

REF:

NS/INC18017088/Nvb02

TAX 169/18/2052

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: QJL 6357APolicy No. 5103884041 140918 - 041218Claims No. MT 1019722-001

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 75 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHB 769K Yr Regn: 12 NOV 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIN C.C. 1,798Colour BROWN A/C: Insured / Std / NI / NASp. Reading 368, 331 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKN364805752716

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKENFront 6 mm Rear 6 mmR/Bal. 6 mm L/Bal. 6 mmL/Bal. 6 mm D.O.I. 14/9/18D.O.A. 13/9/18 D.O.I. 14/9/18Survey held at SMART WOODLANDSDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHB 769K - CS/TLT110V7088/RylDA: 15042011 MTUC L/SQJL 6357A - X14/11/18 LS \$ 1800 confirmed by email (Ref 8609.00, 837)

RECEIVED 15 NOV 2018

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2) 14/11 - typistDays Of Repair: 5Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S + RS. SI

) Photos

) Others

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$Report Format : TPLump Sum / I.B.I.: (\$ 1800/2)

TOTAL

160



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18017088/Nvb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 19-09-2018  
189556



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJL 6357A	Veh. Inspected	SHB 769K
Policy No.	5103884041	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/09/2018

### 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	13/09/2018	Inspection Date	14/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## Veron Chen (LKKAuto)

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**From:** mtreg <mtreg@income.com.sg>  
**Sent:** Wednesday, 14 November 2018 1:32 PM  
**To:** Veron Chen (LKKAuto)  
**Subject:** REQUEST FOR CLAIM NUMBER  
**Attachments:** Claims Form (NTUC) - i-motor.xls; IMG.pdf

Hi,

Claim created.

MT/1019722-001

With Regards

**Samsia**  
Senior Admin Assistant,  
Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
Find out more at [income.com.sg/careers](http://income.com.sg/careers)

**in** wit'  
yo

*'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504.  
Please forward all motor claims related correspondences to [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it accordingly.'*

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, November 14, 2018 11:13 AM  
**To:** mtreg <mtreg@income.com.sg>  
**Subject:** FW: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Re-forward.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** mtreg <[mtreg@income.com.sg](mailto:mtreg@income.com.sg)>  
**Sent:** Monday, 5 November 2018 10:45 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** REQUEST FOR CLAIM NUMBER

Hi,

For item number 2, vehicle is not insured with us.

Pls check.

Thank you.

With Regards

**Samsia**

Senior Admin Assistant,  
Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)

**in** with  
**yo**

*'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504.  
Please forward all motor claims related correspondences to [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it accordingly.'*

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, November 05, 2018 9:21 AM  
**To:** mtreg <[mtreg@income.com.sg](mailto:mtreg@income.com.sg)>  
**Subject:** RE: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

: Income: Follow-Through Survey

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.O.A	Estimate	Tentative repair cost
1	MT/1010447-002	SMRT TAXIS PTE LTD	SHB 1949B	G8B 5952K	6/9/2018	\$3,048.30	\$650.00
2	NOT OI	SMRT TAXIS PTE LTD	SHB 769K	SJL 6357A	13/9/2018	\$10,429.20	\$1,800.00
3	MT/1010149-003	SMRT TAXIS PTE LTD	SHB 5308A	SJE 8279R	3/9/2018	\$3,311.00	\$978.73

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.  Date of Accident   
Vehicle No. (For Motor)  Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5103884041		LOGISTIX PTE LTD	201730600K	GPC	Third Party	SJL6357A	SJL6357A	14/09/2018	04/12/2018

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	5369K
<b>Vehicle Details</b>	
Vehicle No.:	SHB769K
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Sep 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6211376
Chassis No.:	JTDKN36U805752716
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	12 Nov 2014
First Registration Date:	12 Nov 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Nov 2022
PARF Rebate Amount:	\$6,066.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	11 Nov 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$51,337.00
COE Rebate Amount:	\$26,589.00
<b>Total Rebate Amount:</b>	<b>\$32,655.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 20 Sep 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/09/2018 12:20
Date Of Accident	13/09/2018 10:35
Exact Location Of Accident	396 ALEXANDRA RD (OUB BUILDING MAIN ENTRANCE)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB769K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

### Driver

Name of Driver	CHUA CHIT JEAN @CHUA CHIP KWANG
NRIC No	S1428125H
Date Of Birth	08/11/1960
Occupation	OUTDOOR
Date Of Driving Pass	25/06/1984
Driving Experience	34 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL



Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	
	NAME: : SOOKHAN
	GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS STATIONARY ALONG 396 ALEXANDRA ROAD, UOB BUILDING MAIN ENTRANCE AS I WAS ALIGHTING MY PASSENGER. WHILST I WAS COLLECTING FARE FROM MY PASSENGER, I FELT AN IMPACT AT THEREAR OF MY TAXI. A VEHICLE SJL6357A HAD COLLIDED ONTO THE REAR OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

#### Details of Witness 1

Name	SOOKHAN
Phone Number	
Email Address	

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJL6357A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	ASHTON GABRIEL HARAN
NRIC/Passport Number	S8814861D

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### SKETCH PLAN

UOB Building

B-SJL 6357A

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DECLARATION DE

I/We declare the foregoing particulars are true in every respect.

Date &amp; Time:

(If driver is not the policyholder)

Date &amp; Time:

Name:

NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SMRT Accident Taxi Repair Estimates

### Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SHB 769K Ref. No. TAX 9 / 18 / 2052

Make / Model : TOYOTA PRIUS Reg. Date : 12/11/2014

Name of Driver : CHUA CHIT JEAB

Date/Time of Accident : 13/09/2018 10:34

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

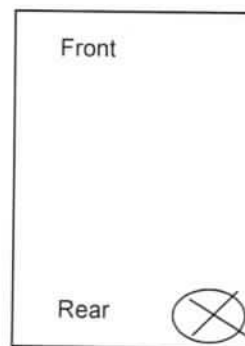
Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 24097918

Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : Date :

### Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U805752716 Mileage :

Date Prepared : Repair Completed date/time:

#### Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ 1,014.00	\$
Total Spray Painting Charges :	\$ 1,674.00	\$
Total Material Charges :	\$ 4,147.94	\$
Other Charges :	\$ 950.00	\$
<b>TOTAL</b> :	<b>\$ 7,785.94</b>	<b>\$ ( )</b>
No. of Repair Days :	[ 6 ]	[ 3 ]
Signature :	Prepared by: FOO 14/09/2018 11:55	Adjusted by:

### Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. Invoice No. Invoice Date

Signed : Date :

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1014.00	400 500
<b>Total Labour</b>	<b>\$ 1,014.00</b>	<b>\$</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200
TO RESPRAY BUMPER BEAM	180.00	? x 80 11
TO RESPRAY REAR PANEL	180.00	? 80
TO RESPRAY TAIL GATE	378.00	x 11 200
TO RESPRAY REAR FENDER RH	378.00	x 11
TO RESPRAY REAR SPARE TYRE PANEL	180.00	? 80
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$ 1,674.00</b>	<b>\$</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20
TO WASH AND VACUUM	60.00	x 11
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	? 80 11
TO REMOVE AND REFIT WIRE HARDESS	250.00	x 11
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	20
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40
TO REPLACE SUNDRY PARTS	100.00	x 11
<b>Total Other Costs</b>	<b>\$ 950.00</b>	<b>\$</b>

## Part 4 - Spare Parts / Material Usage

Reservation No : \_\_\_\_\_

Page ( 1 )

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace ( / )	Not given (x) Repair (R) Replace ( / )
52159-47905	BUMPER REAR	1	458.60	25%	343.95	/	✓ CRA
52161-16010	BUMPER CLIPS	10	1.61	25%	12.07	/	/ nec
52023-12240	BUMPER REINFORCEMENT REAR	1	205.70	25%	154.27	/	?
52016-47030	ARM SUB-ASSY, RR BUMPER LH	1	139.60	25%	104.70	/	?
52015-47050	ARM SUB-ASSY, RR BUMPER RH	1	139.60	25%	104.70	/	?
89997-30070	ANTENNA, ELECTRICAL LOWER REAR	1	157.40	25%	118.05	/	?
	SENSOR REVERSE	1	180.00	0%	180.00	/	X SVC
	PIXEL STICKER	2	60.00	0%	120.00	/	/ nec
76087-47020	BUMPER LIP COVER RR/RH	1	118.10	25%	88.57	/	/ CRA
76891-47020	BUMPER LIP REAR	1	228.90	25%	171.67	/	/ BT
52591-47021	BUMPER SEAL, RR RH	1	65.70	25%	49.27	/	/ nec
52576-47020	BUMPER SIDE RETAINER RR/LH	1	94.80	25%	71.10	/	X SVC
52575-47020	BUMPER SIDE RETAINER RR/RH	1	94.80	25%	71.10	/	X SVC
58308-47011	UNDER COVER SUBASSY, RR FLOOR	1	514.50	25%	385.87	/	?
67005-47241	TAILGATE ASY	1	1007.90	25%	755.92	/	X SVC
69350-47030	TAILGATE DOOR LOCK	1	444.10	25%	333.07	/	X SVC
67881-47022	TAILGATE DOOR WEATHER STRIP	1	353.40	25%	265.05	/	X SVC
69415-47020	TAILGATE LOCK, COVER	1	15.70	25%	11.77	/	X SVC
69431-47010	STRIKER, BACK DOOR	1	48.90	25%	36.67	/	X SVC
75374-47051	NAME PLATE (HYBRID)	1	51.90	25%	38.92	/	/ nec
58307-47060	END PANEL	1	602.10	25%	451.57	/	?
64718-47031B0	END PANEL COVER, DECK TRIM HOLE	1	46.10	25%	34.58	/	?
64716-47031B0	END PANEL COVER, DECK TRIM, RR	1	121.10	25%	90.83	/	?
58336-12090	REINFORCEMENT, RR	1	34.60	25%	25.95	/	?
4006314	SEALANT SIKAFLEX	1	37.00	0%	37.00	/	X nec
58311-47071	SPARE TYRE PANEL	1	667.70	25%	500.77	/	?
52562-47010	TAIL LAMP BRACKET, RH	1	30.70	25%	23.02	/	?

61604-47090	FENDER RR/RH	1	766.80	25%	575.10	/	X <u>SVC</u>
	SMRT LOGO	1	7.80	0%	7.80	/	/ <u>NEC</u>
	STICKER DECAL 6555 8888	1	21.60	0%	21.60	/	/ <u>NEC</u>
TOTAL MATERIALS					LUMP SUM 20%	\$	4,147.94

NA2 LKIC  
 14/9/18 1600  
 L/S  
 3 DAYS  
 AFTER REPAIR PHOTO  
 20/9/18

**LKK Auto Consultants** hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## Section A - Accident Details

Registration Number	SHB769K
Case Reference Number	TAX/09/18/2052
Registration Date	12/11/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	CHUA CHIT JEAN
Type of Accident	Head to Rear
Accident Date and Time	13/09/18 10:34 AM
Accident Reported Date and Time	13/09/18 10:36 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097918
Special Instruction to ARC, if any	
Prepared Date and Time	14/10/18 11:37 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

## Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$500.00
Total Spray Cost	\$1,674.00	\$560.00
Total Spare Part Cost	\$5,185.02	\$1,112.88
Total Other Cost	\$950.00	(\$372.85)
TOTAL COST	\$8,823.02 10,429.20	\$1,800.00 (L/S)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	5.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / NTUC
ARC / Surveyor Sign Off Date		
Signature		
Remarks		

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0020	Invoice Number	
Quotation Date	02.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$1,014.00	\$500.00
Total Labour	\$1,014.00	\$500.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$80.00
TO RESPRAY TAIL GATE	\$378.00	\$200.00
TO RESPRAY REAR FENDER RH	\$378.00	\$0.00
TO RESPRAY REAR SPARE TYRE PANEL	\$180.00	\$80.00
Total Spray Painting & Panel Beating	\$1,674.00	\$560.00

**Part 3 - Other Costs - Accident and Accident Repair Related Expense**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$0.00
TO REMOVE AND REFIT WIRE HARDESS	\$250.00	\$0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(472.88)
<b>Total Other Costs</b>	<b>\$950.00</b>	<b>(372.88)</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
6505548		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace	CLG
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace	NRC
6505547		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace	DD
			ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	25.00	\$0.00	Replace	Not Given	X SVC
			ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	25.00	\$104.70	Replace	Replace	BT
			ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	25.00	\$0.00	Replace	Not Given	X SVC
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given	X SVC
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	NRC
			BUMPER LIP COVER RR/RH	1.00	\$118.10	25.00	\$88.58	Replace	Replace	CLG
		76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace	BT
			BUMPER SEAL, RR RH	1.00	\$65.70	25.00	\$49.28	Replace	Replace	NRC
			BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	25.00	\$0.00	Replace	Not Given	X SVC
			BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	25.00	\$0.00	Replace	Not Given	X SVC
			UNDER COVER SUBASSY, RR FLOOR	0.00	\$514.50	25.00	\$0.00	Replace	Not Given	X SVC
		67005-47241	TAILGATE ASY	1.00	\$1,007.90	25.00	\$0.00	Replace	Repair	R
		69350-47030	TAILGATE DOOR LOCK	0.00	\$444.10	25.00	\$0.00	Replace	Not Given	X SVC
		67881-47022	TAILGATE DOOR WEATHER STRIP	0.00	\$353.40	25.00	\$0.00	Replace	Not Given	X SVC
			TAILGATE LOCK, COVER	0.00	\$15.70	25.00	\$0.00	Replace	Not Given	X SVC
			STRIKER, BACK DOOR	0.00	\$48.90	25.00	\$0.00	Replace	Not Given	X SVC
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	NRC
		58307-47060	END PANEL	1.00	\$602.10	25.00	\$0.00	Replace	Repair	R

		END PANEL COVER, DECK TRIM HOLE	0.00	\$46.10	25.00	\$0.00	Replace	Not Given	X	SVC
		END PANEL COVER, DECK TRIM, RR	0.00	\$121.10	25.00	\$0.00	Replace	Not Given	X	SVC
		REINFORCEMENT, RR	0.00	\$34.60	25.00	\$0.00	Replace	Not Given	X	SVC
4006314		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X	nn
	58311-47071	SPARE TYRE PANEL	1.00	\$667.70	25.00	\$0.00	Replace	Repair	K	
		TAIL LAMP BRACKET, RH	0.00	\$30.70	25.00	\$0.00	Replace	Not Given	X	SVC
		FENDER RR/RH	0.00	\$766.80	25.00	\$0.00	Replace	Not Given	X	SVC
		SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace	/	nrc
		STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace	/	nrc
Total				\$6,716.71		\$1,112.88				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

\$1112.88  
+ \$ 500.00  
+ \$ 660.00

\$2272.88

- 20%

\$1818.30

4/5 \$1800/-

## Veron Chen (LKKAuto)

---

**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
<YeoPohsuan@smrt.com.sg>  
**Sent:** Wednesday, 14 November 2018 2:32 PM  
**To:** Veron Chen (LKKAuto); Naz (LKKAuto)  
**Cc:** SUR; CS A Team  
**Subject:** RE: SHB769K-DOA: 13/9/2018

Hi,

Amount confirmed as per your recommendation, thanks.

Regards  
Poh Suan

---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 14 November 2018 1:51 PM  
**To:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Naz (LKKAuto)  
**Cc:** SUR; CS A Team  
**Subject:** RE: SHB769K-DOA: 13/9/2018

Dear Poh Suan,

WITHOUT PREJUDICE

Confirm Lump Sum \$1,800 @ 5 working days.

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>  
**Sent:** Friday, 2 November 2018 4:25 PM  
**To:** Naz (LKKAuto) <Naz@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** SHB769K

Hi Naz,

Attached herewith the repair estimate of SHB 769K having Case No: TAX/09/18/2052.

There is no change to the approved amount of \$1,800 @ 5 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Sent: Friday, 2 November 2018 4:27 PM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Subject: Scan Data from FX-D421D6

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 14 November 2018 1:51 PM  
**To:** 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))'; Naz (LKKAUTO)  
**Cc:** SUR; CS A Team  
**Subject:** RE: SHB769K-DOA: 13/9/2018

Dear Poh Suan,

WITHOUT PREJUDICE

Confirm Lump Sum \$1,800 @ 5 working days.

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>  
Sent: Friday, 2 November 2018 4:25 PM  
To: Naz (LKKAUTO) <Naz@lkkauto.com>  
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
Subject: SHB769K

Hi Naz,

Attached herewith the repair estimate of SHB 769K having Case No: TAX/09/18/2052.

There is no change to the approved amount of \$1,800 @ 5 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
Sent: Friday, 2 November 2018 4:27 PM  
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
Subject: Scan Data from FX-D421D6

## Veron Chen (LKKAuto)

---

**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))  
<YeoPohsuan@smrt.com.sg>  
**Sent:** Friday, 12 October 2018 4:01 PM  
**To:** Veron Chen (LKKAuto)  
**Subject:** RE: PENDING FINALISE

Hi Veron,

The repair job for below listed vehicles had been completed and the estimate will forward to you shortly.

Thanks & Regards  
Poh Suan

---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Friday, 12 October 2018 3:03 PM  
**To:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))  
**Subject:** PENDING FINALISE

Dear Poh Suan,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

	<u>Vehicle</u>	<u>DOA</u>	<u>Ref No</u>
1.	SHB 5308A	3/9/18	TAX/9/18/2006 – Job completed
2.	SHB 1949B	6/9/18	TAX/9/18/2019 – Job completed
3.	SHD 6279H	3/9/18	TAX/9/18/2007– Job completed
4.	SHB 769K	13/9/18	TAX/9/18/2052– Job completed
5.	SHB 689H	26/9/18	TAX9/18/2123– Job completed

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18017088/Nvbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 14-12-2018	
Code: INC4				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJL 6357A	Veh. Inspected	SHB 769K	
Policy No.	5103884041	Coverage (\$)	0.00	
Claim No.	MT/1019722-001	Excess (\$)	0.00	
Assign From		Assign Date	14/09/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U805752716	Colour	BROWN	
Odometer	368331	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	6 mm	
L/H Front Tyre	195/65 R15	FALKEN	6 mm	
R/H Rear Tyre	195/65 R15	FALKEN	6 mm	
L/H Rear Tyre	195/65 R15	FALKEN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	13/09/2018	Inspection Date	14/09/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 769K**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BUMPER REAR (DISC 25%)	CRACKED	458.60	343.95
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	BUMPER REINFORCEMENT REAR (DISC 25%)	DENTED	205.70	154.28
1	ARM SUB-ASSY, RR BUMPER RH (DISC 25%)	BENT	139.60	104.70
1	BUMPER LIP COVER RR/RH (DISC 25%)	CRACKED	118.10	88.58
1	BUMPER LIP REAR (DISC 25%)	BENT	228.90	171.68
1	BUMPER SEAL, RR RH (DISC 25%)	NECESSARY	65.70	49.28
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	ARM SUB-ASSY, RR BUMPER LH	SERVICEABLE	139.60	-
1	ANTENNA, ELECTRICAL LOWER REAR	SERVICEABLE	157.40	-
1	SENSOR REVERSE	SERVICEABLE	180.00	-
1	BUMPER SIDE RETAINER RR/LH	SERVICEABLE	94.80	-
1	BUMPER SIDE RETAINER RR/RH	SERVICEABLE	94.80	-
1	UNDER COVER SUBASSY, RR FLOOR	SERVICEABLE	514.50	-
1	TAILGATE DOOR LOCK	SERVICEABLE	444.10	-
1	TAILGATE DOOR WEATHER STRIP	SERVICEABLE	353.40	-
1	TAILGATE LOCK, COVER	SERVICEABLE	15.70	-
1	STRIKER, BACK DOOR	SERVICEABLE	48.90	-
1	END PANEL COVER, DECK TRIM HOLE	SERVICEABLE	46.10	-
1	END PANEL COVER, DECK TRIM, RR	SERVICEABLE	121.10	-
1	REINFORCEMENT, RR	SERVICEABLE	34.60	-
1	TAIL LAMP BRACKET, RH	SERVICEABLE	30.70	-
1	FENDER RR/RH	SERVICEABLE	766.80	-
1	SEALANT SIKAFLEX	NOT NECESSARY	37.00	-
1	TAILGATE ASY	TO REPAIR SEE LABOUR	1,007.90	-
1	END PANEL	TO REPAIR SEE LABOUR	602.10	-

Report Ref No. NS/INC18017088/Nvbe2



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SPARE TYRE PANEL	TO REPAIR SEE LABOUR	667.70	-
			6,791.20	1,112.88
	<b>LABOUR</b>			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF TAILGATE ASY, END PANEL AND SPARE TYRE PANEL.		1,014.00	500.00
	SPRAY PAINT.		1,674.00	560.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT WIRE HARDESS.	NOT NECESSARY	250.00	-
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	20.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	40.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			3,638.00	1,160.00
<b>GRAND TOTAL</b>			<b>10,429.20</b>	<b>2,272.88</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>				<b>1,800.00</b>

Report Ref No. NS/INC18017088/Nvbe2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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