

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 2 October 2018 3:41 PM
To: Siti.Nabilah@inchcape.com.sg
Cc: Moon Tey (LKKAUTO)
Subject: RE: Direct Settlement(WT) - Accident Involving SLP563R and S6821CD DOA 17/09/2018

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]
Sent: Tuesday, 2 October, 2018 11:19 AM
To: Motor Claims SG - SG Common; Claims SG - SG Common
Cc: Siti Nabilah PTCBC
Subject: RE: Direct Settlement(WT) - Accident Involving SLP563R and S6821CD DOA 17/09/2018
Importance: High

Hi All,

To date, we yet to received any news from you or your good company.

Appreciate if you could revert to us on the liability clearance urgently as our client intend to call your end for an answer.

Thank you,
Nabilah

From: Siti Nabilah PTCBC

Sent: Tuesday, 18 September 2018 9:42 AM

To: motorclaims.sg@fwd.com; claims.sg@fwd.com

Cc: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>

Subject: Direct Settlement(WT) - Accident Involving SLP563R and S6821CD DOA 17/09/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured S6821CD thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100/day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor contact our Motor Claim Accessor, **Wally Tan @ 9847 6178 / 6631 1506** located at **2 Pandan Crescent – Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated

Best Regards,

Nabilah

TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

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