

Vic (LKKAuto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 22 April, 2020 9:48 AM
To: Vic (LKKAuto)
Cc: Admin A; Jasper Chua (LKK Auto); Joel Goh
Subject: RE: Direct Settlement - Accident Involving GU54B (OI : EQI - DM18HO02479/JT) AND SHC8339K (TP : LKK REF - CC3/EQI18017067/K1hb3) on 15.09.2018

Dear Vic,

Kindly proceed to settle the matter at best.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains “**Business As Usual**” – except most of us are on Work-From-Home arrangement - still reachable by phone or email. We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service

Thank you.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 21 April 2020 09:22
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: EQI PRS <EQIPRS@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GU54B (OI : EQI - TBA) AND SHC8339K (TP : LKK REF - CC3/EQI18017067/K1hb3) on 15.09.2018

Dear Joel,

We refer to the subject matter.

It was reported by Insured Driver that he was reversing towards the rubbish chute when TP taxi also reversed.

TP driver reported that he was stationary when our Insured vehicle reversed and hit the taxi. TP repairer provided to us a copy of their video footage and scene photos (as attached).

In view of the available information, we are of the view that our Insured is more liable of the accident.

Kindly advise if you have any further comment/instructions, otherwise, we will proceed to settle the matter at best.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.