

Vivian Lau (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 6 May, 2019 4:25 PM
To: Vivian Lau (LKKAUTO); Admin A
Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBG4900R (OI : SNM18D04507C02/0/LKKDS) AND SHC4493Z (TP : LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018

LKK REF - CC3/CTI18017000/Gwb3
CTI REF – SNM18D04507C02/0 (GBG4900R)

Dear Vivian

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,497.24.

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, 6 May, 2019 2:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBG4900R (OI : SNM18D04507/C02/0/LKKDS) AND SHC4493Z (TP : LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018

Your ref: SNM18D04507/C02/0/LKKDS
Our Ref: CC3/CTI18017000/Gwb3

Dear Sally,

Accident involving Vehicle GBG 4900R & SHC 4493Z on 14/09/2018

We refer to the above matter.

This accident happened OI reversed out from parking lot and collided to TP.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal

We seek your approval to offer to TP repairer **SMRT Automotive Services Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 10,976.94	S\$ 2,600.00
2. Loss of RENTAL (\$ 111.28 X 8 day)	S\$ 1,057.16	S\$ 890.24(Surveyor recommend 4 days)
4. GIA SEARCH	S\$ 7.00	S\$ 7.00
	S\$ 12,041.10	S\$ 3,497.24

Amount of claim at liability 100% S\$ 3,497.24

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [<mailto:jowyn.tay@sg.cntaiping.com>]

Sent: Wednesday, 19 September, 2018 11:39 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBG4900R (OI : SNM18D04507/C02/0/LKKDS) AND SHC4493Z (TP : LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018

Importance: High

Dear Vivian &/or Shu Pei,

Refer to your email on 18 Sept 2018.

We attached our insured's accident report and letter for your immediate attention.

Thank you.

Best Regards,

Jowyn Tay

Deputy Claims Executive

Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 18 September, 2018 5:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG4900R (OI : CTI - TBA) AND SHC4493Z (TP : LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We have inspected TP vehicle SHC 4493Z at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)