

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 22 November 2018 12:36 PM
To: Asher Sng (LKKAUTO); GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SDV6078Z (OI : LPC - 18/18/18/VP00/020916) AND SGV9998M (TP : LKK REF - CC6/LPC18017050/Uea3) on 15/09/2018

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 21 November, 2018 10:52 AM
To: ONG LI LI; GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SDV6078Z (OI : LPC - 18/18/18/VP00/020916) AND SGV9998M (TP : LKK REF - CC6/LPC18017050/Uea3) on 15/09/2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 21/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed and collided third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **VAC AUTO CENTRE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 8,085.85	\$ 4,300.00
2. Loss of Rental (5days x \$110)	\$ 550.00	\$ 500.00 (5days x \$80.00)
Total	\$ 8,635.85	\$ 4,800.00

**4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 24 September 2018 11:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SDV6078Z (OI : LPC - 18/18/18/VP00/020916) AND SGV9998M (TP : LKK REF - CC6/LPC18017050/Uea3) on 15/09/2018

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 21 September, 2018 4:53 PM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN; ONG LI LI; ericwoo; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SDV6078Z (OI : LPC - TBA) AND SGV9998M (TP : LKK REF - CC6/LPC18017050/Uea3) on 15/09/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGV 9998M at M/s VAC Auto Centre Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



VAC AUTO CENTRE PTE LTD UEN: 200210945Z

1 Kaki Bukit Avenue 6 #02-11 Autobay @ Kaki Bukit Singapore 417883

Tel: 8618 8008 | Fax: 6636 5355 | Email: vacauto@singnet.com.sg

7 December 2018

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attention: Mr Gerald Poh (Motor Claims Department)

Dear Sir/Madam

**SUBMISSION OF DOCUMENTS FOR DIRECT SETTLEMENT CLAIM AGAINST YOUR INSURED (SDV6078Z)
ACCIDENT INVOLVING SGV9998M & SDV6078Z ON 15/09/2018**

We are authorized by Mr Lim Puay Hong Victor, the owner of vehicle Regn No: SGV9998M to claim damages and losses against your insured in connection with the above road traffic accident.

The said accident was caused solely by your insured's negligent driving and/or management of the vehicle. As a result, our client's vehicle was damaged and our client had been put to loss and expense, particulars of which are as follows:

1. Repair Costs (as agreed)	\$	4,300.00
2. Car Rental (5 days @ S\$100)	\$	500.00
	\$	<u>4,800.00</u>

We enclose herewith the supporting documents for your necessary actions.

As liability is clear in this case, please let us have your settlement cheque made in favour of "VAC AUTO CENTRE PTE LTD" within the next 14 days.

Thank you for your kind attention in this matter.

Yours faithfully

LEE SB (Ms)
Email : vacauto@singnet.com.sg
Fax : 66365355

AUTHORIZATION TO ACT

I, Lim Puan Hone Vktor ('The Third Party Claimant')
of 99 CASHEN ROAD #09-08 S(679670) (Address),
owner of Vehicle No: SGV9998M, hereby authorize VAC AUTO CENTRE PTE LTD ('The Workshop') to act
for me with respect to my claim for repair costs and/or rental and/or loss of use ('Claim') for SGV9998M
(Vehicle No) that was damaged pursuant to the accident which occurred on 15/09/18 (Date) along
CHURCH OF ST MARY OF THE ANGELS (Location) involving
Vehicle No(s): SDV 60782 ('The Accident').

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the
workshop is further authorized to receive payment further to settlement of my claim with payment cheque(s)
being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and
without admission of liability basis insofar as the driver/owner/insurers of the other vehicle(s) is concerned.

Date this 08 (Day) of OCTOBER (Month) 2018 (Year)



Signed by 'The Third Party Claimant'



Signed by 'The Workshop' (with Co stamp)



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP00/020916
DATE : 01 DEC 2018

DISCHARGE VOUCHER

I/We, LIM PUAY HONG VICTOR confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner SDV 6078Z the sum of Singapore Dollars FOUR THOUSAND AND EIGHT HUNDRED ONLY. (\$4,800.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SGV 9998M on 15/09/2018 along/at CAR PARK AT CHURCH OF ST MARY OF THE ANGELS.

I /We hereby agree to indemnify and keep indemnify (**WEE HUEI SIN KELLY /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s VAC AUTO CENTRE PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 05/12/18

Signature of vehicle owner/Date

LIM PUAY HONG VICTOR
Name of vehicle owner/Date 05/12/18



VAC AUTO CENTRE PTE LTD UEN: 200210945Z

1 Kaki Bukit Avenue 6 #02-11 Autobay @ Kaki Bukit Singapore 417883

Tel: 8618 8008 | Fax: 6636 5355 | Email: vacauto@singnet.com.sg

8 October 2018

Lim Puay Hong Victor

OUR INVOICE NO: VAC2018/162

DESCRIPTION OF ITEMS/NATURE OF REPAIRS	AMOUNT (S\$)
Third Party Claim (Direct Settlement) Name of Owner : Lim Puay Hong Victor Registration Number : SGV9998M Make/Model : Volvo S60 T4 Accident date : 15 September 2018 Being Repair Costs for the above vehicle as recommended by the surveyor	 \$ 4,300.00
Total Amount Due to Us =====>>>	\$ 4,300.00

Note: Any claim for faulty workmanship is limited to the rectification free of cost of such work.
No claim for consequential loss or otherwise being admissible.

- 1 Cheque to be made payable to: "VAC AUTO CENTRE PTE LTD".
- 2 Thank you for your gracious support.
- 3 Meanwhile, if you have any queries or need any assistance, please feel free to contact us.

For and on behalf of
VAC AUTO CENTRE PTE LTD

VAC Auto

Authorised Signature



VM AUTO LEASING UEN: 53375844X
Blk 123 Bukit Merah Lane 1 #04-78 Singapore 150123
Tel: 8618 6116 / 8618 8788 Fax: 6636 5355

DEBIT NOTE

Lim Puay Hong Victor

Invoice Number : DN2018060

Date of Issue : 1 October 2018

DESCRIPTION	AMOUNT (S\$)
Car Rental - Self Drive	
Vehicle Rental Agreement : VM18060	
Regn Number : SLW6611J	
Make/Model : Toyota Vios	
Period of Hire : 17/09/2018 to 21/09/2018	
Duration of Hire : 5 days	
Rate of Hire : Per day @ S\$110	S\$ 550.00
Remarks (if any) : SGV9998M	
Less Deposit Paid (if applicable)	S\$ -
Total Amount Due to VM AUTO LEASING	=====>>> S\$ 550.00

1. Cheque to be made payable to: "**VM AUTO LEASING**".
2. Please write our Debit Note Number on the reverse side of the cheque.
3. Thank you for your gracious support.

For and on behalf of
VM AUTO LEASING

VM Auto

Authorized Signature