

(08/11/13)

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLump Sum: — % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHA 4622D Yr Regn: 10 Ag 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/B / Prime Mover /

Truck / Trailer or

Make: Toyota Prius cc 1700Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 144637 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDK03F020356341Gen. Cond: Good / 6 / Poor / BurntSteering: Inord / 6 / Jammed / Leaked / Burnt orBrake: Inord / 6 / Jammed / Leaked / Burnt orModi: Nil / S/Rim / 6 / R/Rim orTyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wet Lub

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 14/9/15 D.O.I. 17/9/15Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s R/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

	<u>Flp & 2,052.83</u>
	<u>CRAB: & 1,742.24 (87%)</u>

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

number of COMFORTDELGRO

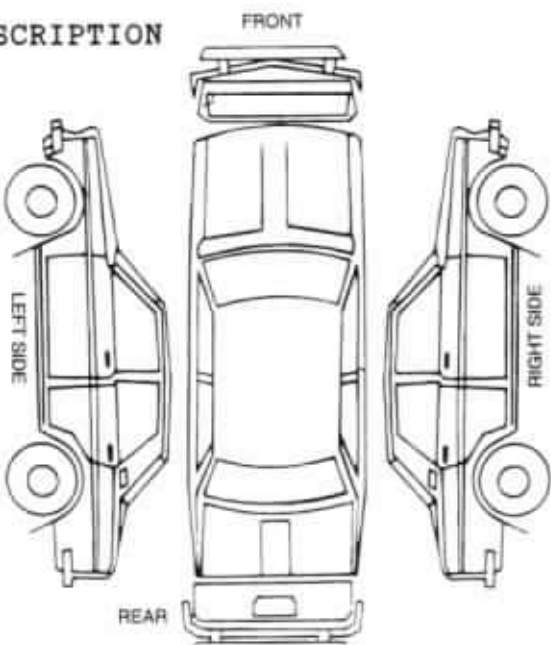
Date/Time: 19.09.2018 09:01 Page : 1

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: 3856868 JC NO.: 305213133

IMER	REGN NO.: SHA4622D	MILEAGE
COMFORT TRANSPORTATION PTE LTD	MAKE : TOYOTA	FUEL
7010045	MODEL PRIUS HYBRID(G4)	E.....1/2.....F
IMER NO. 383 SIN MING DRIVE	DATE/TIME IN 14.09.2018 15:55	
ISS Singapore SINGAPORE 575717	YR OF MANU 10.08.2017	TARGET DATE
65508755 (C)	CHASSIS CODE JTDKB3FU203563211	COMPLETION DATE/TIME:
(P)		
UNT CARD NO.		

JOB DESCRIPTION

Accident Date: 14.09.2018
NATURE: 3P 14.09.18

S/NO	LABOR CODE	DESCRIPTION
		

KED & PASSED OUT BY: _____

SERVICE ADVISOR _____ CUSTOMER'S SIGNATURE _____

edgement Slip	Exit Pass
No.: SHA4622D JU AXA	Vehicle No.: SHA4622D
Service Advisor _____	Name of Service Advisor _____
Signature/Date _____	Date _____
turned to Service Reception upon collection	To be kept by Security Guard

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305213133
 REGN NO : SHA4622D
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 10.08.2017
 DATE/TIME IN : 14.09.2018 15:55
 ACCIDENT DATE : 14.09.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-0595-G	PRIG4 PANEL SUB-ASSY RR D	1 L	1,221.30	25.00	915.97
0002 03-01-0302-2057-G	PRIG4 CAP WHEEL	1 L	175.80	25.00	131.85
0003 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1 N	80.00	2.50	80.00
0004 28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1 N	75.00	0.25	75.00

SUB-TOTAL : 1,202.82

JOB NATURE

0000 L	PANEL BEATING- REAR	400.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	1000.00
0002 L	LUBRICATE LOCK HINGES & HOOR LATCH	50.00

SUB-TOTAL : 1,450.00

TOTAL : 2,652.82

MVA NAME & SIGNATURE
 DATE :

AUTHORISED : YES / NO
 SURVEYOR NAME & SIGNATURE
 DATE :

SUPPLEMENTARY OF PARTS AND LABOUR COSTS			
DESCRIPTION	QTY	ESTIMATE	REMARKS
REAR DOOR RH	1	\$1,221.30	
TOTAL:		\$1,221.30	JUMANI

REPAIR ESTIMATE

VEHICLE NO : SHD 4622D

17/9/2018 12:17

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
PANEL SUB-ASSY, FRONT DOOR, RH <i>x repair</i>			\$ 1,227.00
ROCKER PANEL GARNISH <i>x repair</i>			\$ 576.00
REAR WHEEL HUB CAP (RH) <i>hub cap</i>			\$ 175.80
<i>Rear Fender (RH) x repair</i>			
<i>Rear Bumper x repair</i>			
<i>Rear Panel (RH) x repair</i>			
SUB TOTAL			\$ 1,978.80
LESS 25%			\$ 494.70
DISCOUNTED TOTAL		\$1221.30	\$ 1,484.10
FRONT DOOR COMFORT LOGO			\$ 75.00
REAR DOOR COMFORT & APPS STICKER			\$ 80.00
			\$ 155.00
LABOUR CHARGE			
Panel Beating			\$ 400.00
Spray Painting Charge-Bumper/Fender/Door & Rocker Panel			\$ 1400.00
Transfer of Door			\$ 120.00
Rear Wheel Alignment			\$ 120.00
TOTAL LABOUR			\$ 1,840.00
ESTIMATE TOTAL			\$ 3,479.10

NETT ✓
NETT ✓

1/Calvin/16/11/17
17/9/18 1410hr
3 Bp,
PIP
Before Part photo

LINK Auto Consultants hence notify the Repairer of the following:

- To resolve the vehicle's paint
- To display the vehicle's paint
- To provide the vehicle's paint
- To provide the vehicle's paint
- To provide the vehicle's paint
- To provide the vehicle's paint
- To provide the vehicle's paint
- To provide the vehicle's paint

Acknowledged by: _____
Signature: _____
Date: _____

\$3,495.075

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



**Re:<MANDATE IA> S8M00VMX ACCIDENT INVOLVING
VEHICLES SJT 8765A(OI) AND SHA 4622D(TP) ON
14/09/2018 TOTAL: \$3,723.02**

Type

 Question

Message

MANDATE APPROVED

Reply



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Auto
Consultants
Pte Ltd

51 CUBA AVE, #01-25 PAYA LEBU INDUSTRIAL PARK, SINGAPORE 408993 TEL : (065) 62563561 FAX : (065) 62564313

02 NOVEMBER 2018

**TAN LEE ANG
BLOCK 97 BEDOK NORTH AVENUE 4
#11-1509
SINGAPORE 460097**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/ASM18016921/K1ha3
YOUR REF : SJT 8765A
ACCIDENT INVOLVING SJT 8765A AND SHA 4622D ALONG BIDEFORD ROAD ON
14.09.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD, acting on behalf of the owner of SHA 4622D against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHA 4622D. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 CUBA L 001-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408903 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alphen
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

melisetani@hotmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 2 November, 2018 5:45 PM
To: melisetan@hotmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SJT 8765A_ACCIDENT INVOLVING SJT 8765A AND SHA 4622D ALONG BIDEFORD ROAD ON 14.09.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

02 NOVEMBER 2018

TAN LEE ANG
BLOCK 97 BEDOK NORTH AVENUE 4
#11-1509
SINGAPORE 460097

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18016921/K1ha3
YOUR REF : SJT 8765A
ACCIDENT INVOLVING SJT 8765A AND SHA 4622D ALONG BIDEFORD ROAD ON 14.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD, acting on behalf of the owner of SHA 4622D against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHA 4622D. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHA4622D , SJT8765A ON 14-Sep-18 15:05
ALONG ALONG BIDEFORD RD TWDS CAIRNHILL RD AFTER MOUNT ELIZABETH LINK

I / We **TAN KAY JOO** (Hirer) NRIC No.: **S1566830Z**

and/or **ESTELA LAW SWEE HEO...** (Relief) NRIC No.: **S1764302I**

Taxi Number **SHA4622D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Sep-2018**

Name of Hirer **TAN KAY JOO**
Hirer NRIC **S1566830Z**

Signature :



Address **536 ANG MO KIO AVE 10 #09-2559**
560536

Contact No. **91871262**

Name of Relief **ESTELA LAW SWEE HEONG**
Relief NRIC **S1764302I**

Signature :



Address **301D ANCHORVALE DRIVE #13-27**
544301

Contact No. **97828232**



redefining / insurance

CLAIM REF : S8M00VMX
INSURED : TAN LEE ANG

DISCHARGE VOUCHER

We, **COMFORTDELGRO ENGINEERING PTE LTD** confirm that by letter of authorisation dated 14/09/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of COMFORT TRANSPORTATION PTE LTD and the Hirer, **TAN KAY JOO** of vehicle no. **SHA 4622D**.

Now we **COMFORTDELGRO ENGINEERING PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **THREE THOUSAND SEVEN HUNDRED TWENTY** only (**S\$3,720.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SJT 8765A** arising out of an accident with **SHA 4622D** on **14/09/2018**.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SJT 8765A** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **COMFORTDELGRO ENGINEERING PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SJT 8765A**.

Dated this 15 day of November 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____
COMFORTDELGRO ENGINEERING PTE LTD
88 LOYANG DRIVE
SINGAPORE 639958

Witness : _____

Name : _____

I/C No : _____

Address : _____

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHA46220

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
10.08.2017

CHASSIS CODE
JTDKR3FU203563211

INV. NO/DATE
91396720 20.09.2018

JOB NO.
305213133

ODOMETER READING

DATE/TIME IN
14.09.2018 15:55

Description : 3P 14.09.18

S/No	Part No.	Qty	Unit Price	Disc	Net
PART REQUISITION					
0001	04-01-0302-0595 PRIG4 PANEL, SUB-ASSY RR D	1	1,221.31	25.00	915.98
0002	03-01-0302-2057 PRIG4 CAP WHEEL	1	175.80	25.00	131.85
0003	28-01-0103-2013 140V3 APP LOCK REAR DOOR	1	80.00	0.00	80.00
0004	28-01-0103-0003 (140)FRONT DOOR LOCK SONATA	1	75.00	0.00	75.00
SUB-TOTAL:				:	1,202.83

JOB NATURE

0001	L	PANEL, BEATING- REAR	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	1,000.00	1,000.00
0003	L	LUBRICATE LOCK HINGES & HOOD LATCH	50.00	50.00
SUB-TOTAL:			:	1,450.00

1. VEHICLE TAGS ARE REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF EITHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE ISSUED WITH PROPERLY ISSUED TAGS.

2. CUSTOMERS SHOULD REPORT THEIR VEHICLE'S IMMEDIATELY UPON DAMAGE AND SHALL BE HELD RESPONSIBLE FOR THE LOSS OF THE VEHICLE IN WRITING TO THE COMPANY OR ANY COMPLAINTS OTHERWISE. THE VEHICLE WILL BE DELIVERED TO THE CUSTOMER ADVERTISED BY THE COMPANY.

3. INTEREST ON THE DEFERRED PAYMENT WILL BE CHARGED AT 1% PER DAY. THE COMPANY WILL BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE BY THE CUSTOMER AND ANY LOSS OF THE VEHICLE OR DAMAGE TO THE VEHICLE WILL BE THE CUSTOMER'S RESPONSIBILITY.

4. REGARDING DAMAGE, THE COMPANY IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DAMAGE OR CONSEQUENCES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE VEHICLE AS DAMAGED AND SUE THE CUSTOMER.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91396720	2,838.53	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHA4622D

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
10.08.2017

CHASSIS CODE
JTDKB3FU203563211

INV. NO/DATE
91396720 20.09.2018

JOB NO.
305213133

ODOMETER READING

DATE/TIME IN
14.09.2018 15:55

Items total		2,652.83
Add GST @	7.000 %	185.70
Invoice amount		2,838.53

Issued by : KATHKRINETAN 20.09.2018 16:11:21
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1. BY THE USE OF THIS RECEIPT, ALL RESPONSIBLE REGULATIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER UNEXPECTED BALANCE TO CUSTOMERS AND VEHICLES AND DRIVERS AND HISTORY OF VEHICLE USE.

2. THE CUSTOMER SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH SHALL BE CHARGED ON A DAILY BASIS BASED ON THE AMOUNT DUE AND CHARGED ON THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 31 DAYS FROM THE DUE DATE FROM THE DUE DATE OF PAYMENT.

4. PLEASE EXAMINE THIS RECEIPT IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS AS CORRECT AND PROCEED.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91396720	2,838.53	

Our Ref: CT18090388

Date: 20 September 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	14/09/2018 @ 15:05 hrs
ALONG	BIDEFORD RD > CAIRNHILL RD AFTER MT
	ELIZABETH LINK
INVOLVING	SJT8765A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4622D** (the "Taxi"). The Taxi was hired to **TAN KAY JOO IC NO S1566830Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SAD 4622D

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
142866	268	1:50	2:20	140918	Accident	141-2	N	1535	-
143048	181	8:19	16:36	140918	Repair		OUT	1030	-
143218	207	1640	1:30						
143499	241	7:14	16:35						
143707	207	1640	1:30						
143888	181	8:36	16:36						
144066	178	1640	1:30						
144253	186	8:01	16:27						
144424	170	1635	1:30						
144637	212	7:33	15:45						

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJT8765A	14 Sep 2018 / 15:05:00	Successful	A12	AXA INSURANCE PTE LTD

Previous OK

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJT 8765A (Insd veh)	Model:	TOYOTA PRIUS
	SHA 4622D (TP veh)		
Date of Accident:	14/09/2018		

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	5,130.72
Final Repair Cost	: \$	2,838.53
Loss of Token Sum	: \$	250.00
Rental (if any)	: \$	627.00
LTA / GIA Search Fee	: \$	7.49

Others:	: \$	0.00
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	: \$	
Final Settlement Sum (Global Sum)	: \$	3,720.00

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	NIL
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,720.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

28/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016921/K1ha3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 28-11-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJT 8765A	Veh. Inspected	SHA 4622D
Policy No.	GA356625/1	Coverage (\$)	0.00
Claim No.	S8M00VMX	Excess (\$)	0.00
Assign From		Assign Date	17/09/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU203563211	Colour	BLUE
Odometer	144637	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	7 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	7 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	14/09/2018	Inspection Date	17/09/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. RemarksA) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4622D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	PANEL SUB-ASSY ,FRONT DOOR ,RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,227.00	-
1	ROCKER PANEL GARNISH (CONSISTENT)	TO REPAIR SEE LABOUR	576.00	-
1	REAR WHEEL HUB CAP (RH) (CONSISTENT)	GRAZED	175.80	175.80
1	REAR FENDER (RH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	REAR BUMPER (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	REAR DOOR (RH) (CONSISTENT)	DENTED	1,221.30	1,221.30
	LESS 25% DISCOUNT		-800.03	-349.27
			2,400.07	1,047.83
<u>SPECIAL NETT ITEMS</u>				
1	FRONT DOOR COMFORT LOGO (SN) (CONSISTENT)	NECESSARY	75.00	75.00
1	REAR DOOR COMFORT & APPS STICKER (SN) (CONSISTENT)	NECESSARY	80.00	80.00
			155.00	155.00
<u>LABOUR</u>				
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF PANEL SUB-ASSY ,FRONT DOOR ,RH ,ROCKER PANEL GARNISH,REAR FENDER (RH) AND REAR BUMPER.		600.00	400.00
	SPRAY PAINTING CHARGE-BUMPER/FENDER /DOOR & ROCKER PANEL.		1,400.00	1,000.00
	TRANSFER OF DOOR .		120.00	50.00
	REAR WHEEL ALIGNMENT .	NOT NECESSARY	120.00	-
			2,240.00	1,450.00
GRAND TOTAL			4,795.07	2,652.83
RECOMMENDED COST OF REPAIRS				2,652.83

Report Ref No. CC4/ASM18016921/K1ha3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBMOONMX
Reference	CC4/ASM18016921/K1ha3a2
Loss Date	34 September 2018
Request Date	37 September 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Send Payment

Vehicle Information	
Incident Vehicle Registration #	SH44622D
Make	TPWD TOYOTA
Model	PRUIS HYBRID 4G
Service Address	
415	

Primary Contact/Insured	
TAN HEE ANG	
BLK 97, BEDOK NORTH AVE 4, #11-1509, 460097, Singapore	
JOLENE@ELITELNG.COM.SG	

Claim Handler	
LOH Cynthia	
656804843	
cynthia.loh@aaa.com.sg	

Additional Instructions















Messages Invoices History Documents Assessment Metrics Notes










Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Reports & Statement				
Accident Statement				
Merimen				

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LVA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LKKAdjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 MANDATE 1A.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2018
 TP LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2018
 Email from OI old 141118.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK INSPECTION PHOTOS.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
 LKK REINSPECTION PHOTOS.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
 LETTER TO OI.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
 Email to OI (d) 021118.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
 TP VIDEO - SHA 4622D.MP4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
 TP ESTIMATE + SUPP.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 CO CLAIMANT.msg	Letters and Correspondence	Workshop	DHAKAL Raghav	17 September 2018
 EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT.msg	Other	Other	DHIVAR Namrata	17 September 2018
 SOY134PR INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHIVAR Namrata	17 September 2018