

INS. CASE OWNER:

CCY, IND 180 16944, Meas

LAK
IDAC:

BLP/EXP:

Amk

DOI:

ASSIGNMENT

18/9/18

Date / Time:

18/9/18

Pre-assign / CCU / FTE

Registered in Meritum:

18/09/18



Insured Vehicle No.:

SLX 3718A

Name of Insured:

CHOO SWEE GUAN

Insured Tel No.:

HP: 9818731

Excess Sec II :SS

D.O.A: 16/9/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

PNCV2018-0000025 for
Pergeot 3008
The Concourse Beach Rd

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SHD8838G



INSRS:

WSP:

Tel:

Liability:

RMKS:

CME loans



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

27/9

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SHD8838G-11/10/18 15:00:00/18/09/18 15:00:00 9/18/18
SLX 3718A-X

FIRE RINGED: WARMUP, CLEAR.

05-11-18 FILE PRESS TO TYPST TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

20/9

Sent By:

Amk

FINALIZATION

Date/Time: 24.9.18

Confirm with: Amk

Confirm by: Amk

Repair Cost:

S\$2,150.00

(2 days)

Reduction:

50 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 11.12.18

Confirm with: Amk

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$2,300.80

OI: Referred to TP.

Loss of Rental (LOR):

S\$411.30

(2.5 days) x 163.80

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ 125.00

(\$20 x 2.5 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

S\$7.49

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2,852.49

Global Sum S\$:

FINAL PAYMENT

Date/Time: 11.12.18

Confirm with: Amk

Email ☒ Call ☐

Payee 1:

S\$ 2,852.49

Name 1:

COMPENSATED ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

(08/11/13)

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHD 88386 Yr Regn: 134 / 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / T.O. / Prime Mover /

Truck / Trailer or

Make: Merato Bit E22 c.c. 2140Colour: White A/C: Insured / Std / NI / NASp. Reading: 896849 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDP2120022A 681712

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / R/Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSH / PIR / SUMI /

TOYO / YOKO or Wet / R

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 16/9/12 D.O.I. 18/9/12Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>FWD</u>
	<u>45: +2250 (RED: +2344.40 50%)</u>

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 8838G

DATE 17/9/2018 16:26

MAKE :

MODEL : MERCEDES

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper Assy, Frt <i>Adm</i>			\$ 1,890.50
	Bumper Reinforcement, Frt <i>Xsu</i>			\$ 1,158.00
	Bumper Frame, Frt/Centre <i>Xsu</i>			\$ 389.00
	Bumper Sponge, Frt/Centre <i>Xsu</i>			\$ 285.00
	Bumper Towing Cover, Frt <i>Xsu</i>			\$ 62.50
	Bumper Inner Clip, Frt <i>ae</i>			\$ 22.00
	License Plate Trim Cover, Frt <i>cm</i>			\$ 155.00
	Radiator Grille <i>cm</i>			\$ 718.75
	SUB TOTAL			\$ 4,680.75
	LESS 20%			\$ 936.15
	DISCOUNTED TOTAL			\$ 3,744.60
	Number Plate, Frt (Merc Taxi) <i>Brut</i>			\$ 50.00
	Labour Charge			200
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 250.00
	Wiring Charge			\$ 50.00
	TOTAL LABOUR			\$ 700.00
	ESTIMATE TOTAL			\$ 4,494.60
<p><i>Ka/wi 16/11/18</i></p> <p><i>18/9/18 1045h</i></p> <p><i>2 Bz</i></p> <p><i>45</i></p> <p><i>After Repair photo</i></p>				<p>LKK Auto Consultants hence notify the Reparer of the following:</p> <ul style="list-style-type: none"> To return to the Reparer for painting To display damaged goods during recovery Parts and consumables to be provided Third party insurance to be provided on "All Perils" basis To be provided to the Reparer To be provided to the Reparer and to be provided to the insurance company <p>Acknowledged by Reparer</p> <p>Signature</p> <p>Date</p>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

PWD

JM

Nett

200

200

X97

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Lionel Tan

Date: 20 Sep 2018

Preliminary Advice

Insured Vehicle No	: SLX3718A	Accident Date	: 16/09/2018
TP Vehicle No	: SHD8838G	Assignment Date	: 18/09/2018
Make	: MERCEDES-BENZ E220	Est. Duration of Repair	: 2 days
Date of Inspection	: 18/09/2018		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesfront... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,494.60
Revised Amount	:S\$	2,150.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,150.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 8838G

DATE 17/9/2018 16:26

MAKE :

MODEL : MERCEDES

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper Assy, Frt ✓			\$ 1,890.50
	Bumper Reinforcement, Frt ?			\$ 1,158.00
	Bumper Frame, Frt/Centre ✓			\$ 389.00
	Bumper Sponge, Frt/Centre ?			\$ 285.00
	Bumper Towing Cover, Frt ✗			\$ 62.50
	Bumper Inner Clip, Frt ✓			\$ 22.00
	License Plate Trim Cover, Frt ✓			\$ 155.00
	Radiator Grille ✓			\$ 718.75
	SUB TOTAL			\$ 4,680.75
	LESS 20%			\$ 936.15
	DISCOUNTED TOTAL			\$ 3,744.60
	Number Plate, Frt (Merc Taxi) ✓			\$ 50.00 Nett
	Labour Charge			200
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 250.00 200
	Wiring Charge			\$ 50.00 ✗
	TOTAL LABOUR			\$ 700.00
	ESTIMATE TOTAL			\$ 4,494.60
<p> <i>Ka/ur 7/11/18</i> <i>18/9/18 1045h</i> <i>2 Pgs</i> <i>4/5</i> <i>Atta Raza p Lab</i> </p> <div> <p> To Customer: Having been notified the Repairer of the loss/damage • To receive the repair estimate • To display damaged parts for survey • Particulars of the repair estimate Third party agreement to repair No illegal work • Such as repair of engine, suspension and a broken motor vehicle / motor vehicle company Acknowledged by Repairer: Signature: Date: </p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order:

JC NO.: 305213778

OWNER

S

OWNER NO.

ESS

(R)

(P)

IDENT CARD NO.

CITYCAB PTE LTD

7010070

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65551188

(O)

REGN NO.:

SHD8838G

MILEAGE

MAKE :

MERCEDES BENZ

FUEL

E 1/2 F

MODEL

E220CDI (E5)

DATE/TIME IN

17.09.2018 14:00

YR OF MANU

12.09.2012

TARGET DATE

CHASSIS CODE

WDD2120022A681712

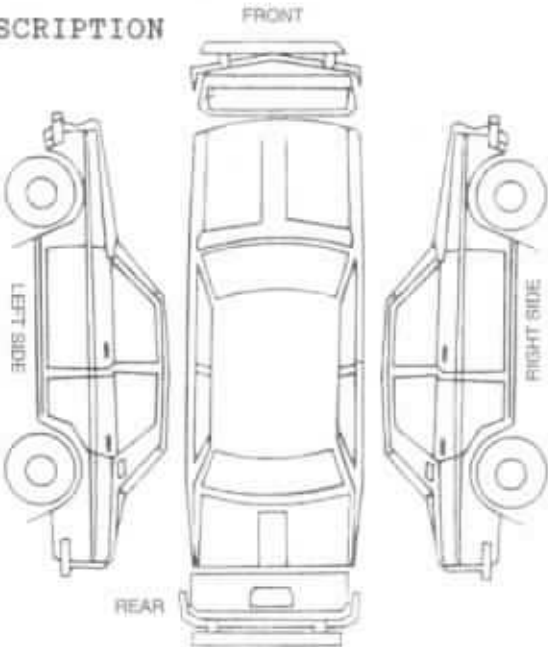
COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 16.09.2018

NATURE: ACCIDENT REPAIR (AR)

S/NO LABOR CODE DESCRIPTION



KEYED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Identification Slip

Exit Pass

Vehicle No.: SHD8838G

JU FWD

Vehicle No.:

SHD8838G

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

Our Job Ref No : 305213778
Date : 21/09/2019

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

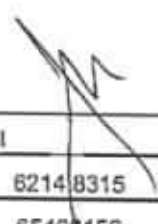
FINALIZATION FORM


To : LKK Fax :
Attn : KALVIN
: SHD8838G Date of Accident : 16/09/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: FWD --- SLX3718A
###
- The finalized amount shall be:
 - Spare Parts after List discount
 - Labour Charges ###
 - Total for Part-By-Part Repair Cost
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$2,150.00
Final Lumpsum Repair cost
- Estimated normal period for repairs: 2 working days
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 6546 8156

Signature : 
Name : Kaka
Date : 24/9/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Sep 2018 16:28	Cim Veh Model Changed	(203865) MERCEDES-BENZ E220 2.1 D CDI BlueEFFICIENCY (A).	[A] HOW MEI KWAN
2	18 Sep 2018 16:28	Cim Created	Reg No: SHD8838G. Acct Date: 2018/09/16. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
3	18 Sep 2018 16:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Appraisals Associates Pte Ltd.	[A] HOW MEI KWAN
4	18 Sep 2018 16:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/27	[A] HOW MEI KWAN
5	18 Sep 2018 16:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	18 Sep 2018 16:29	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
7	18 Sep 2018 16:29	Label Added	(20005):Direct Settlement .	[A] HOW MEI KWAN
8	18 Sep 2018 16:29	Adj Adjuster Assigned	[None] -> KALVIN ANG WEI KUN	[A] HOW MEI KWAN
9	20 Sep 2018 11:56	Cim Registration Modified	Pol No:->PNCV2018-00000252.	[I] Lionel Tan
10	25 Sep 2018 15:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/27	[A] HOW MEI KWAN
11	23 Nov 2018 07:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	23 Nov 2018 07:59	Cim Dtl Modified	JPJ Reg. Date: -> 2012/09/12.	[A] JOANNE LEE KHANG MIN
13	23 Nov 2018 07:59	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	27 Nov 2018 15:42	Adj Mandate Request	Cur.Req:2961.39:LIABILITY: 100% B:NIL OI REVERSED HIT TP QUANTUM: (a) COR w/GST: \$2,300.50 + (b) LOR : \$503.40 (3days x \$167.80) + LOI : \$150.00 (3days x \$50) + (d) LTA: \$7.49 Total: a+b+c+d = \$2,961.39 PLEASE REVERT WITH YOUR APPROVAL / MANDATE /	[A] Asher Sng Rong Yi

Date From ◀ ▶ Date To ◀ ▶ Audit Type None ▼ Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1926511	25/09/2018 15:33	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD8838G	SLX3718A	10.70

Print Received Message

This mail is associated with :

***SHD8838G (1201800011691)**
[SLX3718A]

TP

CITYCAB PTE LTD

Sep 16 2018 9:00PM

[Choo Swee Guan]

ComfortDelGro Engineering Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 06/12/2018 11:54 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2847.49) - SHD8838G - Claim Handler: Josey Loh

Approved:2847.49:HII Please offer LOR/LOI at 2.5 days

RECEIVED
28 SEP 2018

12018000116A1 (LT) (LKK)

FWD Singapore Pte Ltd

COMFORTDELGRO
ENGINEERING

Our ref: CC18090467/ SHD8838G/JW (st)

Date : 26-Sep-18

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

ComfortDelGro Engineering Pte Ltd
CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969
Mandarin +65 6383 6280
Facsimile +65 6280 9755
www.cdge.com.sg

Company Registration No: 110500040W

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD8838G YOUR INSURED
SLX3718A OTHERS ON 16.09.18

We are the authorised repair workshop for Citycab Pte Ltd / Comfort Transportation Pte Ltd / Yellow-Top Cab Pte Ltd, the owner of motor Vehicle No: SHD8838G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLX3718A we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,300.50
2	3 days Loss of Rental @ \$ 167.80 per day	\$ 503.40
3	Survey Report Fees (Surveyed by LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,811.39

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims		\$ 3,051.39

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies photographs :- 8 pcs.
b) LTA search slip/s of : SLX3718A
c) GIA / Police report/s of : SHD8838G
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax : 6214 1 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Workshops
Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****MERCEDES E220 SHD8838G , SLX3718A
CONCOURSE BUILDING, OFF BEACH ROAD****ON 16-Sep-18 21:30**

I / We

LAI CHI KEUNG(Hirer) NRIC No.: **S2595047Z**

and/or

(Relief) NRIC No.:

Taxi Number

SHD8838G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-Sep-2018

Name of Hirer

LAI CHI KEUNG

Hirer NRIC

S2595047Z

Signature :



Address

**323B THOMSON ROAD #02-01
307668**

Contact No.

93809283

RELEASE

Claim Reference:	1201800011691
Surveyor's Reference:	CC4/FWD18016999/K1ea3
TP Reference:	CC18090467/SHD8838G/JW(st)

We, **COMFORTDELGRO ENGINEERING PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SHD 8838G** ("Vehicle") to accept the sum of **\$2,852.49**, being the amount claimed for **\$2,300.50** (repair costs), **\$419.50** (loss of rental/ use), **\$125.00** (loss of income), **\$7.49** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **16/09/2018** (date of accident) at / along **CONCOURSE BUILDING OFF BEACH ROAD** (location) involving vehicle no/s. **SHD 8838G** and **SLX 3718A**.

This is pursuant to the inspection conducted on **18/09/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLX 3718A** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 11 day of Dec 2018

CLAIMANT

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
50 LOYANG DRIVE
SINGAPORE 500988

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD



AWK

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mobile : 65 9283 8280 Facsimile : 65 9286 9755

Workshops

85 Laying Drive Singapore 708989 24 Serangoon Loop Singapore 750156
383 Goh Ming Drive Singapore 575717 7 Geylang Road Singapore 728791
45 Pandan Road Singapore 608086 501 Yohari Industrial Park A Singapore 760572
320 Ulu Road Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 1

TAX INVOICE

8010655

FWD SINGAPORE PTE LTD
SUNTEC TOWER 4

18-01 6 TEMASEK BOULEVARD
SINGAPORE 038986

CONTACT NO: 67275700

VEHICLE NO
SHD8838G

MAKE
MERCEDES BENZ

MODEL
E220CDI (K5)

DATE OF REG
12.09.2012

CHASSIS CODE
WDD2120022A681712

NO/DATE
91397478 25.09.2018

JOB NO.
305213778

ODOMETER READING

JOB TYPE

Description : 3P 16.09.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,150.00
Add GST @ 7.000 %	150.50
Total Invoice amount	2,300.50

Issued by : KATHKRINETAN 25.09.2018 11:47:44
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18090467



Date: 25 September 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/09/2018 @ 21:30 hrs
ALONG	CONCOURSE BUILDING OFF BEACH ROAD
INVOLVING	SLX3718A

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD8838G** (the "Taxi"). The Taxi was hired to **LAI CHI KEUNG IC NO S2595047Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$167.80** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SID 20386

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO				FROM	TO
1303					894819			
1605	302	0700	2230	LAI CHAI KUNG	895145	326	0700	2200
1945	340	0930	2230	—	895410	265	0700	2300
2295	350	0730	2230	DEWID (M2)	895656	223	0940	2045
2619	324	0900	2200	"	895981	325	0600	2125
2971	352	0715	2300	"	896143	162	0600	1440
3348	377	0900	2300	LAI CHAI KUNG	896346	203	1441	2200
3631	283	0830	2230	—	896543	197	0900	2330
3949	318	0900	2200	—	896807	264	0930	2200
4274	325	0700	2230	DEWID	LY	140	1400	—
4470	196	0915	2300	DEWID	LY	001	1730	—
4819	349	0930	2215					

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Sep 2018 Edit Reg		18 Sep 2018 00:00 Edit Adj Rpt	\$52,150.00 Edit Estimates	\$52,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Choo Swee Guan , ID: S7223546J									
Main Claimant: CITYCAB PTE LTD , Co. Reg. No.: 199502839G									
Vehicle Reg. No.: SHD8838G		Date of Loss: 16/09/2018 21:00 - :59 [72 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1201800011691		Policy/Cover Note No.: PNCV2018-00000252 (Comprehensive)							
Vehicle Reg. No. (Insured): SLX3718A		Policy No. (Claimant): D-18088937MFSH							
		Excess:							
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 27/09/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (06/12/2018): Alert - Adj Mandate Approved (\$52847.49) - SHD8838G - Claim Handler: Josey Loh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD8838G (1201800011691)
 [SLX3718A]
 TP
 CITYCAB PTE LTD
 Sep 16 2018 9:00PM
 [Choo Swee Guan]
 ComfortDelGro Engineering Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit		

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	25/09/18 15:33	Adjuster Immediate Advice	Load HTML		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	27/11/18 15:43	General View	Load JPG	<input checked="" type="checkbox"/>	
2	27/11/18 15:43	General View	Load JPG	<input checked="" type="checkbox"/>	
3	27/11/18 15:43	General View	Load JPG	<input checked="" type="checkbox"/>	
4	27/11/18 15:43	General View	Load JPG	<input checked="" type="checkbox"/>	
5	27/11/18 15:43	General View	Load JPG	<input checked="" type="checkbox"/>	
6	27/11/18 15:43	General View	Load JPG	<input checked="" type="checkbox"/>	
7	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
8	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
9	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
10	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
11	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
12	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
13	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
14	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
15	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
16	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
17	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
18	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
19	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
20	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
21	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
22	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
23	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
24	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
25	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
26	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
27	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
28	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
29	27/11/18 15:44	General View	Load JPG	<input checked="" type="checkbox"/>	
30	27/11/18 15:44	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	27/11/18 15:44	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
32	27/11/18 15:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	27/11/18 15:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	27/11/18 15:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	27/11/18 15:44	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
36	27/11/18 15:44	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
37	27/11/18 15:44	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
38	27/11/18 15:44	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/09/18 16:29	EMAIL - FWD TO OI DD 18.09.2018	 Load PDF	
2	18/09/18 16:29	ACKNOWLEDGEMENT EMAIL TO FWD DD 18.09.2018	 Load PDF	
3	18/09/18 16:29	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
4	21/09/18 13:40	TP ESTIMATE - MARKED	 Load PDF	
5	23/11/18 08:04	WORKSHOP INVOICE	 Load PDF	
6	23/11/18 08:04	RENTAL RECEIPT	 Load PDF	
7	23/11/18 08:04	RENTAL MILEAGE	 Load PDF	
8	23/11/18 08:04	LTA SEARCH	 Load PDF	
9	23/11/18 08:04	LOD	 Load PDF	
10	19/12/18 09:17	AUTHORISATION TO ACT FORM	 Load PDF	
11	19/12/18 09:17	Release Voucher	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	26/09/18 09:07	Insured GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLX3718A (Insd veh)	Model:	MERCEDES-BENZ E220 2.1 D
	SHD8838G (TP veh)		CDI BLUEEFFICIENCY (A)
Date of Accident:	16/09/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		4,809.22
Final Repair Cost	:	\$		2,300.50
Loss of Use	:	\$		125.00 2.50 days at \$50.00 per day
Rental (if any)	:	\$		419.50 2.50 days
LTA / GIA Search Fee	:	\$		7.49
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		2,852.49

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: ____100____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,852.49
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

19 Dec
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18016999/K1EA3Q2

Date: 19/12/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNCV2018-00000252

Claimant Vehicle No: SHD8838G Insured Vehicle No: SLX3718A

Date of Loss: 16/09/2018 Nature of Claim: TP Claim No: 1201800011691

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD8838G**

Make & Model: MERCEDES-BENZ E220, 2.1 D CDI Engine No: 65192431504100
BlueEFFICIENCY (A)

Reg. Date: 12/09/2012 (Man. Year: 2012) Chassis No: WDD2120022A681712

Colour: White Odometer: 896849 km

Engine Capacity: 2143 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,794.60	2,279.00	1,515.60	39.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	700.00	400.00	300.00	42.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,494.60	2,679.00	1,815.60	40.40
Approved Total (Overridden) (S\$)		2,150.00		
(S\$)	4,494.60	2,150.00	2,344.60	52.16
+ GST 7.00/7.00% (S\$)	314.62	150.50	164.12	52.16
Nett Amount (S\$)	4,809.22	2,300.50	2,508.72	52.16
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$167.80/day) (S\$)		419.50		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,852.49		

INSPECTION

Date of Assignment: 18/09/2018

Date Inspected: 18/09/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 23 Nov 2018)
Parts:	143	MERCEDES-BENZ E220 2.1 D CDI BlueEFFICIENCY (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD8838G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER ASSY ,FRT	Deformed	1,890.50 FL	*1,890.50 FL
2	1		*BUMPER REINFORCEMENT ,FRT	Serviceable	1,158.00 FL	*- FL
3	1		*BUMPER FRAME ,FRT/CENTRE	Serviceable	389.00 FL	*- FL
4	1		*BUMPER SPONGE ,FRT/CENTRE	Serviceable	285.00 FL	*- FL
5	1		*BUMPER TOWING COVER ,FRT	Serviceable	62.50 FL	*- FL
6	1		*BUMPER INNER CLIP ,FRT	Necessary	22.00 FL	*22.00 FL
7	1		*LICENSE PLATE TRIM COVER ,FRT	Cracked	155.00 FL	*155.00 FL
8	1		*RADIATOR GRILLE	Cracked	718.75 FL	*718.75 FL
9	1		*NUMBER PLATE ,FRT (MERC TAXI)	Bent	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$) 4,730.75 2,836.25

- List Item Discount on L Items 20.00/20.00% (\$\$) 936.15 557.25

Total Parts (\$\$) 3,794.60 2,279.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	400.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	0.00
Gross Labour Cost (\$\$)			700.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >