



**Letter of Claims
Request of direct settlement.**

We are submitting a claim on behalf of our customer Softship Data Processing
NRIC 199600177E insured of vehicle SKT 5535E against
your insured vehicle number SKS80873 (AXA)

On the accident dated on 17/9/2018 (ddmmyyy) along
PIE TWDS TUAS

Dated this 17 (day) of 9 (month) 20 18.



Volkswagen Group Singapore

1 Kampong Ampat

Singapore 368314

DID: 69223502

HP: 93867833

shushi.tang@vw.com.sg



PDI TUAS

PDI TUAS

SOFTSHIP DATA PROCESSING
 PTE LTD
 67 UBI AVENUE 1
 #01-01 STARHUB GREEN
 Singapore, 408942
 Singapore

Phone No.
 Fax No.
 E-Mail

VAT Registration No. M20098505-2
 Tax No. 199101494Z

Service Quote

Customer No. CV035389
 Quote No. SER/QUO/1801539
 QuoteDate 17/09/18
 Salesperson Ryan Kee
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	49,628	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKT5535E	WVWZZZAUZGW510833	16/12/15	Ryan Kee
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 404191	AM13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT		3,360.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				7,800.00
P 510807393A	LHR TAILLIGHT BRACKET	1	Pieces		50.56
P 510807393C	LHR BUMPER BRACKET	1	Pieces		49.68
P 510807394A	RHR TAILLIGHT BRACKET	1	Pieces		50.56
P 510807394C	RHR BUMPER BRACKET	1	Pieces		49.68
P 510807417M GRU	REAR BUMPER Predecessor 510807417J GRU	1	Pieces		925.33
P 510807863A	REAR BUMPER CENTRE BRACK	1	Pieces		52.77
P 510853617A FOD	VW SIGN	1	Pieces		63.66
P 510853675G JZQ	TSI EMBLEM	1	Pieces		54.11
P 510853675P CWB	BLUE MOTION EMBLEM	1	Pieces		59.22
P 5G6807568D 9B9	SPOILER Use Predecessor 5G6807568D	1	Pieces		248.04
P 5G9807305A	REINFORCEMENT	1	Pieces		362.76
P 8D0853419D	NO. PLATE PACKING	1	Pieces		19.11
P WHT005263	POP-RIVET	4	Pieces		4.52
	Sum carried forward				9,790.00

Payments to: - BBN: - Acc.-No.:



PDI TUAS

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 PTE LTD
 67 UBI AVENUE 1
 #01-01 STARHUB GREEN
 Singapore, 408942
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Phone No.
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	1T	CZC 404191	AM13HZ
			Continued
			9,790.00
Sum Item			1,990.00
			Sum Labor
			7,800.00
			Sum Item
			1,990.00
			Total SGD
			9,790.00
			7% GST
			9,790.00
			685.30
			Total SGD Incl. GST
			10,475.30

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/09/2018 11:08
Date Of Accident	17/09/2018 08:35
Exact Location Of Accident	PIE TWDS TUAS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKT5535E
Insured/Policyholder	
Name Of Registered Owner	SOFTSHIP DATA PROCESSING
Co Reg No	199600177E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97474155
Alternative Phone No	OFFICE-97474155

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SPORTSVAN 1.4 TSI CL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28840077AVW
Cover Note Number	

Driver

Name of Driver	FISCHER STEFANIE
NRIC No	S7165898H
Date Of Birth	04/03/1971
Occupation	INDOOR
Date Of Driving Pass	21/05/2001
Driving Experience	17 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91094900
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	4 HACIENDA GROVE #04-07 SINGAPORE
Postcode	457910
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : NIELS FISCHER GENDER: : MALE
Passenger 2	NAME: : JONAS FISCHER GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKS8087S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHEW WEI JIE
NRIC/Passport Number	S8527944J
Contact Number	90043092
Address	
Postcode	

Insurance Company Name

AXA INSURANCE PTE LTD

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

S. Fisher

Driver's Signature
(if driver is not the policyholder)
Date & Time:

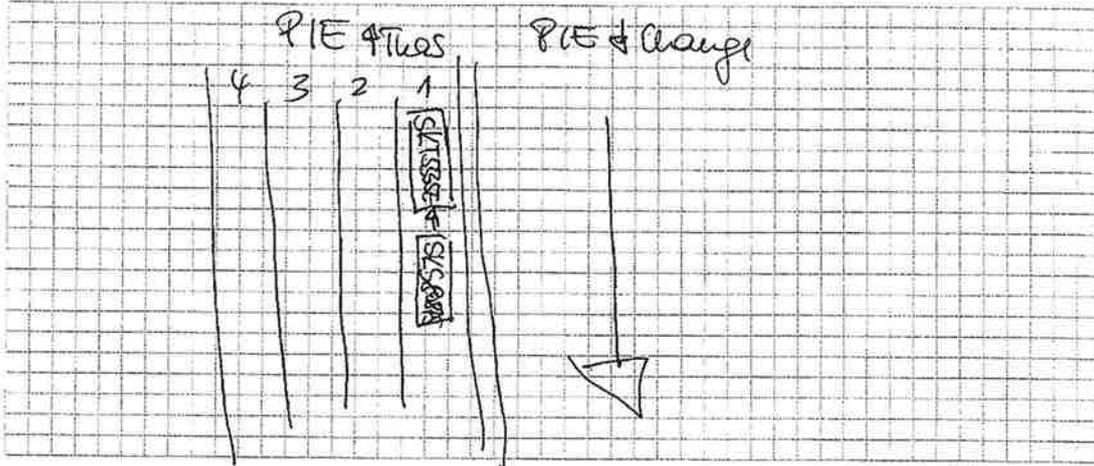
17.9.18 11:05am

[Signature]

Reporting Centre Personnel's Signature
Name: *Steven*
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

PIE towards TUAS
 after Toah Payoh
 traffic came to stop, I stopped my car but the
 driver behind me in vehicle SKS 8087 S, Mr. Chew
 Wei Jie (\$8527944.7) ~~was~~ couldn't stop in time
 and hit my car. The accident happened at approx.
 8:35 am in lane 1
 I had my 2 sons Nuel & Jonas with me in the
 car who witnessed the accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

S. Fisher

Driver's Signature

(If driver is not the policyholder)

Date & Time:

17.9.18 11:05am

[Signature]

Reporting Centre Personnel's Signature

Name: Steven

NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.4 Company Ownership	VW DRIVEEASY Comprehensive
Certificate No. A 28840077 AVW	Excess : SGD500 Windscreen Excess : SGD100
<p>1. Index Mark and Registration Number of Vehicle SKT5535E</p> <p>2. Name of Policyholder Softship Data Processing Pte Ltd</p> <p>3. Effective Date of the Commencement of Insurance for the purposes of the Act 16/12/2017</p> <p>4. Date of Expiry of Insurance 15/12/2018</p> <p>5. Persons or Classes of Persons entitled to drive*</p> <p>Stefanie Fischer Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.</p> <p>* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p> <p>6. Limitations as to use*</p> <p>Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.</p> <p>* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>	
<p>PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.</p> <p>This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).</p>	

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

for Chief Executive Officer

Sketch Plan #4 Pg. 1

REPUBLIC OF SINGAPORE DRIVING LICENCE

Person No: S7165898H

Name: FISCHER STEFANIE

Issue Date: 04 Mar 1971

Valid Date: 05 May 2006

0015982128



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7165898H



Name
FISCHER STEFANIE

Race
CAUCASIAN

Date of birth Sex
04-03-1971 F

Country of birth
GERMANY



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

CLASS	DESCRIPTION	PASS DATE
Class 3	Motor Cars =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg	21 May 2001

NP 428A

Licence No: S7165898H



8842301



NRIC No. S7165898H



Nationally
GERMAN

Date of Issue
16-04-2007

4 HACIENDA GROVE #04-07
SINGAPORE 457910

NRIC No: S7165898H Date: 04/09/2007 No: S.B.Y0774