

Jia Le (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 19 November 2019 10:19 AM
To: Jia Le (LKK Auto)
Cc: claims-singapore
Subject: [VC011953] Direct Settlement - Accident Involving GBE3452J (OI : QBE - TBA) and SHD217B (TP : LKK REF - CC3/QBE18016919/Kdb3) on 13.09.2018

Our ref: VC011953

Hi Jia Le

We refer to this matter.

Please reject this third party claim, as our insured had successfully claim against third party.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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[Website](#)

[Linkedin](#)

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 14 November 2019 5:17 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving GBE3452J (OI : QBE - TBA) and SHD217B (TP : LKK REF - CC3/QBE18016919/Kdb3) on 13.09.2018

Dear Sirs/Madam,

We refer to the below email dated on 25/10/19.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Friday, 25 October 2019 12:09 PM
To: Jenny Toh

Subject: RE: Direct Settlement - Accident Involving GBE3452J (OI : QBE - TBA) and SHD217B (TP : LKK REF - CC3/QBE18016919/Kdb3) on 13.09.2018

AIG Ref: **VC011953**

LKK Ref: CC3/QBE18016919/Kdb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBE 3452J(OI) AND SHD 217B(TP) ON 13/09/2018

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. We propose the settlement at 50/50.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**TRANS-CAB AUTO SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 40,058.75	\$ 6,886.94
2. Loss of Rental (5days x \$103.60)	\$ 518.00	\$ 518.00 (5days x \$103.60)
3. Loss of Income (5days x \$50)	\$ 250.00	\$ 250.00 (5days x \$50)
		\$ 7,654.94
@50%		\$ 3,827.47
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 40,834.24	\$ 3,834.96

**03days recommendation for repair + 1Sunday + 1PRS = 5days.

For your approval please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Wednesday, 12 December 2018 9:07 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: Direct Settlement - Accident Involving GBE3452J (OI : QBE - TBA) and SHD217B (TP : LKK REF - CC3/QBE18016919/Kub3) on 13.09.2018

Our ref: VC011953

Dear Shu Pei

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Monday, 10 December 2018 9:17 AM

To: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>

Subject: RE: Direct Settlement - Accident Involving GBE3452J (OI : QBE - TBA) and SHD217B (TP : LKK REF - CC3/QBE18016919/Kub3) on 13.09.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 20 November 2018 7:17 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving GBE3452J (OI : QBE - TBA) and SHD217B (TP : LKK REF - CC3/QBE18016919/Kub3) on 13.09.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 17 September 2018 7:00 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE3452J (OI : QBE - TBA) and SHD217B (TP : LKK REF - CC3/QBE18016919/Kub3) on 13.09.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 217B at M/s Trans-cab Auto Services Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 19 November 2019 10:43 AM
To: Ng Wai Yin; jasminetan@transcab.com.sg
Subject: Your ref: SHD217B [ACCIDENT INVOLVING VEHICLES GBE3452J AND SHD217B ON 13/09/2018] -- AAD1809-124

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GBE 3452J & SHD 217B ON 13/09/2019

We refer to the above matter.

Based on our insured's report, he was travelling straight within his lane, your taxi suddenly move off and collided onto our insured's vehicle. Furthermore, our insured had successfully claim against your insurer.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

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