

RE: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018 * LKK REF: CC4/AIG18016912/Kea3**

Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Mon 10/19/2020 5:47 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (334 KB)

RE: SJZ7712C & SLB7872B; Acc Date: 11.09.2018 - LKK REF CC4/AIG18016912/Kea3;

Hi

Subject to any OI dispute been managed accordingly, please proceed to SAB this matter.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, October 19, 2020 8:30 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Re: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018 *** LKK REF: CC4/AIG18016912/Kea3

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

We refer to the above matter.

Third party is chasing for settlement.

Base on the video footage insured travel in between 2 lane and collided into third party "stationary vehicle".

We are of the opinion that the liability is more not in our insured favor.

Kindly let us have your approval to settle the matter at best.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, June 24, 2020 8:59 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018 *** LKK REF: CC4/AIG18016912/Kea3

Hi Bennie,

We refer to the email below.

Based on the previous attachment email Vic have make an offer of 50% to third party, however third party disagreed with the offer.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, June 24, 2020 7:02 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018 *** LKK REF: CC4/AIG18016912/Kea3

Asher

Per our email to Vic dated 27/11/2019, no doubt OI in between 2 lanes TP was also making a wide turn and stop a second before.

Please advise the status of this claim (if any offer made to TP etc).

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]
Sent: Wednesday, June 24, 2020 3:17 PM
To: Mei Kwan (LKKAUTO); Tan, Bennie-WZ

Cc: Admin A

Subject: [EXTERNAL] Re: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018 *** LKK REF: CC4/AIG18016912/Kea3

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

We refer to the above matter.

Based on our insured video show that our insured make a right turn into the multi-carpark by traveling in between 2 lane and collided with third party that was traveling to the exit.

We are of the opinion that the liability is not in our insured favour.

Kindly advise if we can process to settle the matter at best.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, June 24, 2020 2:47 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018 *** LKK REF: CC4/AIG18016912/Kea3

Dear Bennie,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Wednesday, 24 June, 2020 2:38 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018

Hi LKK Team

Reference to above matter.

We are following up on this matter.

Please let us have your updates on case / last correspondence with TP.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tan, Bennie-WZ

Sent: Wednesday, November 27, 2019 6:13 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018

Hi Vic

Referring to your email below.

Kindly offer 50% to TP. No doubt OI is encroached 2 lane when turning in. However, TP is also coming out.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, October 29, 2019 8:48 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAUTO)

Subject: [EXTERNAL] RE: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer to your below email.

We had just recently received a copy of the Insured's video footage (uploaded in merimen).

Based on the footage, the Insured vehicle was entering the car park travelling in between the 2 lanes and we are of the view that liability is not to the Insured's favour.

We also sent out letter to the Insured on 09/10/2019 but till date, we have not receive any feedback yet.

For your further instructions if any, otherwise, we will proceed to settle the matter at best as TP LOD in already in.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Monday, 28 October, 2019 3:24 PM

To: Vic (LKKAuto)

Subject: AIG Ref: 9250549822SG-003 || Accident Involving SLB7872B / SJZ7712C on 11/09/2018

Importance: High

Hi Vic

Referring to the above matter under your care.

We are reviewing this matter.

Please let us have your updates on case / last correspondence with TP.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.