Vic (LKKAuto)

From: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sq>

Sent: Thursday, 29 November, 2018 12:16 PM

To: Vic (LKKAuto)

Cc: BHAS - Bernard Kee; BHAS - Jacelyn Loh; BHAS - Ngai Kar Kit; BHAS - Moo Wen

Zheng; BHAS - Bernard Kee; BHAS - Zhou Ya Ping; Admin A

Subject: RE: - Signed DV- ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND

SLN9802C ON 14/09/2018 *** LKK REF: CC4/AIG18017025/Kha3

Attachments: SKM_C224e18112912120.pdf

Dear Vic Alpeh,

Kindly refer to attached file is signed discharge voucher.

Appreciate you can let us know, when can we received payment in soonest time.

Thank you and have a nice day.

Thank You & Best Regards,

Yun Shi

BH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: yunshi.chan@bhauto.com.sg
Website: http://www.bhauto.com.sg

From: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>

Sent: Thursday, 29 November 2018 12:02 PM

To: BHAS - Chan Yun Shi < yunshi.chan@bhauto.com.sg>

Subject: FW: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SJY9475D AND SLN9802C ON 14/09/2018 *** LKK REF: CC4/AIG18017025/Kha3

Dear Yun Shi

FYI

Best Regards,





(W) +65-6559 8945

(F) +65-6269 2404

(M) +65 9747 8383

Bernard.kee@bhauto.com.sg http://www.bhauto.com.sg

From: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>
Sent: Thursday, 29 November 2018 11:06 AM

To: BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee

<<u>bernard.kee@bhauto.com.sg</u>>; BHAS - Ngai Kar Kit <<u>karkit.ngai@bhauto.com.sg</u>>; Admin A <<u>admina@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 *** LKK REF: CC4/AIG18017025/Kha3

Without Prejudice

Dear Jacelyn,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we offer to settle your client's claim as below:

Loss of Rental w/gst (\$50 x 6 days) - Off Peak Car	\$ 321.00	
GIA Search Fee TOTAL	\$ 2.00 \$ 2,784.00	

If agreeable, kindly chop and sign the attached DV and forward back to us a copy for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]

Sent: Tuesday, 27 November, 2018 11:20 AM

To: Vic (LKKAuto); Mei Kwan (LKKAuto); Admin A

Cc: BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Ngai Kar Kit

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 *** LKK REF: CC4/AIG18017025/Kha3

Dear Sir ./ Madam,

As your requested, please find the attached LOD for your perusal.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>> Sent: Thursday, 27 September 2018 10:27 AM

To: BHAS - Jacelyn Loh <<u>jacelyn.loh@bhauto.com.sg</u>>; Mei Kwan (LKKAuto)

<<u>Meikwan@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee

<<u>vicalpeh@lkkauto.com</u>>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 *** LKK REF: CC4/AIG18017025/Kha3

WITHOUT PREJUDICE

Dear Jacelyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]

Sent: Thursday, 27 September, 2018 9:51 AM

To: Mei Kwan (LKKAuto); Vic (LKKAuto); Admin A

Cc: BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Ngai Kar Kit

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SJY9475D AND SLN9802C ON 14/09/2018 *** LKK REF: CC4/AIG18017025/Kha3

Dear all,

May I know what is status liability of this case?

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg Website: http://www.bhauto.com.sg

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 26 September 2018 9:58 AM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee

 <bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit <karkit.ngai@bhauto.com.sg>; Admin A <admin-

a@lkkauto.com>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018 *** LKK REF: CC4/AIG18017025/Kha3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18017025/Kha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg>

Sent: Friday, 21 September, 2018 3:03 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan

(LKKAuto) < Meikwan@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <<u>wenzheng.moo@bhauto.com.sg</u>>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit <karkit.ngai@bhauto.com.sg>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SJY9475D AND SLN9802C ON 14/09/2018

Dear Sir ./ Madam,

As your requested, please find the attached file for your perusal.

PS: kindly advise me on liability on case. Thanks

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 18 September 2018 10:27 AM

To: BHAS - Jacelyn Loh <<u>jacelyn.loh@bhauto.com.sg</u>>; 'Team A' <<u>admin-a@lkkauto.com</u>> **Cc:** BHAS - Moo Wen Zheng <<u>wenzheng.moo@bhauto.com.sg</u>>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit <karkit.ngai@bhauto.com.sg>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SJY9475D AND SLN9802C ON 14/09/2018

Dear Jacelyn,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]

Sent: Tuesday, 18 September, 2018 10:19 AM

To: Catherine Chong (LKK Auto) admin-d@lkkauto.com); 'Team A (admin-a@lkkauto.com)' <a href="mailto:admin-amlin-a

a@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <<u>wenzheng.moo@bhauto.com.sg</u>>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit <<u>karkit.ngai@bhauto.com.sg</u>>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SJY9475D AND SLN9802C ON 14/09/2018

Dear ALL,

I would like to arrange surveyor on DATE: 19/09/2018 of the above mentioned accident vehicle.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Vehicle currently not in workshop

Greatly appreciate it. Thank you and have a nice day.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: http://www.bhauto.com.sg

From: Mithoosingh, Aashweenjeetkaur < Aashweenjeetkaur. Mithoosingh@aig.com >

Sent: Monday, 17 September 2018 9:42 AM

To: BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg>

Cc: Tan, Lily (AIG) <<u>Lily.Tan@aig.com</u>>; Fong, Andy-SY <<u>Andy-SY.Fong@aig.com</u>>; Kaur, Baljit

<<u>Baljit.Kaur@aig.com</u>>; Chin, Lee-Ying <<u>Lee-Ying.Chin@aig.com</u>>; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Md Ishak, Mohd Imran < Imran. Ishak@aig.com >; Lim, Sheng Yang

< <u>Sheng Yang.Lim@aig.com</u>>; Chan, Yoke Shi < <u>yokeshi.chan@aig.com</u>>; Azlan, Syazairdina

<<u>Syazairdina.Azlan@aig.com</u>>; Fan, Winnie-LW <<u>Winnie-LW.Fan@aig.com</u>>

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJY9475D AND SLN9802C ON 14/09/2018





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