

22/03/2002

ASS. REC. BY:

REF: C93 / FWD 18017013 / R/cbet

Special Instruction:

Surveyor

Minmen

ASSIGNMENT (Office)

From (Person): Liwei Tan of FWD Date/Time: 18092018 3:48pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: S6F 5015K Insured: FBH 3068U

at Workshop m/s LYS Engineering Tel: 97308695

of 7 Soon Lee St #01-39

Policy No: Claim No: 1201800011541

Sum Insured: Excess:

Make of Veh: D.O.A. 12092018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp' H.O.D. Endorsement:

Date/Time: 18/09/2018 5:29pm Person Contacted: Steven Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate
	S6F 5015K - call insm 8004414 / jbs
	FBH 3068U - X
	Dismantle: 22/10/2018

DA: 030318

PRs
Surveysor *Papan*

REF: FWD

ASSIGNMENT

From: _____ Date: 22.10.2018

Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGF 5015K

at Workshop m/s Lee Heng
of 7 Soon Lee St #01-39

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____
(Client's Record)

Make of Veh: _____

(Policy Condition) after 11am

Remark: The veh had commenced its repair at the time of inspection.

	N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SGF 5015K Yr Regn: /

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: Mercedes Benz c.c.

Colour: BLACK A/C: Insured / Std / NI / NA

Sp. Reading: 109068 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: W00 245 2322J 463598

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/45R17
R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or NKON

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 12/09/18 D.O.I. 22/10/18

Survey held at Lee Heng

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	- Estimated repair range \$2,500 - \$3,500
	RECEIVED 20 OCT 2018
	<i>[Signature]</i> 24/10/2018

Date/Time, File Pass to? : Preli. Report
 : Final Report

Date/Time, File Return to? _____

Days Of Repair: _____
Resurvey No. of Trip: 1

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

Survey Fee:	80
Transportation:	50
_____ S + RS, _____ SI	
Photos	
Others	
TOTAL	130

Report Format: PRS
Lump Sum / I.B.I: (\$)

Catherine Chong (LKK Auto)

From: lionel.tan@fwd.com
Sent: Tuesday, 18 September, 2018 3:48 PM
To: sur@lkkauto.com; assignments@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: Acc Inv: SGF 5015 K & FBH 3068 U ON 12 SEPTEMBER 2018
Attachments: image001.jpg

Please attend to the PRI notice. Thanks.

From: Motor Claims SG - SG Common
Sent: Tuesday, September 18, 2018 3:26 PM
To: 'bonnie kwok'
Subject: RE: Acc Inv: SGF 5015 K & FBH 3068 U ON 12 SEPTEMBER 2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK Auto Consultants, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]
Sent: Tuesday, September 18, 2018 3:06 PM
To: Motor Claims SG - SG Common
Subject: Re: Acc Inv: SGF 5015 K & FBH 3068 U ON 12 SEPTEMBER 2018

Dear Sir/ Madam,

We refer to your email dated 17 September 2018.

Our client disagrees to your list of surveyors.

Our client proposes their Single Joint Experts (SJE) as follows:-

- | NO | NAME OF SURVEYOR |
|----|------------------------|
| 1 | Fong Kok Heng Stanley |
| 2 | Ng Kong Beng Patrick |
| 3 | Lim Yong Tian |
| 4 | Ong Hock Leng |
| 5 | Louis S C Ng Cae Amimi |
| 6 | Liaw Leong San |
| 7 | Richard Wong Ah Kow |

8 Sim Siak Tong
9 Tan Chin Suan
10 Matthew Ng

Regards,
June

On Mon, 17 Sep 2018 at 17:46, <motorclaims.sg@fwd.com> wrote:

Without Prejudice

Dear Sir/ Madam

We refer to your PRI Notice of your client's vehicle SGF5015K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. VICOM LTD
5. APPRAISALS ASSOCIATES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]
Sent: Monday, September 17, 2018 5:29 PM

To: Motor Claims SG - SG Common

Subject: Acc Inv: SGF 5015 K & FBH 3068 U ON 12 SEPTEMBER 2018

Dear Sir/ Madam,

Forward our client's PRI letter for your attention.

Regards,

June

----- Forwarded message -----

From: Steven Loo <lys88@yahoo.com.sg>

Date: Mon, 17 Sep 2018 at 17:24

Subject: SGF5015K

To: Bonnie Kwok <litigation@bonniekwok.com>

发自 Android 版 Yahoo 邮箱

--

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

--

BONNIE KWOK LLC

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LYS ENGINEERING

Email: *lys88@yahoo.com.sg*

MAILING ADDRESS: BLK 138 #11-411 BUKIT BATOK WEST AVE 6 S650138

HP: 97308695 FAX: 68993276 *66748965*

Specialise in Repairing All Kinds Of Motor Vehicles, Spray Painting, Welding
And Agent To Claim Damages From Motor Insurance

Your Vehicle: *FBH3068U* (3rd Party Vehicle)

Our Vehicle: *SGF5015K*

Date:

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower Four
S 038986
Tel: 68208888

* By Fax Only *

Fax:

Dear Sir,

ACCIDENT INVOLVING *SGF5015K & FBH3068U* ON *12/9/2008 19:30*

We refer to the above matter.

I hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle

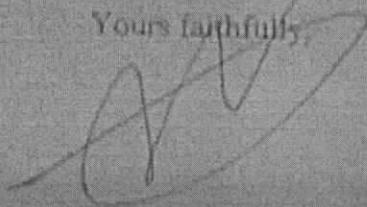
SGF5015K at *7 Soon Lee St #01-39*

Pls call Steven Lao @ HP 97308695.

(i space)

SL627608

Yours faithfully,



...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Sep 2018 Edit Reg		18 Sep 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Sharuddin Bin Haron , ID: S6865910H								
Main Claimant:	-								
Vehicle Reg. No.:	SGF5015K	Date of Loss:	12/09/2018 00:00 - :59						
Claim Type:	TP / 1201800011541	Policy/Cover Note No.:	PNMC2018-00001945 (Third Party Only)						
Vehicle Reg. No. (Insured):	FBH3068U	Policy No. (Claimant):							
		Excess:							
Repairer:	Lys Engineering (JURONG) 27A JURONG PORT ROAD, 619101 Jurong East - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 27/09/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGF5015K (1201800011541)**
[FBH3068U]
TP

-
Sep 12 2018 12:00AM
[Sharuddin Bin Haron]
Lys Engineering

Upload Documents		Upload Photos		Compose New Letter		View View in Browser		
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
2	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
3	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
4	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
5	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
6	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
7	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
8	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
9	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
10	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
11	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
12	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
13	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
14	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
15	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
16	24/10/18 13:56	General View				 Load JPG	<input checked="" type="checkbox"/>	
17	24/10/18 13:57	Photographs of Damaged Parts				 Load JPG	<input checked="" type="checkbox"/>	
18	24/10/18 13:57	Photographs of Damaged Parts				 Load JPG	<input checked="" type="checkbox"/>	
19	24/10/18 13:57	Photographs of Damaged Parts				 Load JPG	<input checked="" type="checkbox"/>	
20	24/10/18 13:57	Photographs of Damaged Parts				 Load JPG	<input checked="" type="checkbox"/>	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD18017013/R1CBE2

Date: 08/11/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNMC2018-00001945

Claimant Vehicle No : SGF5015K **Insured Vehicle No :** FBH3068U

Date of Loss: 12/09/2018 Nature of Claim: TP Claim No: 1201800011541

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGF5015K	Engine No:	HIDDEN
Make & Model:	MERCEDES-BENZ B170, 1.7 (A)	Chassis No:	WDD2452322J463598
Reg. Date:	(Man. Year:)	Odometer:	109068 km
Colour:	Black		
Engine Capacity:	0 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/45 R17	Rear Tyre Size:	215/45 R17
Front Left Side:	Nexen 6 mm	Rear Left Side:	Nexen 6 mm
Front Right Side:	Nexen 6 mm	Rear Right Side:	Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 18/09/2018

Date Inspected: 22/10/2018 Inspected At:

7 SOON LEE ST #01-39
Repairer : Lys Engineering (JURONG)

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,800.00 -\$3,500.00

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 08 Nov 2018)
Parts: 144	MERCEDES-BENZ B170 1.7 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGF5015K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >