

email to Vale

Zayyer

From: Zayyer
Sent: Thursday, 12 November, 2015 8:14 PM
To: Vale Oh
Cc: Zayyer; Admin A
Subject: FW: C0315735MC/VO FW: WP / K. KIM HIN / P1079117 / OD- XD3809J / TP- XB9368K / DOA: 02.09.2014 / EST: TBA / XS- 1000 / JT
Attachments: Full page photo.pdf; TP ESTIMATE.pdf; TP GIA REPORT.pdf; FileNETImage.tif; XD3809J - 020914.PDF; ATT00001.txt

Dear Vale,

We refer to the below email.

Kindly be informed that our surveyor had finalised above matter with TP's repairer sometime in 2014.

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong
Sent: Friday, 24 July, 2015 3:54 PM
To: Vale Oh (Vale.Oh@axa.com.sg) <Vale.Oh@axa.com.sg>
Cc: Zayyer <zayyer@lkkauto.com>
Subject: FW: C0315735MC/VO FW: WP / K. KIM HIN / P1079117 / OD- XD3809J / TP- XB9368K / DOA: 02.09.2014 / EST: TBA / XS- 1000 / JT

Dear Vale,

We will check and revert.

By copy to Zayyer,

Kindly assist. CC6/AXA14016899/Kza3

Best Regards,

Hsiao Tong Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vale Oh [<mailto:Vale.Oh@axa.com.sg>]

Sent: Friday, 24 July, 2015 3:42 PM

To: Hsiao Tong

Subject: C0315735MC/VO FW: WP / K. KIM HIN / P1079117 / OD- XD3809J / TP- XB9368K / DOA: 02.09.2014 / EST: TBA / XS- 1000 / JT

Hi Hsiao Tong

Pls advise status of the above matter, tks.

Best Regards

Vale Oh

A.Manager – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

vale.oh@axa.com.sg

Customer Care No. 1800 8804741 Press 3

Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Tan Chia Ling (PSC)

Sent: Monday, September 08, 2014 1:26 PM

To: Lim Si Yu (PSC)

Subject: FW: WP / K. KIM HIN / P1079117 / OD- XD3809J / TP- XB9368K / DOA: 02.09.2014 / EST: TBA / XS- 1000 / JT

From: Winnie Ho Ping Ping [<mailto:winnie.ho@axa.com.sg>]

Sent: Monday, 8 September, 2014 12:23 PM

To: assignments@lkkauto.com; Admin-A (LKK Auto); sur@lkkauto.com

Cc: Jas Tan Siok Thiew; Tan Chia Ling (PSC); Ong Eng Hong (PSC); Chang Ping Lin (PSC); Lim Si Yu (PSC)

Subject: WP / K. KIM HIN / P1079117 / OD- XD3809J / TP- XB9368K / DOA: 02.09.2014 / EST: TBA / XS- 1000 / JT

RISK 1 – P1079117

CLAIM RECEIVE : 05.09.2014

XD3809J (INSD) C/W XB9368K

IMP HOV

VTP

LKK : 08.09.2014

NCD : Y

CH : JT

Thanks & Regards

Winnie Ho
Claims Assistant – Claims Services
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
winnie.ho@axa.com.sg
DID: (65) 6880 4833
Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]
Sent: 05 September, 2014 9:38 AM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek
Cc: KKLau; Zayyer
Subject: Direct Settlement - Accident Involving XD3809J (OI : AXA - TBA) & XB9368K (TP : LKK REF - CC6/AXA14016899/Kza3) on 02.09.2014

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle XB9368K at M/s K Kim Hin Auto Pte Ltd - Sin Ming on 03.09.2014.

Enclosed herewith a copy of TP's GIA report, estimated cost of repair for your perusal.

Please be informed that our Preliminary Advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

Thank You.

Best Regards,
Mei Kwan
LKK Auto Consultants Pte Ltd
DID: 6366 0055
FAX: 6741 4108
EMAIL: admin-a@lkkauto.com