

## Hsiao Tong (LKKAUTO)

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**From:** ANG Richard <richard.angbs@axa.com.sg>  
**Sent:** Tuesday, 12 November 2019 9:51 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: <Request for Re-open Case & Seek Mandate> AXA Ref: C0315735MC/P1079117 \*LKK REF: CC6/AXA14016899/Kpa3s2-1 [ACCIDENT INVOLVING XD3809J(OI) & XB9368K(TP) ON 02/09/2014]

Hi Hsiao Tong,

Your 6.11.19 email refers.

Please proceed to offer at \$4,116.75 @ 50%.

Thank you.

Regards,



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**Richard Ang** | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)

Customer Care No. 1800 8804888



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**From:** NG Stacey  
**Sent:** Monday, November 11, 2019 5:55 PM  
**To:** ANG Richard <richard.angbs@axa.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** FW: <Request for Re-open Case & Seek Mandate> AXA Ref: C0315735MC/ P1079117 \*LKK REF: CC6/AXA14016899/Kpa3s2-1 [ACCIDENT INVOLVING XD3809J(OI) & XB9368K(TP) ON 02/09/2014]

Hi Richard

Please assist.

Thanks

Regards

**Stacey Ng** | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)

Customer Care No. 1800 8804888



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, November 6, 2019 11:26 AM

**To:** NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] <Request for Re-open Case & Seek Mandate> AXA Ref: C0315735MC/ P1079117 \*LKK REF: CC6/AXA14016899/Kpa3s2-1 [ACCIDENT INVOLVING XD3809J(OI) & XB9368K(TP) ON 02/09/2014]

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on year 2015 due to no submission of LOD/documents from third party.

Now, third party had submitted the LOD and documents as attached.

In view of this, kindly assist to re-open the case and let us have you mandate to settle the matter at **\$4,116.75(all-in)**. Breakdown as follows: -

**Liability: 50% (Side-swipe Collision)**

1. Cost of Repair (w/GST)	\$ 7,329.50
2. Loss of Use (6days x \$150.00)	\$ 900.00
	\$ 8,229.50
<b>@ 50%</b>	<b>\$ 4,114.75</b>
3. LTA/ GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 4,116.75</b>

Kindly let us have your mandate/ instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AXA14016899/Kza3  
AXA Policy No: P1079117

4 February 2015

**UBTS PTE LTD**  
12 Tanjong Penjuru Crescent  
Singapore 608975

Dear Sir/Madam,

**ACCIDENT INVOLVING XD 3809J & XB 9368K ON 02/09/2014**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 14/02/2015, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved. As your policy carries an excess of \$ 1,000.00 under third party claim and the third party vehicle has lodged a claim against your policy, you are advised to issue a cheque of \$1,000.00 in favour of our principal AXA Insurance Singapore Pte Ltd to enable us to handle third party claim.

Please call us if you have further queries.

Yours faithfully,

Zayer  
Case Handler  
DID: 6749 9635  
FAX: 6741 4108  
Email: [zayer@lkkauto.com](mailto:zayer@lkkauto.com)  
c.c. AXA Insurance Singapore Pte Ltd  
(Motor Claims Dept)

• Letter of Authorization

To Whom It May Concern

Accident on 02th September 2014 involving XB9368K and XD3809J

Along Into PSA Gate 2 (After the Gate)

I/We M/S HUP HOE TRANSPORT NRIC NO. 27577800B of

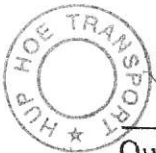
Blk 35 Telok Blangah Rise #01-279 Singapore (090035)

owner of Motor Vehicle Registration No. XB9368K insured by

SHC INSURANCE PTE LTD under Policy No. DMCV13S020453

do hereby authorize M/s K. Kim Hin Auto Pte Ltd as my/our  
representative with full authority to write, negotiate and settle claim for damages on my/our  
behalf against the owner and /or driver of Motor Vehicle Regn No. XD3809J  
in regard to the above mentioned accident

I /We also consent to the agreed settlement sum be made in favour of my/our representative,  
M/s K. Kim Hin Auto Pte Ltd and the said  
payment be forwarded to them to be construed as full and final discharge of my/our claim.



馬明輝

Owner' Signature & Company Stamp

07.08.2018

Date



## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	XD 3809J (Insd veh)	Model: Nissan CKB45 (12503cc)
	XB 9368K (TP veh)	
Date of Accident/ Time:	02/09/2014	

Repair Estimate	: \$	10,978.20	
Final Repair Cost	: \$		
Loss of Use	: \$		6 days at \$ 150 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	4,100.00	
Payee Name : K. Kim Hin Auto Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: <del>Yes</del> No BOLA Scenario No: <u>NIL</u>	
	BOLA Liability: <u>50</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			



## NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>SINDRA KOTONG</u> Date: <u>3.12.2019</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>MARGARET</u> Date: <u>3.12.2019</u>
 Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative: Date: <u>31/12/19</u>	

**TAX CLAIM INVOICE**



CO. REG. NO: 199402370D  
GST NO: M2-0123250-3

**AUTO PTE LTD**

**金興(龔)汽車私人有限公司**

160 Sin Ming Drive, #02-20,  
Sin Ming AutoCity, Singapore 575722  
Tel: 6452 7018 Fax: 6458 3895  
Email: service@kkimhin.com.sg

NO: 122427

Accident Date : 02-Sep-2014

Date : 07-Aug-2018

Our Ref : 140606 / ANGIE

PAGE : 1

AXA INSURANCE PRIVATE LIMITED  
8 SHENTON WAY  
#24-01 AXA TOWER  
Singapore 068811

FINAL REPAIR BILL FOR NISSAN CKB45ABTN2 (2004) XB9368K  
=====

To supply spare parts

To remove, cut out damaged parts,  
panel beating, welding, align,  
refix and to renew affected parts.

To remove door's fittings

To putty and respray on affected  
portions.

To focus headlamps. To check front  
wiring and lighting operation.

	-----
	6,850.00
Add 7% GST :	479.50
	-----
Total :	S\$ 7,329.50
	=====

Singapore Dollars Seven Thousand Three Hundred  
and Twenty Nine and Cents Fifty Only

**金興(龔)汽車私人有限公司**  
**K. KIM HIN AUTO PTE LTD**



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-14-078945  
Date of Request: 02/09/2014

Your Ref No: Online Purchase

K Kim Hin Auto Pte Ltd  
Blk 34, #01-114  
Sin Ming Drive  
Singapore 575708

Dear Sir/Madam,

Enquiry Date 02/09/2014  
Enquiry By SHAN  
TP Vehicle No. XD3809J  
Accident Date 02/09/2014

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD3809J	AXA Insurance Singapore Pte Ltd	03/06/2014-02/06/2015	6338 7288

Thank You.

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Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-14-078945  
Date of Request: 02/09/2014

Your Ref No: Online Purchase

K Kim Hin Auto Pte Ltd  
Blk 34, #01-114  
Sin Ming Drive  
Singapore 575708

Dear Sir/Madam,

Enquiry Date 02/09/2014  
Enquiry By SHAN  
TP Vehicle No. XD3809J  
Accident Date 02/09/2014

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque