

## Vic (LKKAUTO)

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**From:** Melise Tan <melisetan@hotmail.com>  
**Sent:** Sunday, 4 November, 2018 11:46 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: YOUR REF: SJT 8765A\_ACCIDENT INVOLVING SJT 8765A AND SHA 4622D  
ALONG BIDEFORD ROAD ON 14.09.2018

Hi Vic

I am Mr Tan Hee Ang's daughter who was driving the car at that time. I have been trying to contact you to discuss about the issue but no one seems to pick up the call from your office. Can you call me at 97811020.

I don't consent all the liabilities as my car was station not moving at all. I am very sure that when I try to filter, I ensure there were no car behind. It was red light at that time. My car were after the red light junction going towards the CTE tunnel. Reckon the other car must have tried to turn out from the side road. The other driver insisted to squeeze through that where the tail of the car collide through mine. There were no dents in both cars just a few scratches which can be polished off.

Will forward the photos to you.

Best Regards & God Bless.

Melise Tan  
MA in Counselling, UK  
D'Edge Management Service  
ByGrace Management  
Homemaker Housekeeping  
Tel : [6220 2576](tel:62202576)  
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Email (2) : [melisetansp@gmail.com](mailto:melisetansp@gmail.com)

Sent from my iPhone

On 2 Nov 2018, at 5:45 PM, Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

<image002.jpg>

02 NOVEMBER 2018

**TAN LEE ANG**  
**BLOCK 97 BEDOK NORTH AVENUE 4**  
**#11-1509**  
**SINGAPORE 460097**

**By Post & By Email**

Dear Sir/Madam,

OUR REF : CC4/ASM18016921/K1ha3

YOUR REF : SJT 8765A

**ACCIDENT INVOLVING SJT 8765A AND SHA 4622D ALONG BIDEFORD ROAD ON 14.09.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD, acting on behalf of the owner of SHA 4622D against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHA 4622D. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<image003.jpg> *Save the Earth. Print only when necessary.*

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