Vivian Lau (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Monday, 6 May, 2019 4:25 PM Vivian Lau (LKKAuto); Admin A

To: Cc:

Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAuto)

Subject:

RE: Direct Settlement - Accident Involving GBG4900R (OI : SNM18D04507C02/0/LKKDS) AND SHC4493Z (TP : LKK REF -

CC3/CTI18017000/Gwb3) on 14/09/2018

LKK REF - CC3/CTI18017000/Gwb3 CTI REF - SNM18D04507C02/0 (GBG4900R)

Dear Vivian

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,497.24.

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Monday, 6 May, 2019 2:54 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBG4900R (OI: SNM18D04507/C02/0/LKKDS) AND SHC4493Z (TP

: LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018

Your ref: SNM18D04507/C02/0/LKKDS Our Ref: CC3/CTI18017000/Gwb3

Dear Sally,

Accident involving Vehicle GBG 4900R & SHC 4493Z on 14/09/2018

We refer to the above matter.

This accident happened OID reversed out from parking lot and collided to TP.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal

We seek your approval to offer to TP repairer SMRT Automotive Services Pte Ltd is as follows:

file.		Amount Claimed		ount Revised
1. Cost of Repair (+GST)	S\$	10,976.94	S\$	2,600.00
2. Loss of RENTAL (\$ 111.28 X 8 day)	S\$	1,057.16	S\$	890.24(Surveyor recommend 4 days)
4. GIA SEARCH	S\$	7.00	S\$	7.00
	S\$ 12	2,041.10	S\$	3,497.24

Amount of claim at liability 100% S\$ 3,497.24

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [mailto:jowyn.tay@sg.cntaiping.com]
Sent: Wednesday, 19 September, 2018 11:39 AM

To: Shu Pei (LKKAuto) < shupei@lkkauto.com; Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>; Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>; Alfred Toh < alfred.toh@sg.cntaiping.com>; Jowyn Tay

<jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBG4900R (OI: SNM18D04507/C02/0/LKKDS) AND SHC4493Z (TP

: LKK REF - CC3/CTI18017000/Gwb3) on 14/09/2018

Importance: High

Dear Vivian &/or Shu Pei,

Refer to your email on 18 Sept 2018.

We attached our insured's accident report and letter for your immediate attention.

Thank you.

Best Regards,

Jowyn Tay

Deputy Claims Executive Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer:

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 18 September, 2018 5:28 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Lucas Lee < lucas.lee@sg.cntaiping.com >; Jowyn Tay < jowyn.tay@sg.cntaiping.com >; Admin A < admin-

a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG4900R (OI: CTI - TBA) AND SHC4493Z (TP: LKK REF -

CC3/CTI18017000/Gwb3) on 14/09/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We have inspected TP vehicle SHC 4493Z at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vivian Lau (LKKAuto)

From:

Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

<LeeGek@smrt.com.sg>

Sent:

Friday, 28 December, 2018 5:50 PM

To:

CS A Team; Admin A

Subject:

LOD Re: Accident on 14/9/2018 involving SHC 4493Z & GBG 4900R (China

Taiping's insured) Our Ref: TAX/09/18/2057/lg

Attachments:

09 18 2057.pdf

Dear All,

We quantify our own losses as follows:-

Total	\$3664.16					
LTA Search Fee	\$7.00					
Loss of Rental	\$1057.16	(9.5	days x	\$111.28)
Cost of Repair	\$2600.00					

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI18017000/Gwb3

21 September 2018

Co-Hin Company Blk 133 Jurong Getaway Road #04-299 Singapore 600133

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 4900R AND SHC 4493Z ON 14/09/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau Case Handler DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)



Our Ref. No.:

Letter of	Authorisation
registered SHC A49- ("AutoSvs and along (the "Accide proceeding discretion)	(NRIC No.: 16087 46 6) the hirer / relief driver / contract hirer of SMRT taxi registration number BZ hereby authorise SMRT Automotive Services Pte Ltd B') to deal with all matters arising out of the accident between my taxi happened on 14/9/18/11/538 the marks happened on 14/9/18/11/538 the marks happened on 14/9/18/11/538 the dent") on my behalf, including but not limited to instituting and any claims or against such party or parties (as AutoSvs deems fit in its absolute in respect of any claim, demand, loss, cost, expense, liability, damages or
	e against us or incurred or suffered by us.
	ejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve any proceeding or claim arising out of the accidents, including but not limited
	ny act or executing any document or signing the Discharge Voucher on my nay be required.
Name	Tong Chie Hua Signature:
NRIC No.	. 1608746 G
Tel No.	. 87789511 / 93442833
Address	BUK IF, MARSILING LANE #05-241

AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of 60 WOODLANDS

INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHC 4493Z (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4493Z that was damaged pursuant to the accident which occurred on 14/09/2018 (date) along MARSILING LANE CAR PARK W7 (location) involving vehicle no/s GBG 4900R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

TAM.

Signed by "the third party claimant" (with chop if applicable)

STORY WILL STORY

Signed by "the workshop" (with chop)

Vivian

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3054291800

Claim No : SNM18D04507C02/0

Claimant : SMRT TAXIS PTE LTD

Amount : S\$ 3,440.00

Singapore Dollar Three Thousand Four Hundred and Forty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4493Z Insured Vehicle No. : GBG 4900R

Date of Loss

: 14/09/2018

Place of Accident : BLK 18 MARSILING LANE CAR PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: CO-HIN COMPANY : KOH CHENG HOE

Driver Name

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum

\$\$.3,440.00

TOTAL

\$\$ 3,440.00

Claimant Name:

NRIC No : \$142070612

0 8 MAY 2019

Signature

Date

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action,



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7

CRN : 199004280Z

Invoice No. : IV181200041 Date : 04.12.2018

Vehicle No. : SHC4493Z

Your Ref No. : TAX/09/18/2057

Our Ref No. : 24097937 Terms : 30 Days

LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	Qty 1.00	Unit Cost	Add /	(Discount)		Amount
			8	Amount		
					\$	2,600.00
			GRAND	TOTAL	\$	2,600.00

Remark :

Make/Model : TOYOTA PRIUS Accident Date : 14.09.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/09/18/2057

From: SMRT Taxis Pte Ltd

Date:

20/9/2018

ACCIDENT ON 14/09/2018 INVOLVING SHC 4493Z & GBG 4900R AT THE CAR PARK W7 OF BLK 17 MARSILING LANE

This is to confirm that the daily rental rate for SHC 4493Z is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



Laid Up Report

Accident Start Date: 01/09/2018

Accident End Date : 26/12/2018

Date Generated: 26/12/2018

: OngHuaYen

User Name

Date and Time (Repair Completed)	24/09/2018 11:22 AM
Date and Time (Accident Repair)	14/09/2018 4:30 PM
Job Card Number	24097937
Vehicle Model	PRIUS
Vehicle Make	TOYOTA
Company Type	SMRT Taxis Ple Ltd
Vehicle Registration Number	SHC4493Z
Case Reference Number	TAX/09/18/2057

9/15/2018

Enquire Transaction History

· Franciscon (Bytany Daubils

Log Date/Time:

15 Sep 2018 / 11:32:45

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

GBG4900R

Transaction Type:

18.32 Insurance Enquiry (GIRO Payment) Channel:

External Agency

User ID:

ESASBAHO - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.:

20180915113245918218

Search Date / Time:

14 Sep 2018 15:38:00

Insurance Company:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List