

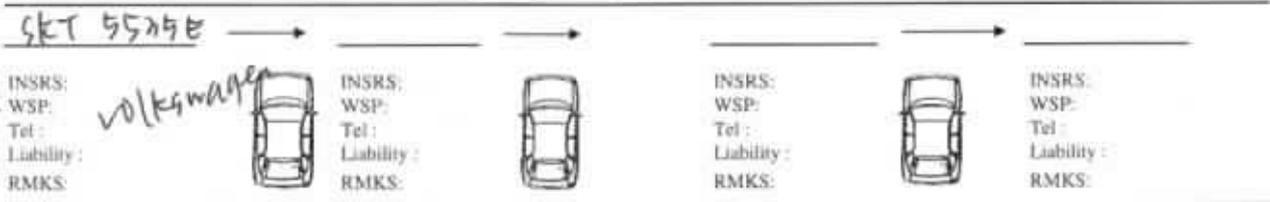
INS CASE OWNER: Jas | CC 4 ASM | AXA 1801 | baal, Tij 630 | LKK IDAC

Surveyor: MTM | DOI: 10/1/18 | Date / Time: 18/1/18 | Registered in Merimen: \_\_\_\_\_

Pre-assign / CCU / FTE

Insured Vehicle No.: SFS 80875 | Claim No.: SBMOUVR (69963)  
 Name of Insured: HEW WEI JIE | Policy No.: \_\_\_\_\_  
 Insured Tel No.: \_\_\_\_\_ | HP: \_\_\_\_\_ | Make / Model: \_\_\_\_\_  
 Excess Sec II :SS \_\_\_\_\_ | D.O.A.: 17/1/18 | Place of Accident: \_\_\_\_\_  
 Is driver the owner? ( YES / NO ) \_\_\_\_\_ | Nature of Accident: \_\_\_\_\_

If NO, Driver Name / Age: \_\_\_\_\_ | OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
 Driver Tel No.: \_\_\_\_\_ | (VI: YES / NO ) \_\_\_\_\_ | Insured Liability: % Final ? Yes / No



Date/Time	STAGE	DATE / PIC
<u>1/1/18</u>	<u>SKT 5529E - x</u>	<u>SKS WJJS - x</u>
<u>7-10-18</u>	<u>PROCEED DS.</u>	
<u>3-10-18</u>	<u>Q216 W/OI MR CHOW CONFIRM AGARD 7 AWAK NCD ISSUE.</u>	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input checked="" type="checkbox"/>
	PIR	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others	<input type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$5 \_\_\_\_\_ (days) Reduction: \_\_\_\_\_ Email  Call

**FINAL SETTLEMENT** Date/Time: 28-2-19 Confirm with: 28-2-19-SUJAT Email  Call

Final Liability: % 100 (Agreed/ Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia

Repair Cost: 5,290.71 \$5 \_\_\_\_\_ (days) 100

Loss of Rental (LOR): 749.17 \$5 \_\_\_\_\_ (days) 100

Loss of Use (LOU): \$5 \_\_\_\_\_ (days)

Loss of Income (LOI): \$5 \_\_\_\_\_ (days)

LOR only  LOU only  LOR + LOU  LOR + LO  [Tick only one]

GLA/LTA Search: \$5 2-x-x

Medical: \$5 \_\_\_\_\_

Disbursement: \$5 \_\_\_\_\_ (e.g. Tow/ Independent )

Legal Cost: \$5 \_\_\_\_\_

**Total:** \$5 6,041.71 Global Sum \$5: \_\_\_\_\_

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$5 6,041.71 Name 1: VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.) \$5 X Name 2: X

Payee 3: (Strike if N.A.) \$5 \_\_\_\_\_ Name 3: X

ASSIGNMENT

From: Date 18/09/2018

Estimated Cost:

OD / CP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKT 5535E  
at Workshop m/s: Volkswagen  
of: 1 Kompong Ampat Macpherson Rd

Insured

Policy No

Claims No

Sum Insured Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKT 5535E Yr Regn: 2015 / Dec.

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Sportvan. cc 1395.

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 52103. T/Radio: Insured / Std / NI / NA

Eng/No:

Cr/No: WVW ZZZ 14Z 9W S10833.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F: 225/45 R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I: 18/9/18 @ 1025

Survey held at: VW K9 Ampat

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

\$4,944.59

R (\$4,845.41/4990)

Date/Time, File Pass to?

: Preli. Report  
 : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

1)

Date/Time, File Return to?

2)

Add Fee:  : Site Insp (\$

: Interview (\$

: Tech. Invs (\$

: Weekend (\$

Transportation

\$ - RE - \$

Photo

Other

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016991/jb3

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 18-09-2018



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 8087S	Veh. Inspected	SKT 5535E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/09/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	17/09/2018	Inspection Date	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



PE TUAS

PDI TUAS

SOFTSHIP DATA PROCESSING  
PTE LTD  
67 UBI AVENUE 1  
#01-01 STARHUB GREEN  
Singapore, 408942  
Singapore

*Tangshu 97495749.*  
*18/9/18 @ 1025*  
*'wp'*  
*Resonance before paint.*  
*sure@lufuauto.com.*  
*6 days*

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

### Service Quote

Customer No. CV035389  
Quote No. SER/QUO/1801539  
QuoteDate 17/09/18  
Salesperson Ryan Kee  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	49,628	Tang Shu Shi
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKT5535E	WVWZZZAUZGW510833	16/12/15	Ryan Kee
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CZC 404191	AM13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT	✓/1680.	3,360.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT	✓/1600	3,200.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs	✓/80	80.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces	✓/400	400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	✓/480	480.00
P B&P MECH	COMPULSORY TO DO AFTER AC	1	Time Un	✓/280	280.00
	CHECK WIRE HARNESS, ECU, S				
	Nett				
	<b>Sum Labor</b>				<b>7,800.00</b>
P 510807393A	LHR TAILLIGHT BRACKET	1	Pieces	✓/?	50.56
P 510807393C	LHR BUMPER BRACKET	1	Pieces	✓/?	49.68
P 510807394A	RHR TAILLIGHT BRACKET	1	Pieces	✓/?	50.56
P 510807394C	RHR BUMPER BRACKET	1	Pieces	✓/?	49.68
P 510807417M GRU	REAR BUMPER	1	Pieces	✓/de	925.33
	Predecessor 510807417J GRU				
P 510807863A	REAR BUMPER CENTRE BRACK	1	Pieces	✓/52.77	52.77
P 510853617A FOD	VW SIGN	1	Pieces	✓/63.66	63.66
P 510853675G JZQ	TSI EMBLEM	1	Pieces	✓/54.11	54.11
P 510853675P CWB	BLUE MOTION EMBLEM	1	Pieces	✓/59.22	59.22
P 5G6807568D 9B9	SPOILER	1	Pieces	✓/248.04	248.04
	Use Predecessor 5G6807568D				
P 5G9807305A	REINFORCEMENT	1	Pieces	✓/362.76	362.76
P 8D0853419D	NO. PLATE PACKING	1	Pieces	✓/19.11	19.11
P WHT005263	POP-RIVET	4	Pieces	✓/4.52	4.52
	<b>Sum carried forward</b>				<b>9,790.00</b>

Payments to: - BBN: - Acc.-No.:



PDI TUAS

PDI TUAS

SOFTSHIP DATA PROCESSING  
PTE LTD  
67 UBI AVENUE 1  
#01-01 STARHUB GREEN  
Singapore, 408942  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV035389  
Quote No. SER/QUO/1801539  
QuoteDate 17/09/18  
Salesperson Ryan Kee  
Page 2

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	49,628	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKT5535E	WVWZZZAUZGW510833	16/12/15	Ryan Kee
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 404191	AM13HZ

Continued 9,790.00

Sum Item 1,990.00

Sum Labor 7,800.00

Sum Item 1,990.00

Total SGD 9,790.00

7% GST 9,790.00 685.30

Total SGD Incl. GST 10,475.30

### Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

## Service Order Confirmation

**SERVICE ORDER NO.:** 18IP2588  
**CUSTOMER NO.:** CV035389  
**CUSTOMER NAME:** SOFTSHIP DATA PROCESSING  
**TELEPHONE NO.:**  
**ADDRESS:** 67 UBI AVENUE 1 #01-01 STARHUB GREEN  
 Singapore

**VEH No.:** SKT5535E

**Order Date:** 03/10/18  
**Reg Date:** 16/12/15      **KM:** 53,689  
**VIN NO.:** WVVZZZAU2GW510833      **ENGINE NO.:**      **SA:** Tang Shu SH  
**MODEL:** SPORTSVAN 1.4 TSI CL      **MODEL NO.:** AM13HC

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	10	252
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480	10	432
3	B&P MACP LABOUR LABOUR	2	UNIT	840	10	1,512
4	B&P MACP PAINT SPRAY PAINT	2	UNIT	800	10	1,440
5	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80	10	72
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
8	510807417M GRU REAR BUMPER	1	PCS	825.33	10	802.80
9	506807568D 999 SPOILER	1	PCS	248.04	10	223.23
10	WHT005263 POP-RIVET	4	PCS	1.13	10	4.07
11	510853675P CWB BLUE MOTION EMBLEM	1	PCS	59.22	10	53.30
12	510853675G JJZQ TSI EMBLEM	1	PCS	54.11	10	48.70
13	510853617A FCD VW SIGN	1	PCS	63.66	10	57.29
14	800653419D NO. PLATE PACKING	1	PCS	19.11	10	17.20

Remarks : AXA DIRECT SETTLEMENT

DOA: 17/09/2018

TP VEH: SK580875

SURVEY BY: TAUFILK (LKK)

## Service Order Confirmation

SERVICE ORDER NO: 18IP2588  
CUSTOMER NO.: CV035389  
CUSTOMER NAME: SOFTSHIP DATA PROCESSING  
TELEPHONE NO.:  
ADDRESS: 67 UBI AVENUE 1 #01-01 STARHUB GREEN  
Singapore

**VEH No.: SKT5535E**

Order Date: 03/10/18  
Reg Date: 16/12/15 KM: 53,499  
VIN NO.: WYWZZZAU2GW510833 ENGINE NO: SA: Tang Shi Shi  
MODEL: SPORTSVAN 1.4 TSI CL MODEL NO.: AM13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	4,944.59
GST AMOUNT	348.12
TOTAL AMOUNT	5,292.71

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## ◀ Service Request Details

Claim

S8M00VRF

Reference

None ✎

Loss Date

September 17, 2018

Request Date

September 17, 2018

Due Date

September 24, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*17/9/2018 @ 3:31pm  
Steven, not in  
veh*

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKT5535E

Make

TPVD VOLKSWAGEN

Model

SPORTSVAN 1.4 TSI CL

Service Address

...

Primary Contact/Insured

CHEW WEI JIE

BLK 725 TAMPINES STREET 71, #05-177, 520725, Singapore

CHEW.WJ85@GMAIL.COM

Claim Handler

TAN Jas

6568804844

jas.tan@axa.com.sg

Additional Instructions

NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 400933 TEL : (065) 62563561 FAX : (065) 62564315

19 Sep 2018

**CHEW WEI JIE**  
**BLK 725 TAMPINES STREET 71, #05-177,**  
**Singapore 520725**

Dear Sir,

**OUR REF : CC4/ASM18016991/jb3**  
**YOUR REF : SKS 8087S**

**ACCIDENT INVOLVING SKS 8087S & SKT 5535E ALONG PIE TOWARDS TUAS  
ON 17/09/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [Joylrene@lkkauto.com](mailto:Joylrene@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2409 if you have any further enquiries.

Yours sincerely,  
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

# Volkswagen Centre Singapore



Biz Reg. No. 53103069E  
GST No. M20098505-2

## DISCHARGE VOUCHER

I / We Softship Data Processing (Passport No. 109600177E) the  
owner of vehicle number SIC75535E hereby accept from  
Axa (Insurance Company) the sum of  
\_\_\_\_\_ (total repair cost) in full and final settlement for the cost of repairs  
arising from the loss damage of property as a result of the accident involving  
SK75535E & SKS 8087S along 11E truss Truss  
on 17/1/18.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 15/10/2018 (DD/MM/YYYY)

  
  
Softship Data Processing Pte Ltd  
67 Ubi Avenue 1  
#01-01 Startup Group  
Singapore 408742  
Tel: (65) 6227 2497

(Signature of owner / Company stamp)

Name : LARS FISCHER

NRIC No. : S6964756A

Date : 15/10/2018

**Remarks:**

*We have not authorized repairs. HEAD TO REAR*

**Mandate:**

<b>Liability(TP)</b>		<b>100%</b>	
Proposed repair cost	\$	5,290.71	GST
Loss of use	\$	-	
Loss of rental GST	\$	749.00	\$100 x 7 days
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
<b>Proposed Total</b>	<b>\$</b>	<b>6,041.71</b>	



## Re:MANDATE IA

Type

🔗 Question

Message

hi, please proceed as IA advised. Thanks.

Reply

## Immediate Advice

**To : AXA Insurance Pte Ltd**
**Date: 27/02/2019**

### Survey Details:

Date of loss	17-Sep-18
Date of appointment	18-Sep-18
Date of survey	18-Sep-18
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SKT 5535E
Make and Model	VOLKSWAGEN SPORTSVAN 1.4 AT AM13HZ
Date of registration	16/12/2015
Excess	
Market Value	\$75,000
Parf Rebate	\$54,681
Nett Loss	\$20,319

### Repair details:

Initial Estimate	\$	9,790.00
------------------	----	----------

### Proposed/Revised repair cost:

Parts	\$	3,708.00
Check items (estimate)		
Labour	\$	1,236.59
<b>Total</b>	<b>\$</b>	<b>4,944.59</b>
Lump Sum(if applicable)	\$	-

Number of days for repair		<b>6</b>
---------------------------	--	----------



**LETTER OF DEMAND**

Your Ref: JKS 808 7J

Our Ref: SKT 5535 E

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SKT 5535 E & SKS 8087S ON 17.9.2018

We are claiming on behalf of our client Softship data processing

owner of vehicle number SKT 5535 E involved in accident on 17.9.2018

with vehicle SKS 8087S along/at PIE THAS (TWDS)

Description of claims:

Cost of Repairs \$ 5,290.71 (incl 7% GST)

Loss of Use/Rental \$ 120 x 7 Days = \$ 840 (incl 7% GST)

Search Fee \$ 0 (incl 7% GST)

Miscellaneous Fee \$ \_\_\_\_\_ (incl 7% GST)

TOTAL \$ 6,132.71 (incl 7% GST)

We are claiming in full and final settlement of \$ 6,132.71  
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
date of this document. Please email all settlement offers to [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)



Dated this 14/11/18.

## Joy Irene (LKKAuto)

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Wednesday, 3 October 2018 3:07 PM  
**To:** 'chew.wj85@gmail.com'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKS 8087S AND SKT 5535E ALONG PIE TOWARDS TUAS ON 17.09.2018

### CHEW WEI JIE

Policy Holder

Dear Sir,

**OUR REF : CC4/ASM18016991/T1jb3**  
**YOUR REF : SKS 8087S**

### ACCIDENT INVOLVING SKS 8087S AND SKT 5535E ALONG PIE TOWARDS TUAS ON 17.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **M/s VOLKSWAGEN CENTE SINGAPORE**, acting on behalf of the owner of **SKT 5535E** against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended Third Party vehicle. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# Volkswagen Centre Singapore



Biz Reg. No. 53103069E  
GST No. M20098503-2

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SKT5535E and SKS 80875 on 17/9/18  
along PIC Tuols Tuen  
Own vehicle's number      Other vehicle's number      Date of accident  
Accident location

BY THE LETTER OF AUTHORITY, I/we, Sattship Data Processing  
of 199600173E  
Name of Policy Holder & IC / Passport number  
owner of Vehicle Registration

Number SKS5521E hereby irrevocable appoint **Volkswagen Centre Singapore**  
Own vehicle's number  
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 15 of the month

10 Year 18

Signed & Delivered By: [Signature]

Sattship Data Processing Pte Ltd  
67 Ubi Avenue 1  
#01-01 StarHub Centre  
Singapore 408942  
Tel: (65) 6227 2497

Witness By: [Signature]



CLAIM REF : S8M00VRF  
INSURED : CHEW WEI JIE

DISCHARGE VOUCHER

We/I [SOFTSHIP DATA PROCESSING, CO REG NO.199600177E] hereby agree to accept the sum of dollars [ SIX THOUSAND FORTY ONE AND CENTS SEVENTY ONE ONLY ] (\$6,041.71 ) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SKS 8087S] as a result of an accident along [PIE TOWARDS TUAS] on [17/09/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SKT 5535E].

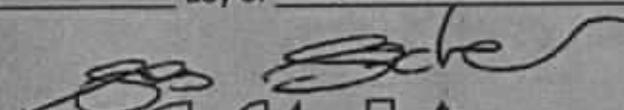
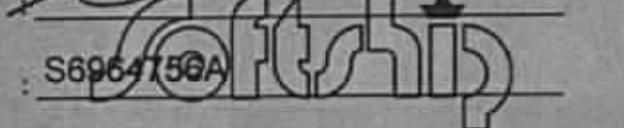
We/I hereby declare that the said Insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SKS 8087S] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKS 8087S].

Dated this 6th day of May 2019

Claimant's Signature

NRIC no./ Company Stamp

: S6964756A

Occupation/ Business

: Director

Address

: 67 Ubi Avenue 1, #01-01

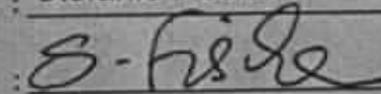
Telephone No.

: 62272497

Witness's Name

: Stefanie Fischer

Witness's Signature



Witness's NRIC No.

: S7165898H

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P46484

Biz Reg. No. 53103069E  
GST No. M20098505-2

**SERVICE ORDER NO:** 18IP2588  
**SERVICE CUSTOMER NO.:** CV000068  
**SERVICE CUSTOMER NAME:** AXA Insurance Pte Ltd  
**TELEPHONE NO.:**  
**ADDRESS:** 8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore  
**Post Code:** 068811

**VEH NO.:** SKT5535E  
**DATE:** 19/10/18 **Pickup:**  
**VIN NO.:** WVVZZZAU2GW510833 **KM :** 83,499  
**GEARBOX CODE:** **Engine No.:**  
**MODEL:** SPORTSVAN 1.4 TSI CL  
**SA :** Tang Shu Shi  
**Next Appointment Date :**  
**Next Appointment Mileage :** 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE		AMOUNT
<b>AXA DIRECT SETTLEMENT</b>						
<b>DOA: 17/09/2018</b>						
<b>TP VEH: SKS8087S</b>						
<b>SURVEY BY: TAUFILK (LKK)</b>						
	Labor					
1	LABOUR	2.00	UNIT	840.00	10	1,512.00
2	SPRAY PAINT	2.00	UNIT	800.00	10	1,440.00
3	R&P NUMBER PLATE -NETT	1.00	ST	80.00	10	72.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT			
5	Tow SVC- Quality Recovery Services	1.00	UNIT			
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	10	432.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	10	252.00
	Item					
8	REAR BUMPER	1.00	PCS	925.33	10	832.80
9	VW SIGN	1.00	PCS	63.88	10	57.29
10	TSI EMBLEM	1.00	PCS	54.11	10	48.70
11	BLUE MOTION EMBLEM	1.00	PCS	58.22	10	53.30
12	SPOILER	1.00	PCS	248.04	10	223.23
13	NO. PLATE PACKING	1.00	PCS	19.11	10	17.20
14	POP-RIVET	4.00	PCS	1.13	10	4.07

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P46484

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2588  
SERVICE CUSTOMER NO.: CV000066  
SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd  
TELEPHONE NO.:  
ADDRESS: 8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore  
Post Code: 068811

VEH NO.: SKT5535E  
DATE: 19/10/18 Pickup:  
VIN NO.: VVWZZZAUJ2GWS10833 KM: 53,499  
GEARBOX CODE: Engine No.:  
MODEL: SPORTSVAN 1.4 TSI CL  
EA: Tang Shu Shi  
Next Appointment Date :  
Next Appointment Mileage : 0

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------

GST (7%) AMOUNT: 346.12  
TOTAL AMOUNT: 5,290.71

For Volkswagen Group Singapore Pte Ltd

Customer



**NOTICE**

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 3528214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment.

Phone : Fax :

# Volkswagen Centre Singapore

Rachelle

15 OCT 2019  
BY: *[Signature]*



Service Tax Invoice No. SV18P456Z8

Biz Reg. No. 33103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2681  
SERVICE CUSTOMER NO.: CV035389  
SERVICE CUSTOMER NAME.: SOFTSHIP DATA PROCESSING  
TELEPHONE NO.:  
ADDRESS: 87 UBI AVENUE 1  
#01-01 STARHUB GREEN  
Singapore  
Post Code: 408942

VEH NO.: SKT5535E  
DATE: 15/10/18 Pickup:  
VIN NO.: WZZZZAUZGW510833 KM: 53,499  
GEARBOX CODE: Engine No.:  
MODEL: SPORTSVAN 1.4 TSI CL  
SA: STEVEN CHEE  
Next Appointment Date :  
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
1	Labor PROVIDE CAR RENTAL SERVICE	7.00	TU	112.16	785.06

GST (7%) AMOUNT: 54.95  
TOTAL AMOUNT: 840.00

For Volkswagen Group Singapore Pte Ltd

Customer

Authorized Signatory

#### NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road, Singapore 159934

REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SKT5535E
Model:	SportVan
Name:	Fischer Stefanie
Address:	4 Hacienda Grove #04-07 Singapore 457910
Office Tel:	Residence Tel:
Occupation:	Hp: 91094900
P.P/L.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/L.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/L.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

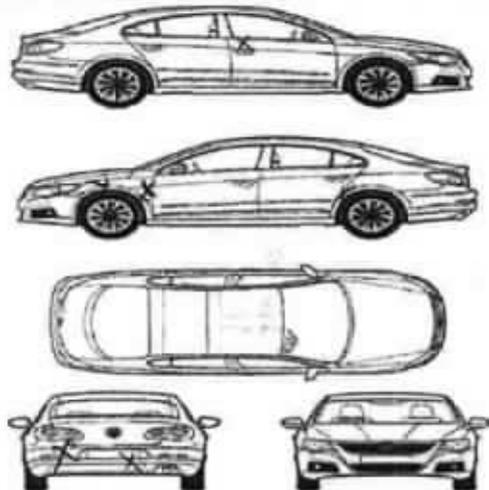
In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

CHECKED OUT BY:

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SLV 2P06X	
Model:	Sport Van	
Collection Out	Date & Time 8/10/18 @ 9:55 AM	Mileage Out 11466
Return in	Date & Time 15/10/18 @ 4:37 PM	Mileage In 11810
OUT		IN
EMPTY	FULL	EMPTY FULL
REPLACEMENT CAR CHARGES		
	Days	Total
Days @ \$ 120	Per Day 7	840

ADDITIONAL CHARGES	Days	Total
PETROL TOP-UP CHARGES		
MISC		
TOTAL CHARGES (incl 7% GST)		

Remark:  
AXA Dive ct.



CHECKED IN BY:

## Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
  - ~~\$2,500~~ <sup>\$1,000</sup> excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
    - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
    - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
  - \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
  - \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out.when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :

  
\_\_\_\_\_



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

 Our Ref No: GR-18-143037  
 Date of Request: 17/09/2018

Your Ref No: Online Purchase

 Volkswagen Centre Singapore  
 247 Alexandra Road  
 Singapore 159934

Dear Sir/Madam,

 Enquiry Date: 17/09/2018  
 Enquiry By: Chee Tiow Chuan  
 TP Vehicle No.: SKS8087S  
 Accident Date: 17/09/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS8087S	AXA Insurance Pte Ltd	06/03/2018-05/03/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735
**TAX INVOICE**

Our Ref No: GR-18-143037

Date of Request: 17/09/2018

Your Ref No: Online Purchase

 Volkswagen Centre Singapore  
 247 Alexandra Road  
 Singapore 159934

Dear Sir/Madam,

 Enquiry Date 17/09/2018  
 Enquiry By Chee Tiow Chuan  
 TP Vehicle No. SKS8087S  
 Accident Date 17/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016991/T1j3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:JAS TAN

Date : 23-05-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 8087S	Veh. Inspected	SKT 5535E
Policy No.	P2057761	Coverage (\$)	0.00
Claim No.	S8M00VRF	Excess (\$)	0.00
Assign From		Assign Date	18/09/2018

## 2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN SPORTSVAN	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WWZZZAUZGW510833	Colour	WHITE
Odometer	52103	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	PIRELLI	6 mm
L/H Front Tyre	225/45 R17	PIRELLI	6 mm
R/H Rear Tyre	225/45 R17	PIRELLI	6 mm
L/H Rear Tyre	225/45 R17	PIRELLI	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	17/09/2018	Inspection Date	18/09/2018
Survey held at	1 KAMPONG AMPAT OFF MACPHERSON ROAD		
Repairer	VOLKSWAGEN CENTRE SINGAPORE		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 5535E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	B&P NUMBER PLATE (SN) (CONSISTENT)	BENT	80.00	72.00
1	LHR TALIGHT BRACKET (SN) (CONSISTENT)	NOT NECESSARY	50.56	-
1	LHR BUMPER BRACKET (SN) (CONSISTENT)	NOT NECESSARY	49.68	-
1	RHR TAILLIGHT BRACKET (SN) (CONSISTENT)	NOT NECESSARY	50.56	-
1	RHR BUMPER BRACKET (SN) (CONSISTENT)	NOT NECESSARY	49.68	-
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	925.33	832.80
1	REAR BUMPER CENTRE BRACK (SN) (CONSISTENT)	NOT NECESSARY	52.77	-
1	VW SIGN (SN) (CONSISTENT)	NECESSARY	63.66	57.29
1	TSI EMBLEM (SN) (CONSISTENT)	NECESSARY	54.11	48.70
1	BLUE MOTION EMBLEM (SN) (CONSISTENT)	NECESSARY	59.22	53.30
1	SPOILER (SN) (CONSISTENT)	CUT	248.04	223.23
1	REINFORCEMENT (SN) (CONSISTENT)	NOT NECESSARY	362.76	-
1	NO.PLATE PACKING (SN) (CONSISTENT)	BENT	19.11	17.20
4	POP-RIVET (SN) (CONSISTENT)	NECESSARY	4.52	4.07
			2,070.00	1,308.59
<b>LABOUR</b>				
LABOUR.			3,360.00	1,512.00
SPRAY PAINT.			3,200.00	1,440.00
SUPPLY & INSTALL REVERSE SE.			400.00	-
PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.			480.00	432.00
CHECK WIRE HARNESS ,ECU ,S.			280.00	252.00
			7,720.00	3,636.00
<b>GRAND TOTAL</b>			<b>9,790.00</b>	<b>4,944.59</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>4,944.59</b>

Report Ref No. CC4/ASM18016991/T1jb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

### Service Request Details

Claim	SJM000VHF
Reference	CC4/ASM18016991/T1JH3a2
Loss Date	17 September 2018
Report Date	17 Sep 2018 3:09:10 PM
Request Date	11 December 2016
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

**Actions**

Next Step: Wait for Approve Invoice

Next Step

**Vehicle Information**

Incident Vehicle Registration #	SKT533SE
Make	TPMD VOLKSWAGEN
Model	SPORTSWAN 1.4 TSI CL

Service Address

...

**Primary Contact/Insured**

CHEW WEI JIE  
BLK 725 TAMPINES STREET 71, #05-177, 520725, Singapore  
CHEW.WJIE5@GMAIL.COM

**Claim Handler**

TAN JAS  
6548804844  
jas.tan@axa.com.sg

Additional instructions: NON REPORTED

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type:

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement	CIA Report	Merimen	

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 May 2019
LETTER TO INSURED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 February 2019
LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 February 2019
MANDATE 1A - VOLKS - SKTS535E.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 February 2019
SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (ITP)	27 February 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 February 2019
 Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 September 2018
 TP VW-EMAIL RECEIVED FROM WORKSHOP WITH TP-GIA REPORT & ESTIMATE.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragal	17 September 2018