		☒			
10	09/12/19 11:15	General View											Load JPG		☒			
11	09/12/19 11:15	General View											Load JPG		☒			
12	09/12/19 11:15	General View											Load JPG		☒			
13	09/12/19 11:15	General View											Load JPG		☒			
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17	09/12/19 11:15	General View											Load JPG		☒			
18	09/12/19 11:15	General View											Load JPG		☒			
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21	09/12/19 11:15	General View											Load JPG		☒			
22	09/12/19 11:15	General View											Load JPG		☒			
23	09/12/19 11:15	General View											Load JPG		☒			
24	09/12/19 11:15	General View											Load JPG		☒			
25	09/12/19 11:15	General View											Load JPG		☒			

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
26	09/12/19 11:15	General View	 Load JPG	☒
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Documentation			1 per page	☒
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1	20/09/18 18:53	TP ESTIMATE- MARKED	Load PDF	
2	20/09/18 18:53	TP GIA REPORT	Load PDF	
3	14/11/19 14:13	LTA SEARCH, RENTAL SUPPORTING DOCS, FINAL REPAIR TAX INVOICE	Load PDF	
4	14/11/19 14:16	LETTER TO OI	Load PDF	
5	25/11/19 17:16	LOD	Load PDF	
6	30/12/19 15:10	TP ESTIMATE-MARKED-FINAL (1)	Load PDF	
7	11/02/20 15:53	Authorisation to Act	Load PDF	
8	11/02/20 15:53	LTA SEARCH	Load PDF	
9	11/02/20 15:53	Release Voucher	Load PDF	
10	11/02/20 15:53	RENTAL MILEAGE	Load PDF	
11	11/02/20 15:53	RENTAL RECEIPT	Load PDF	
12	11/02/20 15:53	WORKSHOP INVOICE	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLA6718B (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4525R (TP veh)		
Date of Accident:	18/09/2018		

Global Sum Settlement	:	[]	Yes	[X]	No	
Repair Estimate	:	\$				19,110.10
Final Repair Cost	:	\$				7,150.00
Loss of Use	:	\$				days at \$0.00 per day
Rental (if any)	:	\$				13 days
LTA / GIA Search Fee	:	\$				7.00
Others:	:	\$				
	:	\$				
Final Settlement Sum	:	\$				8,895.75

Is Third Party Workshop GIA Registered?	[]	YES	[X]	NO	(Kindly indicate below)
A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)					
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____					
BOLA Liability: _____ (%) Assessed Liability (*): _____ 100 _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	: \$	8,895.75
2)		: \$	
3)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

11 Feb
2020

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18017115/R1KS3S2

Date: 11/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100455894

Claimant Vehicle No : SHC4525R

Insured Vehicle No : SLA6718B

Date of Loss: 18/09/2018

Nature of Claim: TP

Claim No: 0638460229SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4525R

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR1400192

Reg. Date: 10/09/2014 (Man. Year: 2014)

Chassis No: JTDKN36U905748268

Colour: Maroon

Odometer: 387888 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Falken 5 mm

Rear Left Side:

Falken 5 mm

Front Right Side: Falken 5 mm

Rear Right Side:

Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,790.10	5,010.32	7,779.78	60.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,320.00	3,150.00	3,170.00	50.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,110.10	8,160.32	10,949.78	57.30
Approved Total (Overridden) (S\$)		7,150.00		
Nett Amount (S\$)	19,110.10	7,150.00	11,960.10	62.59
+ Car Rental (13.0 x S\$133.75/day) (S\$)		1,738.75		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		8,895.75		

INSPECTION

Date of Assignment: 19/09/2018

Date Inspected: 19/09/2018 Inspected At:

SMRT Automotive Services Pte Ltd (Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 13.0 days

Adjuster: MOHD RASUL

Manager: KENNETH KONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

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REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*EMBLEM FRONT (DISC 25%)	Necessary	86.50 F	*64.88 F
2	1		*BUMPER REAR (DISC 25%)	Deformed	458.60 F	*343.95 F
3	1		*BUMPER CLIPS (DISC 25%)	Necessary	16.10 F	*12.08 F
4	1		10pcs *BUMPER LIP COVER RR/LH (DISC 25%)	Buckled	72.20 F	*54.15 F
5	1		*BUMPER LIP REAR (DISC 25%)	Buckled	228.90 F	*171.68 F
6	1		*BUMPER SIDE RETAINER RR/LH	Necessary	94.80 F	*71.10 F
7	1		*TAILGATE ASSY	Bent	1,007.90 F	*755.93 F
8	1		*TAIL GATE DOOR GLASS MOULDING, LH	Necessary	29.40 F	*22.05 F
9	1		*NAME PLATE (HYBRID)	Necessary	51.90 F	*38.93 F
10	1		*FENDER RR/LH	Buckled	766.80 F	*575.10 F
11	1		*TAIL GATE DOOR GLASS MOULDING, LH (DISC 25%)	Necessary	29.40 F	*22.05 F
12	1		*TAIL GATE DOOR GLASS MOULDING, RH (DISC 25%)	Necessary	29.40 F	*22.05 F
13	1		*MOULDING BACK WINDOW, LOWER NO.1 (DISC 25%)	Necessary	29.40 F	*22.05 F
14	1		*TAILGATE DOOR WEATHER STRIP (DISC 25%)	Cut	353.40 F	*265.05 F
15	1		*BRACKET, FR BUMPER (DISC 25%)	Cracked	110.40 F	*82.80 F
16	1		*BUMPER REINFORCEMENT REAR (DISC 25%)	Bent	205.70 F	*154.28 F
17	1		*ARM SUB-ASSY, RR BUMPER LH (DISC 25%)	Bent	139.60 F	*104.70 F
18	1		*ARM SUB-ASSY, RR BUMPER RH (DISC 25%)	Bent	139.60 F	*104.70 F
19	1		*BUMPER SIDE RETAINER RR/RH (DISC 25%)	Cracked	94.80 F	*71.10 F
20	1		*UNDER COVER SUBASSY, RR FLOOR (DISC 25%)	Cracked	514.50 F	*385.88 F
21	1		*END PANEL (DISC 25%)	Dented	602.10 F	*451.58 F
22	1		*BUMPER LIP COVER RR/RH (DISC 25%)	Cracked	118.10 F	*88.58 F
23	1		*TAIL LAMP BRACKET, RH (DISC 25%)	Buckled	30.70 F	*23.03 F
24	1		*TAIL LAMP LH (DISC 10%)	Cracked	548.40 F	*493.56 F
25	1		*ANTENNA, ELECTRICAL LOWER REAR (DISC 10%)	Cracked	157.40 F	*141.66 F
26	1		*NUMBER PLATE (SN)	Bent	15.00 F	*15.00 F
27	1		*NUMBER PLATE FRAME (SN)	Cracked	12.00 F	*12.00 F
28	1		*SENSOR REVERSE (SN)	Necessary	180.00 F	*180.00 F
29	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
30	1		*STICKER SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
31	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
32	3		*SEALANT W/SCREEN (SN)	Necessary	111.00 F	*111.00 F
33	1		*BUMPER ENERGY ABSORBER FRT	Serviceable	78.80 F	*- F
34	1		*BUMPER REINFORCEMENT FRT	Serviceable	498.40 F	*- F
35	1		*ARM SUB-ASSY, FR BUMPER LH	Serviceable	250.40 F	*- F
36	1		*ARM SUB-ASSY, FR BUMPER RH	Serviceable	250.40 F	*- F
37	1		*BUMPER GRILLE SUB-ASSY, LOWER	Serviceable	311.10 F	*- F
38	1		*GRILLE, RADIATOR	Serviceable	310.60 F	*- F
39	1		*BUMPER SUPPORT F/LH	Serviceable	76.40 F	*- F
40	1		*BUMPER SUPPORT F/RH	Serviceable	76.40 F	*- F
41	1		*BUMPER SEAL, RR LH	Serviceable	88.90 F	*- F
42	1		*REINFORCEMENT, RR	Serviceable	34.60 F	*- F
43	1		*SPARE TYRE PANEL	Serviceable	667.70 F	*- F
44	1		*TAIL LAMP BRACKET, LH	Serviceable	30.70 F	*- F
45	1		*TROUGH, BACK DOOR LH	Serviceable	110.90 F	*- F

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
46	1		*FENDER LINER RR/LH	Serviceable	141.30 F	*- F
47	1		*DOOR LOCK RR/LH	Serviceable	709.30 F	*- F
48	1		*DOOR LOCK STRIKER	Serviceable	40.50 F	*- F
49	1		*TAILGATE DOOR LOCK	Serviceable	444.10 F	*- F
50	1		*TAILGATE LOCK, COVER	Serviceable	15.70 F	*- F
51	1		*STRIKER, BACK DOOR	Serviceable	48.90 F	*- F
52	1		*BUMPER FRT	Not Necessary	482.00 F	*- F
53	1		*HOOD PANEL	Not Necessary	748.10 F	*- F
54	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
55	1		*DOOR RR/LH	Repair	954.50 F	*- F
F=Franchise part.						
Total Parts (S\$)					12,790.10	5,010.32

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODYWORK.	New	2,122.00	1,430.00
2	SPRAY PAINT.	New	2,988.00	1,350.00
3	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	40.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	New	120.00	60.00
5	TO WASH AND VACUUM.	New	60.00	0.00
6	TO TRANSFER REAR TAILGATE MECHANISM.	New	120.00	60.00
7	TO REMOVE AND REFIX REAR WINDSCREEN.	New	240.00	120.00
8	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	New	120.00	60.00
9	TO REMOVE AND REFIT WIRE HARDESS.	New	250.00	0.00
10	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.	New	120.00	30.00
11	TO REPLACE SUNDRY PARTS.	New	100.00	0.00
Gross Labour Cost (\$\$)			6,320.00	3,150.00

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< END OF ESTIMATES >