

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 1 October, 2018 12:06 PM
To: 'Alice Leong'
Cc: Admin A
Subject: RE: ACCIDENT ON 16.09.2018 INVOLVING VEHICLES SHD2038M & SHC8522Y
Attachments: Sketch Plan .pdf; SHC 8522Y.MP4

WITHOUT PREJUDICE

Your Ref: SHD 2038M
Our Ref: CC4/III18017035/R1wa3

Dear Sir/Madam,

ACCIDENT ON 16.09.2018 INVOLVING SHD2038M & SHC8522Y

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client encroached into OID's lane

We attached herewith our insured's accident report and video footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: Thursday, 27 September, 2018 10:23 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: ACCIDENT ON 16.09.2018 INVOLVING VEHICLES SHD2038M & SHC8522Y

Importance: High

Hi Vivian,

URGENT ATTENTION

Our below e-mail referred.

Please let us have your reply on urgent basis to facilitate our us to advise our client to make decision

Regards

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 1 F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: 20 September, 2018 11:44 AM

To: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: ACCIDENT ON 16.09.2018 INVOLVING VEHICLES SHD2038M & SHC8522Y

Importance: High

Hi Vivian,

Your insured reported he has video footage. We would be greatly appreciate if you could kindly furnish us your insured video footage for our viewing ?

Regards

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: 20 September, 2018 11:32 AM

To: Alice Leong <aliceleong@primeautoclaims.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT ON 16.09.2018 INVOLVING VEHICLES SHD2038M & SHC8522Y

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT ON 16.09.2018 INVOLVING VEHICLES SHD2038M & SHC8522Y

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Thursday, 20 September, 2018 10:57 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT ON 16.09.2018 INVOLVING VEHICLES SHD2038M & SHC8522Y

Importance: High

Hi Vivian,

URGENT

Your appointed surveyor Mr. Rasul had surveyed our client's vehicle on 18.09.2018

For swift & amicable settlement, please establish liabilities as we have to define hirer's accident excess within limited period.

Regards

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

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