

NATIONAL Assessment Centre Services

[wef 1 Jan'05] MNA18120981-01

Date In: 18/9/18-12:19	Job description	Date & Time Completed	Done by
Ref No: NA/INC(18016966)/G4	SAS e-filing		
Veh No: SKK53425	E-mail (within 3hrs, AIC 2hrs)		
D.O.A: 17/9/18-21:45	i-Motor Claim Form	MT/1011928-001	18/9/18 13:43
OD TP: Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (	Tel: (	Fax: (
TP Particulars:	Veh No: 52498x	INC () / Non-INC ()
Owner / Driver: (	Tel: (	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date: (	Time: (
Insured/Driver Liability: (	% [Note-Est. Status (WO): N: 0-20%; P: 21-79%. P: 80-100%]	
Year of Registration: (	Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-
() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.
() Total Loss Case: to e-mail Insurer URGENTLY.
Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA1805966	Invoice Preparation Checklist	Am (\$)	Am (\$)
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);	1st Bill	Add Bill
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$80)		
Contact No:	3) TF: Towing Fee \$40/\$45		
Damaged Portion:	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
QC Checked by (Engr-In-Charge):	OD*		
	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
Auditors' Comments:-	TP (N11): TP (Non INC) against INC \$20		
Lat. 1:	9) N12: Idac Mobile 30		
Lat. 2 / 3:	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/09/2018 12:19
Date Of Accident	17/09/2018 21:45
Exact Location Of Accident	BLK 635 JURONG WEST ST 65 OPEN SPACE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK5342S
Insured/Policyholder	
Name Of Registered Owner	TNG KIAN HAO
NRIC No	S8703086E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81806370
Alternative Phone No	OFFICE-81806370

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SCIROCCO 1.4L AT TSI 1372Q5
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5085359454-01
Cover Note Number	

Driver

Name of Driver	TNG KIAN HAO
NRIC No	S8703086E
Date Of Birth	11/02/1987
Occupation	INDOOR
Date Of Driving Pass	26/07/2006
Driving Experience	12 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-81806370
Fax Number	
Contact Number	OFFICE-81806370
EEmail Address	NOEMAIL

Address	BLK 314A PUNGGOL WAY #15-619
Postcode	821314
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON STATED DATE AND TIME, I WAS MAKING A RIGHT TURN FROM BLK 635 JURONG WEST ST 65. AS I WANTED TO REVERSED MY VEHICLE, I DID NOT NOTICE THAT MY GEAR IS NOT ON REVERSED. AS A RESULT, MY VEHICLE HIT ONTO VEHICLE B REAR RIGHT PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJZ4918X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	0

SKETCH PLAN

IMPORTANT NOTICE

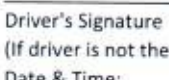
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

11K 635 Jurong West St
65 open space carpark.

A: SKK JJV25
B: SJZ 4018X

Refer to Statement.

I/We declare the foregoing particulars are true in every respect.

GIANCÉ ScattoniPonferrate 013

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MHA118120981 Vehicle Registration No: JKK53423
Name (as shown in NRIC) : Tng Kian 490 NRIC/FIN/Passport No : S87030866
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : Blk 314 Punggol Way #15-619 Singapore (621341)
Contact (Tel) : _____ Mobile No.: 81 806370
Email Address : _____
Date of Accident : 12/1/18 Time of Accident : 21:45
Place of Accident : Blk 635 Jurong West St 65 open space carpark
Insurance Company : N706

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

I wish to add on the statement that after an impact,
my vehicle flipped onto right side which rendering my
vehicle right portion was damaged.

-Add in scene photos and damaged photos.



Policyholder / Driver's Signature
Date: _____



Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____
Date: _____

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8703086E



Name

TNG KIAN HAO

湯 劍 豪

Race

CHINESE

Date of birth

11-02-1987

Country/Place of birth

SINGAPORE

Sex

M



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8703086E
Name

TNG KIAN HAO

Birth Date: 11 Feb 1987

Issue Date: 28 Jul 2006



5868846



NRIC No. S8703086E



Date of issue

08-02-2018

Address

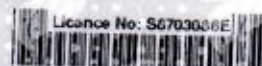
APT BLK 314A PUNGGOL WAY
#15-619
SINGAPORE 821314

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg 25 Jul 2006

NP 423A



eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

Change Language

Change Password

Log Out

My Desktop

Notice of Loss

Policy Query

Policy No.		Date of Accident	17/09/2018 21:45
Vehicle No.(For Motor)	SKK5342S	Certificate Number	
Search			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5085359454-01		TNG KIAN HAO	S8703086E	GPC	drive CLASSIC	SKK5342S	SKK5342S	24/02/2018	23/02/2019
Continue										

 Policy Information

Policy No.	5085359454-01	Policyholder Name	TNG KIAN HAO	Policyholder NRIC	S8703086E
Certificate No.					
Address	BLK 683B #06-392 CHOA CHU KANG CRESCENT SINGAPORE 682683				
Product Name	PRIVATE CAR INSURANCE	Plan			
Group Policy Flag	N				
Policy issue Date	24/02/2018	Effective Date	24/02/2018 00:00	Expiry Date	23/02/2019 23:59
Excess Type	All Claims Excess				
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0	Young/Inexperience Driver Excess	
Agent	RVA INSURANCE AGENCY PTE. I	Agent Tel.	65722141	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

 Policyholder Mailing Address

Address 1	BLK 683B #06-392	Address 2	CHOA CHU KANG CRESCENT	Address 3	SINGAPORE 682683
Address 4		Address Type	Singapore address	Post Code	682683
Unit No.	06-392	Related Policy Number	5085359454-01		

 **Insured Object: SKK5342S**
 Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Continue

Cancel

Claim Handling

Exit

Accident MT/1011928

Policy No.	5085359454-01	Vehicle No.	SKK53425	GST Registration No.	
Certificate No.					
Policyholder Name	TNG KIAN HAO			Policyholder NRIC	S8703086E
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	81806370	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KPK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	18/09/2018 13:40	Accident Report Within 24 hrs	Yes	Accident Type	Side Swipe
Date of Accident	17/09/2018	Time of Accident hh:mm	21:45	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	BLK 635 JURONG WEST ST 85 OPEN SPACE CARPARK				

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 683B #06-392	Address 2	CHOA CHU KANG CRESCENT	Address 3	SINGAPORE 682683
Address 4		Address Type	Singapore address	Post Code	682683
Unit No	06-392	Related Policy Number	5085359454-01		

OI Driver Info

Driver Name	TNG KIAN HAO	Driver Type	Main Driver	Driver DOB	11/02/1987
Unnamed driver Name		Driver NRIC	S8703086E	Driving Experience	12
Register Date of Driver License	28/07/2006	Driver Age	31	Contact No.(Home)	0
Contact No.(Mobile)	81806370	Contact No.(Office)	0	Address 1	WATERWAY CASCADEA
Address 1	BLK 314A	Address 2	PUNGGOL WAY	Post Code	821314
Address 4	SINGAPORE 821314	Address Type	Singapore address		
Unit No	15-619				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Claim 001 **Next**

Claim Type *	OD-MD	Insured Name	TNG KIAN HAO	Insured NRIC	S8703086E
Contact No.(Mobile)	81806370	Contact No.(Home)	8107468	Contact No.(Office)	
Email Address	KEN.TNG@HOTMAIL.CO.UK	OI Vehicle Number	SKK53425	TP Vehicle Number	SJ24918X
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					
Claim Description	SKK53425 / SJ24918X ON 17 Sept 2018				
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	18/09/2018 13:43	Claim Close Date		Date Received	18/09/2018 00:00
Report Taken By	Jackson			OD Excess Collected by Workshop	
☒ Print AK letter					
Save Submit					

Attachment

Accident No.	MT/1011928	Claim No.	001
LAST Doc. Received	☒ Yes ☐ No	Upload Date	18/09/2018 13:45

Path *	Category *	Confidential	Urgency *	Description *

 Attachment List

📺 Video List

Uploaded By/Date	Folder Date	File Name		Source	Action
		Display in New Window	Scan and uploading		

By Assessor- 1) Nature of Accident:

- 1) Vehicle hit Vehicle: ☐ a) Pedestrian: ☐
- b) Bicycle: ☐ b) Animal: ☐
- c) Bicycle: ☐
- 2) Vehicle hit Road Side Objects:
- a) Govt Property: ☐ b) Road Work Object: ☐
- c) Private Property: ☐
- 3) Vehicle drop into drain: ☐
- 4) Damage due to Act of God:
- a) Fallen Object: ☐ b) Flood: ☐
- c) Other: ☐
- 5) Parked & Found Damaged:
- a) Vandalism: ☐ b) Hit by Moving Object: ☐
- 6) Theft Case:
- a) Stolen: ☐ b) Damage found when recovered: ☐
- 7) Fire:
- a) Whilst driving: ☐ b) Parked: ☐
- 8) Accident date more than 24hrs: ☐

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss: ☐
- 2) SRS Light on: ☐
- 3) ABS Light on: ☐

By Assessor- 1) Vehicle Information:

Vehicle: SKK53425 a) Reg: 24 Aug 2010

Type: Car / Motorcycle / Bus / Van / Lorry / Truck / Prime Mover / ☐

Truck / Trailer: ☐

Make & Model: VW Scirocco 1.4L B1 1390

Colour: Blue Transmission Type: Auto / Manual

Eng/Ho: ☐ Sp Reading: 128460

Chassis: WYWZZZ13ZBV 00272F

Gen. Cond: Good / Fair / Poor / Burnt: ☐

Steering: Good / Jammed / Leaked / Burnt: ☐

Brake: Good / Jammed / Leaked / Burnt: ☐

Mod: NH / SRM / STD A/Rim: ☐

Type Size: F: 235/40 R18

R: —————

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / CUMI /

TOYO / YOKO: ☐

Front		Rear	
R/Bal	<u>5</u> mm	R/Bal	<u>5</u> mm
L/Bal	<u>5</u> mm	L/Bal	<u>5</u> mm

Parallel Import: Yes / No

Towed-In: Yes / No

Repair Type: LS / LB.I

Towing Required: Yes / No

No. of Repair Day: 8

Vehicle in Use: Yes / No

D.O.I: 18/9/2018

Time: 5.10 pm

By Assessor- 2) Comments

1) Damages not due to recent accident

2) Damages do not seem hit onto:

- a) Vehicle: ☐ b) Motorcycle: ☐ c) Bicycle: ☐ d) Pedestrian: ☐
- e) Animal: ☐ f) Govt Object: ☐ g) Road Work Object: ☐
- h) Private Property: ☐ i) Drain: ☐ j) Road Edge/Grass/Verge: ☐

3) Vehicle does not seem damaged as a result of:

- a) Fallen Object: ☐ b) Flood: ☐ c) Vandalism: ☐ d) Fire: ☐
- e) Moving Object: ☐ f) Stolen: ☐ g) Stolen & Recovered: ☐

Time Started

Time Completed

RUCS

RUCS

RUCS * (Signature) = printed name

183

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DD		
1005	992341	Frt Bumper Clips	NEC		6
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	DIS		2
1008	991433	Frt Bumper Reinforcement			
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	CRA		
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover	CRA		
1018	991355	Frt RH Bumper Fog Lamp Cover	CRA		
1019	995079	Frt LH Bumper Fog Lamp	CRA		
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	CUT		
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy	BR		
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp	CRA		
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BIC		
1034	991328	Bonnet Emblem	NEC		
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

Vehicle No:

SKK 53425

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover	CRA		
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender	BIC		
1097	995072	Frt LH Fender Inner Panel	DDR		
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield	CRA		
1101	995179	Frt LH Mudflap	TN		
1102	995170	Frt LH Wheel Rim	CUT		
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre	TN		60%
1105	995071	Frt RH Fender	DDR		
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield	CRA		
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim	CUT		
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			60%
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			
		Rocker Panel Garnish			

No of Items:

Address:

Condition (CON)

(01) Bent (2) Dented (3) Distorted (4) Cracked (5) Cut (6) Scratched
(07) Deformed (08) Stuffed (09) Buckled (10) Broken (11) Necessary (12) Missing
(13) Torn (14) Unconfirmed (15) Not Working

MOTOR CAR (RH)

ACTION (AC)

(1) Replace (✓) (2) Repair (X) (3) Check (✓)
(4) Not Consistent (NC)

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Aug 2015

Right Portion

Vehicle No: **SKK 53425**

NAC	INC	Item	CON	AC	Qty
1316	995327	Frt RH Door	DD R		
1317	991654	Frt RH Door Protector	CUT		
1318	991601	Frt RH Door Hinge			
1319	991685	Frt RH Door Wing Mirror	BR		
1320	991583	Frt RH Door Garnish			
1321	991639	Frt RH Door Glass Outer Moulding			
1322	991588	Frt RH Door Glass Inner Moulding			
1323	991584	Frt RH Door Glass			
1324	991595	Frt RH Door Glass Regulator			
1325	991596	Frt RH Door Glass Regulator Motor			
1326	991662	Frt RH Door Rubber			
1327	991636	Frt RH Door Outer Handle	CUT		
1328	991607	Frt RH Door Inner Handle			
1329	991625	Frt RH Door Lock w/Key			
1330	991624	Frt RH Door Lock			
1331	991562	Frt RH Door Central Lock			
1332	991675	Frt RH Door Switch			
1333	991617	Frt RH Door Inner Trim Board			
1334	991568	Frt RH Door Checker			
1335	991575	Frt RH Door Felt			
1336	991688	Frt RH Door Wire Harness			
1337	991683	Frt RH Door Window Glass Pillar			
1338	991640	Frt RH Door Outer Pillar			
1339	991613	Frt RH Door Inner Pillar			
1340	991646	Frt RH Door Pillar Inner Garnish			
1341	990554	Centre Pillar RH			
1342	990543	Centre Inner Pillar RH			
1343	990518	Centre Pillar Upper Garnish RH			
1344	990565	Centre Pillar Lower Garnish RH			
1345	991670	Frt RH Door Step Garnish			
1346	994058	Rocker Panel RH			
1347	994049	Rocker Panel Inner Panel RH			
1348	994047	Rocker Panel Garnish RH			
1349	994055	Rocker Panel Outer Side Skirt RH			
1004	991300	Frt Bumper			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1030	991821	Frt RH Headlamp Assy			
1032	995089	Frt RH Side Lamp			
1105	995071	Frt RH Fender			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			

NAC	INC	Item	CON	AC	Qty
1350	993201	Rear RH Door			
1351	993284	Rear RH Door Protector			
1352	995307	Rear RH Door Hinge			
1353	993228	Rear RH Door Garnish			
1354	993278	Rear RH Door Glass Outer Moulding			
1355	993231	Rear RH Door Glass Inner Moulding			
1356	993229	Rear RH Door Glass			
1357	993289	Rear RH Door Glass Regulator			
1358	993240	Rear RH Door Glass Regulator Motor			
1359	993294	Rear RH Door Rubber			
1360	993276	Rear RH Door Outer Handle			
1361	993251	Rear RH Door Inner Handle			
1362	993261	Rear RH Door Lock			
1363	993256	Rear RH Door Inner Trim Board			
1364	993218	Rear RH Door Checker			
1365	993230	Rear RH Door Glass Channel			
1366	993242	Rear RH Door Glass Triangle Garnish			
1367	993285	Rear RH Door 1/4 Glass			
1368	993288	Rear RH Door 1/4 Glass Rubber			
1369	993287	Rear RH Door 1/4 Glass Pillar			
1370	993306	Rear RH Door Step Garnish			
1371	993309	Rear RH Door Switch			
1311	994070	Roof Top Panel			
1312	994098	Roof Top Moulding			
1313	994085	Roof Top Air-bag			
1314	994084	Roof Top Air-bag Sensor			
1315	994083	Roof Top Air-bag Control Unit			
1141	992958	Rear Bumper	CUT		
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer RH	DIS		
1149	993045	Rear Bumper Reinforcement			
1151	993077	Rear Bumper Sponge			
1153	993040	Rear Bumper Protector			
1155	993026	Rear Bumper Moulding			
1157	993023	Rear Bumper Lower Spoiler			
1166	995116	Rear RH Taillamp			
1228	993456	Rear RH Fender	DD R		
1229	993450	Rear RH Fender Protector	CUT		
1136	990247	Sticker			
		Rear RH Wheel Rim	CUT		
		n n fender Moulding	CUT		
		n n wheel tyre			2.60%

No of Items:

Assessor:

(01) Bent (02) Dented (03) Distorted (04) Cracked (05) Cut (06) Scratched
(07) Deformed (08) Shifted (09) Buckled (10) Broken (11) Necessary
(12) Missing (13) Turn (14) Unconfirmed (15) Not Working

(1) Replace (✓) (2) Require (X) (3) Check (?)
(4) Not Consistent (NC)

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Vehicle No: SKK 5342 S

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber		?	
1373	991944	Frt LH Shock Absorber Mounting		?	
1374	990632	Frt LH Coil Spring			
1375	995198	Frt LH Knuckle Arm		DIS	
1376	995199	Frt LH Knuckle Arm Bearing		REC	
1377	995178	Frt LH Lower Arm		BT	
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod		?	
1380	995143	Frt LH Drive Shaft		?	
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion		?	
1391	994435	Steering Cross Member		?	
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar		?	
1395	991219	Frt Anti Roll Bar Linkage LH		?	
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump			
1399	990960	Engine Oil			
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1404	991134	Floor Panel			
1405	993719	Rear LH Shock Absorber			
1406	993723	Rear LH Shock Absorber Mounting			
1407	993170	Rear LH Coil Spring			
1408	993550	Rear LH Knuckle Arm			
1409	993551	Rear LH Knuckle Arm Bearing			
1410	993597	Rear LH Lower Arm			
1411	993884	Rear LH Upper Arm			
1412	995161	Rear LH Drive Shaft			
1413	995216	Rear LH Control Arm			
1414	993881	Rear LH Trailing Arm			
1415	993573	Rear LH Leaf Spring			
1416	992941	Rear LH Brake Disc Rotor			
1417	992937	Rear LH Brake Caliper Assy			
1418	990434	Rear LH Brake Pipe			
1419	992946	Rear LH Brake Hose			
1420	993819	Rear Sub Frame			
1421	993820	Rear Sub Frame Mounting			
1422	992813	Rear Anti Roll Bar			
1423	990168	Rear Anti Roll Bar Linkage			
1424	990202	Axle Beam			
1425	990170	Rear Axle Panhard Rod			
1426	990810	Differential Assy			
1427	992706	Propeller Shaft			

[illegible]

Original copy

Claim Handling

Task Transfer Exit

IDS SAL SUB

Accident MT/1011928

Policy No.	5085359454-01	Vehicle No.	SKK53425	GST Registration No.	
Certificate No.					
Policyholder Name	TNG KIAN HAO			Policyholder NRIC	S8703086E
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	81806370	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	18/09/2018 13:40	Accident Report Within 24 hrs	Yes	Accident Type	Side Swipe
Date of Accident	17/09/2018	Time of Accident hh:mm	21:45	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	BLK 635 JURONG WEST ST 65 OPEN SPACE CARPARK				

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 683B #06-392	Address 2	CHOA CHU KANG CRESCENT	Address 3	SINGAPORE 682683
Address 4		Address Type	Singapore address	Post Code	682683
Unit No.	06-392	Related Policy Number	5085359454-01		

OI Driver Info

Driver Name	TNG KIAN HAO	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S8703086E	Driver DOB	11/02/1987
Register Date of Driver License	28/07/2006	Driver Age	31	Driving Experience	12
Contact No.(Mobile)	81806370	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 114A	Address 2	PUNGGOL WAY	Address 3	WATERWAY CASCADIA
Address 4	SINGAPORE 821314	Address Type	Singapore address	Post Code	821314
Unit No.	15-619				
Does he own a Singapore Registered Car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

IDS SAL SUB

Claim Type	OD-MD	Insured Name	TNG KIAN HAO	Insured NRIC	S8703086E
Contact No.(Mobile)	81806370	Contact No.(Home)	63107468	Contact No.(Office)	
Email Address	KEN.TNG@HOTMAIL.CO.UK	OI Vehicle Number	SKK53425	TP Vehicle Number	5324918X
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address					
Claim Description	SKK53425 / 5324918X ON 17 Sept 2018				
Preferred Workshop Contact No.		Insured Liability	Fully at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	18/09/2018 13:48	Claim Close Date		Date Received	19/09/2018 15:41
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

Vehicle Make	VOLKSWAGEN	Vehicle Model	SCIROCCO 1.4 TSI	Engine Capacity	
Date of Registration	24/08/2010	Classis No.	WVVZZZ13Z8V002724		
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☐ Yes ☒ No

Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA	
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No	
Market Value(\$)		Scrap Value(\$)		Economical Repair Value(\$)

REMARK: NO OF REPAIR DAY: 8 DAYS. 1 X FRT SUPPORT PANEL TOP GARNISH COVER - UNCONFIRM. 1 X AIR CON SUCTION PIPE (LOW PRESSURE) - UNCONFIRM. 1 X AIR CON DISCHARGE PIPE (HIGH PRESSURE) - UNCONFIRM. 1 X AIR CON LIQUID PIPE - UNCONFIRM. 1 X FRT LH WHEEL RIM - REPLACE. 1 X FRT RH WHEEL RIM - REPLACE. 1 X FRT RH DOOR WING MIRROR - REPLACE. 1 X REAR RH FENDER PROTECTOR - REPLACE. 1 X REAR RH WHEEL RIM - REPLACE. 1 X REAR RH FENDER MUDFLAP - REPLACE. 1 X REAR RH WHEEL TYRE - UNCONFIRM. 1 X FRT LH LOWER ARM - REPLACE. 1 X FRT LH TIE ROD - UNCONFIRM. 1 X FRT LH ANTI ROLL BAR LINKAGE - UNCONFIRM.

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
100%						
Not Applicable	1	16000101	BUMPER (FRONT)	1	Replace	☒
ABS	2	16002401	BUMPER CLIPS (FRONT)	6	Replace	☒
ABSORBER	3	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	☒
ACCELERATOR	4	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	☒
ACTUATOR	5	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	☒
ADVERTISMENT STICKER	6	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm	☒
AIR BAG	7	16003201	BUMPER GRILLE (FRONT)	1	Replace	☒
AIR BLOWER	8	16005501	BUMPER SENSOR (FRONT)	1	Unconfirm	☒
AIR BOX	9	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Replace	☒
AIR CHAMBER BOX	10	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Replace	☒
AIR CLEANER	11	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Replace	☒
AIR COMPRESSOR	12	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	☒
AIR CON	13	27100101	GRILLE (FRONT)	1	Replace	☒
AIR CON (VAN)	14	41300101	SUPPORT PANEL (FRONT)	1	Unconfirm	☒
AIR COOLER	15	27700101	HEAD LAMP (LEFT)	1	Replace	☒
AIR DISTRIBUTOR	16	243014	ENGINE LOWER COVER	1	Replace	☒
AIR FILTER	17	27700102	HEAD LAMP (RIGHT)	1	Unconfirm	☒
AIR FLOW	18	37700102	SIDE LAMP (FRONT LEFT)	1	Replace	☒
AIR GRILLE	19	37700102	SIDE LAMP (FRONT RIGHT)	1	Unconfirm	☒
AIR HORN	20	149001	BONNET	1	Replace	☒
AIR INTAKE	21	149016	BONNET EMBLEM	1	Replace	☒
AIR RESONATOR BOX	22	14903401	BONNET LOCK (LOWER)	1	Unconfirm	☒
AIR THROTTLE BODY AND SENSOR	23	149029	BONNET INSULATOR	1	Unconfirm	☒
ALARM	24	112023	AIR CON CONDENSER	1	Unconfirm	☒
ALTERNATOR	25	344001	RADIATOR	1	Unconfirm	☒
ALUMINIUM PANEL - SIDE	26	344005	RADIATOR COWLING	1	Unconfirm	☒
AMPLIFIER	27	25400102	FENDER (FRONT LEFT)	1	Replace	☒
ANTENNA	28	25400801	FENDER INNER PANEL (FRONT LEFT)	1	Repair	☒
ANTI ROLL	29	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Replace	☒
APRON	30	31900101	MUDFLAP (FRONT LEFT)	1	Replace	☒
ARCH	31	43600101	TYRE (FRONT LEFT)	1	Replace	☒
ARM REST	32	25400103	FENDER (FRONT RIGHT)	1	Repair	☒
ASH TRAY	33	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace	☒
AUTO CLUTCH	34	43600102	TYRE (FRONT RIGHT)	1	Unconfirm	☒
AUTO COOLER PIPE	35	35500901	ROCKER PANEL GARNISH (LEFT)	1	Unconfirm	☒
AUTO CRUISE MOTOR	36	23300202	DOOR (FRONT RIGHT)	1	Repair	☒
AUTO TRANSMISSION	37	23305302	DOOR PROTECTOR (FRONT RIGHT)	1	Replace	☒
AXLE	38	16000102	BUMPER (REAR)	1	Replace	☒
BACK REST (MC)	39	16005104	BUMPER RETAINER (REAR RIGHT)	1	Replace	☒
BACK SEAT	40	42000102	TAIL LAMP (RIGHT)	1	Unconfirm	☒
BALANCE	41	25400106	FENDER (REAR RIGHT)	1	Repair	☒
BATTERY	42	36600101	SHOCK ABSORBER (FRONT LEFT)	1	Unconfirm	☒
BEADING (MC)	43	36600601	SHOCK ABSORBER MOUNTING (FRONT LEFT)	1	Unconfirm	☒
BELT COVER (MC)	44	30000101	KNUCKLE ARM (FRONT LEFT)	1	Replace	☒
BELT TENSIONER	45	30000201	KNUCKLE ARM BEARING (FRONT LEFT)	1	Replace	☒
BODY	46	23600101	DRIVE SHAFT (FRONT LEFT)	1	Unconfirm	☒
BODY (MC)	47	401028	STEERING RACK & PINION	1	Unconfirm	☒
BOLT CAP (MC)	48	401021	STEERING CROSS MEMBER	1	Unconfirm	☒
BOLT HEAD COVER (MC)	49	12800101	ANTI ROLL BAR (FRONT)	1	Unconfirm	☒
BONNET	50	23302802	DOOR HANDLE (OUTER) (FRONT RIGHT)	1	Replace	☒
BOOT						
BOX (MC)						
BOX BRACKET (MC)						
BOX CARRIER (MC)						
BOX DOOR						
BOX STICKER (MC)						
BRACE PANEL						
BRAKE						
BRAKE - ABS						
BRAKE (MC)						
BUMPER						
CABIN						
CAMBER						
CAMSHAFT						
CAR AUDIO SYSTEM						
CAR JACK						
CARBURATOR						
CARGO						
CARRIAGE						
CARRIER MOUNTING						
CASTOR						
CATALYTIC CONVERTOR						
CD CHANGER						
CD PLAYER						



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SK10542 Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Hock Wah Motor

Collection Date: 20/09/18 Time: 10:20 with Keys: Yes / No

Tow Truck No: YM7317B Tow Man: Darren NRIC: SA4416551

Signature: [Signature] 9388 8433

For office use

Attended by: _____

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Thursday, 20 September 2018 3:07 PM
To: NAC ; Hock Wah Motor Pte Ltd
Subject: SKK5342S, OD claim no : MT/1011928

Importance: High

Dear IDAC and Hock Wah,

Learnt that veh is in IDAC (IDAC – pls confirm), do assist with the necessary arrangement asap.

Dear Hock Wah,

OD excess of \$600/- is applicable, pls assist to liaise with owner Mr Ken Tng at tel : 81806370.

We are waiving survey for this case only and it should not be taken as a precedence for future cases.

FOR PAYMENT: Please forward the Invoice & Discharge Voucher within 14 days after the repair has been done/ finalized with Surveyor to my email, cc a copy to Yap Chee Ling at cheeling.yap@income.com.sg

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers



Our Ref: MT/CA/OD/051/1011928-001/TSC

20 Sep 2018

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12

BEDOK INDUSTRIAL PARK E

SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/1011928-001

REPAIR OF VEHICLE NUMBER: SKK5342S

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 20 Sep 2018

Make: VOLKSWAGEN

Model: SCIROCCO 1.4 TSI

Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

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This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.