

Surveyor:

KSL

DOI:

18/09/18

Date / Time:

18/09/18

Registered in Merimen:

Pre-assign / CCU / FTE

GBH 3481J



Insured Vehicle No.:

Claim No.:

GIM 100449902

Name of Insured:

Tane Colours Ind. P/L

Policy No.:

Insured Tel No.:

HP:

Make / Model:

N. NV3500

Excess Sec II : \$:

D.O.A: 15/09/2018

Place of Accident:

Middle Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Huang Fei

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

9850996

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHB 9602Z



INSRS:

WSP:

Tel:

Liability:

RMKS:

Tany Cab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

26/9

SHB 9602Z - call 11/10/18 17:49:24 / Khasye, on 18/10/18

- call 11/10/18 16:19:35 / Khasye, on 18/10/18

GBH 3481J X

10/10/18 12:00H

- OLD CLAIM IN. CHECKED UPDATE. OLD PROVIDED FOOTAGE TO REPORTING CONTR.

- SPOKE TO JERRY (CAI HUB), OLD ONLY DO REPORT. SHE WILL FORWARD VIDEO FOOTAGE.

- (OI VIDEO IN. V DRIVE / NO / GBH 3481J)

- w/ MR YAU. TO REPORT TP CALL.

11/10/18

- EMAIL TO CTI FOR RESORTION APPROVAL

- ON AGREE ON RESORTION. REPLIED EMAIL.

- EMAIL TO TP TO DENY CLAIM.

- TO CLOSE.

RECEIVED 11 OCT 2018

Report Date: 11-10-18

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (If non-pickup):

Call OI: 10/10/18 - oic

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (If non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mendate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

19/9

Sent By:

Hank

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L6

\$2,800.00 (2 days) Reduction: 83 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$:

Loss of Rental (LOR):

\$:

(days)

Loss of Use (LOU):

\$:

(\$ x days)

Loss of Income (LOI):

\$:

(\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

\$:

Medical:

\$:

Disbursement:

\$:

(e.g. Tow/ Independent)

Legal Cost

\$:

Total:

\$:

Global Sum \$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$:

Name 1:

Payee 2: (Strike if N.A.)

\$:

Name 2:

Payee 3: (Strike if N.A.)

\$:

Name 3:

"RESORT TO CLAIM"

COPY SENT 11/10/18

ASS. REC. BY:

REF: CT21Kenneth

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

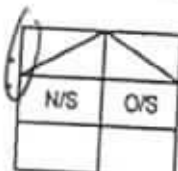
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

02 days

Res.: Yes or No

Lum Sum: _____

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Date / Time

Action / Instruction

18/9File pass to Catherine61 Lp @ 2800CRP: \$13,804.97 (85%)

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

Date/Time, File Return to?

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee: _____

Transportation: _____

: S + RS \$

: Fuel/Oil

: Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Veh No: SHB 9602ZYr Regn: 04, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet

Epic9 c.c

1891Colour: White/Red

A/C: Insured / Std / NI / NA

Sp. Reading: 505518

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KLILA69RJBB 122741Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: NI / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

195/65R15BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Giti

Front

Rear

R/Bal. 9 mmR/Bal. 9 mmL/Bal. 9 mmL/Bal. 9 mmD.O.A. 15/9/18D.O.A. 18/9/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Fr

The U/C / Chassis frame / Body Structure affected due to collision.

Trans-cab Auto Services Pte Ltd

AAD1809-155

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9602Z

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHB 9602Z

KL1LA69RJB122741

CHEVROLET

EPICA 2.0

15.9.2018

CHINA TAIPING

Not Notified
61 Sep @ 2800h

		PART		LIST
1	1	Front Bumper	\$	<i>Bu</i> 1,202.00 ✓
2	1	Front Bumper Lower Absorber	\$	<i>SL</i> 180.00 X
3	1	Front Bumper Reinforcement	\$	<i>R</i> 356.00 X
4	1	Front Bumper Retainer RH	\$	<i>SL</i> 102.00 X
5	1	Front Bumper Retainer LH	\$	<i>Dir</i> 102.00 ✓
6	1	Front Bumper Lower Grille	\$	<i>SL</i> 78.00 X
7	1	Front Bumper Lower Stiffener	\$	<i>R</i> 134.37 X
8	1	Front Bumper Bracket LH	\$	<i>R</i> 10.00 X
9	1	Front Bumper Bracket RH	\$	<i>R</i> 10.00 X
10	1	Bumper Fog Lamp Cover RH	\$	<i>SL</i> 32.40 X
11	1	Bumper Fog Lamp Cover LH	\$	<i>SL</i> 32.40 X
12	1	Headlamp LH	\$	<i>CDT</i> 816.00 ✓
13	1	Headlamp LH inner panel	\$	<i>R</i> 611.16 X
14	1	Front Fender LH	\$	<i>Bu</i> 837.60 ✓
15	1	Front Fender Liner LH	\$	<i>SL</i> 47.00
16	1	Front Fender Inner Wheel House Panel LH	\$	<i>R</i> 1,437.00
17	1	Front Shock Absorber Assy LH	\$	<i>SL</i> 216.17
18	1	Front Shock Absorber Top Mounting LH	\$	<i>SL</i> 48.32
19	1	Front Lower Arm LH	\$	<i>SL</i> 283.00
20	1	Front Knuckle Arm LH	\$	<i>SL</i> 230.00
21	1	Front Hub Unit	\$	<i>SL</i> 376.00
22	1	Front Disc Brake LH	\$	<i>SL</i> 157.55
23	1	Front Strut Bar Bracket LH	\$	<i>R</i> 235.01
24	1	Front Stabilizer Bar	\$	<i>SL</i> 234.00
25	1	Front Stabilizer Bar Link LH	\$	<i>SL</i> 51.79
26	1	Front Stabilizer Bar Bracket LH	\$	<i>R</i> 105.75
27	1	Front Stabilizer Bar Bush LH	\$	<i>SL</i> 66.00
28	1	Front Beam A - Impact LH	\$	<i>SL</i> 214.00

X

Trans-cab Auto Services Pte Ltd

AAD1809-155

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No, 201019626G

SHB 9602Z

TOTAL	\$	8,205.52
10%	\$	820.55
	\$	7,384.97

Special Nett

1	1 Set	Front Fender Liner clip LH	\$	<i>nn</i>	30.00	X
2	1 Set	Louver Cowl Top clip	\$	<i>nn</i>	30.00	X
3	1	Front right tyre rim	\$	<i>nn</i>	380.00	X
4	1	Front right tyre	\$	<i>nn</i>	330.00	X
TOTAL			\$		770.00	

TOTAL PARTS	\$	8,154.97
--------------------	-----------	-----------------

LABOUR

To Check Electrical Lighting Concerned.	\$	170.00	<i>20/</i>
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	3,500.00	<i>400/</i>
Putty and spray painting of the affected portion.	\$	3,200.00	<i>400/</i>
To Remove And Refit Front And Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	<i>nn</i> 440.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	<i>nn</i> 380.00	X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>nn</i> 380.00	X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	<i>nn</i> 380.00	X

TOTAL	\$	8,450.00
Over All Total	\$	16,604.97

Repair Days *7 Days**2 days*

Acknowledged by Repairer

Signature:

Date:

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 11 October, 2018 12:02 PM
To: Ng Wai Yin
Cc: claims@transcab.com.sg; 'Jasmine Tan'; Admin A; Vic (LKKAUTO)
Subject: Your Ref: AAD1809-155_ACCIDENT INVOLVING VEHICLES GBH 3481J AND SHB 9602Z ON 15/09/2018 LKK REF CC3/CTI18017059/Kha3
Attachments: WhatsApp Video 2018-09-18 at 12.50.11.mp4

Your Ref: AAD1809-155
Our Ref: CC3/CTI18017059/Kha3

Without Prejudice

Dear Wai Yin,

ACCIDENT INVOLVING VEHICLES GBH 3481J AND SHB 9602Z ON 15/09/2018

We refer to the subject matter.

Please be informed that our principal had further reviewed the matter and based on the available evidence provided, our principal is in the view that our Insured is not liable of this accident. Please refer to the attached video footage for your reference.

As such, we have our principal's instruction to deny your client's claim in view that your client should have gave way to our Insured when turning.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 11 October, 2018 10:35 AM
To: Vic (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; KK Lau; Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP: LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018
Attachments: MLHM18120179-01-GBH3481J.pdf

LKK REF - CC3/CTI18017059/Kha3
CTI REF - SNM18D04499C02/1 (GBH3481J)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to reject the third party property claim in the first instance.

Meanwhile, please assist to check with mutual client on the status of their claim against SHB9602Z (100% SUCCESSFUL or 50% SUCCESSFUL)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, October 10, 2018 5:13 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

CTI REF – SNM18D04499C02

LKK REF – CC3/CTI18017059/Kha3

Dear Boon Sen,

We refer to the above matter,

We had spoken to the Insured Driver Mr Huang where he disputed on the liability and insisted that the TP driver was at fault.

As such, we had requested for a copy of his video footage to support his version of the accident. Please find attached copy of the video footage for your reference.

Based on the footage, it was observed that the traffic light is green for both Insured and TP when both vehicles made a turn towards the same direction. We are of the view that TP vehicle must give way to our Insured vehicle when making a turn.



In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

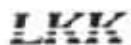
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18017059/Kha3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 15-10-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBH 3481J	Veh. Inspected	SHB 9602Z
Policy No.		Coverage (\$)	0.00
Claim No.	SNM18D04499/C01/1	Excess (\$)	0.00
Assign From		Assign Date	18/09/2018

2. Vehicle Particulars & Condition

Make & Model	CHEVROLET EPICA (A)	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	KL1LA69RJBB122741	Colour	WHITE /RED
Odometer	505518	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	GITI	9 mm
L/H Front Tyre	195/65 R15	GITI	9 mm
R/H Rear Tyre	195/65 R15	GITI	9 mm
L/H Rear Tyre	195/65 R15	GITI	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/09/2018	Inspection Date	18/09/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 9602Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	BUCKLED	1,202.00	1,202.00
1	FRONT BUMPER LOWER ABSORBER	SERVICEABLE	180.00	-
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	356.00	-
1	FRONT BUMPER RETAINER RH	SERVICEABLE	102.00	-
1	FRONT BUMPER RETAINER LH	DISTORTED	102.00	102.00
1	FRONT BUMPER LOWER GRILLE	SERVICEABLE	78.00	-
1	FRONT BUMPER LOWER STIFFENER	TO REPAIR SEE LABOUR	134.37	-
1	FRONT BUMPER BRACKET LH	TO REPAIR SEE LABOUR	10.00	-
1	FRONT BUMPER BRACKET RH	TO REPAIR SEE LABOUR	10.00	-
1	BUMPER FOG LAMP COVER RH	SERVICEABLE	32.40	-
1	BUMPER FOG LAMP COVER LH	SERVICEABLE	32.40	-
1	HEADLAMP LH	CRACKED	816.00	816.00
1	HEADLAMP RH	TO REPAIR SEE LABOUR	611.16	-
1	FRONT FENDER LH	BUCKLED	837.60	837.60
1	FRONT FENDER LINER LH	SERVICEABLE	47.00	-
1	FRONT FENDER INNER WHEEL HOUSE PANEL LH	TO REPAIR SEE LABOUR	1,437.00	-
1	FRONT SHOCK ABSORBER ASSY LH	SERVICEABLE	216.17	-
1	FRONT SHOCK ABSORBER TOP MOUNTING LH	SERVICEABLE	48.32	-
1	FRONT LOWER ARM LH	SERVICEABLE	283.00	-
1	FRONT KNUCKLE ARM LH	SERVICEABLE	230.00	-
1	FRONT HUB UNIT	SERVICEABLE	376.00	-
1	FRONT DISC BRAKE LH	SERVICEABLE	157.55	-
1	FRONT STRUT BAR BRACKET LH	TO REPAIR SEE LABOUR	235.01	-
1	FRONT STABILIZER BAR	SERVICEABLE	234.00	-
1	FRONT STABILIZER BAR LINK LH	SERVICEABLE	51.79	-
1	FRONT STABILIZER BAR BRACKET LH	TO REPAIR SEE LABOUR	105.75	-

Report Ref No. CC3/CT118017059/Kha3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT STABILIZER BAR BUSH LH	SERVICEABLE	66.00	-
1	FRONT BEAM A- IMPACT LH	SERVICEABLE	214.00	-
	LESS 10%DISCOUNT		-820.55	-295.76
			7,384.97	2,661.84
	SPECIAL NETT ITEMS			
1	SET FRONT FENDER LINER CLIP LH (SN)	NOT NECESSARY	30.00	-
1	SET LOUVER COWL TOP CLIP (SN)	NOT NECESSARY	30.00	-
1	FRONT RIGHT TYRE RIM (SN)	SERVICEABLE	380.00	-
1	FRONT RIGHT TYRE (SN)	SERVICEABLE	330.00	-
			770.00	-
	LABOUR			
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT,FRONT BUMPER LOWER STIFFENER,FRONT BUMPER BRACKET LH,FRONT BUMPER BRACKET RH,HEADLAMP LH INNER PANEL,FRONT FENDER INNER WHEEL HOUSE PANEL LH,FRONT STRUT BAR BRACKET LH AND FRONT STABILIZER BAR BRACKET LH.		3,500.00	400.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		3,200.00	400.00
	TO REMOVE AND REFIT FRONT AND REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	440.00	-
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR.	NOT NECESSARY	380.00	-
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO DISMANTLE AND REFIT FRONT AND SUSPENSION ,UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
			8,450.00	820.00
	GRAND TOTAL		16,604.97	3,481.84

Report Ref No. CC3/CT118017059/Kha3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,800.00
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Report Ref No. CC3/CT118017059/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

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