

ASS. REC. BY:

REF:

CS / GAU8016969 / Tlvber

Special Instruction:

SURVEYOR

ASSIGNMENT (Office)From (Person): Richard Tan of GAL Date/Time: 18092018 1035am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SMC 328K Insured: G8D 5633Xat Workshop m/s Cycle & Carriage Automotive Tel: _____of 209 Pandan GardenPolicy No: _____ Claim No: CLMOMV000003469

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 16092018
(Client's Record)

CA / REV / REP. / REV 24 HRS

24092018 @ before 1pm

H.O.D. Endorsement: _____

Date/Time: 18092018 1214pm Person Contacted: Jean Ye Vehicle IN / OD

Date/Time	Action/Instruction (✓) Estimate
	<u>SMC 328K - X</u>
	<u>G8D 5633X - X</u>
<u>26/9/18</u>	<u>Email preli revised to Rachel</u>
<u>22/11/18</u>	<u>Final fig \$ 7738 confirmed by email (Ref 1681, 1890)</u>

REPORT

Tan Jie

REF: GAI

ASSIGNMENT

From Date 24/11/18

Estimated Cost:

OD TP WS TP RES OD RES EVA INV MY

To inspect Vehicle No: SMC 328K
at Workshop n/s: cycle & Carriage Automotive
of 209 Pandan Garden

Insured:

Policy No:

Claims No:

Sum Insured: Excess

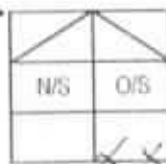
(Client's Record)

Make of Veh:

Before 1pm
jian ye

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. 1-24 HRS (up)

Date Person Contacted:

Vehicle IN / OUT

Tan Jie

Veh No: SMC 328K Yr Regn: 2018 July

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: M. Subisu Eclipse Cess cc 1499

Colour: B/ack A/C: Insured / Std / NI / NA

Sp Reading: 218 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JMAKTGK1WJ-2001762

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Bin / STD A/Rim or

Tyre Size: F: 215/70R16

R:

BS/DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal: 6 mm L/Bal: 6 mm

D.O.A: 24/11/18

Survey held at: C&C Pandan Garden

Des. of Damages: ☒ Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

RECEIVED 22 NOV 2018

22/11/2018

Date/Time, File Path to?

☐ : Prel. Report

1)

☒ : Final Report

Date/Time, File Return to?

2) 22/11 - typist

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Report Format :

Lump Sum / LB.I: (\$ 7738/-)

Survey Fee:

Transportation

☐ S. & R. (\$)

☐ Photos

☐ Other

TOTAL

250

250

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 26 September 2018 10:06 AM
To: 'Tan, Rachel'; SUR
Subject: RE: TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X (CLMOMVC000003469)
Attachments: SMC 328K PRELI REVISED.pdf

Dear Rachel,

Enclosed preliminary revised of vehicle SMC 328K
Date of survey: 24/9/2018
Number of days : 6 days

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Tuesday, 18 September 2018 1:11 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X (CLMOMVC000003469)

Dear Rachel,

Thank you for your email.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]
Sent: Tuesday, 18 September, 2018 10:35 AM
To: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Cc: LKK Assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X (CLMOMVC000003469)

WP

Dear Tan

Liability is clear. Liability is against the driver of GBD5633X.

We will arrange for LKK Auto consultants to conduct TP survey. Please let us know if you request otherwise.

Dear LKK

Please accept TP assignment. Attached Workshop estimates and TP GIA report.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

-----Original Message-----

From: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Sent: Tuesday, September 18, 2018 9:45 AM

To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Subject: [External] RE: TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X

Importance: High

Dear Rachel,

This is the video for your reference

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 *

www.cyclecarriage.com.sg

-----Original Message-----

From: Tay Jian Ye

Sent: Tuesday, 18 September, 2018 8:46 AM

To: 'rachel.tan@sg.gaig.com'

Subject: FW: TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X

Importance: High

Dear Rachel,

Can I have the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 *
www.cyclecarriage.com.sg

-----Original Message-----

From: Ng, Sharon [mailto:Sharon.Ng@sg.gaig.com]
Sent: Tuesday, 18 September, 2018 8:40 AM
To: Tay Jian Ye
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina;
Tan, Rachel
Subject: FW: TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X
Importance: High

WITHOUT PREJUDICE

Dear Jian Ye

Thanks for your email.

This case is handled by Ms Rachel Tan, DID: 6804-7846, Email:
rachel.tan@sg.gaig.com. We will review and reply to you substantively soon.

Cc: Rachel - For your necessary action.

Regards
Sharon Ng
Great American
DID: 6804-7845

-----Original Message-----

From: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Sent: Monday, September 17, 2018 8:12 PM
To: Teo, Vanessa <Vanessa.Teo@sg.gaig.com>; Ng, Sharon
<Sharon.Ng@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; General
Claims <GeneralClaims@sg.gaig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua
<kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting
<coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina
<edwin.caina@cyclecarriage.com.sg>
Subject: [External] TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE
GBD5633X
Importance: High

To Officer In charge,

My client who is driving SMC328K want to claims against GBD5633X which was
insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 *
www.cyclecarriage.com.sg

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]
Sent: Monday, 17 September, 2018 5:27 PM
To: Tay Jian Ye
Subject:

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Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CLMOMVC000003469

Our ref: CS/GAI18016969/T1vb

Date: 26/9/2018

The Motor Claims Department

M/s: GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SMC 328K

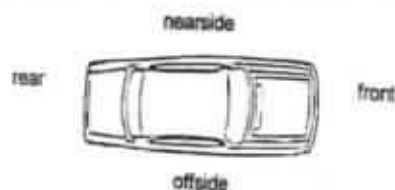
We thank you for your instruction on 18/9/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24/9/2018 at the premises of M/s CYCLE & CARRIAGE AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$9,262.00
Revised Estimate Amount	: S\$6,899.00
"Check" Items Amount	: S\$1,313.00
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automobile Assessor

Catherine Chong (LKK Auto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Tuesday, 18 September, 2018 10:35 AM
To: Tay Jian Ye
Cc: LKK Assignments
Subject: RE: TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X (CLMOMVC000003469)
Attachments: [Untitled].pdf

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Dear Tan

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We will arrange for LKK Auto consultants to conduct TP survey. Please let us know if you request otherwise.

Dear LKK

Please accept TP assignment. Attached Workshop estimates and TP GIA report.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

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From: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

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To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Subject: [External] RE: TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X

Importance: High

Dear Rachel,

This is the video for your reference

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

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Dear Rachel,

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Best Regards,

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DID: 6804-7845

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To: Teo, Vanessa <Vanessa.Teo@sg.gaig.com>; Ng, Sharon <Sharon.Ng@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; General Claims <GeneralClaims@sg.gaig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: [External] TP CLAIM GREAT AMERICAN SMC328K AGAINST YOUR INSURE GBD5633X
Importance: High

To Officer In charge,

My client who is driving SMC328K want to claims against GBD5633X which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

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From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Monday, 17 September, 2018 5:27 PM

To: Tay Jian Ye

Subject:

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AIG

COVER NOTE

CYCLE & CARRIAGE AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : CHEW KIA HUI MARK /
 Period of Insurance : 26 Jul 2018 to 25 Jul 2020
 Engine No. : 4B40DL7250 /
 Chassis No. : JMAXTGK1WJZ001762 /



Vehicle No. : SM 2327K
 Cover Note No. : 1800090584
 Endorsement No. :
 Issued Date : 26 Jul 2018



ABOUT THE COVER

Make/Model : MITSUBISHI Eclipse Cross 1.5 /
 Engine Capacity/Tonnage : 1,499.00 CC /
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (previous to accident) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing. The damage of goods other than equipment or accessories with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1600cc - 1600cc

* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
 CHEW KIA HUI MARK - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Authorised Service Centre Add: 20 Lang Kee Rd Singapore 159094 64708088
2. Cycle & Carriage Authorised Service Centre (For windscreen claim only) Add: 330 Ubi Rd 2 Singapore 408600 67461000
3. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 408339 65864501

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at 445 1008 6201, 24-hour toll-free 1-800-800-8008 or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited /

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
 We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504620222
 C&CMCP2 - KELVIN
 Z39 ALEXANDRA ROAD
 SINGAPORE 159830

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S8001160A**

Name: **CHEW KIA HUI MARK**

Birth Date: **16 Jan 1990**

Issue Date: **16 Dec 2002**

000037188D

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S8001160A**

Name: **CHEW KIA HUI MARK**

周家輝

Race: **CHINESE**

Date of Birth: **16-01-1990** Sex: **M**

Country of Birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

Class	Description	Valid Until
Class 2B	Motorcycles <= 250 CC	24 Apr 2017
Class 3	Motor cars <= 3500 kg with <= 7 passengers, exclusive of the driver and motor tractors <= 2000 kg	04 Dec 2001

S / No. 900011600

NP 422A

4524390

S8001160A

08-02-2010

8 KISMIS AVENUE
SINGAPORE 596101

NRIC No: S8001160A Date: 25/04/2018

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S8401893G**

Name
LEONG TZE NYIN
(LIANG ZIYING)

Birth Date: 17 Jan 1984
Issue Date: 21 Nov 2005

001382546A



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S8401893G**

Name
LEONG TZE NYIN
(LIANG ZIYING)
梁子盈

Race
CHINESE

Date of Birth
17-01-1984

Country/Place of Birth
SINGAPORE

Sex
F




FOR C&C USE ONLY


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver, and motor tractors / vehicles <= 2500 kg

PASS DATE
21 Nov 2005

NP 428A

License No: S8401893G



5406591

Barcode

NRIC No: **S8401893G**

Date of Issue
05-01-2018

8 KISMIS AVENUE
SINGAPORE 598191

NRIC No: **S8401893G**

Date: **25/04/2018**



FOR C&C USE ONLY

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/09/2018 15:56
Date Of Accident	16/09/2018 12:45
Exact Location Of Accident	CLEMENTI AVE 6 ON SLIP ROAD TOWARDS AYE (CITY)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC328K
Insured/Policyholder	
Name Of Registered Owner	CHEW KIA HUI MARK
NRIC No	S8001160A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91712236
Alternative Phone No	OTHERS-91712236

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	ECLIPSE CROSS-1.5 CVT S/R (A)
Exact Purpose for which vehicle was being used at time of accident	NORMAL DRIVING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800090564
Cover Note Number	

Driver

Name of Driver	LEONG TZE NYIN
NRIC No	S8401893G
Date Of Birth	17/01/1984
Occupation	INDOOR
Date Of Driving Pass	21/11/2005
Driving Experience	12 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91712236
Fax Number	
Contact Number	
Email Address	CHARZ17@HOTMAIL.COM

Address	8 KISMIS AVENUE
Postcode	598191
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : TRICIA CHEW GENDER: : FEMALE
Passenger 2	NAME: : KIERAN CHEW GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	ANOTHER CISCO OFFICER IN THE VAN
Phone Number	
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD5633X
Vehicle Make/Model/Colour	RENAULT DARK BLUE
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	KOH LIAN HWEE
NRIC/Passport Number	G6925223R

Contact Number

94466930

Address

Postcode

Insurance Company Name

Nature Of Damage

VEHICLE KNOCKED INTO MY VEHICLE FROM BEHIND

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 17/9/13

Driver's Signature

(If driver is not the policyholder)

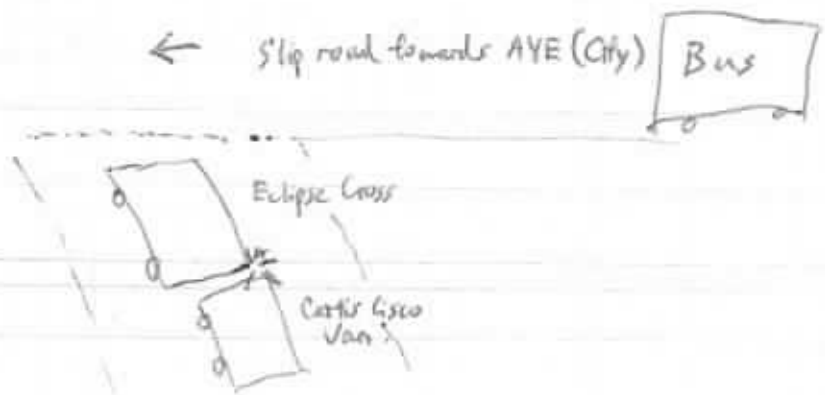
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car was moving towards slowdown dotted line when the car in front moved off. As there was a bus approaching from the right, driver slowed down and stopped at the dotted line. At that moment, Celtic Gisco van bumped into the back of my car from behind. Damage to my bumper, boot and side fenders.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 17/4/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**ESTIMATE**

Co Reg No : 1977014696

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
CHEW KIA HUI MARK B KISMIS AVENUE SINGAPORE 598191 Contact No	Cust No/Name	KCV08865/CHEW KIA HUI MARK
	Reg No/Reg Date	SMC328K / 30/07/201
	Date In/Mileage	/ 0
	Chassis No	JMAXTGK1WJZ001762
	Engine No	4B40DL7250
	Make/Model	MIT/ECLIPSE CROSS 1.5 T/C 2WD ELEGA
	Colour/Trim	X04 BLACK / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
KCV08865	CRDVCH	24/09/2018/ 11:49		465 / Tay Jian Ye	31009		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000		TO RENEW REAR BUMPER, TAILGATE, REPAIR END PANEL					✓ 1375 2200.00
E PNT88000		TO TRANSFER REAR PARKING SENSOR TO NEW PARK					✓ ✓ 60.00
E PNT88000		TO TRANSFER TAILGATE TRIM , MECHANISM TO NEW PART					✓ ✓ 275.00
E PNT88000		TO REMOVE AND REFIT REAR WINDSCREEN TOP AND LWR					✓ 240 360.00
E PNT88000		TO REMOVE AND REFIT REAR BOOT TRIMS TO FACILATE REPAIR					✓ ✓ 275.00
A 54900099		CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM					✓ 30.00
A 10028901		TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST					✓ 200.00
M SUNDRY		TO APPLY ANTI COROSSION					nn x 80.00
M SUNDRY		TO APPLY WINDSCREEN SEALANT					✓ ✓ 80.00
M SUNDRY		TO APPLY BODY SEALANT					✓ ✓ 80.00
M SUNDRY		TO SUPPLY C&C LOGO					✓ wa 50.00
M SUNDRY		TO SUPPLY PARKING SENSOR					✓ ? 220.00
M SUNDRY		TO SUPPLY MIVEC LOGO					✓ ne 50.00
M SUNDRY		SUNDRIES					✓ ✓ 20.00
M SUNDRY		TO APPLY PAINT PROTECTION ZENOTRA					✓ ? 160.00
M REINFORCEMENT,RR BUMPER			1.00	489.00	00.00		489.00
M BRKT,R/BMPR FACE SIDE,LH			1.00	25.00	00.00		nn x 25.00

Estimate

Model * Spray painting - 4840

- sales agreement.

Add * Spray painting - \$840

- sales agreement

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

Co Reg No : 197701469G

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
CHEW KIA HUI MARK	Cust No/Name KCV08865/CHEW KIA HUI MARK
8 KISMIS AVENUE	Reg No/Reg Date SMC328K / 30/07/201
SINGAPORE 598191	Date In/Mileage / 0
Contact No	Chassis No JMAXTGK1WJZ001762
	Engine No 4B40DL7250
	Make/Model MIT/ECLIPSE CROSS 1.5 T/C 2WD ELEGA
	Colour/Trim X04 BLACK / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
KCV08865	CRDVCH	24/09/2018/ 11:49		465 / Tay Jian Ye	31009

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BRKT,R/BMPR FACE SIDE,RH	1.00	25.00	00.00	25.00
M FACE,RR BUMPER	1.00	548.00	00.00	548.00
M EXTENSION,RR BUMPER	1.00	150.00	00.00	150.00
M COVER,RR BUMPER,RH	1.00	116.00	00.00	116.00
M CORE,RR BUMPER	1.00	33.00	00.00	33.00
M BRACKET,RR BUMPER SIDE,LWR	1.00	12.00	00.00	12.00
M CLIP,ENG ROOM COVER	10.00	2.00	00.00	20.00
M PANEL ASSY,TAILGATE	1.00	942.00	00.00	942.00
M GLASS,TAILGATE WINDOW UPR	1.00	696.00	00.00	696.00
M STOPPER,WINDSHIELD GLASS	2.00	3.00	00.00	6.00
M SPACER,QTR WINDOW	4.00	8.00	00.00	32.00
M FASTENER,WINDSHIELD	8.00	6.00	00.00	48.00
M GLASS,TAILGATE WINDOW LWR	1.00	516.00	00.00	516.00
M SPACER,TAILGATE	2.00	8.00	00.00	16.00
P SPACER,TAILGATE	2.00	8.00	00.00	16.00
M GARNISH,TAILGATE	1.00	483.00	00.00	483.00
M PIN,TAILGATE WINDOW	1.00	4.00	00.00	4.00
P CLIP,TAILGATE	2.00	3.00	00.00	6.00
M DAM,TAILGATE,LWR	1.00	13.00	00.00	13.00
M MARK,ECLIPSE CROSS	1.00	86.00	00.00	86.00

SURVEYOR NAME : Tan Jia 97495749SURVEYOR SIGNATURE : [Signature]DATE : 24/9/18 @ 1235REMARKS : Repair before paintsure lukand.com6 days.

9419

9362

Confirm & accepted by

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and

Authorized signatory and company stamp subject to final approval from Insurance Company

Nett	8,422.00
7% GST on	8422.00
Total Payable	9,011.54

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repair or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



LKK
Taufikh

VEHICLE NO : SMC328K

MODEL : MIT/ECLIPSE CROSS 1.5 T/C

WIP : 31009

Material	:	\$	<u>3,783.00</u>
Labour	:	\$	<u>3,955.00</u>
Sub-Total	:	\$	<u>7,738.00</u>
Less 2% Disc	:	\$	<u>—</u>
Less Excess	:	\$	<u>—</u>
Total	:	\$	<u>7,738.00</u>
GST 7%	:	\$	<u>541.66</u>
Grand Total	:	\$	<u>8,279.66</u>
Finalise By/Date : <u>Lamy on 14/11/18</u>			

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 days (wk. end)

- * TP vehicle no: GBD5633X (GAIC)
- * claim LTA search fee \$7.45
- * claim loss of RENTAL



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 197701469G

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
CHEW KIA HUI MARK	Cust No/Name KCV08865/CHEW KIA HUI MARK
8 KISMIS AVENUE	Reg No/Reg Date SMC328K / 30/07/2018
SINGAPORE 598191	Date In/Mileage 24/09/2018/ 2118
Contact No Mobile: 97233216	Chassis/Package JMAXTGK1WJZ001762 /CS3P
24/09/	Engine No 4B40DL725D
	Make/Model MIT/ECLIPSE CROSS 1.5 T/C 2WD ELEGANCE (
	Colour/Trim X04 BLACK / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CTP00040	Cash	14/11/2018/ 16:18	TLT	884 / Lauro Songcuan	31009		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000							1375.00
RENEW REAR BUMPER, TAILGATE, REPAIR END PANEL							
E PNT88000							60.00
TRANSFER REAR PARKING SENSOR TO NEW PARK							
E PNT88000							275.00
TRANSFER TAILGATE TRIM , MECHANISM TO NEW PART							
E PNT88000							240.00
REMOVE AND REFIT REAR WINDSCREEN TOP AND LOWER							
E PNT88000							275.00
REMOVE AND REFIT REAR BOOT TRIMS TO FACILITATE REPAIR							
A 54900099							30.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM							
A 10028901							200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST							
USING HI-SCAN PRO TEST							
M SUNDRY							80.00
APPLY REAR WINDSCREEN SEALANT							
M SUNDRY							80.00
APPLY BODY SEALANT ON AFFECTED PORTIONS							
M SUNDRY							50.00
SUPPLY C&C LOGO							
M SUNDRY							50.00
SUPPLY MIVEC LOGO							
M SUNDRY							20.00
SUNDRIES							
M SUNDRY							160.00
APPLY ZERTONA PAINT PROTECTION ON AFFECTED PANELS							
E PNT98000							840.00
SPRAY PAINT REAR BUMPER ,TAILGATE, REAR END PANEL							
S SPECIALISTJOB							220.00
SUPPLY REVERSE SENSOR (MIT ECLIPSE / X42)							
X REINFORCEMENT,RR BUMPER ?				1.00	489.00	00.00	489.00
X BRKT,R/BMPR FACE SIDE,RH ✓				1.00	25.00	00.00	25.00

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 1977014696

THIS IS NOT AN OFFICIAL TAX INVOICE

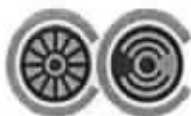
GST Reg No : MR-B500111-X

Invoice Name & Address	Owner Name & Vehicle Info
CHEW KIA HUI MARK	Cust No/Name KCV08865/CHEW KIA HUI MARK
8 KISMIS AVENUE	Reg No/Reg Date SMC328K / 30/07/2018
SINGAPORE 598191	Date In/Mileage 24/09/2018/ 2118
Contact No Mobile: 97233216	Chassis/Package JMAXTGK1WJZ001762 /CS3P
24/09/	Engine No 4B40DL7250
	Make/Model MIT/ECLIPSE CROSS 1.5 T/C 2WD ELEGANCE (
	Colour/Trim X04 BLACK / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	14/11/2018/ 16:18	TLT	884 / Lauro Songcuan	31009
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
X FACE,RR BUMPER ✓		1.00	548.00	00.00	548.00
X CORE,RR BUMPER ?		1.00	33.00	00.00	33.00
X BRACKET,RR BUMPER SIDE,LWR ✓		1.00	12.00	00.00	12.00
X CLIP,ENG ROOM COVER ✓		10.00	2.00	00.00	20.00
X PANEL ASSY,TAILGATE ✓		1.00	942.00	00.00	942.00
X GLASS,TAILGATE WINDOW UPR ✓		1.00	696.00	00.00	696.00
X STOPPER,WINDSHIELD GLASS ✓		2.00	3.00	00.00	6.00
X FASTENER,WINDSHIELD ✓		8.00	6.00	00.00	48.00
X GLASS,TAILGATE WINDOW LWR ✓		1.00	516.00	00.00	516.00
X SPACER,TAILGATE ✓		2.00	8.00	00.00	16.00
X SPACER,TAILGATE ✓		2.00	8.00	00.00	16.00
X PIN,TAILGATE WINDOW ✓		1.00	4.00	00.00	4.00
X CLIP,TAILGATE ✓		2.00	3.00	00.00	6.00
X DAM,TAILGATE,LWR ✓		1.00	13.00	00.00	13.00
X MARK,ECLIPSE CROSS ✓		1.00	86.00	00.00	86.00
X MOULDING,RR WHEEL ARCH,RH → Supp.		1.00	157.00	00.00	157.00
X EXTENSION,RR BUMPER ✓		1.00	150.00	00.00	150.00
Z TEXT					
TP GREAT AMERICAN					
DOA:16.09.2018					
SURVEYOR: TAUFILH LKK 24.09.18					
06 DAYS					
"Guarantee your warranty, maintain with Cycle & Carriage."					

Parts	3,783.00	Nett	7,738.00
Labour	3,295.00	7% GST on	541.66
Standard Menu	0.00		
Specialist Job	220.00	Total Payable	8,279.66
Diagnostics Job	0.00		
Sundry/Others	440.00		
Total(w/o GST)	7,738.00		

This is not an official tax invoice.
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

INSURANCE CO. : GREAT AMERICAN

Supplementary For Registration No.: SMC 328 K

<u>Materials</u>		<u>Cost \$</u>
1	Moulding, RR Wheel Arch, RH	157.00 <i>de✓</i>
	7% Gst	10.99
		<u>167.99</u>

Thank You.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Larry Songcuan
Customer Service
Cycle & Carriage
Pandan Gardens

Agreement No : AJ18060323

Agreement Date : 24-Jun-2018

Registration Type : PRIVATE REGISTRATION

Bill to Buyer : CHEW KIA HUI MARK

Last Name : CHEW

First Name : KIA HUI MARK

NRIC / Co. No. : S8001160A

Engine : 4B40DL7250

Account No. : JC066874

Chassis : JMAXTGK1WJZ001762

Address : 8 KISMIS AVENUE
SINGAPORE 598191

The Buyer hereby confirms the purchase from CYCLE & CARRIAGE AUTOMOTIVE PTE LTD ("the seller" or "CCA") the undermentioned goods ("the goods") at the prices and on the terms and conditions hereinafter appearing and subject to the Conditions of Sales printed overleaf.

Vehicle Purchase Details

Model	: <u>ECLIPSE CROSS 1.5 T/C 2WD ELEGANCE</u>	Package	: <u>ECLIPSE CROSS 1.5 T/C 2WD ELEGANCE (T10)</u>
Body Color	: <u>BLACK</u>	Upholstry	: <u>BLACK</u>
Estimated Delivery From	: <u>24-Jun-2018</u>	To: <u>19-Aug-2018</u>	or to be advised (Subject to COE availability, if inclusive)
Vehicle List Price			S\$ 118,999.00
Accessories/ Additional Charges/ Rebates:			
Equipment And Accessories			
16" ALLOY WHEELS			INCLUSIVE
7 AIRBAGS			INCLUSIVE
AUTOMATIC AIR-CON			INCLUSIVE
CRUISE CONTROL			INCLUSIVE
FORWARD COLLISION MITIGATION			INCLUSIVE
KEYLESS OPERATION SYSTEM			INCLUSIVE
MMC AUDIO			INCLUSIVE
Road Tax, Licences and Fees			
CERTIFICATE OF ENTITLEMENT (COE)*			INCLUSIVE
VES SURCHARGE			0.00
REGISTRATION FEE			INCLUSIVE
ROAD TAX			INCLUSIVE
Others			
ELIGIBLE FOR 10-YR ENGINE WARRANTY (T&C APPLY)			INCLUSIVE
5YRS UNLIMITED MILEAGE WARRANTY: UPTO 1.6L			INCLUSIVE
3YRS CARE SERVICE PLAN UPTO 60,000KM(NON-TRANSFERABLE, NON-REFUNDABLE, NON-			INCLUSIVE
IN-HOUSE FINANCE & INSURANCE DISCOUNT -\$5K			(5,000.00)
IN-HOUSE FINANCE @ 2.48% - 6 YRS			INCLUSIVE
3RD YEAR INSURANCE CREDIT - \$200			INCLUSIVE
4TH YEAR INSURANCE CREDIT - \$100			INCLUSIVE
IU			INCLUSIVE
IN-CAR RECORDING SYSTEM - JS 450 (DUAL CHANNEL)			700.00
LEATHER UPHOLSTERY - ECLIPSE CROSS ELEGANCE			INCLUSIVE
FLOOR MAT - ECLIPSE CROSS			INCLUSIVE
REAR PARKING SENSORS			280.00
NUMBER PLATE			INCLUSIVE
RIKECOOL - ECLIPSE CROSS			560.00

Attended By KELVIN KOH SWEE LEONG

Preview Copy

AJ18060323INV-02-2

Page 1 of 3

Registered Owner Name

I hereby request and authorise CCA to register the vehicle in the name of the person stated below.

Name : CHEW KIA HUI MARK
Address : 8 KISMIS AVENUE
SINGAPORE 598191

AGREEMENT

I have read the terms and conditions in this Sales Agreement including the accompanying Conditions of Sale and hereby agree to purchase from CCA the above mentioned vehicle at the total vehicle price shown above. I confirm that I have paid a deposit to CYCLE & CARRIAGE AUTOMOTIVE PTE LTD. Amounts paid as deposits or in partial payment for the vehicle will not be refunded to me, subject to the Conditions of Sale and the Terms & Conditions in the Order Specification/Booking Form. I acknowledge that CCA's deposit policy has been explained to me and that I have read and understood and agreed to the same. This purchase is conditional upon the obtaining of a COE for registration, except where the total vehicle price expressly excludes COE.

.....

Buyer Signature/ Date

.....

Sales Manager Signature/ Date

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 22 November 2018 10:05 AM
To: 'Songcuan JR Lauro Araos'; Taufikh (LKKAUTO)
Cc: Coco Lu Ting; Tay Jian Ye; Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; SUR
Subject: RE: PENDING FINALISE-SMC 328K

Dear Larry,

WITHOUT PREJUDICE

Confirm finalized amount of \$ 7,738.00 before GST @ 6 working days.

Kindly send Final invoice and all supporting documents to GREAT AMERICAN

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 14 November 2018 4:46 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>
Subject: RE: PENDING FINALISE-SMC 328K

Dear Sir/Madam,

Pls. refer to attached files.

Kindly confirm finalized amount of \$ 7,738.00 before Gst for SMC328K.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: 12 November 2018 15:19
To: Loi Ai Ting; Cheng Jo Jo; Songcuan JR Lauro Araos
Cc: Coco Lu Ting; Tay Jian Ye
Subject: RE: PENDING FINALISE-SMC 328K

Dear All,

Kindly assist on the finalise.

Vehicle	DOA
---------	-----

1) SMC 328K	16/9/18 (GAI TP) (MITSUBISHI)
-------------	-------------------------------

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 26 October 2018 12:26 PM
To: 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo (jojo.cheng@cyclecarriage.com.sg) <jojo.cheng@cyclecarriage.com.sg>; 'Songcuan JR Lauro Araos' <lauro.songcuan@cyclecarriage.com.sg>
Cc: 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; Tay Jian Ye (jianye.tay@cyclecarriage.com.sg) <jianye.tay@cyclecarriage.com.sg>
Subject: RE: PENDING FINALISE-SMC 328K

Dear All,

Kindly assist on the finalise.

Vehicle	DOA
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1) SMC 328K	16/9/18 (GAI TP) (MITSUBISHI)
-------------	-------------------------------

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 17 October 2018 4:10 PM

To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo (jojo.cheng@cyclecarriage.com.sg) <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>

Cc: 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; Tay Jian Ye (jianye.tay@cyclecarriage.com.sg) <jianye.tay@cyclecarriage.com.sg>

Subject: PENDING FINALISE

Dear All,

Kindly assist on the finalise.

Vehicle	DOA
1) SLL 4769J	6/9/18 (ERGO TP) (MITSUBISHI)
2) SMC 328K	16/9/18 (GAI TP) (MITSUBISHI)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI18016969/T1vbe2		
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 19-12-2018		
		Code : GAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBD 5633X	Veh. Inspected	SMC 328K	
Policy No.		Coverage (\$)	0.00	
Claim No.	CLMOMVC000003469	Excess (\$)	0.00	
Assign From	RACHEL TAN	Assign Date	18/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI ECLIPSE CROSS	c.c	1499	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	JMAXTGK1WJZ001762	Colour	BLACK	
Odometer	2118	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/70 R16	DUNLOP	6 mm	
L/H Front Tyre	215/70 R16	DUNLOP	6 mm	
R/H Rear Tyre	215/70 R16	DUNLOP	6 mm	
L/H Rear Tyre	215/70 R16	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/09/2018	Inspection Date	24/09/2018	
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMC 328K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRIES (SN)	NECESSARY	20.00	20.00
1	REINFORCEMENT, RR BUMPER (SN)	BENT	489.00	489.00
1	BRKT, R/BMPR FACE SIDE, LH (SN)	NOT NECESSARY	25.00	-
1	BRKT, R/BMPR FACE SIDE, RH (SN)	NECESSARY	25.00	25.00
1	FACE, RR BUMPER (SN)	DEFORMED	548.00	548.00
1	EXTENSION, RR BUMPER (SN)	DEFORMED	150.00	150.00
1	COVER, RR BUMPER, RH (SN)	NOT NECESSARY	116.00	-
1	CORE, RR BUMPER (SN)	DEFORMED	33.00	33.00
1	BRACKET, RR BUMPER SIDE, LWR (SN)	NECESSARY	12.00	12.00
10	CLIP, ENG ROOM COVER (SN)	NECESSARY	20.00	20.00
1	PANEL ASSY, TAILGATE (SN)	BENT	942.00	942.00
1	GLASS, TAILGATE WINDOW UPR (SN)	NECESSARY	696.00	696.00
2	STOPPER, WINDSHIELD GLASS (SN)	NECESSARY	6.00	6.00
4	SPACER, QTR WINDOW (SN)	NOT NECESSARY	32.00	-
8	FASTENER, WINDSHIELD (SN)	NECESSARY	48.00	48.00
1	GLASS, TAILGATE WINDOW LWR (SN)	NECESSARY	516.00	516.00
2	SPACER, TAILGATE (SN)	NECESSARY	16.00	16.00
2	SPACER, TAILGATE (SN)	NECESSARY	16.00	16.00
1	GARNISH, TAILGATE (SN)	NOT NECESSARY	483.00	-
1	PIN, TAILGATE WINDOW (SN)	NECESSARY	4.00	4.00
2	CLIP, TAILGATE (SN)	NECESSARY	6.00	6.00
1	DAM, TAILGATE, LWR (SN)	NECESSARY	13.00	13.00
1	MARK, ECLIPSE CROSS (SN)	NECESSARY	86.00	86.00
1	MOULDING, RR WHEEL ARCH, RH (SN) (ADDITIONAL)	DEFORMED	157.00	157.00
			4,459.00	3,803.00
	LABOUR			
	TO RENEW REAR BUMPER, TAILGATE, REPAIR END PANEL		2,200.00	1,375.00
	TO TRANSFER REAR PARKING SENSOR TO NEW PARK.		60.00	60.00
	TO TRANSFER TAILGATE TRIM, MECHANISM TO NEW PART.		275.00	275.00

Report Ref No. CS/GAI18016969/T1vbe2

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TEL: 6256 3561 FAX: 6256 4315

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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT REAR WINDSCREEN TOP AND LWR.	NOT NECESSARY	360.00	240.00
	TO REMOVE AND REFIT REAR BOOT TRIMS TO FACILITATE REPAIR		275.00	275.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		30.00	30.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	TO APPLY ANTI COROSSION.		80.00	-
	TO APPLY WINDSCREEN SEALANT.		80.00	80.00
	TO APPLY BODY SEALANT.		80.00	80.00
	TO SUPPLY C&C LOGO.		50.00	50.00
	TO SUPPLY PARKING SENSOR.		220.00	220.00
	TO SUPPLY MIVEC LOGO.		50.00	50.00
	TO APPLY PAINT PROTECTION ZENOTRA.		160.00	160.00
	SPRAY PAINTING.		840.00	840.00
			4,960.00	3,935.00
GRAND TOTAL			9,419.00	7,738.00
RECOMMENDED COST OF REPAIRS				7,738.00

Report Ref No. CS/GAI18016969/T1vbe2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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