

ASS. REC. BY:

REF:

CS3 / FWD18017069 / KcbST

Special Instruction:

Surveyor:

Mmmmm

ASSIGNMENT (Office)

From (Person):

Lionel Tan

of

FWD

Date/Time:

18/09/2018 3:12pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJP 3488D

Insured:

SGJ 4270A

at Workshop m/s

TK Car Repairs

Tel:

9746 3035

of

Blk 176 Sin Ming Dr #01-12

Policy No:

Claim No:

1201800011739

Sum Insured:

Excess:

Make of Veh:

D.O.A.

17/09/2018

(Client's Record)

19-09-2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

18/09/2018 4:10pm

Person Contacted:

Mr. Lim

Vehicle IN/OUT

Date/Time

Action/Instruction (X) Estimate

SJP 3488D - X

SGJ 4270A - X

REF: FWD

ASSIGNMENT

From:

Date:

19/09/2018

Estimated Cost:

OD / ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJP 3488D

at Workshop m/s

TK car Repair

of

176 Sin Ming Drive #01-12

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJP 3488D

Yr Regn:

03 09

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Allion

C.C.

1496

Colour:

An. Red

A/C:

Insured / Std / NI / NA

Sp. Reading

17886

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

N87260 3032904

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/70R14

R:

BS / ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

5

mm

L/Bal.

7

mm

L/Bal.

5

mm

D.O.A.

17/9/18

D.O.I.

19/9/18

Survey held at

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

20/9 File pass to Catherine, no estimate

Estimated repair range \$5,000 - \$6,000

9/10/2018

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

6

Resurvey No. of Trip:

-

Survey Fee:

Transportation:

S + RS: SI

Photos

Others

Report Format: PRE-

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

TOTAL

Catherine Chong (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Tuesday, 18 September, 2018 3:12 PM
To: sur@lkkauto.com; assignments@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: SJP 3488 D - TP Claim
Attachments: Image (12).jpg; Image (13).jpg; Image (14).jpg; Image (15).jpg; Image (16).jpg; Image (17).jpg

Hi Team

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the notice (no estimate), TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Lionel

18092018 @ 4:10pm
Mr. Low veh in.

From: Claims SG - SG Common
Sent: Tuesday, September 18, 2018 12:31 PM
To: Josey Loh Kah Wai - SGUser
Cc: Motor Claims SG - SG Common
Subject: FW: SJP 3488 D - TP Claim

19.09.2018

Hi Moto Claims Team,

FYNA

Regards
Evelyn Sng

From: low thye kiang [<mailto:tklow50@hotmail.com>]
Sent: Monday, September 17, 2018 4:18 PM
To: Claims SG - SG Common
Subject: Re: SJP 3488 D - TP Claim

Dear Sir

Kindly refer to the attached GIA reports for TP claim , and arrange PRI for the above vehicle at our workshop

176, Sin Ming Drive, #01-12, Sin Ming Autocare
Singapore 575721

Thank You

Regards ,

Mr Low (97463035)
TK Car Repairs Pte Ltd

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/09/2018 10:37
Date Of Accident	17/09/2018 06:50
Exact Location Of Accident	PIE TWDS TUAS-SLIP RD TO UPP JURONG RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJP3488D
Insured/Policyholder	
Name Of Registered Owner	LAM CHEE HOO
NRIC No	S8383024G
Email Address	CHEEHOO0589@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-93897823
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	TOYOTA
Model	ALLION
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00445795
Cover Note Number	20/03/2018 TO 19/03/2019

Driver

Name of Driver	LAM CHEE HOO
NRIC No	S8383024G
Date Of Birth	11/10/1983
Occupation	OUTDOOR
Date Of Driving Pass	26/04/2014
Driving Experience	4 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93897823
Fax Number	
Contact Number	OFFICE-NOPHONE
Email Address	CHEEHOO0589@HOTMAIL.COM

Address	APT BLK 613 CHOA CHU KANG ST 62 #12-221
Postcode	680613
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : DARRSHAN
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGJ4270A
Vehicle Make/Model/Colour	TOYOTA ALTIS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAMILCHELVAN TIVATHAS
NRIC/Passport Number	S8180466D
Contact Number	94595342
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	LAM CHEE HOO
Approximate Age	
Injuries Sustain	BACK
Injured person in which vehicle?	SJP3488D
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	
Address	
Postcode	

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Direct
1319
Vehicle: SJP
2488D

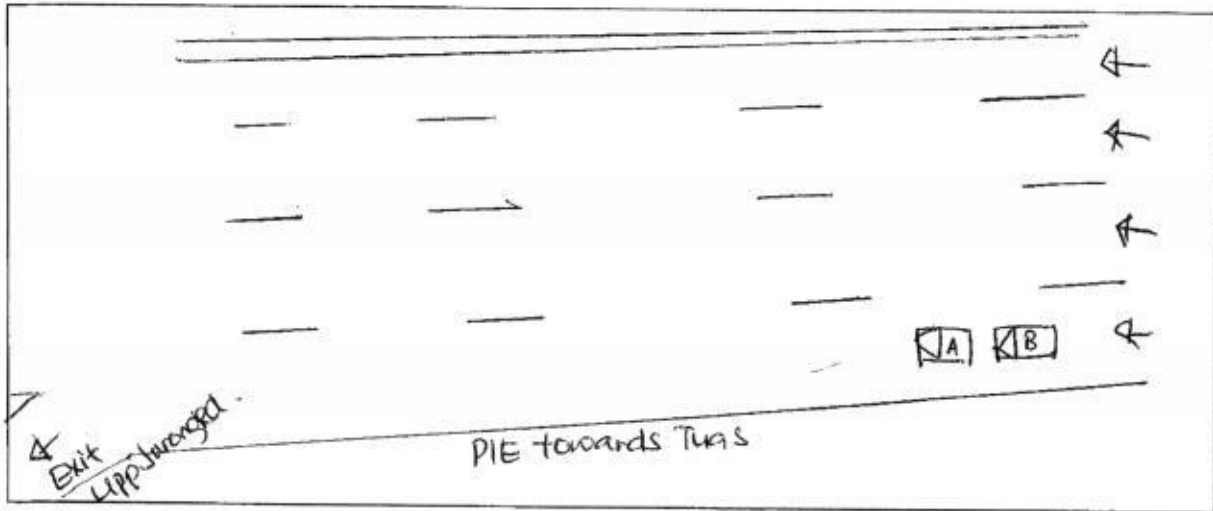


Mali
17/09/18

Sketch Plan Pg. 2

SKETCH PLAN

Accident Date: 17/09/2018 Time: 0650 hrs Location: PIE towards Tuas, slip road to Upp Jurong Rd
 My Vehicle A: SJD3488D Vehicle B: S6J4270A Vehicle C/Others: _____



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along PIE towards Tuas on lane 4, towards Exit to Upp Jurong Rd. Front vehicles came to a stop. I stopped in time. Suddenly veh B came from behind and rammed onto the rear of my car.

I had a passenger in my car when the accident happened, Mr Darrshan HP 85696193, he felt some pain at his neck and head area. I am not sure if he would be seeking medical treatment.

() Claim OD / (TP) at Ah Lim Motor (✓) Claim OD / TP at other workshop () Reporting Only

Remarks: Please forward a copy of my efile accident report to

My workshop: TK CAR Repairs Pte Ltd

Email Address: TKLEW50@hotmail.com

& Myself: cheehoo0589@hotmail.com

Note: Please take note that your insurer have **14 days timeframe** for you to submit own damage claim under your own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect. Vehicle: SJD 3488D

Policyholder's Signature
 Date & Time: _____

Driver's Signature (If driver is not the policyholder)
 Date & Time: 17/09/2018

Witnessed by Reporting Centre
 Personnel: Ma Yu
17/09/2018



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3024G
Vehicle Details	
Vehicle No.:	SJP3488D
Vehicle to be Exported:	No
Intended Deregistration Date:	01 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	ALLION 1.5 A
Primary Colour:	Red
Manufacturing Year:	2008
Engine No.:	1NZD194718
Chassis No.:	NZT2603032904
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$16,512.00
Original Registration Date:	20 Mar 2009
First Registration Date:	20 Mar 2009
Transfer Count:	1
Actual ARF Paid:	\$16,512.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Mar 2019
PARF Rebate Amount:	\$8,256.00
Intended COE Rebate Details	
COE Expiry Date:	19 Mar 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$5,116.00
COE Rebate Amount:	\$237.00
Total Rebate Amount:	\$8,493.00

The information contained herein is correct as at 01 Oct 2018

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Sep 2018 Edit Reg		18 Sep 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	TAMILCHELVAN TIVATHAS , ID: S8180466D		
Main Claimant:	LAM CHEE HOO , ID: S8383024G		
Vehicle Reg. No.:	SJP3488D	Date of Loss:	17/09/2018 06:00 - :59 [113 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201800011739	Policy/Cover Note No.:	PNPV2018-00009223
Vehicle Reg. No. (Insured):	SGJ4270A	Policy No. (Claimant):	MT/00445795
		Excess:	
Repairer:	Tk Car Repairs Pte Ltd (HQ) 176 SIN MING DRIVE, #01-12 SIN MING AUTOCARE, 575721 Sin Ming - Tel: 6453 2598 / 6453 9730		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]		
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/09/2018]		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS

View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJP3488D (1201800011739)**
[SGJ4270A]
TP
LAM CHEE HOO
Sep 17 2018 6:00AM
[TAMILCHELVAN TIVATHAS]
Tk Car Repairs Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Photos/Images

3 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/10/18 19:04	General View	 Load JPG	☒
2	01/10/18 19:04	General View	 Load JPG	☒
3	01/10/18 19:04	General View	 Load JPG	☒
4	01/10/18 19:04	General View	 Load JPG	☒
5	01/10/18 19:04	General View	 Load JPG	☒
6	01/10/18 19:04	General View	 Load JPG	☒
7	01/10/18 19:04	General View	 Load JPG	☒
8	01/10/18 19:04	General View	 Load JPG	☒
9	01/10/18 19:04	General View	 Load JPG	☒
10	01/10/18 19:04	General View	 Load JPG	☒
11	01/10/18 19:04	General View	 Load JPG	☒
12	01/10/18 19:04	General View	 Load JPG	☒
13	01/10/18 19:04	General View	 Load JPG	☒
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18	01/10/18 19:04	General View	 Load JPG	☒
19	01/10/18 19:04	General View	 Load JPG	☒
20	01/10/18 19:04	General View	 Load JPG	☒
21	01/10/18 19:04	General View	 Load JPG	☒

Documentation

1 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/18 16:02	ACKNOWLEDGEMENT EMAIL TO FWD DD 18.09.2018	 Load PDF	
2	19/09/18 16:02	NOTIFICATION FROM WORKSHOP	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:  Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD18017069/KCBS2

Date: 18/10/2018

REFERENCE

Handling Insurer:	FWD Singapore Pte. Ltd.	Policy No:	PNPV2018-00009223
Claimant Vehicle No :	SJP3488D	Insured Vehicle No :	SGJ4270A
Date of Loss:	17/09/2018	Nature of Claim:	TP
		Claim No:	1201800011739

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJP3488D	Engine No:	1NZD194718
Make & Model:	TOYOTA ALLION, 1.5 (A)	Chassis No:	NZT2603032904
Reg. Date:	20/03/2009 (Man. Year: 2008)	Odometer:	178884 km
Colour:	Red		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	185/70R14	Rear Tyre Size:	185/70R14
Front Left Side:	Dunlop 7 mm	Rear Left Side:	Dunlop 5 mm
Front Right Side:	Dunlop 7 mm	Rear Right Side:	Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:	18/09/2018	
Date Inspected:	19/09/2018 Inspected At:	Tk Car Repairs Pte Ltd (HQ) 176 SIN MING DRIVE, #01-12 SIN MING AUTOCARE Singapore 575721
Estimated Period of Repair:	6.0 days	

Adjuster: KENNETH KONG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 - \$6,000.00

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Oct 2018)
Parts:	143	TOYOTA ALLION 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJP3488D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >