

INS. CASE OWNER:

NOROLAH

CC 4, K16 180 1702, Khas

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT  
19/1/18

Date / Time:

18/1/18

Registered in Mexico:

18/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJY 947SD

Name of Insured:

MARION B. SMITH

Insured Tel No.:

HP: 9709839

Excess Sec II : \$:

D.O.A: 14/09/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

675062752956

Policy No.:

210023247

Make / Model:

KIA CERATO

Place of Accident:

SLE EXIT BKE

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLN 9802C



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (If non-pickup):

Call CE:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (If non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

OD

Payment Breakdown Form:

Post-Repair Photos:

Others:

27/09/18  
9:55AM

Spoke to OI. Continued accident details in RMR-ENDED TP. Informing TP claim, referred to OI and advise RMR ending. OI will be email to OI.

email liability claim

Finalised

ORIGINAL TP LOD IN

29/1/18

SEND 1ST OFFER TO TP.

TP ACCEPTED OFFER. DV IN.

ALL DOCS IN ORDER.

TO CLOSE.

RECEIVED 9 3 DEC 2018

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm by:	
FINALIZATION		Date/Time:	Confirm with:	Confirm by:	
Repair Cost:	L19	\$5 2,300.00	(6 days) Reduction:	77	%
FINAL SETTLEMENT	Date/Time:	29/1/18	Confirm with:	SHUBIN	
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.:	27	
Repair Cost: (w/ GRT)	\$5	2,461.00			
Loss of Rental (LOR) (w/ GRT)	\$5	321.00	(6 days) x 5350	(COPC)	
Loss of Use (LOU):	\$5	—	(3 x days)		
Loss of Income (LOI):	\$5	—	(3 x days)		
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]			
GIA/LTA Search	\$5	2.00			
Medical:	\$5	—			
Disbursement:	\$5	—	(e.g. Tow/Independent)		
Legal Cost	\$5	—			
Total:	\$5	2,784.00	Global Sum \$5:	—	
FINAL PAYMENT		Date/Time:	Confirm with:	Confirm by:	
Payee 1:	\$5	2,784.00	Name 1:	BH AUTO SERVICES PTE LTD	
Payee 2: (Strike if N.A.)	\$5	—	Name 2:	—	
Payee 3: (Strike if N.A.)	\$5	—	Name 3:	—	



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Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad

Advertiser Login

Ways of Selling

Petrol 1.6 Bmw 435 Grand Coupé 1998cm3 \$168,800



1 Of The Cheapest In Town!  
Agent Used: View To: 08844  
Red Dot Supercars Starline



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2 vehicles

Hyundai Elantra

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Hyundai Elantra	Any	Any	2017	Any	Any	Any	Available
	Hyundai Elantra 1.6A GLS	\$75,800	\$7,710 /yr	21-Sep-2017	1,591 cc	16,000 km	Sedan	Available
1 Fussy Owner With Well Maintain Condition, Like Brand New! Under Warranty With Komoco Motors! High Trade In, Hurry Call Now For More Information, Price Still Negotiable.								
Hua Yang Credit Pte Ltd								
Posted: 02-Sep-2018 Tags: 2017 Hyundai Elantra, Hyundai Elantra, Hyundai, Elantra, Used Hyundai								
	Hyundai Elantra 1.6A GLS	\$79,999	\$8,410 /yr	26-May-2017	1,591 cc	3,000 km	Sedan	Available
Fully Serviced, Beautiful Interior And Sleek Finish. Call To View And Test Drive Now! Extremely Low Mileage! Accident Free. High Loan Can Be Arrange. 10% Down Payment.								
Posted: 01-Sep-2018 Tags: 2017 Hyundai Elantra, Hyundai Elantra, Hyundai, Elantra, Used Hyundai								

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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20 results/page

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## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 0610H

### Vehicle Details

Vehicle No.: SLN9802C  
Vehicle to be Exported: No  
Intended Deregistration Date: 15 Sep 2018  
Vehicle Make: HYUNDAI  
Vehicle Model: ELANTRA AD 1.6 GLS AT  
Primary Colour: Blue  
Manufacturing Year: 2017  
Engine No.: G4FGHU118700  
Chassis No.: KMH0841CMHU460222  
Maximum Power Output: 93.8 kW (125 bhp)  
Open Market Value: \$11,373.00  
Original Registration Date: 24 May 2017  
First Registration Date: 24 May 2017  
Transfer Count: 0  
Actual ARF Paid: \$11,373.00

### OPC Cash Rebate Details

OPC Cash Rebate Eligibility: No  
OPC Cash Rebate Eligibility Expiry Date: -  
OPC Cash Rebate Amount: -

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 23 May 2027  
PARF Rebate Amount: \$8,529.00

### Intended COE Rebate Details

COE Expiry Date: 23 May 2027  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$34,106.00  
COE Rebate Amount: \$29,631.00  
**Total Rebate Amount: \$38,160.00**

The information contained herein is correct as at 15 Sep 2018

OK

# BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636

Tel: 6559 8944 / Fax: 6269 2404

**AIG Asia Pacific Insurance Pte. Ltd**

AIG Building

78 Shenton Way #08-16

Singapore (079120)

ATTN: MOTOR CLAIM DEPARTMENT

Tel : 6419 3000 Fax : 6835 7416

DEAR SIR / MADAM :

*Not Authorized  
1-B1  
Resurvey B4 point  
6 days*

**ACCIDENT REPAIR ON: SLN9802C**

**MODEL : HYUNDAI ELANTRA**

**POLICY NO : 18MPC00012125**

**CHASSIS NO : KMHD841CMHU460222**

**YEAR OF MANUFACTURE : 2017**

**DATE / TIME OF ACCIDENT: 14/09/2018 Time: 0630hrs at SLE Towards BKE.**

**THIRD PARTY VEHICLE NO: SJY9475D**

Date: 18/09/2018

Page : 1 of 2

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

## Replacement Of Parts

S/N	Quantity	Unit Price S\$	Condition	Amount S\$	
1 Bootlid	1	1,620.40	Bented	1,620.40	X
2 Bootlid hinge LH	1	94.30	Bented	94.30	X
3 Bootlid hinge RH	1	94.30	Bented	94.30	X
4 Bootlid emblem	1	28.00	Necessary	28.00	—
5 Bootlid lettering "ELANTRA"	1	48.80	Necessary	48.80	—
6 Bootlid weatherstrip	1	92.50	Torn	92.50	X
7 Bootlid lock assy	1	116.20	Bented	116.20	X
8 Bootlid lamp LH	1	284.90	Scratches	284.90	X
9 Bootlid lamp RH	1	284.90	Scratches	284.90	X
10 Rear bumper	1	459.40	Broken	459.40	—
11 Rear bumper side retainer LH	1	44.30	Necessary	44.30	X
12 Rear bumper side retainer RH	1	44.30	Necessary	44.30	X
13 Rear bumper lower garnish	1	250.10	Cut	250.10	—
14 Rear bumper sensor wiring harness	1	71.00	Malfunction	71.00	7X
15 Rear bumper reflector LH	1	32.00	Scratches	32.00	X
16 Rear bumper reflector RH	1	32.00	Scratches	32.00	—
17 Rear bumper reinforcement	1	294.80	Dented	294.80	—
18 Rear smart key assist	1	40.50	Malfunction	40.50	7X
19 Rear fender RH	1	1,768.30	Bented	1,768.30	X
20 Rear fender shield front section RH	1	60.40	Cut	60.40	X
21 Rear fender shield rear section RH	1	56.00	Cut	56.00	X
22 Rear tail lamp assy LH	1	362.60	Scratches	362.60	7X
23 Rear tail lamp assy RH	1	362.60	Scratches	362.60	7X
24 Rear end panel	1	379.00	Dented	379.00	—
25 Rear end panel top garnish	1	60.00	Kinked	60.00	—
26 Spare tyre panel	1	246.50	Dented	246.50	X

Sub-Total: 7,228.10

Less: 20% discount - 1,445.62

**Total Parts after 20% discount: 5,782.48**

## Special Nett Items

1 Anti-rust coating	3	80.00	240.00	X
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2	Rear bumper clips	12	3.00	36.00 ✓
3	Rear fender shield clips	24	2.00	48.00 X
4	Gum sealant	1	120.00	120.00 X
5	Rear bumper sensor set	1	250.00	250.00 X
6	Rear end panel top garnish clips	8	2.00	16.00 ✓
				<u>710.00</u>

Total Parts: 6,492.48

#### Labour Charges For Rear Portion

1	Provide skill labour to remove all damaged parts, panel beat, cut & weld if necessary and align all panel and reinstall all damaged parts.	1,750.00	700
2	Provide skill labour & material to putty all damaged parts & panel & to respray with 2K paint with oven spray booth facilities	1,500.00	800
3	Provide skill labour to disconnect and check electrical wiring	60.00	20
4	Remove and reinstall cushions, seats, backrest, inner trim, garnish, roof lining and or upholstery to facilitate repairs	150.00	60
5	Provide skill labour to remove and replace bumper sensors	60.00	50
6	Provide skill labour to remove and refit rear end panel lining and garnish to facilitate repair	80.00	X
Total Labour:		<u>3,600.00</u>	

Total Parts & Labour: 10,092.48  
GST 7% 706.47  
Grand Total: 10,798.95

Estimate Repair Duration 13 days

ACCIDENT VEHICLE OF : SLN9802C

Page : 2 of 2

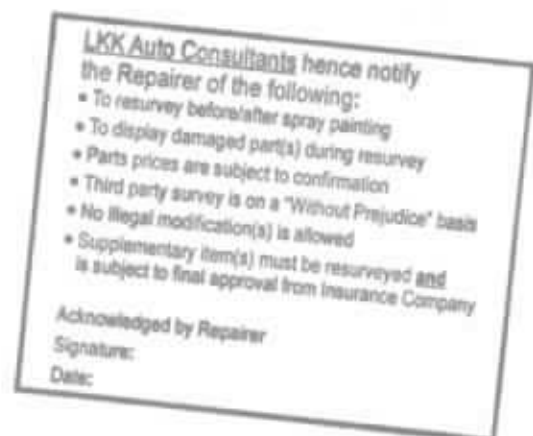
Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

Yours sincerely,

ESTIMATOR: WEN ZHENG

Survey attended by:

Name : Kenneth  
Company : LKK  
Date : 19/9/18  
Time : 11am  
Contact No : 96910663  
Email : \_\_\_\_\_



## Vic (LKKAUTO)

---

**From:** BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>  
**Sent:** Thursday, 29 November, 2018 12:16 PM  
**To:** Vic (LKKAUTO)  
**Cc:** BHAS - Bernard Kee; BHAS - Jacelyn Loh; BHAS - Ngai Kar Kit; BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Zhou Ya Ping; Admin A  
**Subject:** RE: - Signed DV- ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 \*\*\* LKK REF: CC4/AIG18017025/Kha3  
**Attachments:** SKM\_C224e18112912120.pdf

Dear Vic Alpeh,

Kindly refer to attached file is signed discharge voucher.  
Appreciate you can let us know, when can we received payment in soonest time.

Thank you and have a nice day.

Thank You & Best Regards,

Yun Shi

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>  
**Sent:** Thursday, 29 November 2018 12:02 PM  
**To:** BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>  
**Subject:** FW: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 \*\*\* LKK REF: CC4/AIG18017025/Kha3

Dear Yun Shi

FYI

Best Regards,

*Bernard Kee*

 **BH AUTO SERVICES PTE LTD**

(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

[Bernard.kee@bhauto.com.sg](mailto:Bernard.kee@bhauto.com.sg) <http://www.bhauto.com.sg>

---

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 29 November 2018 11:06 AM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>  
Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit <karkit.ngai@bhauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 \*\*\* LKK REF: CC4/AIG18017025/Kha3

Without Prejudice

Dear Jacelyn,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we offer to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 2,461.00
Loss of Rental w/gst (\$50 x 6 days) - Off Peak Car	\$ 321.00
GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 2,784.00</b>

If agreeable, kindly chop and sign the attached DV and forward back to us a copy for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** Tuesday, 27 November, 2018 11:20 AM

**To:** Vic (LKKAuto); Mei Kwan (LKKAuto); Admin A

**Cc:** BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Ngai Kar Kit

**Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 \*\*\* LKK REF: CC4/AIG18017025/Kha3

Dear Sir ./ Madam,

As your requested, please find the attached LOD for your perusal.

Thank You & Best Regards,

Jacelyn Loh

**BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 27 September 2018 10:27 AM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; Mei Kwan (LKKAuto)

<[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Bernard Kee

<[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Ngai Kar Kit <[karkit.ngai@bhauto.com.sg](mailto:karkit.ngai@bhauto.com.sg)>; Vic (LKKAuto)

<[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 \*\*\* LKK REF: CC4/AIG18017025/Kha3

WITHOUT PREJUDICE

Dear Jacelyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.



明輝汽車服務私人有限公司  
BH AUTO SERVICES PTE LTD

NO. 213, KRANJI ROAD, SINGAPORE 739465 TEL: (65) 6558 8944  
FAX: (65) 6515 3344 CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

Reference No.: CS 04018

Invoice No.:

Customer Name: Yap Tsiang Kwan Daniel

Date/ Time:

Address:

Mobile Number:

Car Make & Model: Hyundai Elantra

Car Plate No:

SN	Services Provided	Brand	Qty	Unit Price	Amount
1	Towing Service				S\$
2	Battery				S\$
3	Tyres				S\$
4	Others: Rental Fee : SLM 3160 R		6	\$120.00	S\$ 720.00
Total Amount (inclusive of GST):					S\$ 720.40

Special Remarks

from: 05/10/2018 to 10/10/2018

Service Done by:

Acknowledged by:

Received by:

Sales Person Name & Signature

Customer Name & Signature

Finance Department

BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-11\*/113\*/15\*/11/  
SINGAPORE 675636 TEL (65) 6559 8944 FAX (65) 6269 2404  
CO. REG NO : 200817512X GST REG NO : 200817512X

# VEHICLE RENTAL AGREEMENT

**Owner: BH AUTO SERVICES PTE LTD ("the owner")**

Date: 05/10/2008

Hirer: Yap Tsiang Kwan, Daniel

Tel / HP: 8113 5058

NRIC / Co. Reg No: 518106104

FAX: \_\_\_\_\_

Address: Blk 517 Woodlands Drive 14 #06-237 S (730517)

Owner and Hirer have agreed to this Vehicle Rental Agreement for the motor vehicle described below and upon the Terms and Conditions contained on both sides of this document. Hirer acknowledges having read and understood all the Terms and Conditions and signifies acceptance upon signing.

Owner Vehicle No. <u>SLM3160R</u>	
Vehicle Reg. No. <u>                    </u>	Rental: <u>                    </u>
Odometer: <u>                    </u>	
Date & Time Out: <u>05/10/2018 19:50p</u> <u>184940 KM</u>	Hirer's Signature: <u>Dan</u>
Date & Time In: <u>10/10/2018 18:55 pm</u>	Hirer's Signature: <u>Dan</u>

### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner \$\$ 2000.00 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

### Own Vehicle Damage

Hirer is responsible for the first S\$ 2,000.00 excess for collision or damage to first party (owner) and shall pay additional plus loss of earnings while damaged vehicle is under repair.

**BH AUTO SERVICES PTE LTD**

~~PHOTOGRAPHED BY THE U.S. ARMY~~

**Authorised Signature**

Dun

**Hirer's Signature**

# BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636

Tel: 6559 8944 Fax: 6269 2404

CO. REG. NO. 200917512K

GST REG NO. 200917512K

**PLEASE QUOTE OUR FILE REFERENCE WHEN REPLYING**

Your Reference: SJY 9475D

Our Reference: SLN 9802C

Date: 26/11/2018

M/s AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

#07-16

Singapore 079120

BY EMAIL ONLY

Attention: Claims Department

**CLAIMANT: YAP TSIANG KWAN DANIEL**

**PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 14/09/2018 ALONG SLE TOWARDS BKE, INVOLVING VEHICLE NO SLN 9802C AND SJY 9475D.**

We act for YAP TSIANG KWAN DANIEL who was the owner of motor vehicle no. SLN 9802C

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 14/09/2018 involving our client's vehicle registration number SLN 9802C and vehicle registration number SJY 9475D, driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows: -

1	Cost of Repair (Included 7% GST)	\$ 2461.00
2	Loss of Rental (\$ 120.00 x 6days)	\$ 770.40
3	LTA Search Fee	\$ 2.00
	<b>Total:</b>	<b>\$ 3233.40</b>

We enclose a copy of each of the following documents for your consideration: -

- (a) GIA/ Police report lodged by driver of;
- (b) Final Repair Bill
- (c) Rental Invoice / Loss of Use
- (d) LTA Search Fee Invoice
- (e) Letter of Authorization

Kindly revert to our client's claim within the next 7 days.

Yours faithfully,

Yun Shi

(O): 6559 8944 (F): 6269 2404

Email: yunshi.chan@bhauto.com.sg





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 SEPTEMBER 2018

HARTONO BIN SUJONOH  
BLOCK 278A COMPASSVALE BOW  
#04-539  
SINGAPORE 541278

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18017025/Kha3

YOUR REF : SJY 9475D

ACCIDENT INVOLVING SJY 9475D AND SLN 9802C ALONG SLE EXIT BKE ON  
14.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLN 9802C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLN 9802C. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

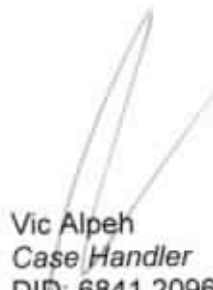
This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[azhadaam@hotmail.com](mailto:azhadaam@hotmail.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 27 September, 2018 10:39 AM  
**To:** azhadaam@hotmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SJY 9475D\_ACCIDENT INVOLVING SJY 9475D AND SLN 9802C ALONG SLE EXIT BKE ON 14.09.2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 SEPTEMBER 2018

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**SINGAPORE 541278**

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Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## AUTHORISATION

Name of owner of m/vehicle: Yap Tiong Ewan Daniel  
Address: BK 517 Woodlands Drive 14 A06-237 Singapore 730517  
NRIC No: 818106104  
RE: ACCIDENT ON 14/09/2018 ALONG SLE Towards BKE  
INVOLVING SLN 9802C and SJY 9475D

In consideration of **BH AUTO SERVICES PTE LTD** ("the Workshop") repairing my/our vehicle no. SLN 9802C at my/our request, I/We the abovenamed owner of motor vehicle no. SLN 9802C hereby authorise the Workshop to demand claim, negotiate, settle my/our claim for cost of repairs loss of use and all other expenses and damages arising out of the above accident.

I/We further authorise the Workshop to appoint solicitors to demand, claim, negotiate, settle and/or commence legal proceedings in my/our name for the above purpose and at the sole discretion of the Workshop. All sums recovered therefrom shall belong to the Workshop absolutely and I/We further authorise the Workshop to give absolute discharge on my/our behalf and to sign all discharge vouchers and other documents in relation to the same on my/our behalf. I/We further agree to fully co-operate with the solicitors appointed by the Workshop on my/our behalf and attend all Court hearings that are necessary to prosecute the claims maintained by the Workshop.

I/We agree that in the event that the claim is rejected for whatsoever reason or the Workshop decides not to proceed with legal proceedings or for whatsoever reason the Workshop is unable to recover all of the repair costs or are only able to recover a portion of the same I/we hereby undertake to pay them the full repair costs and or any portion thereof that cannot be recovered and all expenses including legal costs that they may have incurred in pursuing the claim within 7 days from the date of the written notice for payment by them to my/our last known address.

I/We hereby declare that I/we will always remain and be liable to the Workshop for the cost of repair to my/our motor vehicle and expenses incurred on my/our behalf. In the event that Workshop has to issue any notice or commence legal proceedings against me/us to enforce this undertaking against me/us, I/we shall be liable for the Workshop's expenses and legal cost (including solicitor and client cost) on an indemnity basis.

I/We further authorise the Workshop to give to the other party/parties absolute discharge in respect of any liability and any sum, whether agreed or not made the Workshop or to the law firm appointed by the Workshop towards full settlement of my/our claim it shall be regarded as full and final discharge of the claim.

I/We further authorise the Workshop to settle the above mentioned claim in a manner that they deem fit and the Workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favour of the Workshop.

Date this 14 (day) of 9 (month) 18 (year)

Signed: DANIEL YAP  
Owner of m/vehicle: SLN 9802C

HP: 8113 5058

Witnessed:

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **BH AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,461.00** (Repair Cost), **S\$321.00** (Loss of Rental/Use), **S\$2.00** (Disbursement), for vehicle no. **SLN 9802C** that was damaged pursuant to the accident which occurred on **14/09/2018** (date) along **SLE EXIT BKE** (location) involving vehicle no/s **SJY 9475D**. This is pursuant to the inspection conducted on **19/09/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **YAP TSIANG KWAN DANIEL** ("the third party claimant") of vehicle no. **SLN 9802C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLN 9802C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 12 (month) **2018** (year)



KAC

Signed by appointed surveyor

*Shi*



Signed by "the workshop" (with chop)

# BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636  
Tel: 6559 8944 / Fax: 6269 2404

## SATISFACTION CERTIFICATE / DISCHARGE VOUCHER

I, YAP TSIANG KWAN DANIEL hereby state that the repairs

to my Vehicle No : SLN9802C have been carried out to my entire satisfaction

and I am to agree that the discharge to the account of Messrs. **BH AUTO SERVICES PTE LTD**

for by the (Insurance) AIG Asia Pacific Insurance Pte. Ltd shall be in full discharge of all

claims under Vehicle No. SJY9475D with regard to the damages to my vehicle

as a result of accident which occurred on 14 / 09 / 2018 Time: 0630 Hrs

at SLE TWDS BKE

Signature: 

Name: YAP TSIANG KWAN DANIEL

NRIC: S1810610H

Date: 10 / 10 / 2018

Time: 1855 Hrs

## **BH AUTO SERVICES PTE LTD**

BLK 1 SIN MING INDUSTRIAL ESTATE  
SECTOR C #01-115 SINGAPORE 575636

Tel: 6743 3494

Fax: 6269 2404

CO. REG. NO. 201006106C

GST REG NO. 201006106C

### **TAX INVOICE**

## **Final Repair Bill**

**Our Ref: SLN 9802C**

**Date: 26/11/2018**

**M/s AIG Asia Pacific Insurance Pte. Ltd.**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**BY EMAIL ONLY**

Vehicle No : **SLN 9802C**  
Make/ Model : **HYUNDAI ELANTRA**  
Year of Manufacture : **2017**  
Chassis No. : **KMHD841CMHU460222**  
Colour : **BLUE**  
D.O.A : **14/09/2018**

<b>QTY</b>	<b>ITEM/PARTICULARS</b>	<b>AMOUNT (S\$)</b>
------------	-------------------------	---------------------

1. Repair Cost for Motor Vehicle No.SLN 9802C  
Type of repair: Lump Sum : **S\$ 2300.00**

**GST @ 7%: S\$ 161.00**

**GRAND TOTAL: S\$ 2461.00**

**Total : Singapore Dollars Two Thousand Four Hundred And Sixty One Dollars Only.**

Company's Stamp & Signature





明輝汽車服務私人有限公司  
BH AUTO SERVICES PTE LTD

NO. 111, KINHO ROAD, SINGAPORE 710111. TEL: 6503583333.  
Fax: 650 3513 1144. E-MAIL: BH@BHSG.COM.SG. BH@BHSG.COM.SG

Reference No.: CS 04018

Invoice No.:

Customer Name: Yap Tsing Kuan Daniel

Date/ Time:

Address:

Mobile Number:

Car Make & Model:

Car Plate No:

SN	Services Provided	Brand	Qty	Unit Price	Amount
1	Towing Service				S\$
2	Battery				S\$
3	Tyres				S\$
4	Others: Rental Fee	2LM 315 R	6	120.00	S\$ 720.00
Total Amount (inclusive of GST):					S\$ 720.00

Special Remarks

From 15/1/2018 to 30/10/2018

Service Done by

Sales Person Name & Signature

Acknowledged by

Customer Name & Signature

Received by:

Finance Department



# BH AUTO SERVICES PTE LTD

10K 15N MING INDUSTRIAL ESTATE SECTION 0101 1101131111111111  
SINGAPORE 756111 TEL 16616289 8924 FAX 16616289 2404  
CO. REG NO. 2009175125 GST REG NO. 2009175125

## VEHICLE RENTAL AGREEMENT

Owner: BH AUTO SERVICES PTE LTD ("the owner")

Date: 05/10/2018

Hirer: Yap Tsianq Aunm, Daniel

Tel / HP: 8113 5058

NRIC / Co. Reg No: S18106104

FAX: \_\_\_\_\_

Address: 11K 517 Woodlands Drive 14 #16-237 S(730517)

Owner and Hirer have agreed to this Vehicle Rental Agreement for the motor vehicle described below and upon the Terms and Conditions contained on both sides of this document. Hirer acknowledges having read and understood all the Terms and Conditions and signifies acceptance upon signing.

Owner Vehicle No.	SLN3160R
Vehicle Reg. No.	_____
Rental:	_____
Odometer:	_____
Date & Time Out:	05/10/2018 9:50P
Hirer's Signature:	Daniel Yap
Date & Time In:	10/10/2018 18:33 pm
Hirer's Signature:	Daniel Yap


### Third Party Claim


In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 2,000.00 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

### Own Vehicle Damage

Hirer is responsible for the first S\$ 2,000.00 excess for collision or damage to first party (owner) and shall pay additional plus loss of earnings while damaged vehicle is under repair.

### BH AUTO SERVICES PTE LTD

  
\_\_\_\_\_  
Authorised Signature

  
\_\_\_\_\_  
Hirer's Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

**TAX INVOICE**

Our Ref No: GR-18-142727

Date of Request: 15/09/2018

Your Ref No:

Online Purchase

BH Auto Services Pte Ltd  
Blk 1 Sin Ming Industrial Estate Sector C  
#01/111/113/115/117  
Singapore 575636

Dear Sir/Madam,

Enquiry Date 15/09/2018  
Enquiry By Jacelyn Loh Cai Ling  
TP Vehicle No. SJY9475D  
Accident Date 14/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Sep 2018 <a href="#">Edit Reg</a>		17 Sep 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	<b>HARTONO BIN SUJONOH</b> , ID: S7409505D		
Main Claimant:	<b>YAP TSIANG KWAN DANIEL</b> , ID: S1810610H		
Vehicle Reg. No.:	<b>SLN9802C</b>	Date of Loss:	14/09/2018 06:00 - :59 [15 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 6750627529SG</b>	Policy/Cover Note No.:	2100232417 (Comprehensive)
Vehicle Reg. No. (Insured):	<b>SJY9475D</b>	Policy No. (Claimant):	18MPC00012125
		Excess:	
Repairer:	<b>BH Auto Services Pte Ltd (Sin Ming)</b> Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117, 575636 Sin Ming - Tel: 6559 8944		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 27/09/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLN9802C (6750627529SG)  
[SJY9475D]**

TP


**YAP TSIANG KWAN DANIEL**

Sep 14 2018 6:00AM

**[HARTONO BIN SUJONOH]**

**BH Auto Services Pte Ltd**

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
<b>Assessment Reports</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	19/09/18 10:16	<b>Accident Statement</b> <small>From: DD - Reg. No: SJY9475D, Claimant: HARTONO BIN SUJONOH</small>		Load HTM
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/18 10:53	Odometer Reading		Load JPG <input checked="" type="checkbox"/>
2	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
3	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
4	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
5	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
6	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
7	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
8	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
9	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
10	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
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14	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
15	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
16	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
17	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
18	29/11/18 10:53	General View		Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/09/18 18:12	ACKNOWLEDGEMENT EMAIL TO AIG DD 17.09.2018		Load PDF
2	18/09/18 18:12	EMAIL FROM AIG DD 17.09.2018		Load PDF
3	18/09/18 18:12	TP GIA REPORT		Load PDF
4	18/09/18 18:12	NOTIFICATION FROM WORKSHOP		Load JPG <input checked="" type="checkbox"/>
5	21/09/18 13:52	TP ESTIMATE - MARKED		Load PDF
6	27/09/18 10:42	EMAIL TO OI		Load PDF
7	27/09/18 10:42	LETTER TO OI		Load PDF
8	14/12/18 13:01	WORKSHOP INVOICE		Load PDF
9	14/12/18 13:01	AUTHORISATION TO ACT FORM		Load PDF
10	14/12/18 13:01	Release Voucher		Load PDF
11	14/12/18 13:01	RENTAL RECEIPT		Load PDF

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
12	14/12/18 13:01	GIA SEARCH	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJY9475D (Insd veh)	Model:	HYUNDAI ELANTRA 1.6 AD
	SLN9802C (TP veh)		GLS (A)
Date of Accident:	14/09/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	10,798.95
Final Repair Cost	:	\$	2,461.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	321.00 6 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,784.00

**Is Third Party Workshop GIA Registered?** ☐ YES ☒ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_100\_\_\_\_\_(%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	BH Auto Services Pte Ltd	:	\$ 2,784.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

14 Dec  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18017025/KHA3Q2

Date: 14/12/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100232417  
**Claimant Vehicle No :** SLN9802C **Insured Vehicle No :** SJY9475D  
 Date of Loss: 14/09/2018 Nature of Claim: TP Claim No: 6750627529SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLN9802C**  
 Make & Model: HYUNDAI ELANTRA, 1.6 AD GLS (A) Engine No: G4FGHU118700  
 Reg. Date: 24/05/2017 (Man. Year: 2017) Chassis No: KMHD841CMHU460222  
 Colour: Metallic Blue Odometer: 31802 km  
 Engine Capacity: 1591 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Michelin 5 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 5 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,252.48	1,293.68	4,958.80	79.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,840.00	1,630.00	2,210.00	57.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>10,092.48</b>	<b>2,923.68</b>	<b>7,168.80</b>	<b>71.03</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,300.00</b>		
(S\$)	10,092.48	2,300.00	7,792.48	77.21
<b>+ GST 7.00/7.00% (S\$)</b>	<b>706.47</b>	<b>161.00</b>	<b>545.47</b>	<b>77.21</b>
<b>Nett Amount (S\$)</b>	<b>10,798.95</b>	<b>2,461.00</b>	<b>8,337.95</b>	<b>77.21</b>
<b>+ Car Rental (6.0 x S\$50.00/day + 7.00% GST) (S\$)</b>		321.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>2,784.00</b>		

## INSPECTION

Date of Assignment: 17/09/2018  
 Date Inspected: 19/09/2018 Inspected At:

BH Auto Services Pte Ltd (Sin Ming)  
 Blk 1 Sin Ming Industrial Estate Sector C,

#01/111/113/115/117  
Singapore 575636

Estimated Period of Repair: 6.0 days

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**Adjuster:** KENNETH KONG

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Repair	1,620.40 FL	*- FL
2	1		*BOOTLID HINGE LH	Repair	94.30 FL	*- FL
3	1		*BOOTLID HINGE RH	Repair	94.30 FL	*- FL
4	1		*BOOTLID EMBLEM	Necessary	28.00 FL	*28.00 FL
5	1		*BOOTLID LETTERING ELANTRA	Necessary	48.80 FL	*48.80 FL
6	1		*BOOTLID WEATHERSTRIPE	Serviceable	92.50 FL	*- FL
7	1		*BOOTLID LOCK ASSY	Serviceable	116.20 FL	*- FL
8	1		*BOOTLID LAMP LH	Serviceable	284.90 FL	*- FL
9	1		*BOOTLID LAMP RH	Serviceable	284.90 FL	*- FL
10	1		*REAR BUMPER	Cracked	459.40 FL	*459.40 FL
11	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	44.30 FL	*- FL
12	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	44.30 FL	*- FL
13	1		*REAR BUMPER LOWER GARNISH	Cracked	250.10 FL	*250.10 FL
14	1		*REAR BUMPER SENSOR WIRING HARNESS	Serviceable	71.00 FL	*- FL
15	1		*REAR BUMPER REFLECTOR LH	Serviceable	32.00 FL	*- FL
16	1		*REAR BUMPER REFLECTOR RH	Cracked	32.00 FL	*32.00 FL
17	1		*REAR BUMPER REINFORCEMENT	Bent	294.80 FL	*294.80 FL
18	1		*REAR SMART KEY ASSIST	Serviceable	40.50 FL	*- FL
19	1		*REAR FENDER RH	Repair	1,768.30 FL	*- FL
20	1		*REAR FENDER SHIELD FRONT SECTION RH	Serviceable	60.40 FL	*- FL
21	1		*REAR FENDER SHIELD REAR SECTION RH	Serviceable	56.00 FL	*- FL
22	1		*REAR TAIL LAMP ASSY LH	Serviceable	362.60 FL	*- FL
23	1		*REAR TAIL LAMP ASSY RH	Serviceable	362.60 FL	*- FL
24	1		*REAR END PANEL	Bent	379.00 FL	*379.00 FL
25	1		*REAR END PANEL TOP GARNISH	Cut	60.00 FL	*60.00 FL
26	1		*SPARE TYRE PANEL	Repair	246.50 FL	*- FL
27	12		*REAR BUMPER CLIPS	Necessary	36.00 FS	*36.00 FS
28	1		*REAR FENDER SHIELD CLIPS (24 PCS)	Not Necessary	48.00 FS	*- FS
29	1		*GUM SEALANT	Not Necessary	120.00 FS	*- FS
30	1		*SET REAR BUMPER SENSOR	Serviceable	250.00 FS	*- FS
31	8		*REAR END PANEL TOP GARNISH CLIPS	Necessary	16.00 FS	*16.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,698.10</b>	<b>1,604.10</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,445.62</b>	<b>310.42</b>
<b>Total Parts (\$\$)</b>	<b>6,252.48</b>	<b>1,293.68</b>

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	ANTI-RUST COATING	New	240.00	0.00
2	PROVIDE SKILL LABOUR TO REMOVE ALL DAMAGED PARTS ,PANEL BEAT ,CUT & WELD IF NECESSARY AND ALIGN ALL PANEL AND REINSTALL ALL DAMAGED PARTS	New	1,750.00	700.00
3	PROVIDE SKILL LABOUR & MATERIAL TO PUTTY ALL DAMAGED PARTS & PANEL & TO RESPRAY WITH 2K PAINT WITH OVEN SPRAY BOOTH FACILITATES	New	1,500.00	800.00
4	PROVIDE SKILL LABOUR TO DISCONNECT AND CHECK ELECTRICAL WIRING	New	60.00	20.00
5	REMOVE AND REINSTALL CUSHIONS ,SEATS ,BACKREST ,INNER TRIM GARNISH ,ROOF LINING AND OR UPHOLSTERY TO FACILITATE REPAIRS }	New	150.00	60.00
6	PROVIDE SKILL LABOUR TO REMOVE AND REFIT REAR END PANEL LINING AND GARNISH TO FACILITATE REPAIR }	New	80.00	0.00
7	PROVIDE SKILL LABOUR TO REMOVE AND REFIT REAR END PANEL LINING AND GARNISH TO FACILITATE REPAIR	New	60.00	50.00
<b>Gross Labour Cost (\$\$)</b>			<b>3,840.00</b>	<b>1,630.00</b>

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