

INS. CASE OWNER:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Meritor:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :S\$

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Assessed)

Assessed) BOLA S/N No.:

If NO or B 24, Ass. Lia:

Repair Cost:

S\$

2,992.19

Loss of Rental (LOR):

S\$

321.19

Loss of Use (LOU):

S\$

3 days

Loss of Income (LOI):

S\$

3 days

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.11

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost:

S\$

3,315.19

Total:

S\$

3,315.19

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3,315.19

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

Ref: 17034 / 1/1/13

REF:

94066

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: **SKL 5744K**  
 at Workshop m/s: **VOLKSWAGEN**  
 of: **249, ALEXANDRA RD**  
 Insured: **AXA / WY**  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: **SLK**  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: **3** days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Veh No: **SKL 5744K** Yr Regn: **2013 NOV**  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: **Volkswagen Polo 1.2 AT** c.c. **1197**  
 Colour: **GRN** A/C: \_\_\_\_\_ Insured / Std / NI / NA  
 Sp. Reading: **80790** T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: **WV W222 6R2DU 035450**  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: **Order** / Jammed / Leaked / Burnt or  
 Brake: **Order** / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: **205/45R16**  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or **Continental**

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: **6** mm R/Bal: **6** mm  
 L/Bal: **6** mm L/Bal: **6** mm  
 D.O.A: **17/07/18** D.O.I: **18/07/18**  
 Survey held at: **Volkswagen**  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

P/e \$2,796.43

R(\$4,096.91/59%)

Date/Time, File Pass to? ☐ : Preli. Report

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1) S + RS 50

2) Photos

3) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

## « Please proceed DS with quantum as proposed

Type

🔗 Question

Message

LOR is subject to rental receipt.

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

511 BRIDGE LANE, #02-24 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 409053 TEL : (65) 62563566 FAX : (65) 62564319

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 19/9/2018

### Survey Details:

Date of loss	17-Sep-18
Date of appointment	18-Sep-18
Date of survey	18-Sep-18
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKL5744K
Make and Model	VOLKSWAGEN POLO 1.2 AT 6R14F7 - 1197cc
Date of registration	28-Nov-13
Excess	
Market Value	\$ 51,000.00
Part Rebate	\$ 43,174.00
Nett Loss	\$ 7,826.00

### Repair details:

Initial Estimate	\$ 6,893.34
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### Proposed/Revised repair cost:

Parts	\$ 564.43
Check items (estimate)	
Labour	\$ 2,232.00
<b>Total</b>	<b>\$ 2,796.43</b>
<b>Lump Sum(if applicable)</b>	<b>\$ -</b>

Number of days for repair	<b>3 days</b>
---------------------------	---------------



Auto  
Consultants  
Pte Ltd

Company Registration No: 199607188H

311 BLAKE L, 061-25 PAYA LEB INDUSTRIAL PARK, SINGAPORE 409033 TEL : (065) 62563561 FAX : (065) 62564337

**Remarks:**

WE DID NOT AUTHORIZE REPAIRS. HEAD TO REAR; OI FROM  
BEHIND

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$	2,992.19
Loss of rental	\$	321.00 \$100 x 3 DAYS gst
LTA search fees	\$	2.00
<b>Proposed Total</b>	<b>\$</b>	<b>3,315.19</b>

# Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934  
Fax: 64743643 Tel: 63057299

Bus Reg. No. S3103069E  
GST No. M20098505-2

## LETTER OF DEMAND

Your Ref: C24/ACH18017034/593  
Our Ref: SKL 5744K

To: ACH

Dear Sirs,

ACCIDENT INVOLVING SKL 5744K & SL 6094G ON 17-9-18

We are claiming on behalf of our client YEO CHEN MIN owner of

vehicle number SKL 5744K involved in accident on 17-9-18

with vehicle SL 6094G along/at CTE TUNING ST. TIANH EXT.

Description of claims:

Cost of Repairs \$ 2992.19 ( Incl 7% GST )

~~Loss of Use/Rental~~ \$ 120 X 3 Days = \$ 360

Medical Fee \$ ( Incl 7% GST )

Search Fee \$ 2 ( Incl 7% GST )

TOTAL \$ 3354.19

We are claiming in full and final settlement of \$ 3354.19.

Cost of repair & search fee \$ 2994.19 to be payable to Volkswagen Centre Singapore.

~~Loss of use/Rental amount/Medical fee~~ of \$ 360 to be payable to

YEO CHEN MIN.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

Dated this \_\_\_\_\_ of 25 OCT 2018

# Volkswagen Centre Singapore



Biz Reg. No. S3103069E  
GST No. M20098505-2

## DISCHARGE VOUCHER

I / We YEO CHIEN MIN (Passport No. S6929406E) the  
owner of vehicle number S1CL5744K hereby accept from  
\_\_\_\_\_  
(Insurance Company) the sum of  
\_\_\_\_\_  
(total repair cost) in full and final settlement for the cost of repairs  
arising from the loss damage of property as a result of the accident involving  
S1CL5744K & S1CL60946 along CTE HEADWAY TUNDS PUEIT TIMAH  
on 17/09/2018 EXIT.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to  
\_\_\_\_\_.

Dated this on 05/10/2018 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name CONRAD YEO

NRIC No. S6929406E

Date 5 Oct '18



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 SEPTEMBER 2018

**FUTAR ENTERPRISES PTE LTD**  
19 CHANGI NORTH WAY  
SINGAPORE 498786

Dear Sir/Madam,

**OUR REF : CC4/ASM18017034/R1ja3**  
**YOUR REF : SLR 3297D**

**ACCIDENT INVOLVING SLC 6094G AND SKL 5744K ALONG PIE ON 17.09.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s VOLKSWAGEN CENTRE SINGAPORE, acting on behalf of the owner of SKL 5744K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had hit Third Party vehicle from the rear. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.


This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Joy Irene  
Case Handler  
DID: 6841 2409  
FAX: 6741 4108  
Email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

c.c. AXA Insurance Singapore Pte Ltd (AXA)  
(Motor Claims Dept)

# Volkswagen Centre Singapore



Biz Reg. No. 53103069E  
OST No. M20098505-2

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SKL5744K and SLC6094G on 17/09/2018  
Own vehicle's number Other vehicle's number Date of accident  
along CTE HEADPH THOS BURIT 11MAY PK17  
Accident location

BY THE LETTER OF AUTHORITY, I/we, YEO CHIEN MIN  
S6921406E Name of Policy Holder & IC / Passport number  
of \_\_\_\_\_ owner of Vehicle Registration

Number SKL5744K Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy number VFA / P1537049 taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.


\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 05 of the month  
Oct Year 2018

Signed & Delivered By:

  
Policy Holder  
Witness By:  




Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLC 6094G	(Insd veh)	Model: VOLKSWAGEN POLO
	SKL 5744K	(TP veh)	
Date of Accident/ Time:	17/09/2018		

Repair Estimate	: \$	7,395.82	
Final Repair Cost GST	: \$	2,992.19	
Loss of Use	: \$		days at \$ per day
Rental (if any) GST	: \$	321.00	3 days at \$100.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
Final Settlement Sum	: \$	3,315.19	
Payee Name: VOLKSWAGEN CENTRE SINGAPORE			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ <del>NO</del> BOLA Scenario No: 22	
BOLA Liability: 100 (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Mely Wong  
Insurance Advisor  
Tel: 6305 7299 Ext: 216  
Mobile: 8121 4681  
Fax: 6474 3643  
Email: mely.wong@vov.com.sg

Signature of workshop/representative / Workshop stamp  
Name of Representative

Date: 21/9/2019

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date: 21/9/2019



Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date:

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P44307

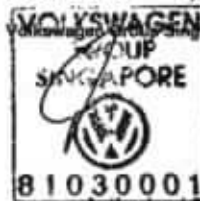
Sis Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2514  
SERVICE CUSTOMER NO.: CV000066  
SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd  
TELEPHONE NO.:  
ADDRESS: 8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore  
Post Code: 068811

VEH NO.: SKL5744K  
DATE: 06/10/18 Pickup:  
VIN NO.: WVVZZ28RZDU035460 KM: 81,575  
GEARBOX CODE: NUC Engine No.:  
MODEL: Polo A05 Sport 1.2A  
SA: Cheong Pearyn  
Next Appointment Date :  
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AXA DIRECT SETTLEMENT DOA 17.9.2018 SURVEYOR LKK RASUL TP VEHICLE SLC6094G					
Labor					
1	LABOUR	1.00	UNIT	840.00	756.00
2	SPRAY PAINT	1.00	UNIT	800.00	720.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	72.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	432.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	252.00
Item					
8	REAR BUMPER	1.00	PCS	827.15	564.44

GST (7%) AMOUNT: 195.75  
TOTAL AMOUNT: 2,992.19  
For Volkswagen Group Singapore Pte Ltd



Authorized Signatory

Customer

## NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214802 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

# Tax Invoice

3rd October 2018

**YEO CHIEN MIN CONRAD**  
**20 PINE GROVE**  
**#02-06**  
**SINGAPORE 597595**

Attention > **MS PEARLYN**

Veh # :- SKN9011E RK139866  
Inv # :- RK729178  
RA # :- B13117 0/0  
From :- 02/10/2018  
To :- 05/10/2018  
Terms :- C.O.D  
Remarks :- MICHELLE-VW

**Main Office:**  
Mova Building  
No. 22, Jalan Klang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg  
**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722  
Tel: (65) 6272 3892  
Fax: (65) 6270 8314  
Co. Reg. 199904033G  
GST Reg. M2-0088864-2

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 02/10/2018 TO 05/10/2018 VW JETTA:SKN9011E RENTAL AGREEMENT : B13117 DRIVEN BY : YEO CHIEN MIN CONRAD YOUR REF: VW/ALEX-SKL5744K	3 DAY	112.15	336.45

**PAID**  
9 OCT 2018

BY: VISA BATCH 482 - \$ 360.00

Singapore Dollars :

Three Hundred Sixty Only

AMOUNT S\$	336.45
GST @ 7 %	23.55

Thank you for your continuous support.

AMOUNT DUE S\$	360.00
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**MOVA AUTOMOTIVE PTE LTD**

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G**Automotive Pte Ltd**Main Office: No. 22 Jalan Kilang, Singapore 159419  
Bukit Merah Branch: Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122  
Fan Young Branch: No. 15 Fan Young Road, Singapore 629792  
Tel: (65) 6476 3333 Fax: (65) 6270 8314  
24 Hours Breakdown Service: (65) 9799 8888  
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219  
Tel: (65) 6604 7877**RENTAL AGREEMENT**

RA NO.: B 13117

139866

RENTAL DETAILS				INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Jetta		Vehicle No:	SEN904E		Singapore*
Date/Time Out:	21/10/18 10:30 AM		SS	2500	SS 3500	Malaysia
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 (F)		Per Accident		Per Accident	Signature
Date/Time In:	5/10/18 3:27 PM		Charges			
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 (F)		Months @ \$	Per Month		
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week		
Change Over 2:	Date:	Initial:	3 Days @ \$ 112.15	Per Day		\$ 336.45
KM Out:	105861	KM In:	106074	Hours @ \$	Per Hour	
HIRER DETAILS				Sub-Total		
Named Hirer	Yeo Chien Min Group (S) Pte Ltd			Less Discount	%	
Yme:	Yeo Chien Min Conrad			Rental Charges		
Address:	20 Pine Grove #02-06			CDW @ \$	per day / week / month	
	C (S 97995)			PAI @ \$	per day / week / month	
				Petrol Top-Up		
				Misc Charges		
Identity Card No:	S 6929406E			GST		\$ 23.58
Date of Birth:	08-09-1969			Total		\$ 360.00
Driving License:	S 6929406E			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Country of Issue:	Sin			Pre-Payment		
Tel:	(HP) 9459 2924 (O)			Downpayment and Deposit		NA
Nationality:	Sin			Amount Refunded/ Due		
Effective Date:	10 Apr 2014			Signature of Refund		
Additional Hirer				Remarks:	Pearlyn	
Name:				VW - BUX - 366 5744K		
Address:				Invoice No:	Ref. No:	
				Checked Out By:	Checked In By:	Checked By:
Identity Card No:						
Date of Birth:						
Driving License:						
Country of Issue:				Sales-in Charge: Michele		
Tel:	(HP)	(O)	Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-143460

Date of Request: 17/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 17/09/2018  
Enquiry By Wong Yen Mei  
TP Vehicle No. SLC6094G  
Accident Date 17/09/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLC6094G	AXA Insurance Pte Ltd	20/05/2018-19/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**TAX INVOICE**

Our Ref No: GR-18-143460

Date of Request: 17/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 17/09/2018  
Enquiry By Wong Yen Mei  
TP Vehicle No. SLC8094G  
Accident Date 17/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:


☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18017034/R1ja3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 15-07-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLC 6094G	Veh. Inspected	SKL 5744K	
Policy No.	GA202063	Coverage (\$)	0.00	
Claim No.	S8M00VUQ	Excess (\$)	0.00	
Assign From		Assign Date	18/09/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	VOLKSWAGEN POLO 1.2 AT	c.c	1197	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	WWZZZ6RZDU035450	Colour	GREY	
Odometer	80790	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/45 R16	CONTINENTAL	6 mm	
L/H Front Tyre	205/45 R16	CONTINENTAL	6 mm	
R/H Rear Tyre	205/45 R16	CONTINENTAL	6 mm	
L/H Rear Tyre	205/45 R16	CONTINENTAL	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	17/09/2018	Inspection Date	18/09/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKL 5744K**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	B&P NUMBER PLATE (SN) (CONSISTENT)	SCRATCHED	80.00	72.00
1	REAR CROSS MEMBER (SN) (CONSISTENT)	NOT NECESSARY	339.76	-
1	REAR LHS GUIDE (SN) (CONSISTENT)	NOT NECESSARY	51.27	-
1	REAR PHS GUIDE (SN) (CONSISTENT)	NOT NECESSARY	54.29	-
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	627.15	564.43
1	REAR CENTER STRIP (SN) (CONSISTENT)	NOT NECESSARY	60.87	-
			1,213.34	636.43
<b>LABOUR</b>				
	LABOUR.		2,520.00	756.00
	SPRAY PAINT.		2,400.00	720.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	432.00
	CHECK WIRE HARNESS, ECU, S.		280.00	252.00
			5,680.00	2,160.00
<b>GRAND TOTAL</b>			<b>6,893.34</b>	<b>2,796.43</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,796.43</b>

Report Ref No. CC4/ASM18017034/R1ja3q2

**MOHAMMED RASUL BIN MOHD YUNUS**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.


No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

<< Service Request Details

Claim

S&MNOVUQ

Reference

CC4/ASM18017034/R1j3u2 

Loss Date

17 September 2018

Report Date

18 Sep 2018 8:54:53 AM

Request Date

18 September 2018

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (ITP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SKL5744K

Make

TPVO VOLKSWAGEN

Model

POLO AOS SPORT 1.2A

Service Address

...

Actions

Next Step

Wait for Approval Invoice

Add Invoice

Primary Contact/Insured

FUTAR ENTERPRISES PTE LTD

19 CHANGI NORTH WAY, 498786, Singapore

96826690

MICHELLEMBPL@GMAIL.COM

Claim Handler

WANG Peter

peter.wang@laxa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED

Accident Statement

Reports & Statement

Merimen















Upload Invoice 1.pdf

Invoice

Surveyor / Assessor enquiry

LKK AUTO CONSULTANTS PTE LTD (ITP)

18 July 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 LKK Adjustment 14.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019
 LOO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019
 MANDATE 1A - VOLKS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 SKLS744K TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	18 September 2018
 TP PH FROM WORKSHOP WITH ESTIMATE.mig	Letters and Correspondence	Workshop	DHAKAL Raghav	18 September 2018

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 Ltr to Insured - non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	18 September 2018