

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 6 May, 2019 2:54 PM
To: Claims Dept of CTI
Cc: Admin A; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving GBG4900R (OI : SNM18D04507/C02/0/LKKDS) AND SHC4493Z (TP : LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018
Attachments: LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

Your ref: SNM18D04507/C02/0/LKKDS
Our Ref: CC3/CTI18017000/Gwb3

Dear Sally,

Accident involving Vehicle GBG 4900R & SHC 4493Z on 14/09/2018

We refer to the above matter.

This accident happened OID reversed out from parking lot and collided to TP.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal

We seek your approval to offer to TP repairer **SMRT Automotive Services Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 10,976.94	S\$ 2,600.00
2. Loss of RENTAL (\$ 111.28 X 8 day)	S\$ 1,057.16	S\$ 890.24(Surveyor recommend 4 days)
4. GIA SEARCH	S\$ 7.00	S\$ 7.00
	S\$ 12,041.10	S\$ 3,497.24

Amount of claim at liability 100% S\$ 3,497.24

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [mailto:jowyn.tay@sg.cntaiping.com]
Sent: Wednesday, 19 September, 2018 11:39 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBG4900R (OI : SNM18D04507/C02/0/LKKDS) AND SHC4493Z (TP : LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018
Importance: High

Dear Vivian &/or Shu Pei,

Refer to your email on 18 Sept 2018.

We attached our insured's accident report and letter for your immediate attention.

Thank you.

Best Regards,

Jowyn Tay

Deputy Claims Executive
Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6174
Fax (65) 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 18 September, 2018 5:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG4900R (OI : CTI - TBA) AND SHC4493Z (TP : LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We have inspected TP vehicle SHC 4493Z at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

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