

Surveys *Rasm*

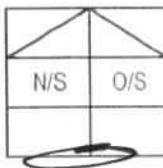
REF: CC3 / MSG18017104 / Rlgber

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: SLN 5287R...
 Policy No. A29069766MKF
 Claims No. 573280
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHB 4522 Yr Regn: 2014 / Aug
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: TOYOTA PRIUS 1-8 C.C. 1798
 Colour: Maroon A/C: Insured / Std / NI / NA
 Sp.Reading: 317801 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: 3TDKN 36U905747508
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or FALKEN

Front	Rear
R/Bal. <u>5</u> mm	R/Bal. <u>5</u> mm
L/Bal. <u>5</u> mm	L/Bal. <u>5</u> mm
D.O.A. <u>18/09/18</u>	D.O.I. <u>19/09/18</u>
Survey held at <u>SMRT</u>	

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SHB 4522 - NJM / INCDS015058 / Z
	SLN 5287R - X
20/9/18 @ 2:36pm	Email GIA & Estimate and visited to lane. MSG / SLN 5287R
19/12/18 @ 8:30am	Rasm finalised LS \$3100, 5 days. (Red \$6352.70, 67%)

09/18/2080
19/12/2018

RECEIVED 20 DEC 2018

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report
 1) 19/12/18 *Final*
 Date/Time, File Return to?

Days Of Repair: 5
 Resurvey No. of Trip: 1

Survey Fee: 150
 Transportation: _____
 S + RS, SI
 Photos
 Others
 TOTAL 160

Report Format: WER-TP
 Lump Sum / I.B.I. (\$) 3100

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Shiau Chan (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
<YeoPohsuan@smrt.com.sg>
Sent: Wednesday, 19 December 2018 8:32 AM
To: Rasul (LKKAuto)
Cc: SUR; CS A Team
Subject: RE: SHB452Z

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Rasul (LKKAuto) [mailto:Rasul@lkkauto.com]
Sent: Tuesday, 18 December 2018 5:25 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Cc: SUR; CS A Team
Subject: RE: SHB452Z

Hi Poh Suan,

Finalised amount confirmed

Best Regards,
Rasul | Assessor
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Sunday, 2 December, 2018 1:03 PM
To: Rasul (LKKAuto)
Cc: SUR; CS A Team
Subject: SHB452Z

Hi Rasul,

Attached herewith the repair estimate of SHB 452Z having Case No: TAX/09/18/2080.

There is no change to the approved amount of \$3,100 @ 5 working days under Lump Sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 20 September 2018 2:36 PM
To: Irene Tan; jinhao_tan@sg.msig-asia.com
Cc: KKLau; SUR; Accounts (LKKAuto)
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 452Z, INSURED VEHICLE: SLN 5287R, DOA: 18-09-2018)
Attachments: CC3MSG18017104R1qb.pdf; SHB452 EST.pdf; SHB452 GIA.pdf

Dear Irene and Jin Hao,

Please be informed that we had inspected the vehicle **SHB 452Z** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: Please advise

Date: 20th September 2018

Our Ref: CC3/MSG18017104/R1qb

The Motor Claims Department
MSIG Insurance Singapore Pte Ltd

Dear Sirs/Mdm

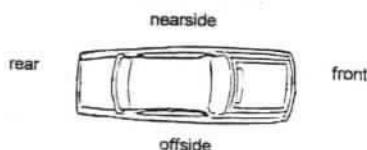
PRELIMINARY ADVICE OF VEHICLE NO. SHB 452Z

Please be informed that we had conducted the inspection of the abovementioned vehicle on 19/09/2018 at the premises of M/s SMRT and have the following to report:-

Workshop Estimate Amount	: S\$ <u>9,452.70</u>
Revised Estimate Amount	: S\$ <u>3,664.97</u>
"Check" Items Amount	: S\$ <u>489.07</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages consistent.

We have not authorized repair.

Yours faithfully

Rasul
Automotive Assessor

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB452Z
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Sep 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6106190
Chassis No.:	JTDKN36U905747508
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	13 Aug 2014
First Registration Date:	13 Aug 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Aug 2022
PARF Rebate Amount:	\$6,066.00
Intended COE Rebate Details	
COE Expiry Date:	12 Aug 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,088.00
COE Rebate Amount:	\$24,387.00
Total Rebate Amount:	\$30,453.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 20 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/09/2018 13:23
Date Of Accident	18/09/2018 03:00
Exact Location Of Accident	YISHUN AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB452Z
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	NG BEE KWEE
NRIC No	S1185136C
Date Of Birth	30/04/1956
Occupation	OUTDOOR
Date Of Driving Pass	30/10/1976
Driving Experience	41 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	29
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS STATIONARY ALONG YISHUN AVE 1 DUE TO RED TRAFFIC LIGHT. SUDDENLY I FELT AN IMPACT FROM BEHIND, THE VEHICLE SLN5287R HAD COLLIDED ONTO THE REAR PORTION OF MY TAXI. WHEN I ALIGHTED AND CHECKED, I THEN REALISED THAT THERE WAS ANOTHER VEHICLE SHC8176M WHICH WAS BEHIND THE VEHICLE SLN5287R ALSO INVOLVED. IT WAS A CHAIN COLLISION INVOLVED OF 3 VEHICLES.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLN5287R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	YONG WENG HON, JOSHUA
NRIC/Passport Number	S8612958B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SHC8176M
Vehicle Make/Model/Colour	COMFORT TAXI
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	LEE WEI LOONG, ALVIN
NRIC/Passport Number	S7934951H
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 18/09/2018

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Taxi Repair Estimates

Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SHB 452Z Ref. No. TAX 9 / 18 / 2080

Make / Model : TOYOTA PRIUS Reg. Date : 13/08/2014

Name of Driver : NG BEE KWEE

Date/Time of Accident : 18/09/2018 03:00

Surveyor is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

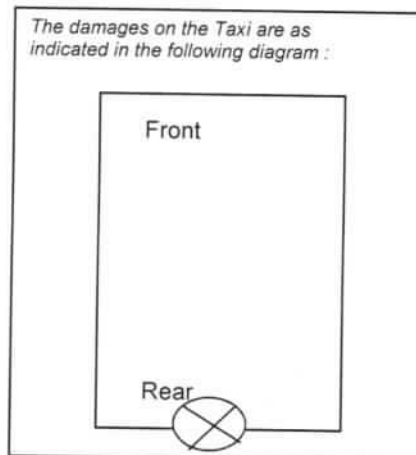
Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 24097991

Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : Date :

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U905747508 Mileage : _____

Date Prepared : _____ Repair Completed date/time: _____

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ 845.00	\$ _____
Total Spray Painting Charges :	\$ 1,116.00	\$ _____
Total Material Charges :	\$ 3,907.45	\$ _____
Other Charges :	\$ 1,160.00	\$ _____
TOTAL :	\$ 7,028.45	\$ _____
No. of Repair Days :	[5	[5 days L/S

Signature : Prepared by: FOO
19/09/2018 14:25

Adjusted by: *[Signature]*
19/09/18 @ 1550

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____

Signed : Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	600
Total Labour	\$ 845.00	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200
TO RESPRAY REAR PANEL	180.00	100
TO RESPRAY TAIL GATE	378.00	200
TO RESPRAY REAR SPARE TYRE PANEL	180.00	100
Total Spray Painting & Panel Beating	\$ 1,116.00	\$

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60
TO WASH AND VACUUM	60.00	X n n
TO TRANSFER REAR TAILGATE MECHANISM	120.00	X n n
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	X n n
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60
TO REMOVE AND REFIT WIRE HARDESS	200.00	X n n
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	X n n
TO REPLACE SUNDRY PARTS	100.00	X n n
Total Other Costs	\$ 1,160.00	\$

Section D - Details of Repair Estimates

Part 4 - Spare Parts / Material Usage

Ref. No. TAX 9 / 18 / 2080

Reservation No : _____

Page (1)

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (/)	Not given (x) Repair (R) Replace (/)
52159-47905	BUMPER REAR	1	458.60	25%	343.95	/	DE /
52161-16010	BUMPER CLIPS	10	1.61	25%	12.07	/	new /
52023-12240	BUMPER REINFORCEMENT REAR	1	205.70	25%	154.27	/	R /
52016-47030	ARM SUB-ASSY, RR BUMPER LH	1	139.60	25%	104.70	/	R /
52015-47050	ARM SUB-ASSY, RR BUMPER RH	1	139.60	25%	104.70	/	R /
89997-30070	ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10%	141.66	/	X su
	SENSOR REVERSE	1	180.00	0%	180.00	/	new /
	PIXEL STICKER	2	60.00	0%	120.00	/	new /
76087-47020	BUMPER LIP COVER RR/RH	1	118.10	25%	88.58	/	? X
76088-47020	BUMPER LIP COVER RR/LH	1	72.20	25%	54.15	/	? X
76891-47020	BUMPER LIP REAR	1	228.90	25%	171.67	/	? X su
52591-47021	BUMPER SEAL, RR RH	1	65.70	25%	49.28	/	? X
52576-47020	BUMPER SIDE RETAINER RR/LH	1	94.80	25%	71.10	/	X su
52575-47020	BUMPER SIDE RETAINER RR/RH	1	94.80	25%	71.10	/	CR /
58308-47011	UNDER COVER SUBASSY, RR FLOOR	1	514.50	25%	385.87	/	X su
67005-47241	TAILGATE ASY	1	1007.90	25%	755.92	/	R
75574-47020	TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	25%	22.05	/	X
75573-47080	TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	25%	22.05	/	X
75575-47030	MOULDING BACK WINDOW, LOWER NO.1	1	29.40	25%	22.05	/	X / su
	SEALANT W/SCREEN	3	37.00	0%	111.00	/	X
69350-47030	TAILGATE DOOR LOCK	1	444.10	25%	333.07	/	R /
67881-47022	TAILGATE DOOR WEATHER STRIP	1	353.40	25%	265.05	/	cut /
69415-47020	TAILGATE LOCK, COVER	1	15.70	25%	11.77	/	X su
69431-47010	STRIKER, BACK DOOR	1	48.90	25%	36.67	/	R /
75374-47051	NAME PLATE (HYBRID)	1	51.90	25%	38.92	/	new /
58307-47060	END PANEL	1	602.10	25%	451.57	/	R /
64718-47031B0	END PANEL COVER, DECK TRIM HOLE	1	46.10	25%	34.57	/	? X su

FR-AS-ARC-02 Rev 6

body Parts 30% MSIG

64716-47031B0	END PANEL COVER, DECK TRIM, RR	1	121.10	25%	90.82	/	sur? X
58336-12090	REINFORCEMENT, RR	2	34.60	25%	51.90	/	BH //
4006314	SEALANT SIKAFLEX	1	37.00	0%	37.00	/	na //
58311-47071	SPARE TYRE PANEL	1	667.70	25%	500.77	/	R
52563-47010	TAIL LAMP BRACKET, LH	1	30.70	25%	23.02	/	X2
52562-47010	TAIL LAMP BRACKET, RH	1	30.70	25%	23.02	/	X2
TOTAL MATERIALS					LUMP SUM 20%	\$	3,907.45

9452.70

**SMRT Accident Vehicle Repair Estimates**

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park East, Singapore 757705
FAX Number : 63655592
Estimator Telephone Number : 68662623
Accident Reporting Number : 60662672



Date Generated : 02/12/2018

User ID : PehBuzn

Section A - Accident Details

Registration Number	SHB452Z
Case Reference Number	TAX/09/18/2080
Registration Date	13/08/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NG BEE KWEE
Type of Accident	Head to Rear
Accident Date and Time	18/09/18 3:00 AM
Accident Reported Date and Time	18/09/18 12:55 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097991
Special Instruction to ARC, if any	
Prepared Date and Time	14/10/18 11:43 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$600.00
Total Spray Cost	\$1,116.00	\$600.00
Total Spare Part Cost	\$3,678.46	\$1,739.04
Total Other Cost	\$1,160.00	\$160.00
TOTAL COST	\$6,799.46	\$3,099.04
Lump Sum Total	\$6,800.00	\$3,100.00 (L/S)
Number of Repair Days	6.0	5.0
Prepared / Adjusted By	Kim Ming Chin	RASUL (LKK) / MSIG
ARC / Surveyor Sign Off Date		
Signature		
Remarks		



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63885502
Estimator Telephone Number : 68662623
Accident Reporting Number : 68562672

Date Generated : 02/12/2018

User ID : PehSuan

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0544	Invoice Number	
Quotation Date	30.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$845.00	\$600.00
Total Labour	\$845.00	\$600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR PANEL	\$180.00	\$100.00
TO RESPRAY TAIL GATE	\$378.00	\$200.00
TO RESPRAY REAR SPARE TYRE PANEL	\$180.00	\$100.00
Total Spray Painting & Panel Beating	\$1,116.00	\$600.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$40.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$60.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$0.00
TO REMOVE AND REFIX REAR WINDSCREEN	\$240.00	\$0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$60.00
TO REMOVE AND REFIT WIRE HARDESS	\$200.00	\$0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$1,160.00	\$160.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6505548		52159-47905	BUMPER REAR	1.00	\$458.60	30.00	\$321.02	Replace	Replace ✓
		52161-16010	BUMPER CLIPS	10.00	\$1.61	30.00	\$11.27	Replace	Replace ✓
6505547		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	30.00	\$143.99	Replace	Replace ✓
			ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	30.00	\$97.72	Replace	Replace ✓
			ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	30.00	\$97.72	Replace	Replace ✓
			ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	10.00	\$0.00	Replace	Not Given X
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace ✓
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓

			BUMPER LIP COVER RR/RH	0.00	\$118.10	30.00	\$0.00	Replace	Not Given X
			BUMPER LIP COVER RR/LH	0.00	\$72.20	30.00	\$0.00	Replace	Not Given X
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	30.00	\$0.00	Replace	Not Given X
			BUMPER SEAL, RR RH	0.00	\$65.70	30.00	\$0.00	Replace	Not Given X
			BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	30.00	\$0.00	Replace	Not Given X
			BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	30.00	\$66.36	Replace	Replace ✓
			UNDER COVER SUBASSY, RR FLOOR	0.00	\$514.50	30.00	\$0.00	Replace	Not Given X
		67005-47241	TAILGATE ASY	1.00	\$1,007.90	30.00	\$0.00	Replace	Repair R
			TAIL GATE DOOR GLASS MOULDING, LH	0.00	\$29.40	30.00	\$0.00	Replace	Not Given X
			TAIL GATE DOOR GLASS MOULDING, RH	0.00	\$29.40	30.00	\$0.00	Replace	Not Given X
			MOULDING BACK WINDOW, LOWER NO.1	0.00	\$29.40	30.00	\$0.00	Replace	Not Given X
			SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given X
		69350-47030	TAILGATE DOOR LOCK	1.00	\$444.10	30.00	\$310.87	Replace	Replace ✓
		67881-47022	TAILGATE DOOR WEATHER STRIP	1.00	\$353.40	30.00	\$247.38	Replace	Replace ✓
			TAILGATE LOCK, COVER	0.00	\$15.70	30.00	\$0.00	Replace	Not Given X
			STRIKER, BACK DOOR	1.00	\$48.90	30.00	\$34.23	Replace	Replace ✓
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	30.00	\$36.33	Replace	Replace ✓
		58307-47060	END PANEL	1.00	\$602.10	30.00	\$421.47	Replace	Replace ✓
			END PANEL COVER, DECK TRIM HOLE	0.00	\$46.10	30.00	\$0.00	Replace	Not Given X
			END PANEL COVER, DECK TRIM, RR	0.00	\$121.10	30.00	\$0.00	Replace	Not Given X
			REINFORCEMENT, RR	2.00	\$34.60	30.00	\$48.44	Replace	Replace ✓
4006314			SEALANT SIKAFLEX	1.00	\$37.00	0.00	\$37.00	Replace	Replace ✓
		58311-47071	SPARE TYRE PANEL	1.00	\$667.70	30.00	\$0.00	Replace	Repair R
			TAIL LAMP BRACKET, LH	0.00	\$30.70	30.00	\$0.00	Replace	Not Given X
			TAIL LAMP BRACKET, RH	0.00	\$30.70	30.00	\$0.00	Replace	Not Given X
Total					\$6,148.61		\$2,173.80		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

2173.80
 - 202
 1739.04
 + 600.00
 + 760.00

 3099.04

45 \$3100/-



































...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Nov 2018		07 Nov 2018 16:44 Edit Adj Rpt	S\$3,100.00 Edit Estimates	S\$3,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB452Z		Date of Loss: 18/09/2018 03:00 - :59 [49 Months and 5 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 573280		Policy/Cover Note No.: A29069766MKF (Comprehensive) Coverage: 01/02/2018 - 31/01/2019							
Vehicle Reg. No. (Insured): SLN5287R		Policy No. (Claimant):							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Imm.Advice due 08/11/2018]									
Driver/Custodian (Insured): YONG WENG HON, JOSHUA (), NRIC: S8612958B, Tel: +6586844274									
Adj Asg. Remarks: Direct Survey done									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB452Z (573280)**
[SLN5287R]
TP
SMRT TAXIS PTE LTD
Sep 18 2018 3:00AM
[GRAB RENTALS PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	07/11/18 16:47	Accident Statement <small>From: SC - Reg. No: SLN5287R, Claimant: GRAB RENTALS PTE LTD</small>	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/12/18 14:23	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	19/12/18 14:23	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
4	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
5	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
6	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
7	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
8	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
9	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
10	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
11	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
12	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
13	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
14	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
15	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
16	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
17	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
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30	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
31	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
32	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>
33	19/12/18 14:23	General View	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
34	19/12/18 14:23	General View		Load JPG <input checked="" type="checkbox"/>
35	19/12/18 14:23	General View		Load JPG <input checked="" type="checkbox"/>
36	19/12/18 14:23	General View		Load JPG <input checked="" type="checkbox"/>
37	19/12/18 14:23	General View		Load JPG <input checked="" type="checkbox"/>
38	19/12/18 14:23	General View		Load JPG <input checked="" type="checkbox"/>
39	19/12/18 14:23	General View		Load JPG <input checked="" type="checkbox"/>
40	19/12/18 14:23	General View		Load JPG <input checked="" type="checkbox"/>
41	19/12/18 14:24	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
42	19/12/18 14:24	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
43	19/12/18 14:24	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
44	19/12/18 14:24	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
45	19/12/18 14:24	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
46	19/12/18 14:24	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	07/11/18 16:45	Estimate		Load PDF <input type="checkbox"/>
2	07/11/18 16:45	LKK Preliminary Advice		Load PDF <input type="checkbox"/>
3	07/11/18 16:45	Direct survey email frm LKK		Load PDF <input type="checkbox"/>
4	07/11/18 16:47	SHC8176M GIA Rpt From:SC - Reg. No: SLN5287R, Claimant: GRAB RENTALS PTE LTD		Load PDF <input type="checkbox"/>
5	07/11/18 16:47	SHB452Z GIA Rpt From:SC - Reg. No: SLN5287R, Claimant: GRAB RENTALS PTE LTD		Load PDF <input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18017104/R1QBE2

Date: 21/12/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A29069766MKF

Claimant Vehicle No : SHB452Z

Insured Vehicle No : SLN5287R

Date of Loss: 18/09/2018

Nature of Claim: TP

Claim No: 573280

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB452Z

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6106190

Reg. Date: 13/08/2014 (Man. Year: 2014)

Chassis No: JTDKN36U905747508

Colour: Maroon

Odometer: 317807 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 5 mm

Rear Left Side: Falken 5 mm

Front Right Side: Falken 5 mm

Rear Right Side: Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,331.70	2,173.80	4,157.90	65.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,121.00	1,360.00	1,761.00	56.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,452.70	3,533.80	5,918.90	62.62
Approved Total (Overridden) (S\$)		3,100.00		
Nett Amount (S\$)	9,452.70	3,100.00	6,352.70	67.21

INSPECTION

Date of Assignment: 07/11/2018

Date Inspected: 19/09/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Dec 2018)
Parts:	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB452Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 30%)	Deformed	458.60 F	*321.02 F
2	1		*BUMPER CLIPS (DISC 30%) (10PCS)	Necessary	16.10 F	*11.27 F
3	1		*BUMPER REINFORCEMENT REAR (DISC 30%)	Bent	205.70 F	*143.99 F
4	1		*ARM SUB-ASSY, RR BUMPER LH (DISC 30%)	Bent	139.60 F	*97.72 F
5	1		*ARM SUB-ASSY, RR BUMPER RH (DISC 30%)	Bent	139.60 F	*97.72 F
6	1		*BUMPER SIDE RETAINER RR/RH (DISC 30%)	Cracked	94.80 F	*66.36 F
7	1		*TAILGATE DOOR LOCK (DISC 30%)	Bent	444.10 F	*310.87 F
8	1		*TAILGATE DOOR WEATHER STRIP (DISC 30%)	Cut	353.40 F	*247.38 F
9	1		*STRIKER, BACK DOOR (DISC 30%)	Bent	48.90 F	*34.23 F
10	1		*NAME PLATE (HYBRID) (DISC 30%)	Necessary	51.90 F	*36.33 F
11	1		*END PANEL (DISC 30%)	Bent	602.10 F	*421.47 F
12	1		*REINFORCEMENT, RR (DISC 30%)	Bent	69.20 F	*48.44 F
13	1		*SENSOR REVERSE (SN)	Necessary	180.00 F	*180.00 F
14	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
15	1		*SEALANT SILAFLEX (SN)	Necessary	37.00 F	*37.00 F
16	1		*ANTENNA, ELECTRICAL LOWER REAR	Serviceable	157.40 F	*- F
17	1		*BUMPER LIP COVER RR/RH	Serviceable	118.10 F	*- F
18	1		*BUMPER LIP COVER RR/LH	Serviceable	72.20 F	*- F
19	1		*BUMPER LIP REAR	Serviceable	228.90 F	*- F
20	1		*BUMPER SEAL, RR RH	Serviceable	65.70 F	*- F
21	1		*BUMPER SIDE RETAINER RR/LH	Serviceable	94.80 F	*- F
22	1		*UNDER COVER SUBASSY, RR FLOOR	Serviceable	514.50 F	*- F
23	1		*TAILGATE LOCK, COVER	Serviceable	15.70 F	*- F
24	1		*END PANEL COVER, DECK TRIM HOLE	Serviceable	46.10 F	*- F
25	1		*END PANEL COVER, DECK TRIM, RR	Serviceable	121.10 F	*- F
26	1		*TAIL LAMP BRACKET, LH	Serviceable	30.70 F	*- F
27	1		*TAIL LAMP BRACKET, RH	Serviceable	30.70 F	*- F
28	1		*TAIL GATE DOOR GLASS MOULDING, LH	Not Necessary	29.40 F	*- F
29	1		*TAIL GATE DOOR GLASS MOULDING, RH	Not Necessary	29.40 F	*- F
30	1		*MOULDING BACK WINDOW, LOWER NO.1	Not Necessary	29.40 F	*- F
31	3		*SEALANT W/SCREEN	Not Necessary	111.00 F	*- F
32	1		*TAILGATE ASY	Repair	1,007.90 F	*- F
33	1		*SPARE TYRE PANEL	Repair	667.70 F	*- F

F=Franchise part.

Total Parts (\$\$) 6,331.70 2,173.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	600.00
2	SPRAY PAINT	New	1,116.00	600.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	40.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	60.00
5	TO WASH AND VACUUM	New	60.00	0.00
6	TO TRANSFER REAR TAILGATE MECHANISM	New	120.00	0.00
7	TO REMOVE AND REFIX REAR WINDSCREEN	New	240.00	0.00
8	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	60.00
9	TO REMOVE AND REFIT WIRE HARDESS	New	200.00	0.00
10	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	New	120.00	0.00
11	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (S\$)			3,121.00	1,360.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >