

INSURANCE CASE OWNER: Peter / CC 4 ASM 6925, A Wb2 / LKK IDA
 Date / Time: 18/11/18
 Assignment: 7/11/18
 Registered in Merimen: 18/11/18

Pre-assign / CCU / FTE: FT 572T
 Insured Vehicle No.: HASYAFIA BIR KAZAN
 Name of Insured: HP: 9171811
 Insured Tel No.: D.O.A: 14/9/18
 Excess Sec II : SS
 Is driver the owner? (YES / NO)
 If NO, Driver Name / Age: (V/L: YES / NO)
 Driver Tel No.:
 Claim No.: 68000000 / 7015
 Policy No.: AN 216497
 Make / Model: Yamaha
 Place of Accident: 26 main camp
 OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Insured Liability: Final? Yes / No

INSRS: WSP: Tel: Liability: RMKS: premium
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:

Date / Time	STAGE	DATE / PIC
10/11/18	Non-Reporting hr (1st):	
10/11/18	Non-Reporting hr (2nd):	
10/11/18	Non-Reporting hr (Final):	
10/11/18	Notification hr (if non-pickup):	
10/11/18	Call OI:	20/11/18
10/11/18	After call hr to OI:	
20/11/18	Documentation Check List: Handler: Typist:	
20/11/18	Notification hr (if non-pickup):	
20/11/18	After call hr to OI:	
20/11/18	Authorization To Act:	
20/11/18	Release Voucher:	
20/11/18	Final Repair Bill:	
20/11/18	Car Rental Invoice:	
20/11/18	Towing Invoice:	
20/11/18	LTA / GIA:	
20/11/18	Medical Bill:	
20/11/18	PIR:	
20/11/18	Mandate/Reject Instruction:	
20/11/18	LOD:	
20/11/18	Payment Breakdown Form:	
20/11/18	Post-Repair Photos:	
20/11/18	Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Email: Call:

Repair Cost: SS (days) Reduction: %

FINAL SETTLEMENT Date/Time: Confirm with: Email: Call:

Final Liability: % (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost: SS 9693.60

Loss of Rental (LOR): SS 300.00 (5 days) 100.00

Loss of Use (LOU): SS (5 x days)

Loss of Income (LOI): SS (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: SS 2.00

Medical: SS

Disbursement: SS (e.g. Towel Independent)

Legal Cost: SS

Total: SS 10194.60 Global Sum SS: Email: Call:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: SS 10194.60 Name 1: Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

REF: AXA (ASMB)

W

ASSIGNMENT

From: Date: 21-09-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLE 5399Z

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

1:30pm

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 88K

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 05/89 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLE5399Z. Yr Regn: 2016 July

Type: M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan. c.c. 1395

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 55520 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZ28V6G1098857

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16.

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. D.O.I. 21/09/18

Survey held at: Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AXA.

6/9/18 Confirm 2.B.2 \$9058.50 with 5 wacky days

(Red 2 \$3429.80
28%)

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

) S + RS (\$))

1 Photo

1 Other

Report Format :

Lump Sum / I.B.I. (\$))

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech Insp (\$☐ Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016985/wb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 18-09-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FT 5721T	Veh. Inspected	SLE 5399Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/09/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	14/09/2018	Inspection Date	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLE 5399 Z.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer lhs front and rear door's multi-lock system and power window devices. Check fucntion and renew if necessary.	S/N \$ 560.00 ✓ /
2	To dismantle and renew lhs front and rear doors. To repair lhs rear fender. Re-organize lhs crash management components. Reinstall all parts removed. ✓ ✓	\$ 2,400.00 1200 ✓ 1800
3	To respray lhs front and rear doors, door handle and lhs rear fender. ✓	\$ 2,700.00 1800 600 x 3 = 1800 Handle : 100 >100
4	To carry out diagnostic check.	S/N \$ 192.00 ✓ /
TOTAL LABOUR CHARGES		: \$ 5,852.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLE 5399 Z.

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
1	FRONT DOOR-LH <i>Dented</i>	TBC	✓	2190.00
2	FRONT DOOR OUTER DOOR SEAL-LH <i>new</i>	\$ 139.00	✓	139.00
3	BONDING AGENT <i>Not Nec</i>	\$ 43.00	✓	
4	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00	✓	
5	DOOR ATTACHMENT PARTS <i>Not Nec</i>	\$ 206.00	✓	
6	FORNT DOOR SEAL INNER-LH <i>new</i>	\$ 139.00	✓	
7	FRONT DOOR CATCH-LH <i>new</i>	\$ 92.00	✓	
8	FORNT DOOR CATCH COVER-LH <i>new</i>	\$ 13.00	✓	
9	FRONT DOOR EXTERIOR HANDLE-LH <i>Repair</i>	\$ 207.00	✓	
10	FRONT DOOR HANDLE HOUSING-LH <i>Repair</i>	\$ 26.00	✓	
11	FRONT DOOR MOUNTING BAR <i>new</i>	\$ 143.00	✓	
12	REAR DOOR-LH <i>Dented</i>	\$ 2,190.00	✓	2190
13	REAR DOOR OUTER DOOR SEAL-LH <i>new</i>	\$ 139.00	✓	139.00
14	BONDING AGENT <i>Not Nec</i>	\$ 43.00	✓	
15	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00	✓	
16	APPLICATOR <i>Not Nec</i>	\$ 7.00	✓	
17	REAR DOOR SEAL INNER-LH <i>new</i>	\$ 165.00	✓	
18	DOOR ATTACHMENT PARTS <i>Not Nec</i>	\$ 110.00	✓	
19	REAR DOOR CATCH <i>new</i>	\$ 82.00	✓	
20	REAR DOO CATCH COVER <i>new</i>	\$ 14.00	✓	
21	SUNDRIES <i>Not Nec</i>	\$ 300.00	✓	88.50
TOTAL SPARE PARTS CHARGES		\$ 4,186.00		
TOTAL LABOUR CHARGES		\$ 5,852.00		
GRAND TOTAL		\$ 10,038.00		

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6386 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Estimate No.	PA/TP/1087/2018/GW
Date	16-Oct-18
Service Advisor	Jeffery Tan
Pages	1
Regn No	SLE 5399 Z
Model No	Audi A3 Sedan 1.4 TFSI

Quantity	Description	Unit Price	Amount
LABORS			
1	To carry out ceramic coating (Supplied by owner)	\$ 260.00	\$ 260.00 ✓
TOTAL		\$ 260.00	\$ 260.00

For Premium Automobiles Pte Ltd

Adrian Ling
865

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1087/2018/GW
Date : 20-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no: FT 5721 T

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Hi Adrian

5 days - ok - jb - 26 Nov 18

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Kwek Jing Ping
Address : Blk 1 F Cantoment Rd
Singapore 085601
Telephone : HP +65 98397652
Type of Claim : Third Party Claim
Policy No. : 5102221559
Vehicle No : **SLE 5399 Z**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Jul-16
Engine No : CZC 55614
Chassis No : WAUZZZ8V6G1098857
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Sep-18
Place of Accident : Maju Drive Opposite Maju Camp

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Estimated Labour Charges for Accident Vehicle SLE 5399 Z.**

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer lhs front and rear door's multi -lock system and power window devices. Check fuction and renew if necessary.	S/N \$ 560.00	\$ 560.00
2	To dismantle and renew lhs front and rear doors. To repair lhs rear fender. Re-organize lhs crash management components. Reinstall all parts removed.	\$ 2,400.00	\$ 1,200.00
3	To respray lhs front and rear doors, door handle and lhs rear fender. (<i>Added \$200/- to 2 New doors</i>)	\$ 2,700.00	\$ 2,100.00
4	<i>Added labour - by owner</i>	\$ 260.00	\$ 260.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 6,112.00	\$ 4,312.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLE 5399 Z.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT DOOR-LH	\$ 2,190.00	\$ 2,190.00
2	FRONT DOOR OUTER DOOR SEAL-LH	\$ 139.00	\$ 139.00
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	DOOR ATTACHMENT PARTS	\$ 206.00	
6	FORNT DOOR SEAL INNER-LH	\$ 139.00	
7	FRONT DOOR CATCH-LH	\$ 92.00	
8	FORNT DOOR CATCH COVER-LH	\$ 13.00	
9	FRONT DOOR EXTERIOR HANDLE-LH	\$ 207.00	
10	FRONT DOOR HANDLE HOUSING-LH	\$ 26.00	
11	FRONT DOOR MOUNTING BAR	\$ 143.00	
12	REAR DOOR-LH	\$ 2,190.00	\$ 2,190.00
13	REAR DOOR OUTER DOOR SEAL-LH	\$ 139.00	\$ 139.00
14	BONDING AGENT	\$ 43.00	
15	CLEANING SOLUTION	\$ 64.00	
16	APPLICATOR	\$ 7.00	
17	REAR DOOR SEAL INNER-LH	\$ 165.00	
18	DOOR ATTACHMENT PARTS	\$ 110.00	
19	REAR DOOR CATCH	\$ 82.00	
20	REAR DOO CATCH COVER	\$ 14.00	
21	SUNDRIES	\$ 300.00	\$ 88.50
TOTAL SPARE PARTS CHARGES :		\$ 6,376.00	\$ 4,746.50
TOTAL LABOUR CHARGES :		\$ 6,112.00	\$ 4,312.00
GRAND TOTAL :		\$ 12,488.00	\$ 9,058.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 21/09/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised

LKK Auto Centre notify notify
the Rep of the following:
• To return the car to the original colour
• To replace the damaged parts during the survey
• Parts are to be replaced without prejudice
• The car is to be returned without any base
• No paint (or) is allowed
• The car is to be returned and and
• The car is to be returned and and
05/10/18
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected
Should we require further labour charges and spare parts
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

◀ Service Request Details

Claim

S8M00VUV

Reference

None ✎

Loss Date

September 14, 2018

Request Date

September 18, 2018

Due Date

September 25, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

18092018 @ 934am
Kee Sung Vch not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLE5399Z

Make

TPVD AUDI

Model

A3-1.4 TFSI (A)

Service Address

...

Primary Contact/Insured

RAZALI HASYAFIQ BIN

332 JURONG EAST AVENUE 1, #02-1758, 600332, Singapore

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



Pls proceed DS with quantum as proposed

Type

🔍 Question

Message

In future, pls indicate the correct COR breakdown

Reply

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: CC4/ASM18016985/wb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1087/2018/MAS

19 Feb 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLE 5399 Z, Audi A3 Sedan 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SLE 5399 Z**, claimant, **Mr. Kwek Jing Ping** please find the related document as per attached.

1. A copy of the Original invoice no. 85013394 – S\$9,692.60
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Rental bill – S\$500.00 (S\$100.00 x 5 working days)
5. A copy of GIA Search fee – S\$2.00

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SLE 5399 Z



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 September 2018

Hasyafiq Bin Razali

Blk 332 Jurong East Ave 1

#02-1758

Singapore 600332

Dear Sir/ Mdm

OUR REF : CC4/ASM18016985/wb3

YOUR REF : FT 5721T

**ACCIDENT INVOLVING FT 5721T & SLE 5399Z ALONG 26 MAJU CAMP ON
14/09/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Premium Automobiles Pte Ltd** acting on behalf of the owner of FT 5721T against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)

Your Ref: CC4/ASM18016985/wb3

Our Ref: PA/TP/1087/2018/PH

18 October 2018

Mr Kwek Jing Ping
Blk 1F Cantoment Rd
Singapore 085601

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/Mdm,

**ACCIDENT INVOLVING VEHICLES SLE 5399Z AND FT 5721T ON
14/09/2018 ALONG MAJU DRIVE OPPOSITE MAJU CAMP.**

I am the registered owner SLE 5399 Z.

I confirmed that I will be claiming for Loss of Usages / Rental Charges / Cost of Repairs and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr Kwek Jing Ping

Copy to Norah Khai, Premium Automobiles Pte Ltd



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FT 5721T (Insd veh)	Model: AXIO A3 SEDAN
	BLE 5390Z (TP veh)	
Date of Accident/ Time:	MAJU DRIVE OPPOSITE MAJU CAMP	

Repair Estimate	: \$	13,362.14	
Final Repair Cost	: \$	9,892.00	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	800.00	00 days at \$ 100.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
Final Settlement Sum	: \$	10,194.00	
Payee Name : PREMIUM AUTOMOBILES PTE LTD			
Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>NIL</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

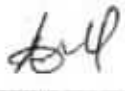
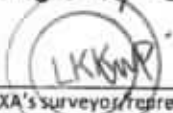
NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of Workshop representative / Workshop stamp Name of Representative: <u>Chong Chee Sing</u> Date: <u>4 June 2019</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>MASTURA OSMAN</u> Date: <u>4/6/19</u>
 Signature of AXA's surveyor representative: Name of AXA's surveyor / Representative: Date:	



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6396 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6396 2223
Telefax: 6471 3733

Ubi Service Centre
55 Ubi Road 1
Singapore 408712
Telephone: 6396 1223
Telefax: 6471 3733

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer_care@premiumaudi.com.sg

6396 2223
6471 3733

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INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013394 Date : 18/01/2019 Order : SLE5399Z Term : 30	Account: 00008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No.: SLE5399Z (V 30246) Regn Date: 26/07/2016 Mileage: 60227 WIP No.: 25304
Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V6G1098857 Engine: CJC 556104 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	N: TO REMOVE AND TRANSFER LHS FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. CHECK FUNCTION AND RENEW IF NECESSARY	568.00	1.00	568.00
S	BODYWORK	N: TO DISMANTLE AND RENEW LHS FRONT AND REAR DOORS. TO REPAIR LHS REAR FENDER. REORGANISE LHS CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1200.00	1.00	1,200.00
S	BODYWORK	N: TO RESPRAY LHS FRONT AND REAR DOORS, DOOR HANDLE AND LHS REAR FENDER	2100.00	1.00	2,100.00
S	BODYWORK	N: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	N: TO CARRY OUT CERAMIC COATING (BY OWNER)	250.00	1.00	250.00
X	ABV5833051A	(A) (SK) DOOR (04/10/18)	1.00	2190.00	2,190.00
X	ABV5831051B	DOOR	1.00	2190.00	2,190.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6388 2223
Fax: 6471 3731
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6388 2223
Telefax: 6471 1023

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumautos.com.sg
6388 2223
6471 1023

INS TAX INVOICE
Company Reg. No. 177902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013394 Date : 18/01/2019 Order : SLE5399Z Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
---	---	--

Regn No.: SLE5399Z (V 30246) Regn Date: 26/07/2016 Mileage: 50227 WIP No.: 25384
Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8VGG1098857 Engine: CZC 556104 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	ABV5837911C	SEAL	1.00	139.00	139.00
X	ABV5839249	CHECK ROD	1.00	81.50	81.50
X	ABV5839911C	SEAL	1.00	139.00	139.00
X	AWH003237	BOLT	4.00	1.00	4.00
X	AW 91189701	BOLT	2.00	1.50	3.00

Parts 4,746.50
Labour 260.00
Sublet 4,052.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,058.50
7% GST 634.10
Grand Total 9,692.60



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

This vehicle agreement is made on **15 Oct 2018** between Orange Cars, located at 105 Kaki Bukit Avenue 1 #03-03 Shun Li Industrial Park Singapore 415987 (hereinafter referred to as)

"The Owner and, **Kwek Jing Ping**
of NRIC number, **S8214659H**
located at, **Blk 1F Cantonment Rd #10-63 S085601**
(hereinafter referred to as "The Hirer").

Customer Detail	
Rental Agreement Number	PC181012C6
Customer Type	PB
Agreement Date	15 Oct 2018
Date Of Birth	1 Jun 1982

HIRER DETAILS	
Name of Hirer	Kwek Jing Ping
NRIC of Hirer	S8214659H
Driving License Pass Date	10 Oct 2003
Phone Number	
Email of Owner	
Home Address of Owner	Blk 1F Cantonment Rd #10-63 S085601

RENTAL DETAILS	
Vehicle Registration Number	SJK5012G
Make/Model/Color	Toyota Altis 1.5A Silver
Rate	\$500.00
Deposit	\$0.00
Start Date	15/10/2018 0800Hrs
End Date	19/10/2018 1800Hrs
No of Days	5

Remarks

Signed by THE OWNER
Name: Ronny W A
for and on behalf of
Orange CARS



Signed by THE HIRER

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-142546
Date of Request: 14/09/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 14/09/2018
Enquiry By Lim Kee Siang
TP Vehicle No. FT5721T
Accident Date 14/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FT5721T	AXA Insurance Pte Ltd	08/05/2018-07/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-142546
Date of Request: 14/09/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 14/09/2018
Enquiry By Lim Kee Siang
TP Vehicle No. FT5721T
Accident Date 14/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	FT 5721T (Insd veh)	Model:	AUDI A3 SEDAN
	SLE 5399Z (TP veh)		
Date of Accident:	14/09/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	13,362.16
Final Repair Cost	:	\$	9,692.60
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	500.00 5 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00

	:	\$	
Final Settlement Sum	:	\$	10,194.60
Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop: Agreed Liability _____(%)			
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No:			
NIL			
BOLA Liability: 100 _____(%) Assessed Liability (*): _____(%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks			

Payment Instruction: Payee's Breakdown			
1)	PREMIUM AUTOMOBILES PTE LTD	:	\$ 10,194.60

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

17/06/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18016985/Awb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 17-06-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FT 5721T	Veh. Inspected	SLE 5399Z	
Policy No.	AN3164721	Coverage (\$)	0.00	
Claim No.	S8M00VUV	Excess (\$)	0.00	
Assign From		Assign Date	18/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	AUDI A3 SEDAN	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WAUZZZ8V6G1098857	Colour	WHITE	
Odometer	55520	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/09/2018	Inspection Date	21/09/2018	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLE 5399Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR -LH (SN) (CONSISTENT)	DENTED	2,190.00	2,190.00
1	FRONT DOOR OUTER DOOR SEAL -LH (SN) (CONSISTENT)	NECESSARY	139.00	139.00
1	BONDING AGENT (SN) (CONSISTENT)	NOT NECESSARY	43.00	-
1	CLEANING SOLUTION (SN) (CONSISTENT)	NOT NECESSARY	64.00	-
1	DOOR ATTACHMENT PARTS (SN) (CONSISTENT)	NOT NECESSARY	206.00	-
1	FRONT DOOR SEAL INNER-LH (SN) (CONSISTENT)	NOT NECESSARY	139.00	-
1	FRONT DOOR CATCH -LH (SN) (CONSISTENT)	NOT NECESSARY	92.00	-
1	FRONT DOOR CATCH COVER -LH (SN) (CONSISTENT)	NOT NECESSARY	13.00	-
1	FRONT DOOR EXTERIOR HANDLE -LH (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	207.00	-
1	FRONT DOOR HANDLE HOUSING -LH (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	26.00	-
1	FRONT DOOR MOUNTING BAR (SN) (CONSISTENT)	NOT NECESSARY	143.00	-
1	REAR DOOR -LH (SN) (CONSISTENT)	DENTED	2,190.00	2,190.00
1	REAR DOOR OUTER DOOR SEAL -LH (SN) (CONSISTENT)	NECESSARY	139.00	139.00
1	BONDING AGENT (SN) (CONSISTENT)	NOT NECESSARY	43.00	-
1	CLEANING SOLUTION (SN) (CONSISTENT)	NOT NECESSARY	64.00	-
1	APPLICATOR (SN) (CONSISTENT)	NOT NECESSARY	7.00	-
1	REAR DOOR SEAL INNER -LH (SN) (CONSISTENT)	NOT NECESSARY	165.00	-
1	DOOR ATTACHMENT PARTS (SN) (CONSISTENT)	NOT NECESSARY	110.00	-
1	REAR DOOR CATCH (SN) (CONSISTENT)	NOT NECESSARY	82.00	-
1	REAR DOOR CATCH COVER (SN) (CONSISTENT)	NOT NECESSARY	14.00	-
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	300.00	88.50
			6,376.00	4,746.50
LABOUR				
TO CARRY OUT CERAMIC COATING. (SUPPLIED BY OWNER) (ADDITIONAL)			260.00	260.00
TO REMOVE AND TRANSFER LHS FRONT AND REAR DOOR'S MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.CHECK FUNCTION AND RENEW IF NECESSARY.			560.00	560.00

Report Ref No. CC4/ASM18016985/Awb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DISMANTLE AND RENEW LHS FRONT AND REAR DOORS.TO REPAIR LHS REAR FENDER .RE-ORGANIZE LHS CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED.INCLUSIVE OF THE REPAIR OF FRONT DOOR EXTERIOR HANDLE -LH AND FRONT DOOR HANDLE HOUSING -LH.		2,400.00	1,200.00
	TO RESPRAY LHS FRONT AND REAR DOORS,DOOR HANDLE AND LHS REAR FENDER.		2,700.00	2,100.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			6,112.00	4,312.00
GRAND TOTAL			12,488.00	9,058.50
RECOMMENDED COST OF REPAIRS				9,058.50

Report Ref No. CC4/ASM18016985/Awb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBM000VUV
Reference	CC4/ASM18016985/Aws3az
Loss Date	14 September 2018
Report Date	18 Sep 2018 9:10:15 AM
Request Date	30 May 2019
Due Date	

Actions

Next Step

Wait for Approve Invoice

Auto Invoice

Vehicle Information	
Incident Vehicle Registration #	SLE5399Z
Make	TPWD AUDI
Model	A3-1.4 TFSI (A)
Service Address	
...	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Primary Contact/Insured	
RAZALI HASYAFIQ BIN	
332 JURONG EAST AVENUE 1, #02-175B, 600332, Singapore	

Claim Handler	
ANG Yvonne	
656804461	
yvonne.ang@axa.com.sg	

Additional Instructions

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 LKKinspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 LKK Reinspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 May 2019
 LCD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 May 2019
 MARKED ESTIMATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 May 2019
 Immediate Advice-SLE 53992.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 May 2019
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	24 September 2018
 SLE 5399Z.jpg4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2018
 FTS721T INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAMAL Raghav	18 September 2018
 TP PH FROM WORKSHOP WITH GIA REPORT.png	Letters and Correspondence	Workshop	DHAMAL Raghav	18 September 2018