

INS. CASE OWNER:

CC 6, Lpc 180 17050, Uea3n2

LKK:

IDAC:

Surveyor:

haffus

DOI:

ASSIGNMENT

19/9/18

Date / Time:

19/9/18

Registered in Merimen:

Pre-assign / CCU / FTE

SDV 6078Z



Insured Vehicle No.:

Name of Insured:

Wes (Kusi) Sin Keng

Insured Tel No.:

HP:

9672876

Excess Sec II :SS

D.O.A.:

15/9/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

18/8/18/VPOO 1020916

Policy No.:

28/VPOO 101869-001

Make / Model:

N. X. Wai

Place of Accident:

Bukit Nanyok

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SGV 9998M



INSRS:

WSP:

Tel:

Liability:

RMKS:

VAC

VAC AND e-SURVEY COMPLETED



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

Date/Time		STAGE	DATE / PIC
26/9	SGV 9998M - Half full 1200/1800 / ml ; 87A 141/12	Non-Reporting ltr (1st):	
26/9	SDV 6078Z - N/A line 1400 1092/ el : 809-13/10/18	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
03.10.18	Email WSP liability CLEAR.	Call OI:	
		After call ltr to OI:	
08.11.18	FILE PASS TO TYPST TO PREPARE REPAIR.	Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

RECEIVED 12 DEC 2018

PRELIMINARY ADVICE	Date/Time: 26/9	Sent By: haffus
FINALIZATION	Date/Time: 01.12.18	Confirm with: Victor
Repair Cost: \$4,300.00	(4 days) Reduction: 41 %	Confirm by: cks
FINAL SETTLEMENT	Date/Time: 01.12.18	Confirm with: Victor
Final Liability: % 100	(Agreed / Assessed) BOLA S/N No. : 23	Email ☒ Call ☐
Repair Cost: \$4,300.00	01 REVERSED AND HIT PARKED TP.	
Loss of Rental (LOR): \$500.00	(5 days) * + 100	
Loss of Use (LOU): \$ -	(\$ x days)	
Loss of Income (LOI): \$ -	(\$ x days)	
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/LTA Search	\$ -	
Medical:	\$ -	
Disbursement:	\$ -	
Legal Cost	\$ -	
Total: \$4,800.00	Global Sum \$:	
FINAL PAYMENT	Date/Time: 01.12.18	Confirm with: Victor
Payee 1: \$4,800.00	Name 1: VAC AUTO CENTRE PTE LTD	Email ☒ Call ☐
Payee 2: (Strike if N.A.)	Name 2:	
Payee 3: (Strike if N.A.)	Name 3:	

1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: 450

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

LPC / CS / LPC18017050 / Unb**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGV 9998Mat Workshop m/s VAC

of _____

Insured: SGV 60782

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 48

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

8943H

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGV 9998M Yr Regn: 9, 11Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAIMake: VOLVO S60 c.c. 1596Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 132583 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: YU1FS48B32046132Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/55R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO orFront 6 mm Rear 6 mmR/Bal. 6 mm L/Bal. 6 mmD.O.A. 15/9/18 D.O.I. 19/9/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

2. o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

27A 3670220/12/18 Confirmed with Mr. Victor, he got tell Gerald Poh. will direct contact us for survey2/5 4300

(RED. + 3,785.83 41%)

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair: _____

1)

☐

: Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

____ \$ + RS ____ SI

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I.: (\$ _____)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC6/LPC18017050/Uea3

Date: 21.09.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SGV 9998M

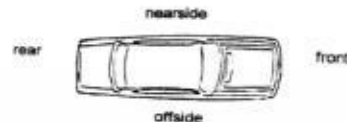
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.09.2018 at the premises of M/s VAC AUTO CENTRE PL have the following to report:-

Workshop Estimate Amount	: S\$	8,085.85
Revised Estimate Amount	: S\$	5,864.50
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	5,864.50
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4.0 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 24 September, 2018 11:51 AM
To: Mei Kwan (LKKAUTO); MT_Claim_SG
Cc: Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving SDV6078Z (OI : LPC - 18/18/18/VP00/020916) AND SGV9998M (TP : LKK REF - CC6/LPC18017050/Uea3) on 15/09/2018
Attachments: SDV6078Z 150918.PDF
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 21 September, 2018 4:53 PM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN; ONG LI LI; ericwoo; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving SDV6078Z (OI : LPC - TBA) AND SGV9998M (TP : LKK REF - CC6/LPC18017050/Uea3) on 15/09/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGV 9998M at M/s VAC Auto Centre Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

- Intermittent Fasting (the IF warrior)
- Lexus digital eye
- Headlight problems with modern cars?

Post an Advertisement

Sell it yourself! Advertise it at just

\$58 until it's SOLD!

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Coe Renewal Honda Stream 1.8A RSZ

\$2000 Downpayment Monthly
From \$638 Onwards. Lowest
3.18%P.A@Gv Cars Financing
GV Credit Pte Ltd StarAd



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Sort by

8 vehicles

Volvo S60

Advanced

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mile

Search Selection**Volvo S60**

Any

Any

2011

Any

**Volvo S60 T4****\$48,800****\$10,580 /yr****02-Sep-2011****1,596 cc****11**

Cheapest In The Market! \$0 Down Payment, Meticulously Maintained, In Showroom Condition, Low Depreciation, Accide Bank Loan, In House, Balloon Scheme Available! In House Lo...

Heritage Auto Enterprise Pte Ltd

Posted: 19-Sep-2018 Tags: 2011 Volvo S60, Volvo S60, Volvo, S60, Used Volvo

**Volvo S60 T5****\$47,800****\$11,000 /yr****25-Apr-2011****1,999 cc****11**

\$4k Down Payment Monthly \$955 Only! Other Loan Packages From Bank/In House/Balloon Scheme Available With Most Approval Rates! High Paper Value Yet Selling At Lowest Depreciati...

Le Motor Enterprise

Posted: 14-Sep-2018 Tags: 2011 Volvo S60, Volvo S60, Volvo, S60, Used Volvo

**Volvo S60 T4****\$49,800****\$10,100 /yr****28-Nov-2011****1,596 cc****12**

\$4k Down Payment Monthly \$938! Other Loan Packages From Bank/In House/Balloon Scheme Available With Most Attrac Rates! Sporty Black On Black Powerful T4 Selling Lowest Price...

Le Motor Enterprise

Posted: 14-Sep-2018 Tags: 2011 Volvo S60, Volvo S60, Volvo, S60, Used Volvo

**Volvo S60 T4****\$50,800****\$10,140 /yr****30-Dec-2011****1,596 cc****10**

The Stylish S60 Where Performance, Comfort And Safety Gel Together Perfectly! Equipped With A 1.6L Turbo Engine Pro Power, Yet Returning Excellent Fuel Efficiency! Spacious C...

Posted: 07-Sep-2018 Tags: 2011 Volvo S60, Volvo S60, Volvo, S60, Used Volvo

Car Buying

Car Selling

Car Ownership

Compare

On The Move

Lifestyle

► Buy
► Late

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8943H
Vehicle Details	
Vehicle No.:	SGV9998M
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Sep 2018
Vehicle Make:	VOLVO
Vehicle Model:	S60 T4 1.6 AT ABS D/AB 2WD 4DR TC
Primary Colour:	Blue
Manufacturing Year:	2011
Engine No.:	B4164T1018548
Chassis No.:	YV1FS485BB2046132
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$34,268.00
Original Registration Date:	22 Sep 2011
First Registration Date:	22 Sep 2011
Transfer Count:	2
Actual ARF Paid:	\$34,268.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Sep 2021
PARF Rebate Amount:	\$22,274.00
Intended COE Rebate Details	
COE Expiry Date:	21 Sep 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$48,006.00
COE Rebate Amount:	\$14,428.00
Total Rebate Amount:	\$36,702.00

The information contained herein is correct as at 19 Sep 2018

OK

**VAC AUTO CENTRE PTE LTD** UEN: 200210945Z

1 Kaki Bukit Avenue 6 #02-11 Autobay @ Kaki Bukit Singapore 417883

Mailing: Bukit Panjang Post Office PO Box 180 Singapore 916806

Tel: 6636 5355 / 9371 6639 / 9371 6693 | Fax: 6636 5355

Regn No : SGV9998M

Vehicle Make/Model : Volvo S60 T4

ITEM NO	DESCRIPTION OF ITEMS	QUANTITY (Piece/Set)	UNIT PRICE (S\$)	AMOUNT (S\$)
List Items:				
1	Front Bumper <i>20/Torn 1645.70</i>	1	\$ 1,950.00	\$ 1,950.00
2	Front Bumper Tow Cover <i>Torn</i>	1	\$ 36.00	\$ 36.00
3	Front Bumper Lamp - RH <i>CN</i>	1	\$ 245.00	\$ 245.00
4	Front Bumper Lower Grille <i>11</i>	1	\$ 102.00	\$ 102.00
5	Front Bumper Lower Spoiler <i>11</i>	1	\$ 850.00	\$ 850.00
6	Front Bumper Side Grille - RH <i>11</i>	1	\$ 115.00	\$ 115.00
7	Front Bumper Inner <i>Spoiler NF</i>	1	\$ 136.00	\$ 136.00
8	Front Bumper Inner Frame Pad <i>20-1</i>	1	\$ 189.00	\$ 189.00
9	Front Bumper Reinforcement <i>20-1</i>	1	\$ 765.00	\$ 765.00
10	Front Bumper Side Retainers <i>20-1</i>	2	\$ 45.00	\$ 90.00
11	Front Bumper Clips <i>20</i>	10	\$ 5.00	\$ 50.00
12	Front Headlamp - RH <i>CN 1680</i>	1	\$ 1,855.00	\$ 1,855.00
13	Front Headlamp Lower Bracket <i>11</i>	1	\$ 65.00	\$ 65.00
14	Front Grille Assembly <i>CN</i>	1	\$ 895.00	\$ 895.00
			Sub-total	\$ 7,343.00
			Less 5% List Items	\$ 367.15
			Total	\$ 6,975.85

Special Nett Items:

1	Rear Number Plate with holder <i>11</i>	1	\$ 60.00	\$ 60.00
			S/Nett Items Total	\$ 60.00

Labour Charge Items:

1	To checking front electrical wiring		\$ 50.00	\$ 50.00
2	To respray painting & etc		\$ 500.00	\$ 500.00
3	Panel beating, cut, weld, remove and replacing above parts		\$ 500.00	\$ 500.00
			Labour Charge Total	\$ 1,050.00

Estimate Parts & Labour**Grand total** \$ 8,085.85

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Not Allowed
here
1/6/8
19/9/18
The Rep. Howard

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 3 October 2018 12:29 PM
To: VACAUTO@SINGNET.COM.SG
Subject: Accident Involving SGV 9998M & SDV 6078Z on 15/09/2018

WITHOUT PREJUDICE

Your Ref: SGV 9998M
Our Ref: CC6/LPC18017050/Uea3

Dear Sir/Madam,

Accident Involving SGV 9998M & SDV 6078Z on 15/09/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC6/LPC18017050/Uea3n2

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 13-12-2018



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDV 6078Z	Veh. Inspected	SGV 9998M
Policy No.	Z18/VP00/101869-001	Coverage (\$)	0.00
Claim No.	18/18/18/VP00/020916	Excess (\$)	0.00
Assign From		Assign Date	19/09/2018

2. Vehicle Particulars & Condition

Make & Model	VOLVO S60 (A)	c.c	1596
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	YV1FS485BB2046132	Colour	BLUE
Odometer	130583	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R17	YOKOHAMA	6 mm
L/H Front Tyre	215/55 R17	YOKOHAMA	6 mm
R/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm
L/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/09/2018	Inspection Date	19/09/2018
Survey held at	VAC AUTO CENTRE PL NO.1 KAKI BUKIT AVE 6 #02-11 SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGV 9998M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER	DENTED / TORN	1,950.00	1,645.70
1	FRONT BUMPER TOW COVER	TORN	36.00	36.00
1	FRONT BUMPER LAMP -RH	CRACKED	245.00	245.00
1	FRONT BUMPER LOWER GRILLE	NOT NECESSARY	102.00	-
1	FRONT BUMPER LOWER SPOILER	NOT NECESSARY	850.00	-
1	FRONT BUMPER SIDE GRILLE -RH	NOT NECESSARY	115.00	-
1	FRONT BUMPER INNER SPONGE	NOT FITTED	136.00	-
1	FRONT BUMPER INNER FRAME PAD	TORN	189.00	189.00
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	765.00	-
2	FRONT BUMPER SIDE RETAINERS @\$45.00	BENT	90.00	90.00
10	FRONT BUMPER CLIPS @\$5.00	NECESSARY	50.00	50.00
1	FRONT HEADLAMP -RH	CRACKED	1,855.00	1,680.00
1	FRONT HEADLAMP LOWER BRACKET	NOT NECESSARY	65.00	-
1	FRONT GRILLE ASSEMBLY	CRACKED	895.00	895.00
	LESS 5% DISCOUNT		-367.15	-241.54
			6,975.85	4,589.16
<u>SPECIAL NETT ITEMS</u>				
1	REAR NUMBER PLATE WITH HOLDER (SN)	NOT NECESSARY	60.00	-
			60.00	-
<u>LABOUR</u>				
	TO CHECKING FRONT ELECTRICAL WIRING.		50.00	20.00
	TO RESPRAY PAINTING & ETC.		500.00	400.00
	PANEL BEATING ,CUT,WELD ,REMOVE AND REPLACING ABOVE PARTS.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT .		500.00	400.00
			1,050.00	820.00
GRAND TOTAL			8,085.85	5,409.16
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,300.00



Report Ref No. CC6/LPC18017050/Uea3n2

A handwritten signature in black ink, appearing to be 'Ch' followed by a stylized flourish.

CHUA KANG SENG

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.