

REF:

CC7 / AU118016870 / Adm2

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No. 210043303

Claims No. 1522 72383456

Sum Insured: Excess: \$600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 851c

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 06/8/18 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SKU9834E.

Yr Regn:

295, oct.

Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

c.c 1395

Colour:

Bronze

A/C Insured / Std / NI / NA

Sp. Reading:

43471

T/Radio: Insured / Std / NI / NA

Eng/No:

WAU228V7G10149.51

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 06 mm

L/Bal. 06 mm

D.O.A.

D.O.I.

14/09/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DBALG

17/9/18 Revert pmt from Merimen

18/9/18 Vctor anthouse repair

19/9/18 Inform repairer to proceed for repair

13/11/18 seek mandate for final figure

16/11/18 Mandate approve

18/11/18 Confirm with Mr Boo \$14,148.92 @ 6 days (Red: \$9,487.08, 40%)

RECEIVED 04 DEC 2018

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair: 6

1)

☐

: Final Report

Resurvey No. of Trip: 1

Survey Fee:

Date/Time, File Return to?

Transportation:

2)

Add Fee:

☐

: Site Insp (\$

) \$ + RS. \$

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

Report Format : OD

Lump Sum / (B.I): (\$ 14,148.92)

TOTAL

200

10

210

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 13 Nov 2018

**Preliminary Advice**

Vehicle No	: SKV9834E	Accident Date	: 05/09/2018
Make	: AUDI A3	Policy No.	: 2100433003
Assignment Date	: 17/09/2018	Excess	: S\$600.00
Date of Inspection	: 14/09/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,636.00
Revised Amount	:S\$	14,148.92
Check Items (Estimated)	:S\$	0.00
Total	:S\$	14,148.92

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	55,049.00
Salvage Value	:S\$	
Margin for Repair	:S\$	29,951.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 17 Sep 2018

**Preliminary Advice**

Vehicle No	: SKV9834E	Accident Date	: 05/09/2018
Make	: AUDI A3	Policy No.	: 2100433003
Assignment Date	: 17/09/2018	Excess	: S\$0.00
Date of Inspection	: 14/09/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,636.00
Revised Amount	:S\$	11,903.00
Check Items (Estimated)	:S\$	3,596.00
Total	:S\$	15,499.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	55,049.00
Salvage Value	:S\$	
Margin for Repair	:S\$	29,951.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Janice Lee (LKKAUTO)

---

**From:** Janice Lee (LKKAUTO)  
**Sent:** Friday, November 16, 2018 12:14 PM  
**To:** 'Boo seng yak'; Adrian Ling (LKKAUTO); SUR; Carrine Leong;  
jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SKV9834E - OD AIG - SURVEYED 14 SEP 18

Dear Mr. Boo,

Confirm repair cost of \$14,148.92 @ 6 days of repairs.

**\*Kindly send us DV and Invoice for our early closure\***

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]

**Sent:** Saturday, November 10, 2018 5:13 PM

**To:** Adrian Ling (LKKAUTO) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Janice Lee (LKKAUTO) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SKV9834E - OD AIG - SURVEYED 14 SEP 18

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$14,148.92 @ 6 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

**Janice Lee (LKKAuto)**

---

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Saturday, November 10, 2018 5:13 PM  
**To:** Adrian Ling (LKKAuto); Janice Lee (LKKAuto); SUR; Carrine Leong; jiaayee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** FINAL REVISION - SKV9834E - OD AIG - SURVEYED 14 SEP 18  
**Attachments:** PA10432018- SKV 9834 E - A3 sedan 1.4 TFSI - FRONT (NTUC).xls; WhatsApp Image 2018-09-21 at 5.35.54 PM (resize).jpeg; WhatsApp Image 2018-09-21 at 5.35.54 PM (2) (resize).jpeg; WhatsApp Image 2018-09-21 at 5.35.55 PM (1) (resize).jpeg; WhatsApp Image 2018-09-21 at 5.35.56 PM (1) (resize).jpeg; WhatsApp Image 2018-09-21 at 5.35.56 PM (resize).jpeg; WhatsApp Image 2018-09-21 at 5.35.57 PM (1) (resize).jpeg; WhatsApp Image 2018-09-21 at 5.35.57 PM (2) (resize).jpeg; WhatsApp Image 2018-09-21 at 5.35.57 PM.jpeg; WhatsApp Image 2018-09-21 at 5.35.58 PM (1) (resize).jpeg; WhatsApp Image 2018-09-21 at 5.35.58 PM (2) (resize).jpeg

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$14,148.92 @ 6 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

## Janice Lee (LKKAUTO)

---

**From:** Janice Lee (LKKAUTO)  
**Sent:** Wednesday, September 19, 2018 5:45 PM  
**To:** 'Claims'; 'Nora Khai'; SUR  
**Subject:** RE: Request for OD approval SKV 9834 E -

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SKV 9834E (excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,  
Janice Lee (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) -----Original Message-----  
From: Claims [mailto:claims@premiumauto.com.sg]  
Sent: Wednesday, September 19, 2018 5:34 PM  
To: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
Cc: claims@premiumauto.com.sg  
Subject: RE: Request for OD approval SKV 9834 E -

Dear all,

Please update us on repair approval.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg Audi  
Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65  
6836 2223

[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotion](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotion)

## Print Received Message

This mail is associated with :

**\*SKV9834E (1522723834SG)**

OD

Sep 5 2018 10:00PM

[CORDELIA TAN SIEW AIK]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 16/11/2018 11:46 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$14148.92) - SKV9834E - Claim Handler: Dally Amri, Mimi Zarina

Approved:14148.92:

## Print Received Message

This mail is associated with :

**\*SKV9834E (1522723834SG)**  
OD

Sep 5 2018 10:00PM  
[CORDELIA TAN SIEW AIK]  
Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 18/09/2018 11:44 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$11903.00) - SKV9834E - Claim Handler: Dally Amri, Mimi Zarina

Approved:11903.00:Re-inspection to be done for damage check and supplementary items / labour.



## Print Received Message

This mail is associated with :

**\*SKV9834E (1522723834SG)**

OD

Sep 5 2018 10:00PM

[CORDELIA TAN SIEW AIK]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 18/09/2018 11:00 AM.  
**To** LKK\_HQ  
**Subject** SKV9834E / OD / 05/09/2018 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$600.00

Thank you  
Dally Amri, Mimi Zarina

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 4604J

### Vehicle Details

Vehicle No.: SKV9834E  
Vehicle to be Exported: No  
Intended Deregistration Date: 17 Sep 2018  
Vehicle Make: AUDI  
Vehicle Model: A3 SEDAN 1.4 TFSI (AMBIENTE)  
Primary Colour: Grey  
Manufacturing Year: 2015  
Engine No.: CZC276061  
Chassis No.: WAUZZZ8V7G1014951  
Maximum Power Output: 92.0 kW (123 bhp)  
Open Market Value: \$27,587.00  
Original Registration Date: 13 Oct 2015  
First Registration Date: 13 Oct 2015  
Transfer Count: 0  
Actual ARF Paid: \$20,622.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 12 Oct 2025  
PARF Rebate Amount: \$15,466.00

### Intended COE Rebate Details

COE Expiry Date: 12 Oct 2025  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$56,001.00  
COE Rebate Amount: \$39,583.00  
**Total Rebate Amount: \$55,049.00**

The information contained herein is correct as at 17 Sep 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/09/2018 15:17
Date Of Accident	05/09/2018 22:15
Exact Location Of Accident	CTE (SLE) AFTER MOULMEIN EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKV9834E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CORDELIA TAN SIEW AIK
NRIC No	S6824604J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96863882
Alternative Phone No	OTHERS-96863882

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100433003-02
Cover Note Number	

### Driver

Name of Driver	CORDELIA TAN SIEW AIK
NRIC No	S6824604J
Date Of Birth	01/07/1968
Occupation	INDOOR
Date Of Driving Pass	25/02/2000
Driving Experience	18 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96863882
Fax Number	
Contact Number	OTHERS-96863882
EMail Address	NOEMAIL

Address 513 YIO CHUA KANG ROAD  
#03-29  
Postcode 787067  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OWNER  
Vehicle Registration Number of Driver's Own Vehicle -  
-  
Insurance Company of Driver's Own Vehicle -  
-

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles involved in the accident  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance?  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 2  
Passenger 1 NAME: : CLARESTA YEO  
GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

THE ACCIDENT HAPPENED ALONG CTE (SLE), AFTER MOULMEIN EXIT. THE CAR INFRONT (SKS1904E) TRY TO FILTER AND JAM BRAKE CAME TO A FULL STOP. I COULD NOT STOP IN TIME AND HIT THE CAR INFRONT. THE DRIVER GOT OUT AND KEEP APOLOGIZING AND ADMITTED WAS HER FAULT. SHE SAID SHE HAS BEEN TRYING TO FILTER BUT COULDN'T, THAT IS WHY SHE CAME TO A FULL STOP. SHE CLAIMED WAS HER FAULT AND WILLING TO TAKE FULL RESPONSIBILITY AND COMPENSATE THE DAMAGES, SUPPORTED HER COMMITMENT WITH HER STATEMENT.

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKS1904E  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category PRIVATE CAR  
Name of Driver V. NITHIYA  
NRIC/Passport Number S8917127Z  
Contact Number 97851621  
Address  
Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time: 6/1/16

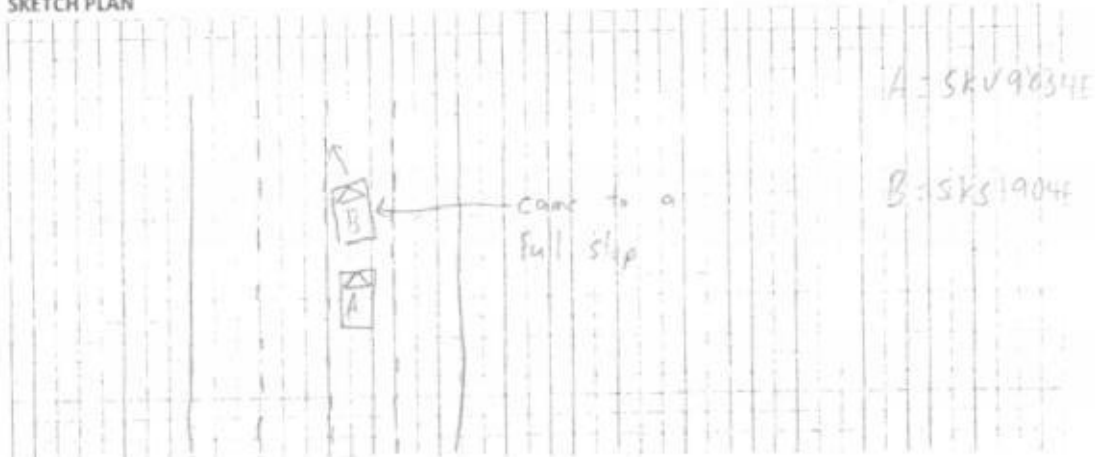
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Tay Fong  
NRIC/FIN No.: G7040107X



## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

THE ACCIDENT HAPPENED ALONG CTE(SLE) AFTER MULLMEIN EXIT.  
 THE CAR INTERONT (SKS1904E) TRY TO FILTER AND JAM BRAKE CAME TO A  
 FULL STOP. I COULD NOT STOP IN TIME AND HIT THE CAR INTERONT.  
 THE DRIVER GOT OUT AND KEEP APOLOGIZING AND ADMITTED WAS HER FAULT.  
 SHE SAID SHE HAS BEEN TRYING TO FILTER BUT COULDN'T THAT'S WHY SHE  
 CAME TO A FULL STOP. SHE CLAIMED WAS HER FAULT AND WILLING TO TAKE  
 FULL RESPONSIBILITY AND COMPENSATE THE DAMAGES, SUPPORTED HER  
 COMMITMENT WITH HER STATEMENT.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 6/9/18

GIA/IMC SketchPlanForm\_V3

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tan Fong

NRIC/FIN No.: 62040147X

THIRD PARTY STATEMENT

V. Nithya / ~~SA~~ V. Perani

97851621 / 91769952 S922042XA

S8912127Z

We are at fault for this collision &  
we will settle any payments/damages.

5/9/18

10:15 pm

SCS 1904E

Nissan Altima

CTO (SCE) after Maulmein Exit



## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CORDELIA TAN SIEW AIK  
 Period of Insurance : 13 Oct 2017 To 12 Oct 2018  
 Engine No. : CZC276061  
 Chassis No. : WAUZZZ8V7G1014951

Vehicle No. : SKV9834E  
 Policy No. : 2100433003-02  
 Endorsement No. :  
 Issued Date : 19 Sep 2017

## ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)  
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2015  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

## Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

## Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

TAN SIEW AIK - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1, Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125251

PREMIUM LEASING -LES

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

  
 AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SSPMM

**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

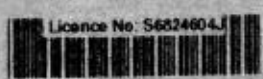
 Licence Number **S6824604J**  
Name  
**TAN SIEW AIK**

Birth Date **01 Jul 1968**  
Issue Date **25 Feb 2003**

 000233537G

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	25 Feb 2000

 Licence No: S6824604J

NP 428A

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1043/2018/GW
Date	:	7-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle is : SKV 9834 E

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name	:	Ms Cordelia Tan Siew Aik
Address	:	Blk 513 Yio Chu Kang Rd #03-29 Singapore 787067

Telephone	:	HP +65 96863882
Type of Claim	:	<del>Third Party Claims</del> <i>OD claim</i>
Policy No.	:	2100433003-02
Vehicle No	:	<b>SKV 9834 E</b>
Model Code	:	Audi A3 Sedan 1.4 TFSI
Model / Year	:	Oct-15
Engine No	:	CZC 276061
Chassis No	:	WAUZZZ8V7G1014951
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Allan Wu
Accident Date	:	5-Sep-18
Place of Accident	:	CTE(SLE) after Moulmein exit

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKV 9834 E .

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓ 360
2	To remove and renew air con condenser. To transfer radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,000.00	? 1000
3	To dismantle front bumper, lhs fender, bonnet and both front headlight. Renew front lock carrier and align to position. ✓ ✓	\$ 5,400.00	1500 2750
4	To respray front bumper, bonnet, bonnet hinges and lhs front fender. X	\$ 2,300.00	1100 1100
5	To carry out diagnostic check	S/N \$ 192.00	✓ 192.00
TOTAL LABOUR CHARGES		: \$ 9,252.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKV 9834 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>behind</i>	\$ 1,739.00 ✓	1391.20
2	FIXING PARTS FOR FRONT BUMPER <i>near</i>	\$ 161.00 ✗	} X
3	COVER TRIM - LH/RH <i>near</i>	2 \$ 280.00 ✗	
4	CLOSING ELEMENT - LOWER CENTRE <i>near</i>	\$ 140.00 ✗	
5	PULL STAP <i>near</i>	4 \$ 175.00 ✗	
6	GUIDE SECTION - LH/RH <i>near</i>	2 \$ 66.00 ✗	
7	AIR GUIDE GRILLE - LH/RH <i>lt missing</i>	2 \$ 190.00 95.75.84	
8	RADIATOR GRILLE <i>cracked</i>	\$ 573.00 ✓	458.00
9	COVER FOR RADIATOR GRILLE <i>pyd</i>	\$ 86.00 ?	68.16
10	FOAM FILLER PIECE <i>behind</i>	\$ 117.00 ?	93.60
11	SIDE REINFORCEMENT <i>best</i>	\$ 633.00 ?	506.00
12	COVER <i>pyd</i>	\$ 48.00 ?	37.92
13	CAUTION' STICKER <i>near</i>	\$ 12.00 ✓	9.28
14	BONNET <i>Buckled</i>	\$ 2,755.00 ✓	2204.00
15	ATTACHMENT PARTS FOR BONNET <i>near</i>	\$ 141.00 ?	} X
16	LID HINGE - LH/RH <i>near</i>	2 \$ 106.00 ✗	
17	BONNET HOOK <i>near</i>	\$ 78.00 ✗	
18	STRIKER - LH/RH <i>near</i>	2 \$ 192.00 ✗	
19	EDGE PROTECTION <i>near</i>	\$ 24.00 ✓	18.58
20	LID LOCK WITH MICRO-SWITCH <i>near</i>	2 \$ 353.00 ✗	X
<b>SUB TOTAL SPARE PARTS CHARGES</b>		<b>\$ 7,869.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKV 9834 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	BOWDEN CABLE <i>Not nec</i>	\$ 50.00	X
22	BUNGS <i>Not nec</i>	2 \$ 36.00	X.
23	FRONT FENDER - LH <i>Repair</i>	\$ 746.00	T
24	ATTACHMENT PARTS FOR FENDER	\$ 62.00	X
25	BRACKET FOR FENDER - LH	\$ 24.00	+
26	BRACKET <i>Not nec</i>	\$ 34.00	+
27	FRONT FENDER BRACE WING - LH	\$ 84.00	X
28	HEADLIGHT - LH/RH <i>Cracked</i>	2 \$ 3,528.00	✓ 2822.40
29	LIFT CYLINDER FOR HEADLIGHT - LH/RH <i>Not nec</i>	2 \$ 348.00	X
30	LOCK CARRIER FOR COOLANT RADIATOR <i>Cracked</i>	\$ 638.00	? 510.00
31	COOLANT <i>Rec.</i>	4 \$ 133.00	? 65.28
32	A/C CONDENSER <i>Bent</i>	\$ 500.00	? 399.60
33	AIR CON COMPRESSOR SEAL RING <i>nec</i>	\$ 3.00	X
34	AIR CON COMPRESSOR SEAL RING	\$ 4.00	X
35	CAR PLATE - FRONT <i>Bent</i>	S/N \$ 25.00	✓ 25.00
36	SUNDRIES <i>Nec</i>	\$ 300.00	? 61.76
TOTAL SPARE PARTS CHARGES		:	\$ 14,384.00
TOTAL LABOUR CHARGES		:	\$ 9,252.00
GRAND TOTAL		:	\$ 23,636.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Ling  
Surveyed Date : 14/09/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 06 Days.

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/1043/2018/GW  
Date : 07-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle is : SKV 9834 E

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

6 days exclude 1 Sunday

jb 10 Nov 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Cordelia Tan Siew Aik  
Address : Blk 513 Yio Chu Kang Rd  
#03-29  
Singapore 787067

Telephone : HP +65 96863882  
Type of Claim : Third Party Claims  
Policy No. : 2100433003-02  
Vehicle No : **SKV 9834 E**  
Model Code : Audi A3 Sedan 1.4 TFSI  
Model / Year : Oct-15  
Engine No : CZC 276061  
Chassis No : WAUZZZ8V7G1014951  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Allan Wu  
Accident Date : 05-Sep-18  
Place of Accident : CTE(SLE) after Moulmein exit



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKV 9834 E .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To remove and renew air con condenser. To transfer radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$	1,000.00	\$ 1,000.00
3	To dismantle front bumper, lhs fender, bonnet and both frontheadlight. <i>Renew front lock carrier and align to position.</i>	\$	5,400.00	\$ 2,750.00
4	To respray front bumper, bonnet, bonnet hinges and lhs front fender.	\$	2,300.00	\$ 1,100.00
5	To carry out diagnostic check	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 9,252.00</u>	<u>\$ 5,402.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SKV 9834 E.

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,739.00	\$ 1,391.20
2	FIXING PARTS FOR FRONT BUMPER	\$ 161.00	
3	COVER TRIM - LH/RH	2 \$ 280.00	
4	CLOSING ELEMENT - LOWER CENTRE	\$ 140.00	
5	PULL STAP	4 \$ 175.00	
6	GUIDE SECTION - LH/RH	2 \$ 66.00	
7	AIR GUIDE GRILLE - LH/RH	2 \$ 190.00	\$ 75.84
8	RADIATOR GRILLE	\$ 573.00	\$ 458.00
9	COVER FOR RADIATOR GRILLE	\$ 86.00	\$ 68.16
10	FOAM FILLER PIECE	\$ 117.00	\$ 93.60
11	SIDE REINFORCEMENT	\$ 633.00	\$ 506.00
12	COVER	\$ 48.00	\$ 37.92
13	CAUTION' STICKER	\$ 12.00	\$ 9.28
14	BONNET	\$ 2,755.00	\$ 2,204.00
15	ATTACHMENT PARTS FOR BONNET	\$ 141.00	
16	LID HINGE - LH/RH	2 \$ 106.00	
17	BONNET HOOK	\$ 78.00	
18	STRIKER - LH/RH	2 \$ 192.00	
19	EDGE PROTECTION	\$ 24.00	\$ 18.88
20	LID LOCK WITH MICRO-SWITCH	2 \$ 353.00	
<b>SUB TOTAL SPARE PARTS CHARGES</b>		<b>\$ 7,869.00</b>	<b>\$ 4,862.88</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SKV 9834 E.

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 4,862.88
21	BOWDEN CABLE		\$ 50.00	
22	BUNGS	2	\$ 36.00	
23	FRONT FENDER - LH		\$ 746.00	
24	ASTTACHMENT PARTS FOR FENDER		\$ 62.00	
25	BRACKET FOR FENDER - LH		\$ 24.00	
26	BRACKET		\$ 34.00	
27	FRONT FENDER BRACE WING - LH		\$ 84.00	
28	HEADLIGHT - LH/RH	2	\$ 3,528.00	\$ 2,822.40
29	LIFT CYLINDER FOR HEADLIGHT - LH/RH	2	\$ 348.00	
30	LOCK CARRIER FOR COOLANT RADIATOR		\$ 638.00	\$ 510.00
31	COOLANT	4	\$ 133.00	\$ 65.28
32	A/C CONDENSER		\$ 500.00	\$ 399.60
33	AIR CON COMPRESSOR SEAL RING		\$ 3.00	
34	AIR CON COMPRESSOR SEAL RING		\$ 4.00	
35	CAR PLATE - FRONT	S/N	\$ 25.00	\$ 25.00
37	SUNDRIES		\$ 300.00	\$ 61.76
	TOTAL SPARE PARTS CHARGES	:	\$ 14,384.00	\$ 8,746.92
	TOTAL LABOUR CHARGES	:	\$ 9,252.00	\$ 5,402.00
	GRAND TOTAL	:	\$ 23,636.00	\$ 14,148.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKV 9834 E**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1043/2018/MAS

29 Nov 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SKV 9834 E, Audi A3 Sedan 1.4 TFSI**

With reference to the above-mentioned vehicle, no. **SKV 9834 E**, claimant, **Ms Tan Siew Aik**, please find the related document per attached.

1. A copy of the Original invoice no. 85013183 – S\$14,497.34
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SKV 9834 E

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

### ...CLAIM SUBFOLDER...(Pending for Survey Report)










































#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Sep 2018		17 Sep 2018 11:56 <a href="#">Edit Adj Rpt</a>	<b>S\$14,148.92</b> <a href="#">Edit Estimates</a>	<b>S\$14,148.92</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	CORDELIA TAN SIEW AIK, ID: S6824604, Tel: +6596863882, Email: NOEMAIL								
Vehicle Reg. No.:	SKV9834E	Date of Loss:	05/09/2018 22:00 - :59 [34 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1522723834SG	Policy/Cover Note No.:	2100433003 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/09/2018]								
Driver/Custodian:	CORDELIA TAN SIEW AIK (50 / Female), NRIC: S6824604, Tel: +6596863882								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (16/11/2018): Alert - Adj Mandate Approved (S\$14148.92) - SKV9834E - Claim Handler: Dally Amri...</li> <li>AIG_SG (18/09/2018): Alert - Adj Mandate Approved (S\$11903.00) - SKV9834E - Claim Handler: Dally Amri...</li> <li>AIG_SG (18/09/2018): SKV9834E / OD / 05/09/2018 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKV9834E (1522723834SG)  
OD  
Sep 5 2018 10:00PM  
[CORDELIA TAN SIEW AIK]  
Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b> <a href="#">Use Viewer</a>
<b>Assessment Reports</b>						1 per page <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	17/09/18 18:10	Adjuster Immediate Advice	 Load HTM	<input checked="" type="checkbox"/>		
2	13/11/18 11:12	Adjuster Immediate Advice	 Load HTM	<input checked="" type="checkbox"/>		
<b>Photos/Images</b>						3 per page <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
2	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
3	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
4	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
5	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
6	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
7	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
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10	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
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18	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
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20	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
21	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
22	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
23	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
24	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
25	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
26	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
27	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
28	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
29	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
30	17/09/18 18:18	General View	 Load JPG	<input checked="" type="checkbox"/>		
31	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		
32	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		
33	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		
34	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		
35	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		
36	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		
37	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		
38	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		
39	13/11/18 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>		

40	13/11/18 09:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	17/09/18 18:17	LKK Auto Consultants Pte Ltd (HQ)	1	Load PDF	
2	17/09/18 18:17	SKV 9834E EST	1	Load PDF	
3	17/09/18 18:17	Certificate of Insurance	1	Load PDF	
4	17/09/18 18:17	Driver's Driving License	1	Load PDF	
5	17/09/18 18:17	Singapore Accident Statement	1	Load PDF	
5	13/11/18 11:14	SKV 9834E FINALIZE ADJUSTMENT	1	Load PDF	
6	05/12/18 11:28	WORKSHOP INVOICE	1	Load PDF	
7	05/12/18 11:28	DISCHARGE VOUCHER	1	Load PDF	

## Linked Accident Report Documents

<b>Assessment Reports</b>					
				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	06/09/18 16:08	Premium Automobiles Pte Ltd (UBI)	1	Load HTM	
2	14/09/18 09:34	Accident Statement	1	Load JPG	<input checked="" type="checkbox"/>
3	14/09/18 09:35	Addendum Sheet	1	Load HTM	
3	14/09/18 09:35	Accident Statement Addm. #1	1	Load HTM	
<b>Photos/Images</b>					
				3 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	06/09/18 15:38	Premium Automobiles Pte Ltd (UBI)	1	Load JPG	<input checked="" type="checkbox"/>
2	06/09/18 15:38	THIRD PARTY STATEMENT	1	Load JPG	<input checked="" type="checkbox"/>
2	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
12	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
12	06/09/18 16:05	Driving License	1	Load JPG	<input checked="" type="checkbox"/>
13	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
14	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
15	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
16	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
17	06/09/18 16:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	06/09/18 15:37	Premium Automobiles Pte Ltd (UBI)	1	Load JPG	<input checked="" type="checkbox"/>
2	06/09/18 15:37	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	06/09/18 15:37	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18016870/ACBN2  
Date: 05/12/2018

### REFERENCE

Insured/Claimant: CORDELIA TAN SIEW AIK Policy No: 2100433003  
Date of Loss: 05/09/2018 Nature of Claim: OD Claim No: 1522723834SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKV9834E  
Make & Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A) Engine No: CZC276061  
Reg. Date: 13/10/2015 (Man. Year: 2015) Chassis No: WAUZZZ8V7G1014951  
Colour: Bronze Odometer: 43471 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$85,000.00  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,384.00	8,746.92	5,637.08	39.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,252.00	5,402.00	3,850.00	41.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>23,636.00</b>	<b>14,148.92</b>	<b>9,487.08</b>	<b>40.14</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>23,036.00</b>	<b>13,548.92</b>	<b>9,487.08</b>	<b>41.18</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,612.52</b>	<b>948.42</b>	<b>664.10</b>	<b>41.18</b>
<b>Nett Amount (S\$)</b>	<b>24,648.52</b>	<b>14,497.34</b>	<b>10,151.18</b>	<b>41.18</b>

### INSPECTION

Date of Assignment: 17/09/2018  
Date Inspected: 14/09/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,739.00 FS	*1,391.20 FS
2	1		*FIXING PARTS FOR FRONT BUMPER	Not Necessary	161.00 FS	*- FS
3	2		*COVER TRIM-LH/RH	Not Necessary	280.00 FS	*- FS
4	1		*CLOSING ELEMENT-LOWER CENTRE	Not Necessary	140.00 FS	*- FS
5	4		*PULL STRAP	Not Necessary	175.00 FS	*- FS
6	2		*GUIDE SECTION-LH/RH	Not Necessary	66.00 FS	*- FS
7	1		*AIR GUIDE GRILLE-LH/RH	N/s Missing	190.00 FS	*75.84 FS
8	1		*RADIATOR GRILLE	Cracked	573.00 FS	*458.00 FS
9	1		*COVER FOR RADIATOR GRILLE	Damaged	86.00 FS	*68.16 FS
10	1		*FOAM FILLER PIECE	Deformed	117.00 FS	*93.60 FS
11	1		*SIDE REINFORCEMENT	Bent	633.00 FS	*506.00 FS
12	1		*COVER	Damaged	48.00 FS	*37.92 FS
13	1		*CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
14	1		*BONNET	Buckled	2,755.00 FS	*2,204.00 FS
15	1		*ATTACHMENT PARTS FOR BONNET	Not Necessary	141.00 FS	*- FS
16	2		*LID HINGE-LH/RH	Not Necessary	106.00 FS	*- FS
17	1		*BONNET HOOK	Not Necessary	78.00 FS	*- FS
18	2		*STRIKER-LH/RH	Not Necessary	192.00 FS	*- FS
19	1		*EDGE PROTECTION	Necessary	24.00 FS	*18.88 FS
20	2		*LID LOCK WITH MICRO-SWITCH	Not Necessary	353.00 FS	*- FS
21	1		*BOWDEN CABLE	Not Necessary	50.00 FS	*- FS
22	2		*BUNGS	Not Necessary	36.00 FS	*- FS
23	1		*FRONT FENDER-LH	Repair	746.00 FS	*- FS
24	1		*ATTACHMENT PARTS FOR FENDER	Not Necessary	62.00 FS	*- FS
25	1		*BRACKET FOR FENDER-LH	Not Necessary	24.00 FS	*- FS
26	1		*BRACKET	Not Necessary	34.00 FS	*- FS
27	1		*FRONT FENDER BRACE WING-LH	Not Necessary	84.00 FS	*- FS
28	2		*HEADLIGHT-LH/RH	Cracked	3,528.00 FS	*2,822.40 FS
29	2		*LIFT CYLINDER FOR HEADLIGHT-LH/RH	Not Necessary	348.00 FS	-
30	1		*LOCK CARRIER FOR COOLANT RADIATOR	Cracked	638.00 FS	*510.00 FS
31	4		*COOLANT	Necessary	133.00 FS	*65.28 FS
32	1		*A/C CONDENSER	Bent	500.00 FS	*399.60 FS
33	1		*AIR CON COMPRESSOR SEAL RING	Not Necessary	3.00 FS	*- FS
34	1		*AIR CON COMPRESSOR SEAL RING	Not Necessary	4.00 FS	*- FS
35	1		*CAR PLATE-FRONT	Bent	25.00 FS	*25.00 FS
36	1		*SUNDRIES	Necessary	300.00 FS	*61.76 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 14,384.00 8,746.92

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND RENEW AIR CON CONDENSER.TO TRANSFER RADIATOR,ADDITIONAL RADIATOR,ELECTRICAL FANS AND CONTROL UNIT.TO CARRY OUT VACUUM/REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,000.00	1,000.00
3	TO DISMANTLE FRONT BUMPER,LHS FENDER,BONNET AND BOTH FRONT HEADLIGHT.RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION	New	5,400.00	2,750.00
4	TO RESPRAY FRONT BUMPER,BONNET,BONNET HINGES AND LHS FRONT FENDER	New	2,300.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			9,252.00	5,402.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18020488/T1sd3e2

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 05-12-2018



Code : EGI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YM 6929S	Veh. Inspected	SKH 8393R
Policy No.		Coverage (\$)	0.00
Claim No.	YM6929S/SA/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	13/11/2018

### 2. Vehicle Particulars & Condition

Make & Model	HONDA HRV	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JHMRU1830GX201908	Colour	BLACK
Odometer	19237	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	6 mm
L/H Front Tyre	215/60 R16	DUNLOP	6 mm
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	02/11/2018	Inspection Date	14/11/2018
Survey held at	KAH MOTOR CO SDN BERHAD NO. 255 ALEXANDRA ROAD SINGAPORE 159937		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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