

REF:

CC3/ALH18017057/ATB62

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No _____
 Claims No. 3114012383 SA
 Sum Insured _____ Excess: 600 70/9/18
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: \$150K.

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 05/8/18 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No. SLZ97707 Yr Regn: 2018 May
 Type: M Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make Audi A4 cc 1984
 Colour white A/C Insured / Std / NI / NA
 Sp. Reading 9359 T/Radio: Insured / Std / NI / NA
 Eng/No. _____
 C/No: WAU222F42JA080650
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / SRim / STD A/Rim or
 Tyre Size: F: 205/60R16
 R: 205/60R16
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental
 Front _____ Rear _____
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 19/09/18
 Survey held at Premium
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Front o/s
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

07 AUG.20/9/18 @ 12.13pm revert to Victor via Messenger.20/9/18 @ 1.59pm Victor informed C/A via Messenger.20/9/18 @ 5.34pm informed Jeffrey C/A & exc & Geo by email.21/9/18 Double check on the excess as requested by Premium, George.Part by part \$11,023.92 (Fed \$4783.08, 30%)

RECEIVED 24 JAN 2019

Date/Time. File Pass to?

☐

Prel. Report

Days Of Repair: 511/10/18 THURSDAY☐

Final Report

Resurvey No. of Trip: 1

Date/Time. File Return to?

Survey Fee: 200

Transportation: _____

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech Invs (\$)

☐

Weekend (\$)

1.0 + RS.0

Photos

Other

TOTAL

210Report Format: NEED

Lump Sum / I.B.I. (\$)

11023.92

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 20 September 2018 5:34 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SLZ 9770 Y

Dear Jeffrey,

As instructed by our client, please proceed to repair the insured vehicle **SLZ 9770Y (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 20 September 2018 5:15 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLZ 9770 Y

Dear Shiau Chan,

As requested, attached the IC,DL and CI for your kind reference.

Kindly advise on the approval.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Sep 2018 17:49	Cim Veh Model Changed		[] Merimen Administrator
2	15 Sep 2018 17:49	Cim Created	Reg No: SLZ9770Y, Acct Date: 2018/09/15, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd, (SG). Ins.Status => Notification, Created from SAS:MPA118119916	[1] Merimen Administrator
3	19 Sep 2018 15:22	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	19 Sep 2018 15:22	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	19 Sep 2018 15:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	19 Sep 2018 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/28	[A] CATHERINE CHONG KAI LING
7	19 Sep 2018 15:22	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	19 Sep 2018 15:22	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	19 Sep 2018 15:22	Cim Veh Model Changed	(200040) AUDI A4 2.0 (A).	[A] CATHERINE CHONG KAI LING
10	19 Sep 2018 15:22	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	20 Sep 2018 12:04	Adj Rpt Initiated		[A] SHIAU CHAN
12	20 Sep 2018 12:04	Cim Dtl Modified	JPJ Reg. Date: -> 2018/05/24.	[A] SHIAU CHAN
13	20 Sep 2018 12:04	Cim Details Notified		[A] SHIAU CHAN
14	20 Sep 2018 12:12	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/28	[A] SHIAU CHAN
15	20 Sep 2018 12:13	Adj Mandate Request	Cur.Reg:12970.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	20 Sep 2018 13:26	Cim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 600.00, 2F Remarks: -> Not Applicable. GST: -> 0.00.	[1] Dally Amri, Mimi Zarina
17	20 Sep 2018 13:26	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	20 Sep 2018 13:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/28, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[1] Koh, Victor-CK
19	20 Sep 2018 13:59	Adj Mandate Set	Approved:12480.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[1] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1922038	20/09/2018 12:04	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ9770Y		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 20 Sep 2018

Preliminary Advice

Vehicle No	: SLZ9770Y	Accident Date	: 15/09/2018
Make	: AUDI A4	Policy No.	:
Assignment Date	: 19/09/2018	Excess	: S\$0.00
Date of Inspection	: 19/09/2018	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,767.00
Revised Amount	:S\$	12,480.00
Check Items (Estimated)	:S\$	490.00
Total	:S\$	12,970.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	66,115.00
Salvage Value	:S\$	
Margin for Repair	:S\$	83,885.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6107E
Vehicle Details	
Vehicle No.:	SLZ9770Y
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVK051382
Chassis No.:	WAUZZZF42JA080650
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,207.00
Original Registration Date:	24 May 2018
First Registration Date:	24 May 2018
Transfer Count:	0
Actual ARF Paid:	\$38,490.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 May 2028
PARF Rebate Amount:	\$28,867.00
Intended COE Rebate Details	
COE Expiry Date:	23 May 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,501.00
COE Rebate Amount:	\$37,248.00
Total Rebate Amount:	\$66,115.00

The information contained herein is correct as at 20 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/09/2018 17:24
Date Of Accident	15/09/2018 09:35
Exact Location Of Accident	MC DONALD'S CARPARK AT 291 BOON LAY S(649849)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLZ9770Y
Insured/Policyholder	
Name Of Registered Owner	KEVIN CHUA CHIN YONG (KEVIN CAI ZHENGYONG)
NRIC No	S7626107E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81000899
Alternative Phone No	OFFICE-81000899

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	KEVIN CHUA CHIN YONG (KEVIN CAI ZHENGYONG)
NRIC No	S7626107E
Date Of Birth	23/08/1976
Occupation	INDOOR
Date Of Driving Pass	07/02/2001
Driving Experience	17 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81000899
Fax Number	
Contact Number	OFFICE-81000899
Email Address	NOEMAIL

Address APT BLK 988A JURONG WEST STREET 93 #05-631
 Postcode 641988
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 0

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name NANYANG N.P.C
 Police Station Address ROAD: 2 JURONG WEST AVE 5 , POSTCODE: 649482 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: 1800-7929999 - FAX NO:
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

MY CAR SLZ 9770 Y WAS IN A STATIONARY PARKING MODE AT MC DONALD'S 291 BOON LAY WAY, SINGAPORE 649849. ON MY RIGHT SIDE MITSUBISHI SLP 8256 A WAS TRYING TO MOVE OUT FROM HIS PARKING LOT & BRUSH AGAINST MY CAR FRONT RIGHT HAND SIDE. PLEASE REFER TO THE VIDEO FOOTAGE & PHOTOS.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLP8256A
 Vehicle Make/Model/Colour RED / MITSUBISHI
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

15/9/18 @ 1400

Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's Signature

Name: [Signature]

NRIC/ID No: C101571432



Sketch Plan #2

SKETCH PLAN



A - SLZ 9770Y

B - SLP 8256A

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car SLZ 9770Y was in a stationary parking mode at McDonald's 291 Boon Lay Way, Singapore 649849. On my right side ~~Toyota~~ ^{Honda} SLP 8256A was trying to move out from his parking lot & brush against my car from right hand side. PLS refer to the video footage & photos.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

Date & Time:

15/9/18 @ 1400

Driver's Signature

(If driver is not the policyholder)

Date & Time



Reporting Centre Personnel's Signature

Name: WONG KENNETH WEN, P.100/18

NRIC/ID No: 10000000000000000000

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Police Report

SINGAPORE
POLICE FORCE

Police Station Of Origin:
Nanyang N.P.O.
2 Jurong West Avenue 9 SINGAPORE
649452
Tel No: 1800-7929000



Report No: 15092016000000000000

1 of 2

Report No: 15092016000000000000

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made:
15/09/2016 21:00

Video Report No:

Station Diary No:
1395

Informant's Particulars

Name of Informant:
KEVIN CHUA CHIN YONG

Address:
APT BLK 988A JURONG WEST STREET 93 #05-831
SINGAPORE 641988

ID Type / ID No:
NRIC NO / S7826107E

Contact No:

Home/Office:

Mobile: 81000889

Nationality:
SINGAPORE CITIZEN

Email:

Sex:

Age:

Date of Birth:

Type of Informant:

Male

42

23/08/1978

Driver

Race:

Chinese

Language:

Institution / School Name:

Occupation:

Sales and marketing manager

Driving Licence Information:

Class: 2B 2A 3

Date of Expiry:

General Information of the Accident

Type of
Accident:

Non-Injury
Hit and Run

Drink
Drive:
No

Date/Time of
Accident:
15/09/2016 09:35

Type of Location:
Car Park

Location:

Along Road 1
BOON LAY WAY

Inside Jurong Central Park Car-park

Weather:

Clear

Road Surface:

Dry

Road Speed Limit:

Traffic Flow:

One Way

Traffic Control:

Not Controlled

Traffic Volume:

Type of Collision:

Moving Vehicle Against - Parked Vehicle

Anyone conveyed by
ambulance:
No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SLP8256A	Car					0
SLZ9770Y	Car	AUDI	A4 SEDAN 2.0 TFSI S TRONIC	White	Slightly Damaged	5

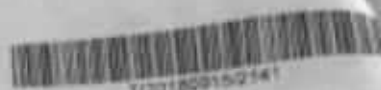
Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
-------------	-------------------	--------------	-----------	-------------

Police Report

**SINGAPORE
POLICE FORCE**

Police Station Of Origin
Nanyang N.P.C.
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No: 1800-7929999



T201809152141

2 of 3

Report No: T201809152141

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLZ9770Y	AIG ASIA PACIFIC INSURANCE PTE LTD	1800058507	24/05/2018	23/05/2020

Brief Details.

On 15/09/2018 at about 0933hrs, I was walking towards my vehicle bearing registration plate number SLZ9770Y from Jurong Central Park McDonalds. At 0938hrs, I was about to board my car whereby I notice that my right front bumper was slightly damaged. I then check my In-Car Camera and notice a vehicle bearing registration plate number: SLP8256A, was moving out of it's lot and hit the side of my right front bumper. Base on my In Car Camera, the vehicle stopped, reversed back into the lot and took a wider turn out of it's lot. The driver then drove off without leaving any note. I did not witness the accident however my In- Car -Camera did capture the accident.

Police Report



SINGAPORE
POLICE FORCE

Police Station Of Origin:
Nanyang N.P.C
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No: 1800-T929999



T021809150141

3 of 3

Report No: T021809150141

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report

J /
Sgt 2 LAU TUCK WEI JEREMY

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time

15/09/2018 21:06

Officer In Charge Of Case:

TP / HRT /
SI ABDUL KAREEM BIN ABDUL HAGUE
Contact No : 65476079

Classification Of Case:

Authentication Stamp

SV 127



Signature :

Singapore Police Force

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #28-00 Singapore 048580
 Tel (65) 6224 0010 Fax (65) 6224 3000
 Operating Hours: Monday to Friday, 09:00 - 17:00
 UIN: 000500010 / 001 Reg No: MA00017733

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MPA 1181 P916 Vehicle Registration No: SLZ 9770Y
 Name (as shown on NRIC): KEVIN CHUA CHIN YONG NRIC/FIN/Passport No: S7626107E
 (*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
 Address: APT BLK 988 A JURONG WEST STREET 93 Singapore 649881
 Contact (Tel): 81000899 Mobile No.: _____
 Email Address: NIDEMAIL
 Date of Accident: 15/09/2018 Time of Accident: 09.35
 Place of Accident: MC DONALD'S CARPARK AT 291 BOON LAY SC649889
 Insurance Company: AIJ ASIA PACIFIC INSURANCE PTE LTD.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

ADD IN ~~TRUCK~~ POLICE REPORT.

Policyholder / Driver's Signature
 Date: _____

Reporting Centre Personnel's Signature
 Name: VINCENT K HOANG SENG HONG
 NRIC/FIN No: G2987143X
 Date: 17/09/2018

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1080/2018/GW
Date	:	19-Sep-18

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : SLP 8256 A

NTUC Income Insurance Co - Claims Department

73 Bras Basah Road

#05-01 NTUC Trade Union House

Singapore 189556

Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name	:	Kevin Chua Chin Yong (Kevin Cai Zheng Yong)
Address	:	Blk 988A Jurong West Street 93 #05-631 Singapore 641988
Telephone	:	HP +65 81000899
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SLZ 9770 Y
Model Code	:	Audi A4 Sedan 2.0 TFSI
Model / Year	:	May-18
Engine No	:	CVK 051382
Chassis No	:	WAUZZZF42JA080650
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Sep-18
Place of Accident	:	Mc Donald's Carpark At 291 Boon Lay

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLZ 9770 Y.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organize front crash management components. Reinstall all parts removed.	\$ 2,100.00 1252 ✓	
3	To respray rear bumper and rhs front fender .	\$ 1,500.00 1132 ✓	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓	
TOTAL LABOUR CHARGES		: <u>\$ 4,152.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLZ 9770 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Rehnd</i>	\$ 1,849.00	✓ 1479.20
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 245.00	✓
3	FRONT BUMPER SECURING STRIP	\$ 30.00	✓
4	FRONT BUMPER CLOSING ELEMENT	\$ 180.00	✓
5	FRONT BUMPER AIR GUIDE-RH	\$ 73.00	✓
6	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 319.00	✓
7	FRONT BUMPER GUDIE SECTION-RH <i>new</i>	\$ 32.00	X ✓ 25.36
8	FRONT FENDER-RH <i>Rehnd</i>	\$ 665.00	✓ 532
9	FRONT FENDER ATTACHMENTS PARTS-RH <i>new</i>	\$ 45.00	? X
10	FRONT FENDER CLOSING ELEMENT-RH <i>Rehnd</i>	\$ 44.00	? 34.56
11	FRONT FENDER BRACKET-RH <i>new</i>	\$ 31.00	X 24.16
12	FORNT FENDER BRACKET DEFORMATION-RH <i>new</i>	\$ 43.00	? 40
13	FRONT FENDER UPPER BRACKET-RH <i>new</i>	\$ 27.00	? X
14	FRONT FENDER BRACE-RH <i>new</i>	\$ 103.00	+
15	FRONT FENDER COVER-RH <i>new</i>	\$ 27.00	✓ 32.40
16	FRONT FENDER TO COVER-RH <i>new</i>	\$ 20.00	- 21.04
17	FRONT WHEEL HOUSING LINER-RH <i>new</i>	\$ 209.00	✓ 15.36
18	WHEEL HOUSING ATTACHMENT PARTS <i>new</i>	\$ 78.00	✓ 167.20
19	FRONT WHEEL SPOILER-RH <i>new</i>	\$ 63.00	✓ 62
20	FRONT FENDER END PLATE-RH <i>Rehnd</i>	\$ 31.00	? 50.16
SPARE PART CHARGES		\$ 4,114.00	
TOTAL LABOUR CHARGES		\$ 4,152.00	
GRAND TOTAL		\$ 8,266.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLZ 9770 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	STONE CHIP GUARD-RH <i>ne</i>	\$ 44.00 ✓	<i>34.56</i>
22	LIFT CYLINDER-RH <i>ne ne</i>	\$ 184.00 X	
23	LED HEADLIGHT-RH <i>cut</i>	\$ 6,973.00 ✓	<i>5577.40</i>
24	SUNDRIES <i>New</i>	\$ 300.00 ?	<i>15-52</i>
SPARE PART CHARGES		\$ 11,615.00	
TOTAL LABOUR CHARGES		\$ 4,152.00	
GRAND TOTAL		\$ 15,767.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

15 931.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 19/05/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Pags

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary cam(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1080/2018/GW
Date : 19-Sep-18

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : SLP 8256 A

AIG Asia Pacific Insurance Pte Ltd

Hi Adrian

You recommended 4 days

We took 5 days - Jb - 30 Nov 18

Owner's Name : Kevin Chua Chin Yong (Kevin Cai Zheng Yong)
Address : Blk 988A Jurong West Street 93
#05-631
Singapore 641988
Telephone : HP +65 81000899
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SLZ 9770 Y**
Model Code : Audi A4 Sedan 2.0 TFSI
Model / Year : May-18
Engine No : CVK 051382
Chassis No : WAUZZZF42JA080650
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 15-Sep-18
Place of Accident : Mc Donald's Carpark At 291 Boon Lay

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLZ 9770 Y.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organize front crash management components. Reinstall all parts removed.	\$	2,100.00	\$ 1,250.00
3	To respray rear bumper and rhs front fender .	\$	1,500.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 4,152.00	\$ 2,902.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLZ 9770 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FRONT BUMPER FIXING PARTS	\$ 245.00	
3	FRONT BUMPER SECURING STRIP	\$ 30.00	
4	FRONT BUMPER CLOSING ELEMENT	\$ 180.00	
5	FRONT BUMPER AIR GUIDE-RH	\$ 73.00	
6	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 319.00	
7	FRONT BUMPER GUDIE SECTION-RH	\$ 32.00	\$ 25.36
8	FRONT FENDER-RH	\$ 665.00	\$ 532.00
9	FRONT FENDER ATTACHMENTS PARTS-RH	\$ 45.00	
10	FRONT FENDER CLOSING ELEMENT-RH	\$ 44.00	\$ 34.56
11	FRONT FENDER BRACKET-RH	\$ 31.00	\$ 24.16
12	FORNT FENDER BRACKET DEFORMATION-RH	\$ 43.00	
13	FRONT FENDER UPPER BRACKET-RH	\$ 27.00	
14	FRONT FENDER BRACE-RH	\$ 103.00	\$ 82.40
15	FRONT FENDER COVER-RH	\$ 27.00	\$ 21.04
16	FRONT FENDER TO COVER-RH	\$ 20.00	\$ 15.36
17	FRONT WHEEL HOUSING LINER-RH	\$ 209.00	\$ 167.20
18	WHEEL HOUSING ATTACHMENT PARTS	\$ 78.00	\$ 62.00
19	FRONT WHEEL SPOILER-RH	\$ 63.00	\$ 50.16
20	FRONT FENDER END PLATE-RH	\$ 31.00	
	SPARE PART CHARGES	\$ 4,114.00	\$ 2,493.44
	TOTAL LABOUR CHARGES	\$ 4,152.00	
	GRAND TOTAL	\$ 8,266.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No.SLZ 9770 Y

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLZ 9770 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1080/2018/MAS

19 Jan 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLZ 9770 Y, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SLZ 9770 Y**, claimant, **Mr. Kevin Chua Chin Yong**, please find the related document per attached.

1. A copy of the Original invoice no. 85013335 – S\$11,153.59
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLZ 9770 Y

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2222
Main Telefax: 6471 2723
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2222
Telefax: 6475 1033

UBI Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6396 1187
Telefax: 6396 1187

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6886 2222
6828 1218

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013335 Date : 02/01/2019 Order : SL29770Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SL29770Y (V 36184) Regn Date: 24/05/2018 Mileage: 15151 WIP No.: 25312
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF42JA000650 Engine: CVK 051382 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
D	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	ABW0941774A	HEADLIGHT Less 020%	1.00	6973.00	5,578.40
X	ABW0821172A	WHEEL HOUS Less 020%	1.00	209.00	167.20
X	ABW0853888A	SPOILER Less 020%	1.00	62.70	50.16
X	ABW0821106A	FENDER Less 020%	1.00	665.00	532.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6394 2223
Main Telefax: 6471 2733
Page 2 10:12

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6394 2223
Telefax: 6471 2733

UBI Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6394 2223
Telefax: 6471 2733

Customer Service
Service Appointment:
Your Breakdown Service
Email: customer.care@premiumauto.com.sg
6394 2223
6471 2733

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013335 Date : 02/01/2019 Order : SLZ9770Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLZ9770Y (V 36184) Regn Date: 24/05/2018 Mileage: 15151 WIP No.: 25312
Model: A4 SEDAN 2.0 TFSI 8W2AD6 Chassis: WAUZZZF42JA000650 Engine: CVK 051382 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details		Qty	Unit Price	Amount
X	A8W0807065C GRU	COVER	Less 020%	1.00	1849.00	1,479.20
X	A8W08098629	ATT. PARTS	Less 020%	1.00	77.50	62.00
X	A8W08021468	BRACKET	Less 020%	1.00	30.20	24.16
X	A8W0807284	GUIDE	Less 020%	1.00	31.70	25.36
X	A8W08021092	PLATE	Less 020%	1.00	43.20	34.56
X	A8W08021136C	SUPPORT	Less 020%	1.00	103.00	82.40
X	A8W08023746	COVER	Less 020%	1.00	19.20	15.36
X	A8W08020582C	COVER	Less 020%	1.00	26.30	21.04
X	A8W080538240 989	STONEGUARD	Less 020%	1.00	43.20	34.56
X	AN 0161857	POP-RIVET	Less 020%	6.00	2.90	13.92
X	AN 91186901	BOLT	Less 020%	2.00	1.00	1.60

Parts 8,121.92
Labour 0.00
Sublet 2,902.00
Menus 0.00
Lubricant 0.00

Sub-Total 10,423.92
7% GST 729.67
Grand Total 11,153.59



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Your Ref: SLZ 9770 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1080/2018/GW
12 Oct 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 2.0 TFSI
Vehicle Chassis No. : WAUZZZF42JA080650
Vehicle Regn No. : **SLZ 9770 Y**
Vehicle Mileage : 11236 km
Vehicle Owner : Mr. Kevin Chua Chin Yong
Certificate No : 1800058507
Policy Excess : S\$642.00(Inclusive GST)
Accident Date : 15 September 2018
Place : Mc Donald's Carpark At 291 Boon Lay S(649849)
Repair Cost : \$ 11,153.59
WIP No. : 25312
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 18:38
Date : 12-10-2018

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7626107E



Name:

KEVIN CHUA CHIN YONG
(KEVIN CAI ZHENYONG)

蔡振勇

Race:

CHINESE

Date of birth:

23-08-1976

Sex:

M

S7626107E

Country of birth:

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Reference Number: S7626107E

KEVIN CHUA CHIN YONG
(KEVIN CAI ZHENYONG)

Birth Date: 23 Aug 1976

Issue Date: 06 Apr 2008



3822013

NRIC No: S7626107E



Date of issue:

25-08-2008

APT BLK 988A JURONG WEST STREET 93 #05-631
SINGAPORE 641988

NRIC No: S7626107E

Date: 27/03/2008

No: 8993115

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 2B	Motorcycles not exceeding 300 cc	31 May 1993
Class 2A	Motorcycles between 201 cc and 400 cc	18 May 1999
Class 3	Motor Cars and Motor Trackers the weight of which unladen does not exceed 2500 kilograms	07 Feb 2001



NP 428A



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KEVIN CHUA CHIN YONG (KEVIN CAI ZHENYONG)
Period of Insurance : 24 May 2018 To 23 May 2020
Engine No. : CVK051382
Chassis No. : WAUZZZF42JA080650

Vehicle No. : SLZ9770Y
Policy No. : 1800058507
Endorsement No. : 000000000205868
Issued Date : 06 Jun 2018

ABOUT THE COVER

Make/Model	AUDI A4 Sedan 2.0 TFSI S tronic	
Engine Capacity/Tonnage	1,984.00 CC	Sum In
Driver Restriction	NA	Off Pe

Sum Insured : Market Value
Off Peak Car : No

First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Polystyrolite's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

KEVIN CHUA CHIN YONG (KEVIN CAI ZHENYONG) - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408899 63662323

For other Approved Reporting Centres/AIG Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 8338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125251

PREMIUM LEASING -LES

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

[illegible]

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Sep 2018 12:04		19 Sep 2018 15:22 Edit Adj Rpt	S\$11,023.92 Edit Estimates	S\$11,023.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	KEVIN CHUA CHIN YONG (KEVIN CAI ZHENGYONG), ID: S7626107E, Tel: +6581000899, Email: NOEMAIL		
Vehicle Reg. No.:	SLZ9770Y	Date of Loss:	15/09/2018 09:00 - :59 [3 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 3114012383SG	Policy/Cover Note No.:	(Comprehensive)
		Excess:	S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/09/2018]		
Driver/Custodian:	KEVIN CHUA CHIN YONG (KEVIN CAI ZHENGYONG) (42 / Male), NRIC: S7626107E, Tel: +6581000899		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

- AIG_SG (20/09/2018): Alert - Adj Mandate Approved (S\$12480.00) - SLZ9770Y - Claim Handler: Dally Amri...
- AIG_SG (20/09/2018): SLZ9770Y / OD / 15/09/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLZ9770Y (3114012383SG)

OD

Sep 15 2018 9:35AM

[KEVIN CHUA CHIN YONG (KEVIN CAI ZHENGYONG)]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		☒			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)												Thumbnail		Print				
1	15/09/18 17:43	Video - Accident [Linked Accident Report Documents]													Load MP4					
2	15/09/18 17:46	Video - Accident [Linked Accident Report Documents]													Load MP4					
3	15/09/18 17:47	Video - Accident [Linked Accident Report Documents]													Load MP4					
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	01/10/18 10:07	Video - Accident													Load MP4					
2	01/10/18 10:07	Video - Accident													Load MP4					
Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	20/09/18 12:12	Adjuster Immediate Advice													Load HTM					
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	20/09/18 12:09	General View													Load JPG	☒				
2	20/09/18 12:09	Chassis Number													Load JPG	☒				
3	20/09/18 12:09	General View													Load JPG	☒				
4	20/09/18 12:09	General View													Load JPG	☒				
5	20/09/18 12:09	General View													Load JPG	☒				
6	20/09/18 12:09	General View													Load JPG	☒				
7	20/09/18 12:09	General View													Load JPG	☒				
8	20/09/18 12:09	General View													Load JPG	☒				
9	20/09/18 12:09	General View													Load JPG	☒				
10	20/09/18 12:09	General View													Load JPG	☒				
11	20/09/18 12:09	General View													Load JPG	☒				
12	20/09/18 12:09	General View													Load JPG	☒				
13	20/09/18 12:09	General View													Load JPG	☒				
14	20/09/18 12:09	General View													Load JPG	☒				
15	20/09/18 12:09	General View													Load JPG	☒				
16	20/09/18 12:09	General View													Load JPG	☒				
17	20/09/18 12:09	General View													Load JPG	☒				
18	20/09/18 12:09	General View													Load JPG	☒				
19	18/12/18 19:49	Reinspection Photo													Load JPG	☒				
20	18/12/18 19:49	Reinspection Photo													Load JPG	☒				
21	18/12/18 19:49	Reinspection Photo													Load JPG	☒				
22	18/12/18 19:49	Reinspection Photo													Load JPG	☒				
23	18/12/18 19:49	Reinspection Photo													Load JPG	☒				
24	18/12/18 19:49	Reinspection Photo													Load JPG	☒				
25	18/12/18 19:49	Reinspection Photo													Load JPG	☒				
26	18/12/18 19:49	Reinspection Photo													Load JPG	☒				

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
27	18/12/18 19:49	Reinspection Photo		Load JPG	☒
28	18/12/18 19:49	Reinspection Photo		Load JPG	☒
29	18/12/18 19:49	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	20/09/18 12:08	Singapore Accident Statement		Load PDF	
2	20/09/18 12:08	Police Report		Load PDF	
3	20/09/18 12:08	ADENDDUM GIA		Load PDF	
4	20/09/18 12:08	ESTIMATE		Load PDF	
5	20/09/18 17:32	Certificate of Insurance		Load PDF	
6	20/09/18 17:32	Driver's Driving License		Load PDF	
7	25/01/19 08:53	Workshop Invoice		Load PDF	
8	25/01/19 08:53	Discharge Voucher		Load PDF	

Linked Accident Report Documents

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	15/09/18 17:43	Video - Accident		Load MP4	
2	15/09/18 17:46	Video - Accident		Load MP4	
3	15/09/18 17:47	Video - Accident		Load MP4	
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	15/09/18 17:49	Accident Statement		Load HTM	
2	17/09/18 19:27	Addendum Sheet		Load JPG	☒
3	17/09/18 19:29	Accident Statement Addm. #1		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	15/09/18 17:33	Accident Photo		Load JPG	☒
2	15/09/18 17:33	Accident Photo		Load JPG	☒
3	15/09/18 17:33	Accident Photo		Load JPG	☒
4	15/09/18 17:33	Accident Photo		Load JPG	☒
5	15/09/18 17:33	Accident Photo		Load JPG	☒
6	15/09/18 17:33	Accident Photo		Load JPG	☒
7	15/09/18 17:43	Accident Photo		Load JPG	☒
8	17/09/18 19:23	Police Report		Load JPG	☒
9	17/09/18 19:23	Police Report		Load JPG	☒
10	17/09/18 19:23	Police Report		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	17/09/18 19:21	Sketch Plan		Load JPG	☒
2	17/09/18 19:21	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18017057/ATBE2

Date: 25/01/2019

REFERENCE

Insured/Claimant: KEVIN CHUA CHIN YONG (KEVIN CAI ZHENGYONG)

Policy No:

Date of Loss: 15/09/2018

Nature of Claim: OD Claim No: 3114012383SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLZ9770Y	Engine No:	CVK051382
Make & Model:	AUDI A4, 2.0 (A)	Chassis No:	WAUZZZF42JA080650
Reg. Date:	24/05/2018 (Man. Year: 2017)	Odometer:	9359 km
Colour:	White		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$150,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,779.80	8,121.92	3,657.88	31.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,152.00	2,902.00	1,250.00	30.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,931.80	11,023.92	4,907.88	30.81
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	15,331.80	10,423.92	4,907.88	32.01
+ GST 7.00/7.00% (S\$)	1,073.23	729.67	343.56	32.01
Nett Amount (S\$)	16,405.03	11,153.59	5,251.44	32.01

INSPECTION

Date of Assignment: 19/09/2018

Date Inspected: 19/09/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,849.00 FS	*1,479.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	245.00 FS	*- FS
3	1		*FRONT BUMPER SECURING STRIP	Not Necessary	30.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	180.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE - RH	Not Necessary	73.00 FS	*- FS
6	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Not Necessary	319.00 FS	*- FS
7	1		*FRONT BUMPER GUIDE SECTION - RH	Damaged	32.00 FS	*25.36 FS
8	1		*FRONT FENDER - RH	Buckled	665.00 FS	*532.00 FS
9	1		*FRONT FENDER ATTACHMENTS PARTS - RH	Not Necessary	45.00 FS	*- FS
10	1		*FRONT FENDER CLOSING ELEMENT - RH	Damaged	44.00 FS	*34.56 FS
11	1		*FRONT FENDER BRACKET - RH	Damaged	31.00 FS	*24.16 FS
12	1		*FRONT FENDER BRACKET DEFORMATION - RH	Not Necessary	43.00 FS	*- FS
13	1		*FRONT FENDER UPPER BRACKET - RH	Not Necessary	27.00 FS	*- FS
14	1		*FRONT FENDER BRACE - RH	Not Necessary	103.00 FS	*- FS
15	1		*FRONT FENDER COVER - RH	Necessary	82.40 FS	*82.40 FS
16	1		*FRONT FENDER TO COVER - RH	Necessary	21.04 FS	*21.04 FS
17	1		*FRONT WHEEL HOUSING LINER - RH	Torn	209.00 FS	*15.36 FS
18	1		*WHEEL HOUSING ATTACHMENT PARTS	Necessary	167.20 FS	*167.20 FS
19	1		*FRONT WHEEL SPOILER - RH	Torn	63.00 FS	*62.00 FS
20	1		*FRONT FENDER END PLATE - RH	Damaged	50.16 FS	*50.16 FS
21	1		*STONE CHIP GUARD - RH	Necessary	44.00 FS	*34.56 FS
22	1		*LIFT CYLINDER - RH	Not Necessary	184.00 FS	*- FS
23	1		*LED HEADLIGHT - RH	Cut	6,973.00 FS	*5,578.40 FS
24	1		*SUNDRIES	Necessary	300.00 FS	*15.52 FS
Total Parts (\$\$)					11,779.80	8,121.92

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	1,250.00
3	TO RESPRAY REAR BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,152.00	2,902.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >