

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

IDAC:



INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice: *Not submitted*

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: *WSP*Repair Cost: *PIP* S\$2,343.40

( 4 days) Reduction: 25 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 21.06.19

Confirm with: *CALM*Email ☒ Call ☐

Final Liability:

% *WSP* (Agreed / Assessed) BOLA S/N No.: 15

If NO or B 28, Ass. Lia:

Repair Cost: *WSP* S\$2,400.65

Loss of Rental (LOR):

S\$ - ( days)

Loss of Use (LOU):

S\$ 24.00 (5.14 x 4 days)

Loss of Income (LOI):

S\$ - (5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ 1.45

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost:

S\$ -

Total:

S\$ 2,343.40

Global Sum S\$:

FINAL PAYMENT

Date/Time: 21.06.19

Confirm with: *CALM*Email ☒ Call ☐

Payee 1:

S\$2,343.40

Name 1: *ESTES PERFORMANCE PTE LTD*

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

1) Claim status: *Normal/Reject/Private Settle*2) Report Format: *WSP*3) Survey fee: *9820*

31/7/19

REF: ALH

## ASSIGNMENT

From: Date: 19092018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLF 8384R

at Workshop n/s Esteem Performance

of 5033 Amk Ind Park 2 #01-259

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

after 11am

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 09 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLF 8384R Yr Regn 09 / 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Prius A) C.C. 1798

Colour: M. P. White A/C: Insured / Std / NI / NA

Sp Reading: 13915P T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKB3FU803531346

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STE A/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 6/7/18

Survey held at: ✓

Rear

R/Bal. 8 mm

L/Bal. 8 mm

D.O.L. 19/9/18

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

MSK

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

20/9 File pass to Catherine

PIP: 2,243.60 (RED: 651.74 25%)

Date/Time: File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RE \$

Photos

Other

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Insp (\$☐ Weekend (\$

TOTAL



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Repair Estimates

SLF 8384 R

*Not Authorized  
Repairing B6 pain*

Parts	(a) Cost / List Price Items	\$	1,927.12
	Plus/Less 25%	\$	481.78
	<b>Total of Cost / List</b>	<b>\$</b>	<b>1,445.34</b>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items		
<b>Total Parts Cost</b>			
Labour		\$	1,450.00
<b>Total</b>		<b>\$</b>	<b>2,895.34</b>

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth  
Company : LKK  
Survey conducted on : 19/9/18 at \_\_\_\_\_

#### Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ \_\_\_\_\_

(e) Signature of surveyor : Lc Date: 19/9/18



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Spare Parts

Vehicle No. : **SLF 8384 R**  
Make & Model : **TOYOTA PRIUS**  
Chassis No. : **JTDKB3FU103555973**

Submit By : **Carmen Lim**  
Year Manufacture : **2017**  
Engine No. :

### Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH front fender Bu	1	\$868.70		✓
2	LH front fender undershield Di	1	\$195.60		✓
3	LH front fender undershield clip m	10	\$25.00		✓
4	LHF fender wording "HYBRID" m	1	\$44.17		✓
5	Front bumper Bu	1	\$450.80		✓
6	Front bumper clip m	10	\$40.00		✓
7	Front bumper side retainer LH Di	1	\$107.20		✓
8	LH front hub cab L	1	\$195.65		X
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## Hsiao Tong (LKKAuto)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Wednesday, 21 November 2018 4:27 PM  
**To:** Thin Thin (LKKAuto)  
**Subject:** LOD - SLF8384R  
**Attachments:** 20181121162710933.pdf

Dear ThinThin,

Pls refer as attached.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

### Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)





**ESTEEM  
PERFORMANCE**

**ESTEEM PERFORMANCE PTE LTD**

Bik 6033 Ang Mo Kio, Ind Park 2 #01-281/ 259, 599535.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteemperf.com.sg](http://www.esteemperf.com.sg)

Your Ref : SGW 2268 H  
Our Ref : SLF 8384 R

Date : 21-11-18

AIG ASIA PACIFIC INSURANCE PTE LTD  
AIG Building  
78 Shenton Way  
#07-16  
Singapore 079120

RE : ACCIDENT INVOLVING SLF 8384 R & SGW 2268 H  
ACCIDENT DATE 06-07-2018  
ACCIDENT ALONG UPP PICKERING ST

We are the workshop for the owner of motor vehicle no : SLF 8384 R which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SGW 2268 H we are submitting these claims for your consideration.

1	Cost of repair	S \$	2,400.65
2	Loss of rental <u>04</u> days @ \$ <u>74.00</u> / day	S \$	296.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<b>S \$</b>	<b>2,704.10</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive  
Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

## Hsiao Tong (LKKAUTO)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Wednesday, 17 April 2019 10:37 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: LOD - SLF8384R //LKK REF: CC4/AIG18016881/Kpa3

Dear Hsiao Tong,

Video footage has been overwrite when drive come to report.

Your insured report stated he swerved to RH and our vehicle driving straight, liability should in our favor , as your driver should give caution on coming vehicle.

Pls review the matter and let us hear from you favorably.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Wed, Apr 10, 2019 at 10:39 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

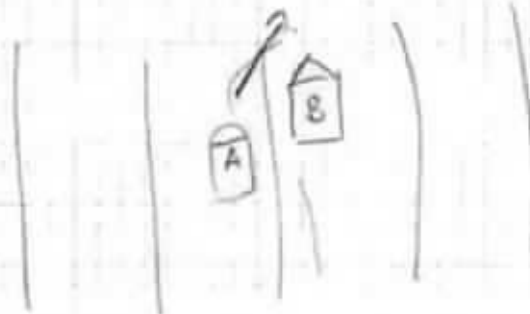
Dear Sirs/Mdm,



We refer to the above matter.

Attached here with a copy of our insured accident report for your easy reference.

**SKETCH PLAN**



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

As I was driving along Upper Pickering Road
and I swerved towards the right line, and
suddenly realised that the other vehicle
came near and collided with my car.

We would like to request a copy of your client's video footage as stated in her GIA report for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Wednesday, 21 November 2018 4:27 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** LOD - SLF8384R

Dear ThinThin,

Pls refer as attached.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



**CONFIDENTIAL**  
**SCHEDULE TO VEHICLE RENTAL AGREEMENT**

Date:	06/19/2018	Vehicle Rental Agreement No.	8667
<b>Renter Details</b>		<b>Additional Driver (if any)</b>	
Name	Hwee Lin Lim	Name	
Address	81k 403 Fajar Road #05-239	Address	
Date of Birth	09/20/1980	Date of Birth	
NRIC/Passport No.	S8028718F	NRIC No.	
Driving License No.	S8028718F	Driving License No.	
Telephone No.	6591820454	Telephone No.	
Mobile No.	6591820454	Mobile No.	
<b>Vehicle Description</b>		<b>Additional Driver (if any)</b>	
Vehicle No	SLF8384R	Name	
Make/Model	TOYOTA Prius	Address	
<b>Rental Period</b>		<b>Additional Driver (if any)</b>	
Minimum Rental Period	182	Date of Birth	
Date/ Time Checked Out	06/19/2018	NRIC No.	
No. of Days		Driving License No.	
Expected Date/Time of Return	12/18/2018	Telephone No.	
Actual Date/Time of Return		Mobile No.	
<b>Rental Charges* &amp; Deposit</b>			
( ) RR Rental Charges/Day	Per day @ S \$85.00 Per week @ S \$595.00	Deposit Received	S \$500.00
( X ) ER Promotion Rental Charges/Day	Per day @ S \$74.00 Per week @ S \$518.00	Total Amount Received*	S \$0.00
( X ) CDW Charges/Day	Per day @ S \$4.28 Per week @ S \$29.96	* Inclusive GST	
Rental Period	182 days / 26 weeks	Total Rental Charges	S \$14,288.18

<b>Insurance Matters (Accident/Traffic)</b>				
Liability Assessment / Nature of Incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3rd Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

\* excess payable is accumulative & inclusive of GST

<b>Payment Method</b>			
( X ) Driver Wallet		( ) Cash	S\$
( ) Credit Card		( ) Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.grab.com/sq/privacy/](http://www.grab.com/sq/privacy/)):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Additional Notes:**

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
  - timely payment of all Rental Charges at all times
  - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
  - there are no accidents, thefts or other incidents occurring within the first week of rental
  - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities
- ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

*[insert description of promotion(s) &/or refer to relevant section above if already described above]*

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp  
Date:



Authorised Signatory/Stamp  
Grab Rentals Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18016881/Kpa3

12 APRIL 2019

**ELAINE TEO MUI HIANG**  
APT BLK 79A TOA PAYOH CENTRAL  
#07-05  
SINGAPORE 311079

Dear Sir/Madam,

**ACCIDENT INVOLVING SGV 2268H & SLF 8384R ALONG/AT UPPER PICKERING STREET (NEAR PARKROYAL HOTEL) ON 06/07/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SLF 8384R** against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**CHEW HSHAO TONG**  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SIF 8384R & SGV 2268H  
along upp pickering st on 06/07/2018 @ 15:10

I, Grab Rentals Pte Ltd Nric No. 201617200G  
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SIF 8384R do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ESTEEM PERFORMANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,400.65 (Repair Cost), S\$296.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLF 8384R that was damaged pursuant to the accident which occurred on 06/07/2018 (date) along UPP PICKERING ST (location) involving vehicle no/s SGV 2268H.

This is pursuant to the inspection conducted on 19/09/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLF 8384R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLF 8384R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2 (day) of July (month) 2019 (year)



*KSC*

Signed by appointed surveyor



Signed by "the workshop" (with chop)





# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg  
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SGW2268H  
Claim Type: Third Party  
Accident Date: 06/07/2018  
TP Veh Reg No: SGW2268H

Claim No: CER1301148  
Final No: CIV1301471  
Date: 16 Nov 2018  
Policy No: A29069766MKF  
Veh Reg No: SLF8384R  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8S  
Chassis No: JTDKB3FU803531346  
Engine No: 2ZRR928574  
Reg. Date:

## Tax Invoice to Vehicle No :SLF8384R

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	2,243.60	2,243.60
		2,243.60	2,243.60
Total			S\$ 2,243.60
Add GST @ 7%			157.05
Total Amount Payable			<u>S\$ 2,400.65</u>

TOTAL: SINGAPORE DOLLAR TWO THOUSAND FOUR HUNDRED AND CENTS SIXTY FIVE ONLY

The above vehicle was surveyed by KENNETH on 19/09/2018

E. & O. E.

For Esteem Performance Pte Ltd



AUTHORISED SIGNATURE

&gt; Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jul 2018 / 12:56:03

Receipt Date/Time : 23 Jul 2018 / 12:56:03

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180723-001032

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SGV2268H ✓

As at 06 Jul 2018/15:10:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SGV2268H  
Enquiry Fee  
20180723125518990075

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Result of Insurance Enquiry - SLE5502S

As at 16 Jun 2018/19:10:00

Insurance Co: NTUC INCOME INS CO-OP LTD

2 Insurance Enquiry - SLE5502S  
Enquiry Fee  
20180723125519057378

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 14.00 0.98 14.98

Rounding Difference 0.03

Total Amount Payable 14.95

Paid By

20180723125529669 Direct Debit: eNETS Debit  
(Internet Banking) 14.95

Total 14.95

Cash Change 0.00

Tendered Amount 14.95

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2018 <a href="#">Edit Reg</a>		17 Sep 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,243.60</b> <a href="#">Edit Estimates</a>	<b>S\$2,243.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	TEO MUI HIANG ELAINE, ID: S1523722H								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLF8384R	Date of Loss:	06/07/2018 15:00 - :59 [21 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8022861873SG	Policy/Cover Note No.:	2100326966 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SGV2268H	Policy No. (Claimant):	A29069766MKF						
		Excess:							
Repairer:	Esteem Performance Pte Ltd - Sin Ming (HQ) 385 Sin Ming Drive, 575718 Sin Ming - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 26/09/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLF8384R (8022861873SG)  
[SGV2268H]  
TP  
GRAB RENTALS PTE LTD  
Jul 6 2018 3:00PM  
[TEO MUI HIANG ELAINE]  
Esteem Performance Pte Ltd - Sin Ming

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1			Edit			
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	19/09/18 09:46	Accident Statement From: SC - Reg. No: SGV2268H, Claimant: ELAINE TEO MUI HIANG												1			Load HTML			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	10/04/19 10:36	General View												1			Load JPG			
2	10/04/19 10:36	General View												1			Load JPG			
3	10/04/19 10:36	General View												1			Load JPG			
4	10/04/19 10:36	General View												1			Load JPG			
5	10/04/19 10:36	General View												1			Load JPG			
6	10/04/19 10:36	General View												1			Load JPG			
7	10/04/19 10:36	General View												1			Load JPG			
8	10/04/19 10:36	General View												1			Load JPG			
9	10/04/19 10:36	General View												1			Load JPG			
10	10/04/19 10:36	Chassis Number												1			Load JPG			
11	10/04/19 10:36	Odometer Reading												1			Load JPG			
12	27/06/19 09:47	Reinspection Photo												1			Load JPG			
13	27/06/19 09:47	Reinspection Photo												1			Load JPG			
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	17/09/18 14:13	TP GIA REPORT												1			Load PDF			
2	17/09/18 14:13	TP ESTIMATE												1			Load PDF			
3	17/09/18 14:13	ACKNOWLEDGEMENT EMAIL TO AIG DD 17.09.2018												1			Load PDF			
4	17/09/18 14:13	EMAIL FROM AIG DD 17.09.2018												1			Load PDF			
5	21/09/18 13:50	TP ESTIMATE - MARKED												1			Load PDF			
6	09/07/19 09:05	WORKSHOP INVOICE												1			Load PDF			
7	09/07/19 09:05	AUTHORISATION TO ACT FORM												1			Load PDF			
8	09/07/19 09:05	Release Voucher												1			Load PDF			
9	09/07/19 09:05	LTA SEARCH												1			Load PDF			
10	09/07/19 09:05	LETTER TO OI												1			Load PDF			

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGV2268H (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SLF8384R (TP veh)		CVT (A)
Date of Accident:	06/07/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	3,098.01	
Final Repair Cost	: \$	2,400.65	
Loss of Use	: \$	296.00	4.00 days at \$74.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,704.10	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	: \$	2,704.10
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

09 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18016881/KEA3Q2

Date: 09/07/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100326966

Claimant Vehicle No : SLF8384R

Insured Vehicle No : SGV2268H

Date of Loss: 06/07/2018

Nature of Claim: TP

Claim No: 8022861873SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF8384R

Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZRR928574

Reg. Date: 13/09/2016 (Man. Year: 2016)

Chassis No: JTDKB3FU803531346

Colour: Metallic Pearl White

Odometer: 139159 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Yokohama 8 mm

Rear Left Side: Yokohama 8 mm

Front Right Side: Yokohama 8 mm

Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,445.34	1,298.60	146.74	10.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,450.00	945.00	505.00	34.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,895.34</b>	<b>2,243.60</b>	<b>651.74</b>	<b>22.51</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>202.67</b>	<b>157.05</b>	<b>45.62</b>	<b>22.51</b>
<b>Nett Amount (S\$)</b>	<b>3,098.01</b>	<b>2,400.65</b>	<b>697.36</b>	<b>22.51</b>
<b>+ Loss of Use (4.0 x S\$74.00/day) (S\$)</b>		<b>296.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>2,704.10</b>		

### INSPECTION

Date of Assignment: 17/09/2018

Date Inspected: 19/09/2018 Inspected At:

Esteem Performance Pte Ltd - Sin Ming  
(HQ)  
385 Sin Ming Drive  
Singapore 575718

Estimated Period of Repair: 4.0 days

---

**Adjuster:** KENNETH KONG**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH FRONT FENDER	Buckled	868.70 FL	*868.70 FL
2	1		*LH FRONT FENDER UNDERSHIELD	Distorted	195.60 FL	*195.60 FL
3	10		*LH FRONT FENDER UNDERSHIELD CLIP	Necessary	25.00 FL	*25.00 FL
4	1		*LHF FENDER WORDING HYBRID	Necessary	44.17 FL	*44.17 FL
5	1		*FRONT BUMPER	Buckled	450.80 FL	*450.80 FL
6	10		*FRONT BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
7	1		*FRONT BUMPER SIDE RETAINER LH	Distorted	107.20 FL	*107.20 FL
8	1		*LH FRONT HUB CAP	Serviceable	195.65 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,927.12</b>	<b>1,731.47</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>481.78</b>	<b>432.87</b>
<b>Total Parts (\$\$)</b>	<b>1,445.34</b>	<b>1,298.60</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (FRONT BUMPER ,LHF FENDER )	New	600.00	400.00
2	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (FRONT BUMPER ,LHF FENDER)	New	600.00	440.00
3	TO CHECK WIRING & FOCUS HEADLAMP	New	50.00	15.00
4	TO TUFF COAT	New	80.00	30.00
5	TO DO WHEEL ALIGNMENT	New	120.00	60.00
Gross Labour Cost (\$\$)			1,450.00	945.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >