

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4 | ASM 18017034 | J93
Our Ref: SKL 5744K

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SKL 5744K & SLC 6094G ON 17-9-18

We are claiming on behalf of our client YEO CHEN MIN owner of
vehicle number SKL 5744K involved in accident on 17-9-18
with vehicle SLC 6094G along/at CTE TOWARDS BT TIMAH EXIT.

Description of claims:

Cost of Repairs \$ 2992.19 (Incl 7% GST)

~~Loss of Use/Rental~~ \$ 120 X 3 Days = \$ 360

Medical Fee \$ _____ (Incl 7% GST)

Search Fee \$ 2 (Incl 7% GST)

TOTAL \$ 3354.19

We are claiming in full and final settlement of \$ 3354.19.

Cost of repair & search fee \$ 2994.19 to be payable to Volkswagen Centre Singapore.

~~Loss of use/Rental amount/Medical fee~~ of \$ 360 to be payable to
YEO CHEN MIN.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 25 OCT 2018

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P44307

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2514

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME.: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SKL5744K

DATE: 06/10/18 Pickup:

VIN NO.: WVWZZZ6RZDU035450 KM : 81,575

GEARBOX CODE: NUC Engine No.:

MODEL: Polo A05 Sport 1.2A

SA : Cheong Pearlyn

Next Appointment Date :

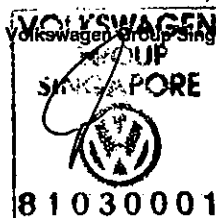
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AXA DIRECT SETTLEMENT					
DOA 17.9.2018					
SURVEYOR LKK RASUL					
TP VEHICLE SLC6094G					
Labor					
1	LABOUR	1.00	UNIT	840.00	756.00
2	SPRAY PAINT	1.00	UNIT	800.00	720.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	72.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	432.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	252.00
Item					
8	REAR BUMPER	1.00	PCS	627.15	564.44

GST (7%) AMOUNT: 195.75

TOTAL AMOUNT: 2,992.19

For Volkswagen Group Singapore Pte Ltd



Authorised Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-143460

Date of Request: 17/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 17/09/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SLC6094G
Accident Date 17/09/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLC6094G	AXA Insurance Pte Ltd	20/05/2018-19/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-143460

Date of Request: 17/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 17/09/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SLC6094G
Accident Date 17/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Tax Invoice

3rd October 2018

YEO CHIEN MIN CONRAD
20 PINE GROVE
#02-06
SINGAPORE 597595

Attention :- **MS PEARLYN**

Veh # :- SKN9011E RK139866
Inv # :- RK729178
RA # :- B13117 0/0
From :- 02/10/2018
To :- 05/10/2018
Terms :- C.O.D
Remarks :- MICHELLE-VW

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 02/10/2018 TO 05/10/2018 VW JETTA:SKN9011E RENTAL AGREEMENT : B13117 DRIVEN BY : YEO CHIEN MIN CONRAD YOUR REF: VW/ALEX-SKL5744K	3 DAY	112.15	336.45

PAID
02 OCT 2018

BY: VISA BATCH 482 - \$ 360.00

Singapore Dollars :

Three Hundred Sixty Only

AMOUNT S\$ 336.45
GST @ 7 % 23.55

Thank you for your continuous support.

AMOUNT DUE S\$ 360.00

MOVA AUTOMOTIVE PTE LTD



Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch:
Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: B 13117

Website: www.mova.com.sg
Co. Reg. No.: 198904033G

139866

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Setra	Vehicle No: SFW9048	Singapore*	Malaysia	Signature
Date/Time Out:	21/10/18	10:20 am	S\$ 2500	S\$ 3500	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 (F)		Per Accident	Per Accident	
Date/ Time In:	5/10/18	3:27 p.m	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 (F)		Months @\$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @\$	Per Week	
Change Over 2:	Date:	Initial:	3 Days @\$ 112.15	Per Day	\$ 336.45
KM Out: 105861	KM In: 106074		Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer	Volkswagen Group (S) Pte Ltd		Less Discount	%	
Name:	Yeo Chien Min contract		Rental Charges		
Address:	20 Pine Grove #02-06		CDW @\$	per day / week / month	
	C (S97995)		PAI @\$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	S6929406E		GST		\$ 23.58
Date of Birth:	08-09-1969		Total		
Driving License:	S6929406E		\$ 360.00		
Country of Issue:	Sin		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 9459 2924 (O)		Pre-Payment		
Nationality:	Sin		Downpayment and Deposit		
Effective Date:	10 Apr 1 2014		Amount Refunded/ Due		
Additional Hirer			Signature of Refund		
Name:			Remarks:	Pearlyn	
Address:			VW - AUX - SKL 5744K		
			Invoice No:	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sales-In Charge: Micheal		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP) (O)				
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



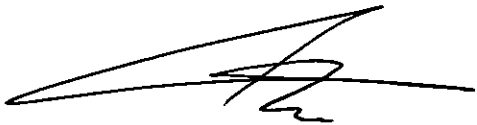
DISCHARGE VOUCHER

I / We YEO CHIEN MIN (Passport No. S6929406E) the
owner of vehicle number SKL5744K hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SKL5744K & SLC6094H along CTE HEADLINE TUNDS BUKIT TIMAH
on 17/09/2018 EX17.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 05/10/2018 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name CONRAD YEO

NRIC No. S6929406E

Date 5 Oct '18

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKL 5744K and SLC 6094H on 17/04/2018
Own vehicle's number CTE HEADING Other vehicle's number TWDS BUKIT TIMAH EXIT
along CTE HEADING TWDS BUKIT TIMAH EXIT
Accident location

BY THE LETTER OF AUTHORITY, I/we, YEO CHIEN MIN
S6929406E Name of Policy Holder & IC / Passport number
of owner of Vehicle Registration

Number SKL 5744K hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number VPA / P1537049 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

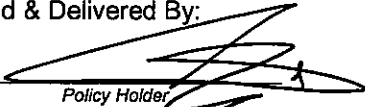
*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 05 of the month

Oct Year 2018.

Signed & Delivered By:


Policy Holder

Witness By:

