

22/03/2012

ASS. REC. BY:

REF: CS/LPC18016972/K4652

Special Instruction:

SUNAJAY

Kenneth

ASSIGNMENT (Office)

From (Person):

Ong Li Li

of

LPC

Date/Time:

17/09/2018 543pm

Estimated Cost:

Bill to:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMC 26110

Insured:

at Workshop m/s

S & H motor

Tel:

6453 4730

of

160 Sin Ming Drive #07-02

Policy No:

Z18VP05019684

Claim No:

18/18/18/VP05/020900

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A.

1208208

(Client's Record)

CA / ☒ KEY / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

18/09/2018 9:27am

Person Contacted:

Cynthia

Vehicle ☒ IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SMC 26110 - CC4/LPC18014801/NF03 DCA: 12082018
19/9/18 @ 2:33pm	Report to Ong Li Li via Messenger.
19/9/18 @ 3:25pm	Ong Li Li informed C/A by email.
19/9/18 @ 4:18pm	Informed DOTS C/A B EX: 6509. (They will do on LS basis).
19/12	11pm @ 14:00 email & confirm (Reds. 4999.75; 25%)

ASS. REC. BY:

REF:

LPC /

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

07 days

Res.: Yes or No

Lum Sum:

1.3.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

19/9

File pass to Catherine

RECEIVED 20 DEC 2018

Date/Time, File Pass to?

12/12/2018 Typist

Date/Time, File Return to?



: Prell. Report



: Final Report

Days Of Repair:

7

Resurvey No. of Trip:

1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

Fixtures

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

14,600

Veh No:

SMC 26110

Yr Regn:

09, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mer E200

c.c

1.991

Colour:

M. Grey

A/C: Insured / Std / NI / NA

Sp. Reading

65186

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDD 2120342A 789009

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

245/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

8

mm

Rear

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

11/9/18

D.O.I.

18/9/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S R & U/C

The U/C / Chassis frame / Body Structure affected due to collision.

9x15=135

135+120=305

305x20%=61

61+305=366

50

50

30

496.10

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Sep 2018 Sendback Est	17 Sep 2018 17:39 S\$17,892.00	17 Sep 2018 17:43 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	BOEY SIONG FATT, ID: S0040620A								
Vehicle Reg. No.:	SMC2611D	Date of Loss:	12/08/2018 18:00 - :59 [59 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 18/18/18/VP05/020900	Policy/Cover Note No.:	Z18VP05019684 (Comprehensive)						
		Excess:	S\$500.00						
Repairer:	S & H Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #07-02, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6453 4730								
Handling Insurer:	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Ong Li Li - 62799254]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 26/09/2018]								
Driver/Custodian:	BOEY LIH HAN (41 / Male), NRIC: S7705583E, Tel: +6592287655								
Adj Asg. Remarks:	SURVEY & REVERT.								
ASSOCIATED MAIL RECEIVED									
View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 19 September 2018 4:18 PM
To: Doris
Cc: SUR
Subject: VEHICLE SMC 2611D (DOA: 12/08/2018)

Dear Doris,

As instructed by our client, please proceed to repair the insured vehicle **SMC 2611D (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sjewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 19 September 2018 3:25 PM
To: 'ONG LI LI'; SUR
Cc: 'MT_Claim_SG'; 'GERALD POH WEE BIN'; assignments
Subject: RE: OD CLAIM - SMC2611D Our Ref: 18/18/18/VP05/020900

Dear Li Li,

Thank you for your email.

Dear Shiau Chan,

FYNA. Our Ref: CS/LPC18016972/Ktb

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 19 September 2018 3:19 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Enquiry <enquiry@sh-motor.com>
Subject: RE: OD CLAIM - SMC2611D Our Ref: 18/18/18/VP05/020900

Dear Sir/Mdm

Please proceed to authorise OD repairs as per your surveyor's adjustment if the damages are consistent & within repair limit.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: GERALD POH WEE BIN
Sent: Monday, 17 September, 2018 5:46 PM
To: admin-a@lkkauto.com
Cc: MT_Claim_SG; Enquiry
Subject: OD CLAIM - SMC2611D

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ong Li Li

Date: 19 Sep 2018

Preliminary Advice

Vehicle No	: SMC2611D	Accident Date	: 12/08/2018
Make	: MERCEDES-BENZ E200 (R17)	Policy No.	: Z18VP05019684
Assignment Date	: 17/09/2018	Excess	: S\$500.00
Date of Inspection	: 18/09/2018	Est. Duration of Repair	: 7.00
Inspection At	: S & H MOTOR PTE LTD (SIN MING) 160 SIN MING DRIVE #07-02, SIN MING AUTOCITY SINGAPORE 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion, undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,892.00
Revised Amount	:S\$	16,300.00
Check Items (Estimated)	:S\$	1,040.00
Total	:S\$	17,340.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	97,000.00
COE / PARF Rebate	:S\$	71,642.00
Salvage Value	:S\$	
Margin for Repair	:S\$	25,358.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/09/2018 09:26
Date Of Accident	11/09/2018 16:45
Exact Location Of Accident	PIE TOWARDS AIRPORT BEFORE TPY EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC2611D
Insured/Policyholder	
Name Of Registered Owner	BOEY SIONG FATT
NRIC No	S0040620A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92287655
Alternative Phone No	OFFICE-92287655

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	-

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z18VP05019684
Cover Note Number	

Driver

Name of Driver	BOEY LIH HAN
NRIC No	S7705583E
Date Of Birth	25/02/1977
Occupation	INDOOR
Date Of Driving Pass	27/11/2012
Driving Experience	5 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92287655
Fax Number	
Contact Number	
Email Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0620A
Vehicle Details	
Vehicle No.:	SMC2611D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	12 Sep 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E200 SEDAN (R17)
Primary Colour:	Grey
Manufacturing Year:	2013
Engine No.:	27492030055625
Chassis No.:	WDD2120342A789009
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$42,967.00
Original Registration Date:	05 Sep 2013
First Registration Date:	05 Sep 2013
Transfer Count:	1
Actual ARF Paid:	\$47,154.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Sep 2023
PARF Rebate Amount:	\$33,007.00
Intended COE Rebate Details	
COE Expiry Date:	04 Sep 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$77,600.00
COE Rebate Amount:	\$38,635.00
Total Rebate Amount:	\$71,642.00

The information contained herein is correct as at 12 Sep 2018

OK

515 0.7mths

14,515



INSURER:

Lonpac Insurance Bhd (HQ)

PARTICULARS OF CLAIM

Claim Type: OD (Own Damage)
Policy No: Z18VP05019684
Vehicle Reg. No.: SMC2611D
Driver Age/Info: 41 / MALE
TP Injury Involved? NO
Insured/Claimant: BOEY SIONG FATT
Driver: BOEY LIH HAN

Ref. No:
Date of Loss: 12/06/10
Driveable?
Party At Fault: UNKNOWN
Third Party Involved:

Make/Model: MERCEDES-BENZ E200 (R17), 2.0 (A) Vehicle Reg. Date: 05/09/2013

Vehicle Colour: Metallic Grey

Engine No: 27492030055625

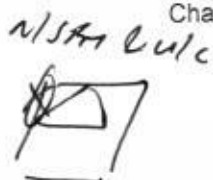
Odometer: 0 KM

Chassis No: WDD2120342A789009

Paint Type:

Total Loss? NO

Est. Duration of Repair (day) 7 days



Not Withheld
1.3.1
Reserve Bepaim
Ex 85001

Description of Accident/Loss REFER ATTACHED POLICE REPORT.

Present Location: S & H MOTOR PTE LTD (SIN MING)

Fax 62564315

COST OF CLAIMS

	Amount
Parts	15,157.00
Miscellaneous Items	240.00
Labour	2,495.00
Paintwork Labour	0.00
Towing	0.00

Gross Total (S\$)	17,892.00
+ GST 7.00% (S\$)	1,252.44
Nett Amount (S\$)	19,144.44

This claim is handled by: LUM WEE KEAT

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Sep 2018)

Parts: 143 MERCEDES-BENZ E200 (R17) 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: S & H Motor Pte Ltd/SMC2611D/17/09/2018 17:39

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*LH front fender	R ₁ 0.00	0.00	*620.00 F	—
2	1		*LH front fender wheel cowling front	C/M 0.00	0.00	*125.00 F	—
3	1		*LH front fender chrome moulding	M 0.00	0.00	*40.00 F	—
4	1		*LH head lamp	G 0.00	0.00	*1,750.00 F	—
5	1		*Bonnet	R ₁ 0.00	0.00	*1,280.00 F	—
6	1		*Front bumper	Bu 1 M 0.00	0.00	*800.00 F	—
7	2		*LH Front bumper parking sensor	S _L 0.00	0.00	*220.00 F	2
			to check				
8	1		*LH front bumper headlamp bottom metal bracket	R 0.00	0.00	*160.00 F	2
9	1		*LH Front bumper retainer	D/R 0.00	0.00	*30.00 F	—
10	1		*LH front shock absorber	R ₁ 0.00	0.00	*460.00 F	—
11	1		*LH front shock absorber top mounting	R ₁ 0.00	0.00	*120.00 F	—
			to check				
12	1		*LH front control arm front	R ₁ 0.00	0.00	*280.00 F	—
13	1		*LH front control arm front bush	M 0.00	0.00	*75.00 F	—
14	1		*LH front control arm rear	R ₁ 0.00	0.00	*270.00 F	—
15	1		*LH front knuckle arm	B ₁ 0.00	0.00	*680.00 F	—
16	1		*LH front knuckle arm wheel bearing	M 0.00	0.00	*450.00 F	—
17	1		*Front stabilizer bar	D/R 0.00	0.00	*295.00 F	2
18	1		*LH front stabilizer bar link rod	S _L 0.00	0.00	*125.00 F	2
19	1		*Steering rack and pinion	Bu 1 M 0.00	0.00	*4,500.00 F	2
			to check				
20	1		*LH steering tie rod		0.00	*135.00 F	—
21	1		*LH steering tie rod end		0.00	*185.00 F	—
22	1		*LH front wheel rim	R ₁ 0.00	0.00	*580.00 F	—

F=Franchise part.

Sub Total (S\$)	13,180.00
+ Margin on L,N Items 15.00% (S\$)	1,977.00
Total Parts (S\$)	15,157.00

S & H Motor Pte Ltd/SMC2611D/17/09/2018 17:39. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No Qty Particulars

Amount

Miscellaneous Items

1 1 LH front tyre Michelin 245/45R17

Pr 240.00 70/20

Sub Total (S\$) 240.00

Estimates on Labour

No Particulars

Lab.Type

Amount

Labour Items

1	To remove and check LH front suspension system and replace damaged parts	New	320.00	220
2	To remove and check steering rack & pinion, steering tie rods and reinstall components and refill power steering fluid and check for steering functionality	New	180.00	120
3	To spray paint affected front and inner damaged portion inclusive of preparatory works and material	New	950.00	800
4	To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp	New	30.00	20
5	To perform computerised wheel alignment	New	65.00	✓
6	To remove front damaged parts, to reweld, reshape and repair bonnet hinge panel, LH front fender and inner panel, head lamp inner panel, front support panel, front chassis member and adjust body panel alignment	New	650.00	550
7	To perform computer diagnostic on drivetrain, ABS systems, parking system, and clear fault codes	New	180.00	120
8	Towing (4 wheel)	(B11) New	120.00	2

Gross Labour Cost (S\$) 2,495.00

S & H Motor Pte Ltd/SMC2611D/17/09/2018 17:39. Not valid without Reference section.
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< END OF ESTIMATES >

Workshop: 160 Sin Ming Drive #07-02, Sin Ming AutoCity, Sin Ming 575722 Tel: 6453 4730 Fax: 6457 1931 E-mail: shmotor@singnet.com.sg
Co. Reg. No.: 196701322K GST Reg. No.: M2-0076269-0

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Oct 2018)
Parts: 143 MERCEDES-BENZ E200 (R17) 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: S & H Motor Pte Ltd/SMC2611D/05/10/2018 15:03
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*Front left wheel shock absorber bearing	0.00	0.00	*55.00 F	—
2	1		*Front left wheel ball joint	0.00	0.00	*85.00 F	—
3	1		*Front cross member	0.00	0.00	*1,100.00 F	—
4	1		*Front engine under cover	0.00	0.00	*135.00 F	—
5	1		*Front wiper tank	0.00	0.00	*110.00 F	—
Sub Total (S\$)						1,485.00	
+ Margin on L,N Items 15.00% (S\$)						222.75	
Total Parts (S\$)						1,707.75	

S & H Motor Pte Ltd/SMC2611D/05/10/2018 15:03. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Labour charge for remove and replace front engine cross member	New	250.00 <i>150/-</i>
Gross Labour Cost (S\$)			250.00

S & H Motor Pte Ltd/SMC2611D/05/10/2018 15:03. Not valid without Reference section.
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< END OF ESTIMATES >

Workshop: 160 Sin Ming Drive #07-02, Sin Ming AutoCity, Sin Ming 575722. Tel: 6453 4730 Fax: 6457 1931 E-mail: shmotor@singnet.com.sg
Co. Reg. No.: 198701322K GST Reg. No.: M3-0078269-0

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 17 Sep 2018)

Parts: 143

MERCEDES-BENZ E200 (R17) 2.0 (A) (Catalogue: Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: S & H Motor Pte Ltd/SMC2611D/17/09/2018 17:39

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*LH front fender	B ₁ 0.00	0.00	*620.00 F	
2	1		*LH front fender wheel cowling front	C/M 0.00	0.00	*125.00 F	
3	1		*LH front fender chrome moulding	M 0.00	0.00	*40.00 F	
4	1		*LH head lamp	G ₁ 0.00	0.00	*1,750.00 F	
5	1		*Bonnet	B ₁ 0.00	0.00	*1,280.00 F	
6	1		*Front bumper	Bul 1 G ₁ 0.00	0.00	*800.00 F	
7	1		*LH Front bumper parking sensor		0.00	*220.00 F	X
8	2		to check				
9	1		*LH front bumper headlamp bottom metal bracket		0.00	*180.00 F	X
10	1		*LH Front bumper retainer	D/Y 0.00	0.00	*30.00 F	()
11	1		*LH front shock absorber	B ₁ 0.00	0.00	*460.00 F	
12	1		*LH front shock absorber top mounting	B ₁ 0.00	0.00	*120.00 F	
13	1		to check				
14	1		*LH front control arm front	B ₁ 0.00	0.00	*280.00 F	
15	1		*LH front control arm front bush	M 0.00	0.00	*75.00 F	
16	1		*LH front control arm rear	B ₁ 0.00	0.00	*270.00 F	
17	1		*LH front knuckle arm	B ₁ 0.00	0.00	*680.00 F	
18	1		*LH front knuckle arm wheel bearing	M 0.00	0.00	*450.00 F	
19	1		*Front stabilizer bar		0.00	*295.00 F	
20	1		*LH front stabilizer bar link rod	B ₁ 0.00	0.00	*125.00 F	X
21	1		*Steering rack and pinion	B ₁ 0.00	0.00	*4,500.00 F	
22	1		to check				
23	1		*LH steering tie rod		0.00	*135.00 F	
24	1		*LH steering tie rod end		0.00	*185.00 F	
25	1		*LH front wheel rim	B ₁ 0.00	0.00	*580.00 F	
Sub Total (S\$)						13,180.00	
+ Margin on L,N Items 15.00% (S\$)						1,977.00	
Total Parts (S\$)						15,157.00	

Refranchise part.

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Supplementary

Front left shock absorber bearing - @ 55 ✓
Front left ball joint - @ 85 ✓
Front cross member - @ 1,100.00 ✓
Front engine under cover @ 135.00 ✓
Front wiper tank - @ 110.00 ?

Estimates on Miscellaneous Items

No Qty Particulars

Amount

Miscellaneous Items

1 1 LH front tyre Michelin 245/45R17

Pr 240.00 *70%*

Sub Total (S\$) 240.00

Estimates on Labour

No Particulars

Lab.Type

Amount

Labour Items

- 1 To remove and check LH front suspension system and replace damaged parts
- 2 To remove and check steering rack & pinion, steering tie rods and reinstall components and refill power steering fluid and check for steering functionality
- 3 To spray paint affected front and inner damaged portion inclusive of preparatory works and material
- 4 To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp
- 5 To perform computerised wheel alignment
- 6 To remove front damaged parts, to reweld, reshape and repair bonnet hinge panel, LH front fender and inner panel, head lamp inner panel, front support panel, front chassis member and adjust body panel alignment
- 7 To perform computer diagnostic on drivetrain, ABS systems, parking system, and clear fault codes
- 8 Towing (4 wheel)

New 320.00

New 180.00

New 950.00

New 30.00

New 65.00

New 650.00

New 180.00

New 120.00

Gross Labour Cost (S\$) 2,495.00

S & H Motor Pte Ltd/SMC2611D/17/09/2018 17:39. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Workshop: 160 Sin Ming Drive #07-02, Sin Ming AutoCity, Sin Ming 575722. Tel: 6453 4730 Fax: 6457 1931 E-mail: shmotor@singnet.com.sg
Co. Reg. No.: 198701322K GST Reg. No.: M2-0076259-0

LI Sing 814,600/- B4 excess.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Sep 2018 Sendback Est	17 Sep 2018 17:39 \$17,892.00	17 Sep 2018 17:43 Edit Adj Rpt	\$14,600.00 Edit Estimates	\$14,600.00 View Rpt		Pending for Survey Report Cancel Case
Supp #1	05 Oct 2018 14:59	05 Oct 2018 15:03 \$1,957.75	05 Oct 2018 15:03			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured: BOEY SIONG FATT , ID: S0040620A	
Vehicle Reg. No.: SMC2611D	Date of Loss: 12/08/2018 18:00 - :59 [59 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type: OD / 18/18/18/VP05/020900	Policy/Cover Note No.: Z18VP05019684 (Comprehensive)
Vehicle Reg. No. (TP): SBS7605K	Policy No. (TP):
	Excess: \$500.00
Repairer: S & H Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #07-02, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6453 4730	
Handling Insurer: Lonpac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Ong Li Li - 62799254]	
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 26/09/2018]	
Driver/Custodian: BOEY LIH HAN (41 / Male), NRIC: S7705583E, Tel: +6592287655	
Adj Asg. Remarks: SURVEY & REVERT.	

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- LONPAC_HQ (19/09/2018): Alert - Adj Mandate Approved (\$17340.00) - SMC2611D - Claim Handler: Ong Li Li

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SMC2611D (18/18/18/VP05/020900)
[SBS7605K]
OD
Aug 12 2018 6:00PM
[BOEY SIONG FATT]
S & H Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
			1 per page	☒
Letters/Correspondences				
No	Finalized On		Thumbnail	Print
1	18/09/18 17:04	Lonpac Insurance Bhd (HQ) OD Letter	Load HTM	
2	04/12/18 15:50	Letter template to inf Insd TP claim	Load HTM	
			1 per page	☒
Assessment Reports				
No	Finalized On		Thumbnail	Print
1	17/09/18 17:39	S & H Motor Pte Ltd (Sin Ming) Repairer Estimates	Load HTM	
2	05/10/18 15:03	Repairer Estimates Suppl. #1	Load HTM	
No	Finalized On		Thumbnail	Print
1	19/09/18 14:32	LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice	Load HTM	
			3 per page	☒
Photos/Images				
No	Relabel/Reorder		Thumbnail	Print
1	19/09/18 14:21	LKK Auto Consultants Pte Ltd (HQ) General View	Load JPG	☒
2	19/09/18 14:21	General View	Load JPG	☒
3	19/09/18 14:21	General View	Load JPG	☒
4	19/09/18 14:21	General View	Load JPG	☒
5	19/09/18 14:21	General View	Load JPG	☒
6	19/09/18 14:21	General View	Load JPG	☒
7	19/09/18 14:21	General View	Load JPG	☒
8	19/09/18 14:21	General View	Load JPG	☒
9	19/09/18 14:21	General View	Load JPG	☒
10	19/09/18 14:21	General View	Load JPG	☒
11	19/09/18 14:21	General View	Load JPG	☒
12	19/09/18 14:21	General View	Load JPG	☒
13	19/09/18 14:21	General View	Load JPG	☒
14	19/09/18 14:21	General View	Load JPG	☒
15	19/09/18 14:21	General View	Load JPG	☒
16	19/09/18 14:21	General View	Load JPG	☒
17	19/09/18 14:21	General View	Load JPG	☒
18	19/09/18 14:21	General View	Load JPG	☒
19	19/09/18 14:21	General View	Load JPG	☒
20	19/09/18 14:21	Odometer Reading	Load JPG	☒
21	19/09/18 14:21	Chassis Number	Load JPG	☒
22	19/09/18 14:21	General View	Load JPG	☒
23	26/12/18 11:36	Reinspection Photo	Load JPG	☒
24	26/12/18 11:36	Reinspection Photo	Load JPG	☒
25	26/12/18 11:36	Reinspection Photo	Load JPG	☒
26	26/12/18 11:36	Reinspection Photo	Load JPG	☒

2019			1 per page		☒
Letters/Correspondences					
No	Finalized On	Lonpac Insurance Bhd (HQ)		Thumbnail	Print
27	26/12/18 11:36	Reinspection Photo		Load JPG	☒
28	26/12/18 11:36	Reinspection Photo		Load JPG	☒
29	26/12/18 11:36	Reinspection Photo		Load JPG	☒
30	26/12/18 11:36	Reinspection Photo		Load JPG	☒
			1 per page		☒
Documentation					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/09/18 14:20	ESTIMATE		Load PDF	
2	31/12/18 11:30	SUPPLEMENTARY		Load PDF	

Linked Accident Report Documents

			View	View In Browser
Assessment Reports			1 per page	☒
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	13/09/18 10:11	Accident Statement	 Load HTM	
			1 per page	☒
Documentation			Thumbnail	Print
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)		
1	13/09/18 10:05	Sketch Plan	 Load TIF	
2	13/09/18 10:05	Sketch Plan #2	 Load TIF	
3	13/09/18 10:05	Sketch Plan #3	 Load TIF	
4	13/09/18 10:05	Sketch Plan #4	 Load TIF	
5	13/09/18 10:06	Accident Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse
Singapore 199555

Our File No: CS/LPC18016972/KTBS2

Date: 02/01/2019

REFERENCE

Insured/Claimant: BOEY SIONG FATT Policy No: Z18VP05019684
Date of Loss: 12/08/2018 Nature of Claim: OD Claim No: 18/18/18/VP05/020900

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMC2611D** Engine No: 27492030055625
Make & Model: MERCEDES-BENZ E200 (R17), 2.0 (A) Chassis No: WDD2120342A789009
Reg. Date: 05/09/2013 (Man. Year: 2013) Odometer: 65166 km
Colour: Metallic Grey
Engine Capacity: 1991 cc
Market Value/New Car Price: S\$97,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 ZR17 Rear Tyre Size: 245/45 ZR17
Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8 mm
Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,864.75	16,157.50	707.25	4.19
Miscellaneous Items	240.00	168.00	72.00	30.00
Labour	2,745.00	2,165.00	580.00	21.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,849.75	18,490.50	1,359.25	6.85
Approved Total (Overridden) (S\$)		14,600.00		
- Excess (S\$)	0.00	500.00	-500.00	
(S\$)	19,849.75	14,100.00	5,749.75	28.97
+ GST 7.00/7.00% (S\$)	1,389.48	987.00	402.48	28.97
Nett Amount (S\$)	21,239.23	15,087.00	6,152.23	28.97

INSPECTION

Date of Assignment: 17/09/2018 Present Location: S & H Motor Pte Ltd (Sin Ming)
S & H Motor Pte Ltd (Sin Ming)
Date Inspected: 18/09/2018 Inspected At: 160 Sin Ming Drive #07-02, Sin Ming AutoCity
Singapore 575722
Estimated Period of Repair: 7.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

1/2/2019

Adjuster Report

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 31 Dec 2018)

Parts: 143 MERCEDES-BENZ E200 (R17) 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMC2611D)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH front fender (WCP)	Bent	620.00 F	*620.00 F
2	1		*LH front fender wheel cowling front (WCP)	Cracked	125.00 F	*125.00 F
3	1		*LH front fender chrome moulding (WCP)	Necessary	40.00 F	*40.00 F
4	1		*LH head lamp (WCP)	Cut	1,750.00 F	*1,750.00 F
5	1		*Bonnet (WCP)	Bent	1,280.00 F	*1,280.00 F
6	1		*Front bumper (WCP)	Buckled / Cracked	800.00 F	*800.00 F
7	2		*LH Front bumper parking sensor (WCP)	Serviceable	220.00 F	*- F
8	1		*LH front bumper headlamp bottom metal bracket (WCP)	Repair	160.00 F	*- F
9	1		*LH Front bumper retainer (WCP)	Distorted	30.00 F	*30.00 F
10	1		*LH front shock absorber (WCP)	Bent	460.00 F	*460.00 F
11	1		*LH front shock absorber top mounting (WCP)	Bent	120.00 F	*120.00 F
12	1		*LH front control arm front (WCP)	Bent	280.00 F	*280.00 F
13	1		*LH front control arm front bush (WCP)	Necessary	75.00 F	*75.00 F
14	1		*LH front control arm rear (WCP)	Bent	270.00 F	*270.00 F
15	1		*LH front knuckle arm (WCP)	Bent	680.00 F	*680.00 F
16	1		*LH front knuckle arm wheel bearing (WCP)	Necessary	450.00 F	*450.00 F
17	1		*Front stabilizer bar (WCP)	Distorted	295.00 F	*295.00 F
18	1		*LH front stabilizer bar link rod (WCP)	Serviceable	125.00 F	*- F
19	1		*Steering rack and pinion (WCP)	Bent / Jammed	4,500.00 F	*4,500.00 F
20	1		*LH steering tie rod (WCP)	Bent	135.00 F	*135.00 F
21	1		*LH steering tie rod end (WCP)	Bent	185.00 F	*185.00 F
22	1		*LH front wheel rim (WCP)	Broken	580.00 F	*580.00 F
Supplementary #1						
23	1		*Front left wheel shock absorber bearing (WCP)	Necessary	55.00 F	*55.00 F
24	1		*Front left wheel ball joint (WCP)	Bent	85.00 F	*85.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
25	1		*Front cross member (WCP)	Bent	1,100.00 F	*1,100.00 F
26	1		*Front engine under cover (WCP)	Cracked	135.00 F	*135.00 F
27	1		*Front wiper tank (WCP)	Serviceable	110.00 F	*- F
					Sub Total (S\$)	14,665.00 14,050.00
					+ Margin on L,N Items 15.00/15.00% (S\$)	2,199.75 2,107.50
					Total Parts (S\$)	16,864.75 16,157.50

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	LH front tyre Michelin 245/45R17 PUNCTURED (70%)	240.00	168.00
Sub Total (S\$)			240.00	168.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	To remove and check LH front suspension system and replace damaged parts	New	320.00	220.00
2	To remove and check steering rack & pinion, steering tie rods and reinstall components and refill power steering fluid and check for steering functionality	New	180.00	120.00
3	To spray paint affected front and inner damaged portion inclusive of preparatory works and material	New	950.00	800.00
4	To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp	New	30.00	20.00
5	To perform computerised wheel alignment	New	65.00	65.00
6	To remove front damaged parts, to reweld, reshape and repair bonnet hinge panel, LH front fender and inner panel, head lamp inner panel, front support panel, front chassis member and adjust body panel alignment	New	650.00	550.00
7	To perform computer diagnostic on drivetrain, ABS systems, parking system, and clear fault codes	New	180.00	120.00
8	Towing (4 wheel)	New	120.00	120.00
Supplementary #1				
Labour Items				
9	Labour charge for remove and replace front engine cross member	New	250.00	150.00
Gross Labour Cost (S\$)			2,745.00	2,165.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >