

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 11 October, 2018 11:48 AM  
**To:** Claims Dept of CTI  
**Cc:** Chong Boon Sen; Alfred Toh; Chee So Chow; KKLau; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018  
**Attachments:** MLHM18120179-01-GBH3481J.PDF

Dear Alfred,

We refer to your below email and the contents were noted.

We had spoken to the Insured Driver and he is still pending for the outcome of his claim from his workshop.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]  
**Sent:** Thursday, 11 October, 2018 10:35 AM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Chong Boon Sen; Alfred Toh; Chee So Chow; KKLau; Hsiao Tong (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

**LKK REF - CC3/CTI18017059/Kha3**  
**CTI REF - SNM18D04499C02/1 (GBH3481J)**

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to reject the third party property claim in the first instance.

Meanwhile, please assist to check with mutual client on the status of their claim against SHB9602Z (100% SUCCESSFUL or 50% SUCCESSFUL)

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Wednesday, October 10, 2018 5:13 PM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

**CTI REF – SNM18D04499C02**

**LKK REF – CC3/CTI18017059/Kha3**

Dear Boon Sen,

We refer to the above matter,

We had spoken to the Insured Driver Mr Huang where he disputed on the liability and insisted that the TP driver was at fault.

As such, we had requested for a copy of his video footage to support his version of the accident. Please find attached copy of the video footage for your reference.

Based on the footage, it was observed that the traffic light is green for both Insured and TP when both vehicles made a turn towards the same direction. We are of the view that TP vehicle must give way to our Insured vehicle when making a turn.



In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Consultants  
Pte Ltd

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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Thursday, 20 September, 2018 4:51 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBH3481J (OI : CTI - SNM18D04499C02) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

**Lucas Lee**  
Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 19 September, 2018 6:11 PM

**To:** Claims Dept of CTI

**Cc:** Chong Boon Sen; Lucas Lee; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A

**Subject:** Direct Settlement - Accident Involving GBH3481J (OI : CTI - TBA) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 9602Z at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
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