

000000

INS. CASE OWNER:

CC4 / FWD1801

6978, 12/11/18 LKK IDAC

Surveyor:

Tanah.

DOE

ASSIGNMENT

20/11/18

Date / Time

18/11/18

Registered in Merimen:

16/11/18

Pre-assign / CCU / FTE

S 68110D



Insured Vehicle No.

Name of Insured

INDONESIA SINAR DHIMBA

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A :

12/11/18

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

DHIMBA AMITA 198001

Driver Tel No. :

(V/L- YES / NO)

Claim No. :

10180011444

Policy No. :

PNP0017-0000183-01

Make / Model :

Bmw

Place of Accident :

KOLAND VUNGE OPEN CP

OI GIA REPORT :

YES / NO

TP GIA REPORT :

YES / NO

Insured Liability :

%

Final ? Yes / No

SUP 567R



INSRS:
WSP:
Tel :
Liability :
RMKS:

Borned



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

SUP 567R-4

S 68110D-4

STAGE

DATE / PIC

Non-Reporting Ir (1st)

Non-Reporting Ir (2nd)

Non-Reporting Ir (Final)

Notification Ir if non-pickup

Call OH

After call Ir to OH

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to OH

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA :

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 18-11-18

Confirm with: WSP

Confirm by: MTH

Repair Cost:

TP \$5,356.34

days Reduction:

5 %

Email

Call

FINAL SETTLEMENT

Date/Time: 21-11-18

Confirm with: S/N

Email

Cal

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 23

If NO or B 28. Ass. Lja :

Repair Cost:

01/151 \$5,413.34

OND REVERSED - IN PROVIDED TP

Loss of Rental (LOR):

\$5 -

(days)

Loss of Use (LOU):

\$5 100-00

(5 100) x 1 days

Loss of Income (LOI):

\$5 -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

\$5 2.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost:

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$500

Total:

\$5,515.34

Global Sum \$5:

FINAL PAYMENT

Date/Time: 21-11-18

Confirm with: S/N

Email

Cal

Payee 1:

\$5,515.34

Name 1:

BORNED MOTOR (6) PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT 12/11/18

REF:

FWD

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLP563R.

Yr Regn:

2017, May.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Typhs Leno X200

CC 1998

Colour:

B/ner

A/C Insured / Std / NI / NA

Sp. Reading

10808

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JT JBAR5EX0212937

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/60R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

20/5/18

Survey held at

Romeo Pender

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

T/P: + 886 30 (RAD: + 20) 5/11

Date/Time..File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time..File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1.3 + P.C. \$

1.0000

1.0000

1.0000

TOTAL

Report Format :

Lump Sum / L.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18016978/T1eb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 18-09-2018	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	S 6821CD	Veh. Inspected	SLP 563R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/09/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	17/09/2018	Inspection Date	20/09/2018	
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

www.lexus.com.sg

Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388

ESTIMATE

Asn: Sn & Sv. Liability Check.

Account Detail		Account No	Customer Detail	
THIRD PARTY CLAIM Survey on 20/9/18 2pm <i>FWD LKk catherine 67418434</i>		S1000020 / TPCLAIM	Mr Lim Siang Joo 33 Coronation Drive Singapore 269587 Mobile: 96792936	
		Document No		
		0		
		Document Date		
		18/09/2018		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	AWTLTQ	L3	AGZ15R	25/05/2017	SLP0563R	0	16026 -4TP/SLP0563R/17091:
Chassis No	Engine No	TWC No	Terms	Lexus Consultant	Vehicle In	Collected On	
JTJBARBZX02129323	8ARW531327	60	Wally Tan G H	17/09/2018	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES POLICY NO.: ACC DATE: TOW/DRIVE IN: EXCESS: DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				30/ 50.00
2	B	BP-LAB REMOVE/REPLACE FRONT LICENCE PLATE HOLDER.				✓ 102.00
3	L	BP-LPO SUPPLY REGN PLATE (PO#) -FRONT (NETS)				✓ 96.00
4	1	L52114-78020 BRACKET, FR BUMPER	1.00	158.30		✓ 158.30

Tan/ken 97495719
wp 20/9/18 2:15pm
sur@lkkauto.com.
01 day

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damage report during resurvey
- Parts price list for the estimation
- Third party survey report of third party insurer basis
- No illegal modification is allowed
- Supplier's name, address, phone and fax

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For Borneo Motors repairer Signature:	Customer's Signature	Change Summary	Total	406.30
Date:	Please acknowledge receipt of vehicle	Parts 158.30 Labour 152.00 Materials 96.00 Lubrication/Fluid 0.00 Others 0.00	GST 7.00%	28.44
			Less	0.00
			Amount Due	434.74

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 18/09/2018
TIME 08:14

VEHICLE NO SLP0563R

CUSTOMER

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Ali: Taufik
Final Bill

TAX INVOICE

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Borneo Motors (Singapore) Pte Ltd

www.lexus.com.sg

Lexus Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD	Mr Lim Siang Joo 33 Coronation Drive Singapore 269587 Mobile: 96792936
	Document No 0	
	Document Date 10/10/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	AWT/LTQ	L3	AG215R	25/05/2017	SLP0563R	11085	16026 4DS/SLP0563R/17091:
Chassis No	Engine No	TWC No	Terms	Lexus Consultant	Vehicle In	Collected On	
JTJBARBZX02129323	8ARW531327	60	Wally Tan G H	17/09/2018	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS.:FWD ACC DATE:17.09.18 T/P VEHICLE NO.:S6821CD DATE-IN: DATE SURVEY:20.09.18 NO OF REPAIR DAYS:1 DAY BY:TAUFIKH (LKK) *DIRECT SETTLEMENT*				30.00
2	B	BP-LAB REMOVE/REPLACE FRONT LICENCE PLATE HOLDER.	29			102.00
3	L	BP-LPO SUPPLY REGN PLATE (PO#3673) FRONT (NETT)	E33			96.00
4	1	L52114-78020 BRACKET, FR BUMPER	1.00	158.30		158.30

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle 	Parts 158.30	386.30
		Labour 132.00	GST 7.00%
		Materials 96.00	27.04
		Lubrication/Fluid 0.00	Less
		Others 0.00	0.00
			Amount Due 413.34

PLEASE TEAR ALONG PERFORATED LINE.

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 10/10/2018
TIME 16:26

VEHICLE NO SLP0563R

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 2 October 2018 3:41 PM
To: Siti.Nabilah@inchcape.com.sg
Cc: Moon Tey (LKKAuto)
Subject: RE: Direct Settlement(WT) - Accident Involving SLP563R and S6821CD DOA 17/09/2018

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]
Sent: Tuesday, 2 October, 2018 11:19 AM
To: Motor Claims SG - SG Common; Claims SG - SG Common
Cc: Siti Nabilah PTCBC
Subject: RE: Direct Settlement(WT) - Accident Involving SLP563R and S6821CD DOA 17/09/2018
Importance: High

Hi All,

To date, we yet to received any news from you or your good company.

Appreciate if you could revert to us on the liability clearance urgently as our client intend to call your end for an answer.

Thank you,
Nabilah

From: Siti Nabilah PTCBC
Sent: Tuesday, 18 September 2018 9:42 AM
To: motorclaims.sg@fwd.com; claims.sg@fwd.com
Cc: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>
Subject: Direct Settlement(WT) - Accident Involving SLP563R and S6821CD DOA 17/09/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured S6821CD thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100/day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor contact our Motor Claim Accessor, **Wally Tan @ 9847 6178 / 6631 1506** located at **2 Pandan Crescent – Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated

Best Regards,

Nabilah

TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



THE ALL-NEW LEXUS LS WITHOUT PRECEDENT

LEXUS



THE MOST POWERFUL HATCHBACK IN ITS CLASS



The All-New
SWIFT



TOP THREE IN THE WORLD
2018 WORLD CAR AWARDS
WORLD URBAN CAR

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AXA INSURANCE PTE LTD
 8 Shenton Way, #24-01
 AXA Tower, Singapore 068811
 Customer Service Centre #B1-01
 Tel:(65)63387288 Fax:(65)63382522
 Website:www.axa.com.sg
 GST Registration Number: 199903512M
 customer.service@axa.com.sg



CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act, 1987 (Malaysia) Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)		
CERTIFICATE NO.	: VPA/P1936127	Account No. : 14886
Coverage	: Comprehensive (SmartDrive Lexus Prestige)	
Sum Insured	: Market Value At The Time Of Loss	
Name of Policy Holder	: LIM SIANG JOO	
Vehicle Registration No.	: SLP563R	
Period of Insurance	: From 25/05/2017 To 24/05/2019 (Both Dates Inclusive)	
PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*		
<p>(a) The Policyholder The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner</p> <p>(b) Any other person who is driving on the Policyholder's order or with his permission Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p>		
LIMITATIONS AS TO USE*		
<p>Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.</p> <p style="text-align: right;">(01)</p>		
Basic Own Damage Excess : SGD 700.00		
<p>An Additional Excess is applicable as follows: S\$2,500.00 for Young or Inexperienced Driver. Young or Inexperienced Driver is defined as any driver whom is aged below 23 years old and/or less than one year of driving experience.</p> <p>(Please refer to your policy on the terms & conditions)* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>		

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Issued by - SGOAGPH on 29/05/2017

IMPORTANT :


Authorized Signature

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189). The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6811426H



Name

LIM SIANG JOO

林祥如

Race

CHINESE

Date of birth

24-03-1968

Country of birth

SINGAPORE

Sex

M

S6811426H

REPUBLIC OF SINGAPORE DRIVING LICENCE



Vehicle Number S6811426H

LIM SIANG JOO

Birth Date 24 Mar 1968

Issue Date 16 Dec 2002



NRIC No. S6811426H



Date of issue

04-10-2013

Address

33 CORONATION DRIVE
SINGAPORE 269587

5226221

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3

Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms

PASS DATE

19 Dec 1988



NP 428A

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Sep 2018 15:07	Cim Veh Model Changed	(204261) LEXUS NX200T 2.0 (A).	[A] Lau Shu Pei
2	18 Sep 2018 15:07	Cim Created	Reg No: SLP563R, Acct Date: 2018/09/17. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Borneo Motors (S) Pte Ltd (Pandan)	[A] Lau Shu Pei
3	18 Sep 2018 15:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Appraisals Associates Pte Ltd.	[A] Lau Shu Pei
4	18 Sep 2018 15:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/27	[A] Lau Shu Pei
5	18 Sep 2018 15:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	18 Sep 2018 15:07	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
7	18 Sep 2018 15:07	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	20 Sep 2018 12:08	Cim Registration Modified	Pol No:->PNPV2017-00000183-01.	[I] Lionel Tan
9	24 Sep 2018 14:07	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/27	[A] Lau Shu Pei
10	25 Jan 2019 11:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	25 Jan 2019 11:40	Cim Dtl Modified	JPJ Reg. Date: -> 2017/05/25.	[A] JOANNE LEE KHANG MIN
12	25 Jan 2019 11:40	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	14 Feb 2019 08:46	Adj Mandate Request	Cur.Req:515.34:LIABILITY: 100% B:23 OLD REVERSED HIT PARKED TP QUANTUM: (a) COR w/GST: \$413.34 + (b) LOU: \$100.00 (1day x \$100) + (c) LTA :\$2.00 Total: a+b+c = \$515.34 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1924717	24/09/2018 14:07	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP563R	S6821CD	10.70

Print Received Message

This mail is associated with :

***SLP563R (1201800011944)**
[S6821CD]

TP

LIM SIANG JOO

Sep 17 2018 10:00AM

[INDERBIR SINGH DHINGRA]

Borneo Motors (S) Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 18/02/2019 09:11 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$515.34) - SLP563R - Claim Handler: Lionel Tan

Approved:515.34.



Borneo Motors

Cu Reg No: 196700086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2018/12/LK8290/DS(WT)

Your Ref: FWD-S6821CD

28 Dec 2018

BY HAND (INS COPY)

M/S. FWD SINGAPORE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Asher Sng

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLP563R AND S6821CD ON 17 Sep 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$413.34	B. LTA Search	- \$2.00
C. Excess	-	D. Loss of Use	- \$100.00(1day)
E. Loss of Rental	-	F. Others	-
G. Medical Claims	-	Total Claim	- \$515.34
-Undertake By Claimant <input type="checkbox"/>			

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (X) Car Rental Invoice/Agreement/Medical Receipt | (✓) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLP 563R and 56821CD on 17.9.18
Own vehicle's number Other vehicle's number Date of accident

along BK 12/15 Holland Ave 082 car park.
Accident location

BY THE LETTER OF AUTHORITY, I/we Lim Siang Joo
Name of Policy Holder(s) (If Passport/Company Registration number

of 33 Coronation Dr. (269587)
Address of Policy Holder

owner of Vehicle Registration No SLP 563R hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 156102, to do all or any of the following:

1. To submit, resolve and make any claims which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties or alternatively under insurance Policy number P1936127 taken up by I/me/us and pay the compulsory excess in respect of the cost of repairs suffered by I/me/us arising from the Accident (loss and damage);
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore;
3. For any of the purposes aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto;
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

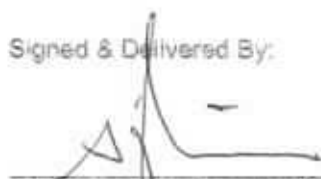
I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on my/our behalf shall be as good, valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by I/me/us in my/our own proper person(s) and I/we hereby ratify and confirm all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, I/we have hereunto to set my/our hand and sign this 15 of the month Oct Year 20 18

Signed & Delivered By:



(To be signed by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:



RELEASE

Claim Reference:	1201800011944
Surveyor's Reference:	CC4/FWD18016978/T1eb3
TP Reference:	BMS2018/12/LK8290/DS(WT)

We, **BORNEO MOTORS (S) PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLP 563R** ("Vehicle") to accept the sum of **\$515.34**, being the amount claimed for **\$413.34** (repair costs), **\$100.00** (loss of ~~rental~~ use), **\$ -** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **17/09/2018** (date of accident) at / along **BACK 12/15 HOLLAND AVE Q82 CP** (location) involving vehicle no/s. **SLP 563R** and **S 6821CD**.

This is pursuant to the inspection conducted on **20/09/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **S 6821CD** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 07 day of Mar 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



MTH

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

**TAX INVOICE**

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

TAX INVOICE**Borneo Motors (Singapore) Pte Ltd**


www.lexus.com.sg

Lexus Bodycare Centre
No. 2 Pandan Crescent
Singapore 120462
Tel no.: 6631 1398

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD	Mr Lim Siang Joo 33 Coronation Drive Singapore 269587 Mobile: 96792936
	Document No 36005934	
	Document Date 15/10/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	AWTLTQ	L3	AGZ15R	25/05/2017	SLP0563R	11085	16026 4DS/SLP0563R/17091
Chassis No	Engine No	TWC No	Terms	Lexus Consultant	Vehicle In	Collected On	
JTJBARBZX02129323	8ARW531327	60	Wally Tan G H	05/10/2018	9.20	15/10/2018	18.26

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS.:FWD ACC DATE:17.09.18 T/P VEHICLE NO.:S6821CD DATE-IN: DATE SURVEY:20.09.18 NO OF REPAIR DAYS:1 DAY BY:TAUFIKH (LKK) *DIRECT SETTLEMENT*				30.00
2	B	BP-LAB REMOVE/REPLACE FRONT LICENCE PLATE HOLDER.	29			102.00
3	L	BP-LPO SUPPLY REGN PLATE (PO#3673) FRONT (NETT)	E33			96.00
4	1	L52114-78020 BRACKET, FR BUMPER	1.00	158.30		158.30
Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total	386.30
	Please acknowledge receipt of vehicle	Parts	158.30	GST 7.00% Less Amount Due
		Labour	132.00	
		Materials	96.00	
		Lubrication/Fluid	0.00	
		Others	0.00	
				27.04
				0.00
				413.34

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-143482
Date of Request: 17/09/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 17/09/2018
Enquiry By Siti Nabilah Binte Abdul Rahim
TP Vehicle No. S6821CD
Accident Date 17/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Sep 2018 Edit Reg		18 Sep 2018 00:00 Edit Adj Rpt	S\$386.30 Edit Estimates	S\$386.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	INDERBIR SINGH DHINGRA, ID: G1513647U								
Main Claimant:	LIM SIANG JOO, ID: S6811426H								
Vehicle Reg. No.:	SLP563R	Date of Loss:	17/09/2018 10:00 - :59 [15 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800011944	Policy/Cover Note No.:	PNPV2017-00000183-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	S6821CD	Policy No. (Claimant):	P1936127						
		Excess:							
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/09/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (18/02/2019): Alert - Adj Mandate Approved (S\$515.34) - SLP563R - Claim Handler: Lionel Tan									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLP563R (1201800011944)
[S6821CD]
TP
LIM SIANG JOO
Sep 17 2018 10:00AM
[INDERBIR SINGH DHINGRA]
Borneo Motors (S) Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Letters/Correspondences									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown						1	Edit		
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	24/09/18 14:07	Adjuster Immediate Advice						1	Load HTM		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	10/10/18 17:00	Odometer Reading						1	Load JPG	<input checked="" type="checkbox"/>	
2	10/10/18 17:00	Chassis Number						1	Load JPG	<input checked="" type="checkbox"/>	
3	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
4	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
5	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
6	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
7	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
8	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
9	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
10	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
11	10/10/18 17:00	General View						1	Load JPG	<input checked="" type="checkbox"/>	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	18/09/18 15:07	EMAIL FROM FWD DD 18092018						1	Load PDF		
2	18/09/18 15:07	TP ESTIMATE						1	Load PDF		
3	18/09/18 15:07	TP GIA REPORT						1	Load PDF		
4	24/09/18 17:31	TP ESTIMATE- MARKED						1	Load PDF		
5	25/01/19 11:43	WORKSHOP INVOICE						1	Load PDF		
6	25/01/19 11:43	GIA SEARCH						1	Load PDF		
7	25/01/19 11:43	LOD						1	Load PDF		
8	14/03/19 16:53	AUTHORISATION TO ACT FORM						1	Load PDF		
9	14/03/19 16:53	Release Voucher						1	Load PDF		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)						Thumbnail		Print	
1	20/09/18 12:12	INSURED GIA						1	Load PDF		
2	25/09/18 10:30	EMAIL TO INSURED						1	Load HTM		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	S6821CD (Insd veh)	Model:	LEXUS NX200T 2.0 (A)
	SLP563R (TP veh)		
Date of Accident:	17/09/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	434.74	
Final Repair Cost	: \$	413.34	
Loss of Use	: \$	100.00	1.00 days at \$100.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	515.34	

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Borneo Motors (Singapore) Pte Ltd	: \$	515.34
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

14 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18016978/T1EB3Q2

Date: 14/03/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00000183-01

Claimant Vehicle No: SLP563R Insured Vehicle No: S6821CD

Date of Loss: 17/09/2018 Nature of Claim: TP Claim No: 1201800011944

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLP563R**
 Make & Model: LEXUS NX200T, 2.0 (A) Engine No: 8ARW531327
 Reg. Date: 25/05/2017 (Man. Year: 2017) Chassis No: JTJBARBZX02129323
 Colour: Silver Odometer: 10808 km
 Engine Capacity: 1998 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/60 R18 Rear Tyre Size: 225/60 R18
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	208.30	188.30	20.00	9.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	198.00	198.00	0.00	0.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	406.30	386.30	20.00	4.92
+ GST 7.00/7.00% (S\$)	28.44	27.04	1.40	4.92
Nett Amount (S\$)	434.74	413.34	21.40	4.92
+ Loss of Use (1.0 x S\$100.00/day) (S\$)		100.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		515.34		

INSPECTION

Date of Assignment: 18/09/2018

Date Inspected: 20/09/2018 Inspected At:

Borneo Motors (S) Pte Ltd (Pandan)
2 Pandan Crescent
Singapore 128462

Estimated Period of Repair: 1.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jan 2019)
Parts: M1-SUV	LEXUS NX200T 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLP563R)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	50.00 FS	*30.00 FS
2	1		*BRACKET ,FR BUMPER	Cracked	158.30 FS	*158.30 FS
Total Parts (S\$)					208.30	188.30

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE /REPLACE FRONT LICENCE PLATE HOLDER	New	102.00	102.00
2	SUPPLY REGN PLATE	New	96.00	96.00
Gross Labour Cost (S\$)			198.00	198.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >