



**Letter of Claims
Request of direct settlement.**

We are submitting a claim on behalf of our customer Sun XiYu
NRIC G5220481Q insured of vehicle SLN29C against
your insured vehicle number GBD6544M. (AIG)
On the accident dated on 18/9/2018 (ddmmyyyy) along
Bartley Rd East Twds Kaki Bukit Ave 4 Junction.

Dated this 18 (day) of 9 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg



PDI TUAS

PDI TUAS

SUN XIYU
33 UBI AVENUE 3
#03-03
Singapore, 408868
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039167
Quote No. SER/QUO/1801556
QuoteDate 18/09/18
Salesperson Maggie Poon
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 2.0 TSI Excline 9S8	4,165	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLN29C	WVWZZZ3CZHE029546	23/11/17	Maggie Poon
Engine Code	Labor Type	Engine No.	Model Code
	1P	CHH 163363	3G24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT		3,360.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				7,400.00
P 3G0807305T	REINFORCEMENT Predecessor 3G0807305N	1	Pieces		416.15
P 3G0807521R GRU	SPOILER	1	Pieces		207.57
P 3G0827469F FOD	BOOTLID MECHANISM Use Predecessor 3G0827469 FO	1	Pieces		1,726.38
P 3G0827506F	LATCH	1	Pieces		356.92
P 3G0853675AJ2ZZ	380 TSI EMBLEM	1	Pieces		54.06
P 3G0853687 2ZZ	PASSAT EMBLEM	1	Pieces		52.41
P 3G0853835 2ZZ	CENTRE BUMPER MOLDING	1	Pieces		174.60
P 3G0853841 2ZZ	LHR BUMPER MOULDING Use Predecessor 3G0807367 9B9	1	Pieces		134.46
P 3G0853842 2ZZ	RHR BUMPER MOULDING	1	Pieces		134.46
P 3G0945103A	LH INNER REFLECTOR	1	Pieces		60.17
P 3G0945104A	RH INNER REFLECTOR	1	Pieces		60.17
P 3G0945105A	LH OUTER REFLECTOR	1	Pieces		60.17
P 3G0945106A	RH OUTER REFLECTOR	1	Pieces		60.17
P 3G0998491	SENSOR BRACKET	1	Pieces		42.62
	Sum carried forward				10,940.31

Payments to: - BBN: - Acc.-No.:



PDI TUAS

SUN XIYU
33 UBI AVENUE 3
#03-03
Singapore, 408868
Singapore

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039167
Quote No. SER/QUO/1801556
QuoteDate 18/09/18
Salesperson Maggie Poon
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 2.0 TSI Excline 9S8	4,165	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLN29C	WVWZZZ3CZHE029546	23/11/17	Maggie Poon
Engine Code	Labor Type	Engine No.	Model Code
	1P	CHH 163363	3G24MY

Continued				10,940.31
P 3G0998492	SENSOR BRACKET	1 Pieces		36.11
P 3G5807375	LHR BUMPER BRACKET	1 Pieces		30.90
P 3G5807376	RHR BUMPER BRACKET	1 Pieces		30.90
P 3G5807417 GRU	REAR BUMPER	1 Pieces		969.81
P 3G5807483	LHR TAILLIGHT BRACKET	1 Pieces		17.88
P 3G5807484	RHR TAILLIGHT BRACKET	1 Pieces		17.88
P 3G5827025A	BOOT LID	1 Pieces		1,308.09
P 3G5827520A 9B9	LOCK	1 Pieces		27.85
P 3G5827705E	BOOT LID SEAL	1 Pieces		255.33
P 3G5945307E	LH INNER TAILLIGHT	1 Pieces		467.22
	Predecessor 3G5945307A			
P 3G5945308D	RH INNER TAILLIGHT	1 Pieces		409.10
P 510853617A FOD	VW SIGN	1 Pieces		63.66
P 5Q0919133 9B9	SENSOR O RING	1 Pieces		1.32
P 5Q0919275B GRU	SENSOR	1 Pieces		166.62
	Use Predecessor 5Q0919275 GR			
P D 180KU2A1	2KADHESIVE	1 Pieces		69.11
P D 822150A1	BONDAGENT	1 Pieces		49.44
P WHT005263	POP-RIVET	5 Pieces		5.65
	Sum Item			7,467.18

Payments to: - BBN: - Acc.-No...



PDI TUAS

PDI TUAS

SUN XIYU
33 UBI AVENUE 3
#03-03
Singapore, 408868
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039167
Quote No. SER/QUO/1801556
QuoteDate 18/09/18
Salesperson Maggie Poon
Page 3

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 2.0 TSI Excline 9S8	4,165	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLN29C	WVWZZZ3CZHE029546	23/11/17	Maggie Poon
Engine Code	Labor Type	Engine No.	Model Code
	1P	CHH 163363	3G24MY

	Sum Labor	7,400.00
	Sum Item	7,467.18

Total	SGD	14,867.18
7% GST	14,867.18	1,040.71
Total SGD Incl. GST		15,907.88

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/09/2018 14:10
Date Of Accident	18/09/2018 08:45
Exact Location Of Accident	BARTLEY RD EAST TWDS KAKI BUKIT AVE 4 JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN29C
Insured/Policyholder	
Name Of Registered Owner	SUN XIYU
NRIC No	G5220481Q
Email Address	SAM.SUN@ISMSHIP.COM
Mobile Phone No	(LOCAL) +65-96667059
Alternative Phone No	OFFICE-96667059

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	PASSAT 2.0 TSI EXCLINE 9S8
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A29053324AVW
Cover Note Number	

Driver

Name of Driver	SUN XIYU
NRIC No	G5220481Q
Date Of Birth	29/10/1970
Occupation	INDOOR
Date Of Driving Pass	25/08/2012
Driving Experience	6 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96667059
Fax Number	
Contact Number	OFFICE-96667059
EEmail Address	SAM.SUN@ISMSHIP.COM

Address	176 JALAN JURONG KECHIL #02-27 THE HILLFORD SINGAPORE
Postcode	596184
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD6544M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	AHMAD DESURI BIN ADIL
NRIC/Passport Number	S1599603Z
Contact Number	97560539
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	GY8759C
-----------------------------	---------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

RAJENDRAN PANDIYARAJAN

NRIC/Passport Number

G2363014T

Contact Number

93921708

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

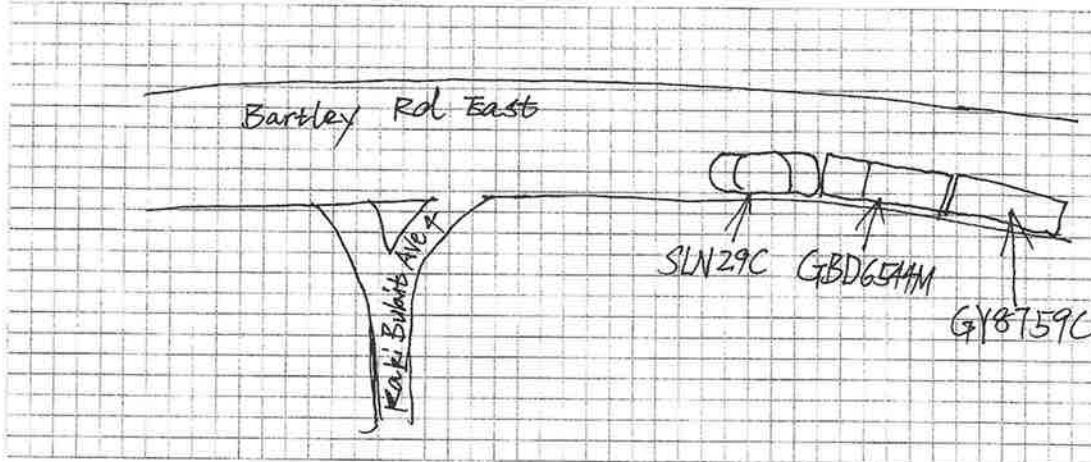
18/09/2018/14:20

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Gen*
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 18th Sep. 2018. around 08:40 ~ 08:45 LT, I was driving my car, awaiting in line for get out from Bartley Rd East to Kaki Bukit Ave 4. There was a Lorry (GBD6544M) queued behind me but very close. I tried to shift forward a little. At that moment, there was another Lorry (GY8759C) behind Lorry (GBD6544M) quickly approaching and hit that Lorry. With that strong force, Lorry (GBD6544M) shift forward and collision to my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 18/09/2018/14:20

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Steven

NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
 Individual Ownership

VW DRIVEEASY
 Comprehensive

Certificate No. A 29053324 AVW

Excess : SGD1,500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
 SLN29C

2. Name of Policyholder
 Sun Xiyu

3. Effective Date of the Commencement of Insurance for the purposes of the Act
 23/11/2017

4. Date of Expiry of Insurance
 22/11/2018

5. Persons or Classes of Persons entitled to drive*

Sun Xiyu

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

for Chief Executive Officer

Sketch Plan #4 Pg. 1

REPUBLIC OF SINGAPORE DRIVING LICENCE

G5220481Q

SUN XIYU

DOB: 29 Oct 1970

Issue Date: 12 Jul 2017

Valid Till: 24 Oct 2022

002702560F

EMPLOYMENT PASS

Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer:
ISM-SHIP MANAGEMENT PTE. LTD.

Name:
SUN XIYU

Occupation:
GENERAL MANAGER

FIN:
G5220481Q

Date of Application:
14-10-2016

Date of Issue:
15-11-2016

Date of Expiry:
12-01-2020

L7388883

YOU ARE LICENCED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class	Description	Effective Date
Class 3	Motor cars with unladen weight ≤ 3000kg with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight ≤ 2500kg	25 Aug 2012

NP 428A

Licence No: G5220481Q

VISIT PASS

Immigration Regulations

Name:
SUN XIYU

Date of Birth: 29-10-1970

Sex: M

Nationality: CHINESE

FIN: G5220481Q

Date of Issue: 15-11-2016

Date of Expiry: 12-01-2020

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.