



**Letter of Claims**  
**Request of direct settlement.**

We are submitting a claim on behalf of our customer Chua meng liang Vincent  
NRIC S17281561 insured of vehicle SKK1103S against  
your insured vehicle number SJN6723R. ( AXA )  
On the accident dated on 14.9.2018 (ddmmyyyy) along  
Bk 54 Sims Drive carpark No. 30806.

Dated this 14 (day) of 9 (month) 20 18.



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Volkswagen Group Singapore  
1 Kampong Ampat  
Singapore 368314  
DID: 69223502  
HP: 93867833  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)

**PDI TUAS**

PDI TUAS

CHUA MENG LIANG VINCENT  
544 PASIR RIS STREET 51  
#11-03  
Singapore, 510544  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV038391  
Quote No. SER/QUO/1801525  
QuoteDate 14/09/18  
Salesperson Lawrence Tan Say Chuan  
Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG)	12,491	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKK1103S	WVWZZZAUZH119996	18/08/17	Lawrence Tan Say Chuan
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 161650	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT		3,360.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P CINTURATO 225/45R17	Pirelli Cinturato P7 K1 225/45R	1	pcs		680.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
P B&P MECH	RIM & BALANCE	1	Time Un		50.00
	Nett				
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		360.00
	<b>Sum Labor</b>				<b>7,610.00</b>
P 311601361	RUBBER VALVE	1	Pieces		1.76
	Use Predecessor 281601361				
P 5G0073147B FZZ	ALLOY WHEELS 17" MADRID	1	Pieces		1,533.36
P 5G0805915 9B9	SPOILER	1	Pieces		154.62
P 5G0807050A	RHF BUMPER BRACKET	1	Pieces		17.04
P 5G0807217BNGRU	FRT BUMPER	1	Pieces		801.22
P 5G0853212E 9B9	RHF FOG COVER	1	Pieces		22.65
P 5G0853666 9B9	RHF FOG GRILLE	1	Pieces		75.57
P 5G0919493	SENSOR BRACKET	1	Pieces		11.92
P 5G0919493A	SENSOR BRACKET	2	Pieces		23.84
P 5G0919494	SENSOR BRACKET	1	Pieces		11.92
P D 180KU2A1	2KADHESIVE	1	Pieces		69.11
P D 822150A1	BONDAGENT	1	Pieces		49.44
<b>Sum carried forward</b>					<b>10,382.45</b>

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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CHUA MENG LIANG VINCENT  
544 PASIR RIS STREET 51  
#11-03  
Singapore, 510544  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
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Service Quote

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<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKK1103S	WVWZZZAUZHW119996	18/08/17	Lawrence Tan Say Chuan
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CZC 161650	5G13HZ
<b>Continued</b>			<b>10,382.45</b>
<b>Sum Item</b>			<b>2,772.45</b>
<b>Sum Labor</b>			<b>7,610.00</b>
<b>Sum Item</b>			<b>2,772.45</b>
<b>Total SGD</b>			<b>10,382.45</b>
7% GST 10,382.45			726.77
<b>Total SGD Incl. GST</b>			<b>11,109.22</b>

**Explanations**  
P = Proportionately Charged

**Payment Terms**      No Credit

Payments to:      - BBN: - Acc.-No...

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/09/2018 13:34
Date Of Accident	14/09/2018 12:30
Exact Location Of Accident	BLK 54 SIMS DRIVE CARPARK NO. SDS06
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK1103S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHUA MENG LIANG VINCENT
NRIC No	S1728156I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96667661
Alternative Phone No	OFFICE-96667661

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 CL 92 (DSG)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29007181 AVW
Cover Note Number	

### Driver

Name of Driver	CHUA MENG LIANG VINCENT
NRIC No	S1728156I
Date Of Birth	25/05/1965
Occupation	INDOOR
Date Of Driving Pass	30/09/1991
Driving Experience	26 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96667661
Fax Number	
Contact Number	OFFICE-96667661
Email Address	NOEMAIL

Address	BLK 544 PASIR RIS STREET 51 #11-03
Postcode	510544
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJN6723R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN BOON KIAT
NRIC/Passport Number	S1706507F
Contact Number	97979961
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	


**SKETCH PLAN**

**IMPORTANT NOTICE**

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

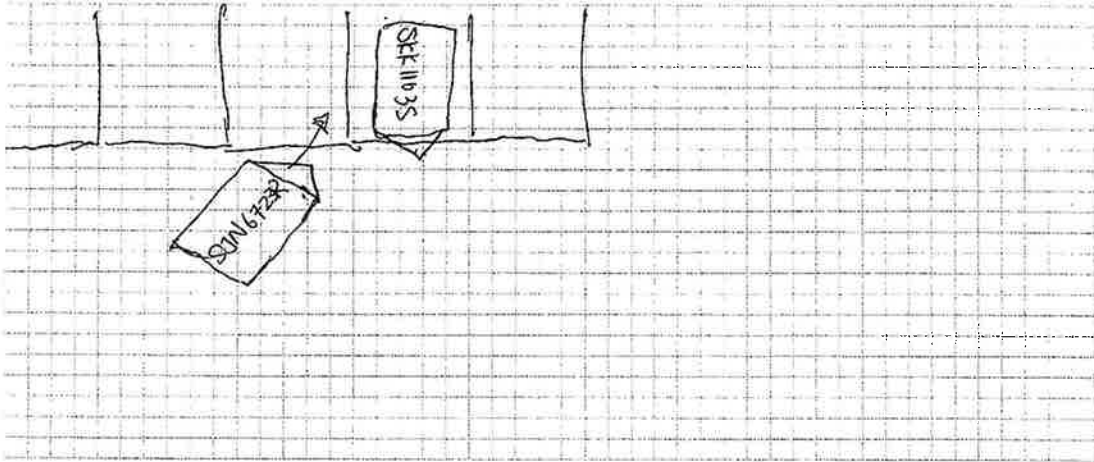
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name: 81030002  
NRIC/FIN No.: 14/9/18

### SKETCH PLAN



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 14/09/2018 @ 12:30pm @ Blk 54 Sims drive car park  
number GDS 06, I was stationary with my engine off  
taking a rest in my vehicle. Suddenly SJN 6723R  
head in and knock my vehicle SKK 1103S.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

**VOLKSWAGEN  
GROUP  
SINGAPORE**



*[Signature]* 14

Relief Centre Personnel's Signature

Name: **81050002**

NRIC/FIN No.:

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S17281561

Name  
CHUA MENG LIANG VINCENT

Race  
CHINESE

Date of Birth  
25-05-1965 M

Country of Birth  
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S17281561

Name  
CHUA MENG LIANG VINCENT

Birth Date 25 May 1965

Issue Date 12 Aug 2003



1000737614D

0-112-5-B-6

NRIC No. S17281561

Blood Group A+ Date of Issue 02-10-1991

APT BLK 544 PASIR RIS STREET 51 #11-03  
SINGAPORE 610944

NRIC No. S17281561 Date 21-08-2002 No. 4314358

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE 30 Sep 1991

NP 428A

Licence No. S17281561

## Accident Sketch Plan

MSIG

Singapore (Singapore) Pte. Ltd.  
 27-05, 30A Centre 2, Singapore 050027  
 Tel: 7700 7700 Fax: 7700 7700  
 Telex: 7700 7700 GUY Reg No. 77-04127125

# Certificate of Insurance

THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Page 11 of 11

**VW DRIVEEASY**  
Comprehensive

Certificate No. A 29007181 ANW

Excess: **8405.00**

Windscreen Excess £ 500.00

1. Index Mark and Registration Number of Vehicle  
SKK11038
2. Name of Policyholder  
CHUA HENG LIANG VINCENT
3. Effective Date of the Commencement of Insurance for the purposes of the Act  
18/08/2018
4. Date of Expiry of Insurance  
17/08/2019

- ### Persons or Classes of Persons entitled to drive

**NAME** Meng Liang Vincent

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle, or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. **Limitations on Coverage**

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169).

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 129) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MIBS Insurance (Singapore) Pte. Ltd.

**Keywords:**

To: Chief Executive Officer