

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 10 October, 2018 5:13 PM
To: Chong Boon Sen
Cc: Admin A; Vic (LKKAUTO); Alfred Toh; Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving GBH3481J (OI : CTI - SNM18D04499C02) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018
Attachments: WhatsApp Video 2018-09-18 at 12.50.11.mp4

CTI REF – SNM18D04499C02
LKK REF – CC3/CTI18017059/Kha3

Dear Boon Sen,

We refer to the above matter,

We had spoken to the Insured Driver Mr Huang where he disputed on the liability and insisted that the TP driver was at fault.

As such, we had requested for a copy of his video footage to support his version of the accident. Please find attached copy of the video footage for your reference.

Based on the footage, it was observed that the traffic light is green for both Insured and TP when both vehicles made a turn towards the same direction. We are of the view that TP vehicle must give way to our Insured vehicle when making a turn.



In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Thursday, 20 September, 2018 4:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH3481J (OI : CTI - SNM18D04499C02) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 19 September, 2018 6:11 PM
To: Claims Dept of CTI
Cc: Chong Boon Sen; Lucas Lee; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving GBH3481J (OI : CTI - TBA) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 9602Z at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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