

INS/2011

INS. CASE OWNER:

Lutheran

CC 4/AXA1801

6901, Klebb

LKK:
IDAC:

Surveyor:

Kalvin

DOI:

ASSIGNMENT

15/11/18

Date / Time:

14/11/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SEQ 61234

Name of Insured:

POH LHOO BIN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

14/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SEM000MY / 69820

Policy No.:

01295490

Make / Model:

MAZDA

Place of Accident:

SHEPES VINT TMS

BAYPINT AVE

If NO, Driver Name / Age:

LEE MUI KIM

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT:

YES / NO

TP GIA REPORT:

YES / NO

Insured Liability:

%

Final ? Yes / No

4H 8423M

INSRS:
WSP:
Tel:
Liability:
RMKS:WSP
WINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

14/11/18
Asher

4H 8423M - LUTHERAN / SEQ 61234 / STAN DOR 18/11/18

SEQ 61234

Smart Claim

OK

16/11/18: CALLED OI CONFIRMED ACCIDENT - DID MAKE A TURN OUT FROM SLIP ROAD TO ENTER MAIN ROAD HIT TP. INFORM TP CLAIM AGREED TO SETTLE AND AWARE ABOUT NCD ISSUE.

READ TP VIDEO SAVE A (V. ASHER - JOM) VIDEO SHOW DID EXIT FROM THE SLIP ROAD HIT TP.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

ASHER 26.12.18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP SS9,070.60

(8 days) Reduction:

38 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

2

If NO or B 28. Ass. Lia:

Repair Cost:

w/149 SS9,705.54

DID TURN OUT FROM SLIP ROAD HIT TP.

Loss of Rental (LOR):

SS 2,503.80

(20 days) x = 125.19

Loss of Use (LOU):

SS -

(S x days)

Loss of Income (LOI):

SS 400.00

(S 50 x 8 days)

LOR only

LOU only

LOR + LOU

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

330

Total:

SS 12,611.39

Global Sum SS: 12,500

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 12,500

Name 1:

COMFORTDESIGN ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REPAIR ESTIMATE*

VEHICLE NO : SH 8425M

DATE 14/9/2018 16:52

MAKE :

MODEL : HYUNDAI IONIQ

WHOLE RIGHT SIDE

PP

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover / <i>cyd</i>			\$ 418.30
	Front Bumper Bracket (RH) <i>X su</i>			\$ 28.00
	Front Bumper Side Bracket Support <i>Xsu</i>			\$ 12.00
	Front Fender (RH) <i>new</i>			\$ 490.70
	Front Fender Shield (RH) <i>Xsu</i>			\$ 114.70
	Front Fender Retainer <i>Xsu</i>			\$ 41.40
	Front Wheel Rim (RH) <i>new (Aluminum Rim)</i>			\$ 1124.20
	Front Wheel Hub Cap (RH) <i>Xsu</i>			\$ 346.40
	Front Wheel Bearing <i>Xsu</i>			\$ 454.00
	Front Shock Absorber (Assy) (RH) <i>Xsu</i>			\$ 372.50
	Front Shock Absorber Mounting (RH) <i>Xsu</i>			\$ 206.90
	Front Shock Absorber Fork (RH) <i>Xsu</i>			\$ 112.20
	Front Suspension Upper Arm (RH) <i>Xsu</i>			
	Front Drive Shaft (RH) <i>Xsu</i>			\$ 936.70
	Rack & Pinion Assy <i>Xsu</i>			\$ 887.40
	STG Tie End <i>new</i>			\$ 91.50
	Stabilizer Bar <i>Xsu</i>			\$ 246.80
	Stabilizer Bar Bush (LH) <i>Xsu</i>			\$ 22.30
	Stabilizer Bar Link <i>Xsu</i>			\$ 74.90
	Stabilizer Bracket <i>Xsu</i>			\$ 10.50
	Front Suspension Lower Arm (RH) <i>Xsu</i>			\$ 296.80
	Knuckle Arm (RH) <i>Xsu</i>			\$ 363.60
	Front Head Lamp (RH) -		\$ 1198.80	
	Rocker Panel Mount (RH) -		\$ 290	
	Tyre valve sensor -		\$ 129.90	
	SUB TOTAL			\$ 5,879.50
	LESS 20%			\$ 1,175.90
	DISCOUNTED TOTAL			\$ 4,703.60
	Front Fender Sticker (RH) <i>X "</i>			\$ 100.00
	Front Tyre (RH) <i>new 50%</i>			\$ 216.00
				\$ 316.00

6657.30

5321.44

Nett

Nett

AXIA

SH 8425M

FZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Fender (RH) X Rep			\$ 1,768.30
	Rear Fender Inner Lining (RH) X su			\$ 73.60
	Rear Windscreen Moulding X su			\$ 28.20
	Rear Door (RH) — Rep			\$ 1,789.90
	Rear Door Outer Handle (RH) X Rep			\$ 78.00
	Rear Door Gear/Regulator (RH) X su			\$ 229.90
	Front Door (RH) — su			\$ 1,797.20
	Front Door Gear / Regulator (RH) X su			\$ 250.40
	Front Door Power Motor X su			\$ 289.20
	Rear Wheel Hub-Cap (RH) X su			\$ 134.10
	SUB TOTAL			\$ 6,438.80
	LESS 20%			\$ 1,287.76
	DISCOUNTED TOTAL			\$ 5,151.04
	Rear Windscreen Sealant X su			\$ 46.00
	Rear Door Comfortdelgro & Apps Sticker (RH) — su			\$ 80.00
	Front Door Coloured Comfort Logo (RH) — su			\$ 75.00
				\$ 201.00
	Labour Charge			
	Panel Beating			\$ 1,600.00
	Spray Painting Charge			\$ 1,250.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Towing Charge — KING DOLLY			\$ 150.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 120.00
	Transfer of Door			\$ 240.00
	Remove/Refix Undercarriage (FRT)			\$ 400.00
	Front Wheel Alignment			\$ 120.00
	TOTAL LABOUR			\$ 4,150.00
	ESTIMATE TOTAL			\$ 14,521.64
				15239.48
				16807.64

16/11/2014
17/9/12 1050h.
3+5 Rep
PIP
Before Paint P Lty

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged/ defective during resurvey
 • Parts prices are to be confirmed on
 • Third party survey on "without Prejudice" basis
 • No insurance claim is allowed
 • Supplier must be insured and
 • Is subject to final approval from insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305212930
Date : 18.10.2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508669
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SH 8425M

Date of Accident : 14.09.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

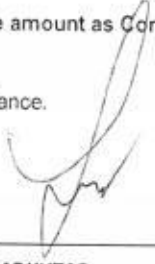
1. The repair job shall bill to: AXA --- SKQ6123U
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$6,200.60
 - (b) Labour Charges \$2,870.00
 - Total for Part-By-Part Repair Cost \$9,070.60
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$0.00
Final Lumpsum Repair cost \$0.00

3. Estimated normal period for repairs: 5 + 3 = 8 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Kalvin

Date : 19/10/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 18.10.2018
Time: 19:49:52
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305212930
REGN NO : SH 8425M
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 03.07.2018
DATE/TIME IN : 14.09.2018 11:45
ACCIDENT DATE : 14.09.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-0573-G	IONIQVC PANEL-FENDER RH#	1	490.70	20.00	392.56
0002 03-01-0104-2020-G	IONIQ WHEEL ASSY-ALLOY (S	1	1,124.20	20.00	899.36
0003 195/65R15 DX390	TYRE DAVANTI 195/65R15 91	1	216.00	50.00	108.00
0004 04-01-0104-2534-G	IONIQV2 COVER-FR BUMPER#	1	418.30	20.00	334.64
0005 04-01-0104-2915-G	IONIQVC LAMP ASSY-HEAD RH	1	1,198.80	20.00	959.04
0006 28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1	75.00	2.00-	75.00
0007 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1	80.00	0.20	80.00
0008 04-01-0104-0592-G	IONIQ PANEL ASSY-FRONT DO	1	1,797.20	20.00	1,437.76
0009 04-01-0104-0595-G	IONIQ PANEL ASSY-REAR DOO	1	1,789.90	20.00	1,431.92
0010 04-01-0104-0810-G	IONIQ MOULDING ASSY-SIDE	1	290.00	20.00	232.00
0011 14-01-0104-2021-G	IONICVC INR BALL JOINT AS	1	91.50	20.00	73.20
0012 03-01-0104-2900-G	IONIQ END ASSY-TIE ROD RH	1	91.50	20.00	73.20
0013 03-01-0104-2069-G	IONIQ VALVE-TPMS	1	129.90	20.00	103.92

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 18.10.2018

Time: 19:49:52

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305212930
REGN NO : SH 8425M
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 03.07.2018
DATE/TIME IN : 14.09.2018 11:45
ACCIDENT DATE : 14.09.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 6,200.60

JOB NATURE

0000 L	PANEL BEATING	1000.00	
0001 L	SPRAY PAINTING CHARGE	1200.00	
0002 L	WIRING CHARGE	20.00	
0003 L	TUFF KOTE	20.00	
0004 L	TOWING CHARGE - KING DOLLY	120.00	
0005 L	REMOVE/REFIX CUSHION & UPHOLSTERY REA	50.00	
0006 L	TRANSFER OF DOOR	100.00	
0007 L	REPLACE UNDERCARRIAGE (FRT)	100.00	
0008 L	FRONT WHEEL ALIGNMENT	60.00	

COMFORTDELGRO ENGINEERING PTE LTD

Date: 18.10.2018

REPAIR ESTIMATE

Time: 19:49:52

Page: 3

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305212930
REGN NO : SH 8425M
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 03.07.2018
DATE/TIME IN : 14.09.2018 11:45
ACCIDENT DATE : 14.09.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0009 L TO DO COMPUTER DIAGNOSTIC

200.00

SUB-TOTAL : 2,870.00

TOTAL : 9,070.60

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Workshops

59 Loyang Drive Singapore 508989
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
429 Ubi Road 3 Singapore 530669

24 Seroko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768732

A member of COMFORTDELGRO

Date/Time: 14.09.2018 15:46

Page : 1

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order: 3856791

JC NO.: 305212930

TOMER
MS
TOMER NO.
RESS
(R)
(P)

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755 (O)

REGN NO.: SH 8425M	MILEAGE
MAKE : HYUNDAI	FUEL E.....1/2.....F
MODEL IONIQ(G2)	DATE/TIME IN 14.09.2018 11:45
YR OF MANU 03.07.2018	TARGET DATE
CHASSIS CODE KMHC851CVJU103338	COMPLETION DATE/TIME:

COUNT CARD NO.

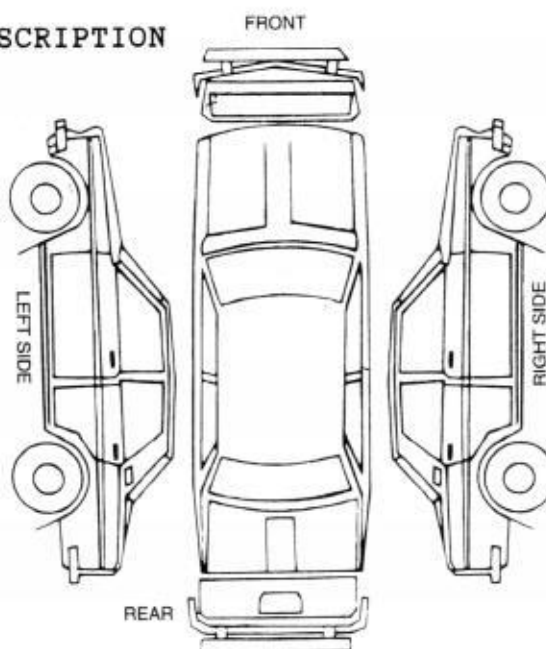
JOB DESCRIPTION

Accident Date: 14.09.2018

NATURE: 3P 14.09.18/B

S/NO LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

3:
O.:
File No.: SH 8425M FZ AXA

Vehicle No.: SH 8425M

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

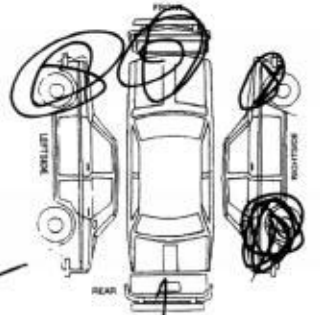
To be kept by Security Guard

① Front Left and Right
Tyre Damage ② Front Disc
Side Tyre No more ready
Crank up under carriage Touch

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline +65 6343 6280 Facsimile +65 6280 9755
Service Centres
205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286 383 Sin Ming Drive Singapore 57571
7 Sungei Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649
24 Senoko Loop Singapore 758156
6553 1111
SPARK Assist
Recovery • Towing • Accident
Appointed Partners

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

1. Date: 14/9/18 Time Received: 11:50		3. Vehicle Type: ☐ Private ☒ Taxi (CTPL/CCPL) ☐ Fleet ☐ STK (Boon Lay)	4. Type of Towing: ☐ Normal Tow ☒ King Dolly ☐ Flat Bed ☒ Crane-up
2. ☐ New ☐ SPARK Kakis Name of Customer: Heng Contact No.: Vehicle No.: 97236962 Make / Model / Colour: SH 8425M Email:		5. Nature of Service: ☐ Jumpstart ☐ Recovery ☐ Change Tyre / Battery	6. Parts Replaced/Remarks:
7. Location: MBS SHARDES LUK		8. Vehicle Tow - In Workshop: ☐ Smoky Exhaust ☐ Wheel Jammed ☐ Overheating ☐ Steering Faulty ☐ Brake Faulty ☐ Alternator Faulty ☐ Starting Problem ☐ Loss Power ☒ Accident ☐ Engine Stalled ☐ Return Taxi	
9. Preferred Workshop: ☐ Braddell ☒ Loyang ☐ Pandan ☐ Sin Ming ☐ Sungei Kadut ☐ Ubi ☐ Senoko ☐ Komoco (UBI / Leng Kee) ☐ Cycle & Carriage (PD) ☐ Others:		10. Odometer Reading: 15000 Fuel Level: F 1/4 1/2 3/4 E	
11. Radio / CD Player ☐ OK ☐ Faulty ☐ Not tested		12. Tow Truck / Recovery Van: ☐ VRS ☒ QA ☐ GAO ☐ TZ ☐ YISHUN ☐ OTHERS Name of Driver: ASIF Vehicle No.: 6059M Time Dispatch: 11:50 am Time of Arrival: 12:00 pm Time Completed:	
13. Cash Invoice No.:		14. WORKSHOP	
Customer Acknowledgement a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.		Signature of Customer: [Signature]	
Date: 14/9/18 Time:		Signature of Attending Staff/Guard:	



REPAIR ESTIMATE*

VEHICLE NO : SH 8425M

DATE 14/9/2018 16:52

MAKE :

MODEL : HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover XXXX ✓			\$ 418.30
	Front Bumper Bracket (RH) ?			\$ 28.00
	Front Bumper Side Bracket Support ?			\$ 12.00
	Front Fender (RH) ✓			\$ 490.70
	Front Fender Shield (RH) ?			\$ 114.70
	Front Fender Retainer ?			\$ 41.40
	Front Wheel Rim (RH) ✓			\$ 351.90
	Front Wheel Hub Cap (RH) X			\$ 346.40
	Front Wheel Bearing ?			\$ 454.00
	Front Shock Absorber (Assy) (RH) ?			\$ 372.50
	Front Shock Absorber Mounting (RH) ?			\$ 206.90
	Front Shock Absorber Fork (RH) ?			\$ 112.20
	Front Suspension Upper Arm (RH) ?			
	Front Drive Shaft (RH) ?			\$ 936.70
	Rack & Pinion Assy ?			\$ 887.40
	STG Tie End ?			\$ 91.50
	Stabilizer Bar ?			\$ 246.80
	Stabilizer Bar Bush (LH) ?			\$ 22.30
	Stabilizer Bar Link ?			\$ 74.90
	Stabilizer Bracket ?			\$ 10.50
	Front Suspension Lower Arm (RH) ?			\$ 296.80
	Knuckle Arm (RH) ?			\$ 363.60
	Front Handicap RH ✓			
	Front Parcel Lock (RH) ✓			
	SUB TOTAL			\$ 5,879.50
	LESS 20%			\$ 1,175.90
	DISCOUNTED TOTAL			\$ 4,703.60
	Front Fender Sticker (RH) X			\$ 100.00
	Front Tyre (RH) ✓ 50%			\$ 216.00
				\$ 316.00

Nett
Nett

AXIA

SH 8425M

FZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Fender (RH) X <i>Repair</i>			\$ 1,768.30	
	Rear Fender Inner Lining (RH) X			\$ 73.60	
	Rear Windscreen Moulding X			\$ 28.20	
	Rear Door (RH) —			\$ 1,789.90	
	Rear Door Outer Handle (RH) X <i>Repair</i>			\$ 78.00	
	Rear Door Gear/Regulator (RH) X			\$ 229.90	
	Front Door (RH) —			\$ 1,797.20	
	Front Door Gear / Regulator (RH) ?			\$ 250.40	
	Front Door Power Motor ?			\$ 289.20	
	Rear Wheel Hup-Cap (RH) X			\$ 134.10	
	SUB TOTAL			\$ 6,438.80	
	LESS 20%			\$ 1,287.76	
	DISCOUNTED TOTAL			\$ 5,151.04	
	Rear Windscreen Sealant X			\$ 46.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) —			\$ 80.00	Nett
	Front Door Coloured Comfort Logo (RH) —			\$ 75.00	Nett
				\$ 201.00	
	Labour Charge				
	Panel Beating			\$ 1,600.00	1000
	Spray Painting Charge			\$ 1,250.00	1200
	Wiring Charge			\$ 50.00	20
	Tuff Kote			\$ 50.00	20
	Towing Charge — <i>KING DOIT</i>			\$ 150.00	120
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00	50
	Remove/Refix Rear Windscreen Glass			\$ 120.00	X
	Remove/Refix Reverse Sensor			\$ 120.00	X
	Transfer of Door			\$ 240.00	100
	Remove/Refix Undercarriage (FRT)			\$ 400.00	100?
	Front Wheel Alignment			\$ 120.00	60
	TOTAL LABOUR			\$ 4,150.00	
	ESTIMATE TOTAL			\$ 14,521.64	
	<i>1 Kali Klat</i> <i>17/9/2010</i> <i>5 Dr</i> <i>PIP</i> <i>Before Paint P Lto</i> LKK Auto Consultants hence notify the Repairer of the following: - To resurvey before after spray paint - To display damaged parts during resurvey - Parts prices are subject to survey - Third party survey is on a "without prejudice" basis - No illegal motor insurance is allowed - Supplier must be surveyed and is subject to their approval from Insurance Company Acknowledged by Repairer Signature: Date:				
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				



Service Request Details

Claim

S8M00VMY

Reference

None 

Loss Date

September 14, 2018

~~SA~~ Kelvin

Request Date

September 17, 2018

Due Date

September 24, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SH8425M

Make

TPVD HYUNDAI

Model
IONIQ HYBRID

Service Address

...

Primary Contact/Insured

POH CHOO BIN
3 JOON HIANG ROAD, SINGAPORE, 548358, Singapore
67337765
JULIA.LIMKL@SSGROUP.SG

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions
INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



MANDATE REQUEST FOR S8M00VMY

Type

🔔 Question

Message

Liability: Insured turn out from slip road hit third party vehicle (refer to tp video). Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$9,705.54 (w/GST) Loss of Rental: \$3,442.76 (27.5days x \$125.19) Loss of Income: \$400 (8days x \$50) LTA : \$2.00 Total: \$13,550.30 Immediate Advice with Mandate and relevant document uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (25/02/2019)

Reply



Pls offer TP global sum of \$12300 (all in)

Type

🔔 Question

Message

Based on the PO & DO, the LOR duration of \$27.5 days is too long. For quick and amicable settlement, please offer TP at \$12300. Thank you!

Reply



RE: Pls offer TP global sum of \$12300 (all in)

Type

🔗 Question

Message

Hi Sir, refer to third party email requested for the breakdown of the G/S \$12,300. Kindly advise. Thank you
(Asher - 21.03.19)

Reply



Re:RE: Pls offer TP global sum of \$12300 (all in)

Type

🔗 Question

Message

This is a global sum settlement and you may use your own discretion to give the breakdown to TP. If they reject, you may negotiate with them up to global sum of \$12500 (all in).

Reply

Our Ref : T 0918/ SH 8425M /WT(st)

Your Ref :

Date : 22-Oct-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19950648W

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 8425M YOUR INSURED SKQ6123U
AND OTHER ON 14.09.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SH 8425M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SKQ6123U** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 9,705.54
2	28 days Loss of Rental @ \$ 125.19 per day	\$ 3,505.32
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 13,212.86

HIRER'S CLAIM

7	8 days Loss of Income @ \$ 80.00 per days	\$ 640.00
Total Claims:		\$ 13,852.86

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 12 pcs
- b) LTA search slip/s of : SKQ6123U
- c) GIA / Police report/s of : SH 8425M
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKQ 6123U (Insd veh)	Model:	HYUNDAI IONIQ
	SH 8425M (TP veh)		
Date of Accident:	14/09/2018		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	17,984.17
Final Repair Cost	:	\$	9,705.54
Loss of Token Sum	:	\$	400.00
			8 days at \$50.00 per day
Rental (if any)	:	\$	2,503.80
			20 days
LTA / GIA Search Fee	:	\$	2.00

Others: : \$

	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	12,500.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 12,500.00

NUR SHAQILAH BTE ABDOL
WAHAB

10/06/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18016901/K1eb3s2	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: CYNTHIA LOH			Date : 10-06-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKQ 6123U	Veh. Inspected	SH 8425M	
Policy No.	GA295490	Coverage (\$)	0.00	
Claim No.	S8M00VMY	Excess (\$)	0.00	
Assign From	CYNTHIA LOH	Assign Date	17/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI IONIQ	c.c	1580	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	KMHC851CVJU103338	Colour	BLUE	
Odometer	17958	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65R15	NEXEN	7 mm	
L/H Front Tyre	195/65R15	NEXEN	7 mm	
R/H Rear Tyre	195/65R15	NEXEN	7 mm	
L/H Rear Tyre	195/65R15	NEXEN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/09/2018	Inspection Date	17/09/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 8425M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER COVER (CONSISTENT)	CRACKED	418.30	418.30
1	FRONT BUMPER BRACKET (RH) (CONSISTENT)	SERVICEABLE	28.00	-
1	FRONT BUMPER SIDE BRACKET SUPPORT (CONSISTENT)	SERVICEABLE	12.00	-
1	FRONT FENDER (RH) (CONSISTENT)	DENTED	490.70	490.70
1	FRONT FENDER SHIELD (RH) (CONSISTENT)	SERVICEABLE	114.70	-
1	FRONT FENDER RETAINER (CONSISTENT)	SERVICEABLE	41.40	-
1	FRONT WHEEL RIM (RH) (ALUMINIUM RIM) (CONSISTENT)	BENT	1,124.20	1,124.20
1	FRONT WHEEL HUB CAP (RH) (CONSISTENT)	NOT NECESSARY	346.40	-
1	FRONT WHEEL BEARING (CONSISTENT)	SERVICEABLE	454.00	-
1	FRONT SHOCK ABSORBER (ASSY) (RH) (CONSISTENT)	SERVICEABLE	372.50	-
1	FRONT SHOCK ABSORBER MOUNTING (RH) (CONSISTENT)	SERVICEABLE	206.90	-
1	FRONT SHOCK ABSORBER FORK (RH) (CONSISTENT)	SERVICEABLE	112.20	-
1	FRONT SUSPENSION UPPER ARM (RH) (NPA) (CONSISTENT)	SERVICEABLE	-	-
1	FRONT DRIVE SHAFT (RH) (CONSISTENT)	SERVICEABLE	936.70	-
1	RACK & PINION ASSY (CONSISTENT)	SERVICEABLE	887.40	-
1	STG TIE END (CONSISTENT)	BENT	91.50	91.50
1	STABILIZER BAR (CONSISTENT)	SERVICEABLE	246.80	-
1	STABILIZER BAR BUSH (LH) (CONSISTENT)	SERVICEABLE	22.30	-
1	STABILIZER BAR LINK (CONSISTENT)	SERVICEABLE	74.90	-
1	STABILIZER BRACKET (CONSISTENT)	SERVICEABLE	10.50	-
1	FRONT SUSPENSION LOWER ARM (RH) (CONSISTENT)	SERVICEABLE	296.80	-
1	KNUCKLE ARM (RH) (CONSISTENT)	SERVICEABLE	363.60	-
1	REAR FENDER (RH) (CONSISTENT)	TO REPAIR SEE LABOUR	1,768.30	-
1	REAR FENDER INNER LINING (RH) (CONSISTENT)	SERVICEABLE	73.60	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	28.20	-
1	REAR DOOR (RH) (CONSISTENT)	DENTED	1,789.90	1,789.90
1	REAR DOOR OUTER HANDLE (RH) (CONSISTENT)	TO REPAIR SEE LABOUR	78.00	-

Report Ref No. CC4/ASM18016901/K1eb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR DOOR GEAR / REGULATOR (RH) (CONSISTENT)	SERVICEABLE	229.90	-
1	FRONT DOOR (RH) (CONSISTENT)	CUT	1,797.20	1,797.20
1	FRONT DOOR GEAR / REGULATOR (RH) (CONSISTENT)	SERVICEABLE	250.40	-
1	FRONT DOOR POWER MOTOR (CONSISTENT)	SERVICEABLE	289.20	-
1	REAR WHEEL HUP-CAP (RH) (CONSISTENT)	SERVICEABLE	134.10	-
1	HEADLAMP RH (CONSISTENT) (ADDITIONAL)	CUT	1,198.80	1,198.80
1	ROCKER PANEL GARNISH RH (CONSISTENT) (ADDITIONAL)	CRACKED	290.00	290.00
1	TYRE VALVE SENSOR (CONSISTENT) (ADDITIONAL)	SHORTED	129.90	129.90
1	STEERING TIE ROD INNER RH (CONSISTENT) (ADDITIONAL)	BENT	91.50	91.50
	LESS 20% DISCOUNT		-2,960.16	-1,484.40
			11,840.64	5,937.60
	SPECIAL NETT ITEMS			
1	FRONT FENDER STICKER (RH) (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	FRONT TYRE (RH) (SN) (50%) (CONSISTENT)	PUNCTURE	216.00	108.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	46.00	-
1	REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (SN) (CONSISTENT)	NECESSARY	80.00	80.00
1	FRONT DOOR COLOURED COMFORT LOGO (RH) (SN) (CONSISTENT)	NECESSARY	75.00	75.00
			517.00	263.00
	LABOUR			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR FENDER (RH) AND REAR DOOR OUTER HANDLE (RH).		1,600.00	1,000.00
	SPRAY PAINTING CHARGE.		1,250.00	1,200.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	TOWING CHARGE - KING DOLLY		150.00	120.00
	REMOVE / REFIX CUSHION & UPHOLSTERY REAR.		150.00	50.00
	REMOVE / REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	-
	REMOVE / REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
	TRANSFER OF DOOR.		240.00	100.00
	REMOVE / REFIX UNDERCARRIAGE (FRT).		400.00	100.00

Report Ref No. CC4/ASM18016901/K1eb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	FRONT WHEEL ALIGNMENT.		120.00	60.00
	TO DO COMPUTER DIAGNOSTIC. (ADDITIONAL)		200.00	200.00
			4,450.00	2,870.00
GRAND TOTAL			16,807.64	9,070.60
RECOMMENDED COST OF REPAIRS				9,070.60

Report Ref No. CC4/ASM18016901/K1eb3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.