

DNS CASE OWNER

CC 4, MG 180 1684s, Kwas

LKK IDAC

Assignment: 13/9/18, 14/9/18, DOI: 14/9/2018

Pre-assign / CCU / FTE



Insured Vehicle No.: S1K7 7997P, Claim No.: , Name of Insured: Dato Conon bin, Policy No.: , Insured Tel No.: HP: 96161080, Make / Model: , Excess Sec II :SS, D.O.A.: 14/8/18, Place of Accident: Junction of Bendayan Rd & Dept Rd

Is driver the owner? ( YES / NO ) Nature of Accident: , OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age: , Driver Tel No.: , (VL: YES / NO) Insured Liability: % Final ? Yes / No

INSRS: WSP: Est, Pml, Tel: , Liability: , RMKS: ; INSRS: WSP: , Tel: , Liability: , RMKS: ; INSRS: WSP: , Tel: , Liability: , RMKS: ; INSRS: WSP: , Tel: , Liability: , RMKS: ; INSRS: WSP: , Tel: , Liability: , RMKS: ;

Table with columns: Date/Time, Description, STAGE, DATE / PIC. Includes entries for 2/19, 21/9, 15/5/19, 14/10/19.

PRELIMINARY ADVICE, FINALIZATION, FINAL SETTLEMENT, FINAL PAYMENT sections with various fields for costs, dates, and confirmations.

COPY SENT 21/10/19

- 1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$320



Ang  
LKK-11:00 AM



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperv.com.sg

## Repair Estimates

SLH 5426 M

<b>Parts</b>	(a) Cost / List Price Items	\$	<u>1,744.40</u>
	Plus/Less 25%	\$	<u>436.10</u>
	<b>Total of Cost / List</b>	\$	<u><u>1,308.30</u></u>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items	\$	<u>200.00</u>
	<b>Total Parts Cost</b>	\$	<u><u>1,508.30</u></u>
	<b>Labour</b>	\$	<u>1,520.00</u>
	<b>Total</b>	\$	<u><u>3,028.30</u></u>

Not Ashish  
Resurvey 1-B1  
By repair

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Henrich

Company : LKK

Survey conducted on : 18/9/18 at \_\_\_\_\_

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ \_\_\_\_\_

(e) Signature of surveyor : Sc Date: 18/9/18



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 Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

## Spare Parts

Vehicle No. : SLH 5426 M  
 Make & Model : TOYOTA PRIUS  
 Chassis No : JTDKB3FU703536716

Submit By : Carmen Lim  
 Year Manufacture : 2016  
 Engine No. : \_\_\_\_\_

## Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	<del>x</del> ?
2	Rear bumper <i>Build</i>	1	\$497.50		—
3	Rear bumper clip <i>na</i>	10	\$40.00		—
4	Rear bumper side retainer LH <i>pa</i>	1	\$112.70		x
5	Rear bumper side retainer RH <i>pa</i>	1	\$112.70		x
6	Rear bumper reinforcement	1	\$398.90		<del>x</del> ?
7	Rear bumper lower garnish centre <i>pa</i>	1	\$582.60		✓
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



- PD New Assignment - SKK7997P (OI) VS SLH5426M (TP) DOA 14/08/2018

From: Mithoo Singh, Aashweenjeet Kaur  
To: admin-a@ikkauto.com, assignments@ikkauto.com  
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chen, Lee-Ying, Abu Kasim, Noor Marissa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Azlan, Syazardina, Chan, Yoke Shi  
Sent: Thursday, 13 September, 2018 4:55:54 PM  
Attachments: 20180913164139477.pdf

Hi,

Claim number : TO BE ADVISED  
Case owner : TO BE ADVISED

Please be informed that the claim is currently pending for registration in system. We will advise the details as soon as possible.

Thanks and regards,

Aashweenjeet Kaur (Aashween)  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

*13/9/2018 @ 5:22pm  
Esteem  
Carmen wh in  
not*

**From:** Carmen Lim [mailto:carmen@esteempdf.com.sg]  
**Sent:** Thursday, September 13, 2018 4:42 PM  
**To:** AIG SGP, Claims-Survey  
**Subject:** REQUEST FOR PRI SURVEY SLH5426M

Dear AIG,

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLH 5426 M

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd  
Address : 385, Sin Ming Drive (Inside Vicom) Singapore 575718  
Tel : 8799 0066  
Fax : 6451 0394

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Your Faithfully

Friendly Regards / Best Regards

**Carmen Lim**  
Accident Claim Executive |  
Operation Division  
Esteem Performance Pte Ltd  
M: 8799 0066  
P: 6454 1221  
E: [carmen@esteempdf.com.sg](mailto:carmen@esteempdf.com.sg)  
5033 Ang Mo Kio Industrial Park  
2, #01-259 (Head Office)  
385 Sin Ming Drive Vicom  
Inspection Centre  
(Showroom)  
[www.esteempdf.com.sg](http://www.esteempdf.com.sg)



**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## View Received Message

This mail is associated with :

**\*SLH5426M (63586452045G)  
[SKK7997P]**

TP  
GRAB RENTALS PTE LTD  
Aug 14 2018 10:00AM  
[DATO WU CONAN]  
Esteem Performance Pte Ltd - Sin Ming

Reply Reply All Mark as Unread Print Message Delete Message Forward

**From:** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 20/09/2018 14:10 PM  
**To:** NoorMariesa.AbuKassim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syzairdina.Azlan@aig.com; ShengYang.Lim@aig.com; LKK\_HQ  
**Subject:** Re: No OI GIA Report (SKK7997P VS SLH5426M)

Hi Mei Kwan,

Please be informed that OI has not reported till date.

Thanks and regards,

Syaza Irdina Azlan

<- Original Message ->

From: LKK\_HQ

To: AIG\_SG; NoorMariesa.AbuKassim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com;

Aashweenjeetkaur.Mithoosingh@aig.com; Syzairdina.Azlan@aig.com; ShengYang.Lim@aig.com

Sent On: 20/09/2018 01:44 PM

Subject: Re: No OI GIA Report (SKK7997P VS SLH5426M)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<- Original Message ->

From: AIG\_SG

To: LKK\_HQ

Sent On: 17/09/2018 11:47 AM

Subject: No OI GIA Report (SKK7997P VS SLH5426M)

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions:

OI name : Dato Conan Wu

Address :  
5 KEPPEL BAY DR CORALS @ KEPPEL BAY #03-08  
Singapore 098014

Mobile No: 96161680

Thank you

Regards,

Syaza Irdina Azlan

## DOCUMENTS SUMMARY

There are no documents.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18016845/Kwa3

21 September, 2018

**Dato Conan Wu**

5 KEPPEL BAY DR CORALS @ KEPPEL BAY

#03-08

SINGAPORE 098014

Dear Sirs,

**ACCIDENT INVOLVING SLH 5426M AND SKK 7997P ON 14/08/2018 ALONG  
/AT JUNCTION OF HENDERSON ROAD AND DEPOT ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vivian Lau

Claims

Tel : 6841 8625

Fax: 6741 4108

Email : [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 7 August 2019 4:54 PM  
**To:** Carmen Lim  
**Cc:** coleen kwok; jenny chong; Admin A  
**Subject:** OFFER - MVA BETWEEN SKK7997P [AIG] & SLH5426M ON 14/8/2018  
**Attachments:** DV AIG.pdf

OUR REF: CC4/AIG18016845/Kka3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,465.97
2. Loss of Use (2 days x \$ 80.95)	\$ 161.90
3. LTA/GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 1,635.32</b>

We attach herewith a copy of the DV for your further action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 250, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7629 Website: www.esteempert.com.sg

Your Ref : SKK 7997 P  
Our Ref : SLH 5426 M

Date : 07-11-18

AIG ASIA PACIFIC INSURANCE PTE LTD  
AIG Building  
78 Shenton Way  
#07-16  
Singapore 079120

RE : ACCIDENT INVOLVING **SLH 5426 M & SKK 7997 P**  
ACCIDENT DATE **14-08-2018**  
ACCIDENT ALONG **JUNCTION OF HENDERSON RD & DEPOT RD**

We are the workshop for the owner of motor vehicle no : SLH 5426 M which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SKK 7997 P we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,465.97
2	Loss of rental <u>2</u> days @ <u>\$ 80.95</u> / day	S \$	161.90
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>1,635.32</u>

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive  
Email : [carmen@esteempert.com.sg](mailto:carmen@esteempert.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18016845/Kwa3

16 May 2019

**Dato Conan Wu**  
5 Keppal Bay Rd  
#03-08  
Singapore 098014

Dear Sir/Madam,

**ACCIDENT INVOLVING SKK 7997P AND SLH 5426M ON 14/08/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ESTEEM PERFORMANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,465.97 (Repair Cost), S\$161.90 (Loss of ~~Use~~ Rental), S\$7.45 (Disbursement) for vehicle no. SLH5426M that was damaged pursuant to the accident which occurred on 14/08/2018 (date) along JUNCTION OF HENDERSON ROAD AND DEPOT ROAD (location) involving vehicle no/s SKK7997P. This is pursuant to the inspection conducted on 18/9/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD (the third party claimant") of vehicle no. SLH5426M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

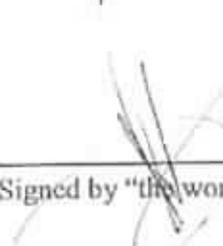
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLH5426M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 10 (month) 2019 (year)

  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)





# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.estoemperf.com.sg  
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SKK7997P  
Claim Type: Third Party  
Accident Date: 14/08/2018  
TP Veh Reg No: SKK7997P

Claim No: CER1301107  
Final No: CIV1301414  
Date: 22 Oct 2018  
Policy No: A29069766MKF  
Veh Reg No: SLH5426M  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8S

Chassis No: -  
Engine No: -  
Reg. Date:

## Tax Invoice to Vehicle No :SLH5426M

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	1,370.07	1,370.07
		1,370.07	1,370.07
		Total	S\$ 1,370.07
		Add GST @ 7%	95.90
		Total Amount Payable	<u>S\$ 1,465.97</u>

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FOUR HUNDRED SIXTY FIVE AND CENTS NINETY SEVEN ONLY

The above vehicle was surveyed by KENNETH on 18/09/2018

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



Our Ref: GR-ACC-2017-02

1<sup>st</sup> Nov 2017

**Esteem Performance Pte Ltd**  
Blk 5033 Ang Mo Kio Ind Park 2  
#01-259  
Singapore 569536

**Mailing Address**

18 Sin Ming Lane,  
#01-08 Midview City,  
Singapore 573960  
Co. No. 201617200G

To whom it may concern,

**Re: Vehicle Rental Rates for Loss of Rental Claims.**

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$80.95
02	Mazda 3 1.5 (A) Sedan	\$66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,

Tay Chee Wee  
Grab Rental Pte Ltd

&gt; Back to OneMotoring


**Land Transport Authority**

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0008529-2

Print Date/Time : 13 Sep 2018 / 16:08:17

Receipt Date/Time : 13 Sep 2018 / 16:08:17

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180913-001822

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKK7997P As at 14 Aug 2018/10:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKK7997P Enquiry Fee 20180913160737017375	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180913160744933	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Sep 2018 <a href="#">Edit Reg</a>		13 Sep 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$1,370.07</b> <a href="#">Edit Estimates</a>	<b>\$1,370.07</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS			[Created by adjuster]						
Insured:	DATO WU CONAN, ID: S2186100F								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLH5426M	Date of Loss:	14/08/2018 10:00 - :59 [21 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6358645204SG	Policy/Cover Note No.:	2100341620 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKK7997P	Policy No. (Claimant):	A29069766MKF						
Repairer:	Esteem Performance Pte Ltd - Sin Ming (HQ) 385 Sin Ming Drive, 57571B Sin Ming - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 25/09/2018]								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a> <a href="#">Compose Case Mail</a>						
<ul style="list-style-type: none"> <li>AIG_SG (20/09/2018): Re: No OI GIA Report (SKK7997P VS SLH5426M)</li> <li>AIG_SG (17/09/2018): No OI GIA Report (SKK7997P VS SLH5426M)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>			<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### Claim Documents

\*SLH5426M (63586452045G)  
[SKK7997P]  
TP  
GRAB RENTALS PTE LTD  
Aug 14 2018 10:30AM  
[DATO WU CONAN]  
Esteem Performance Pte Ltd - Sin Ming

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="float: right;">View in Browser</span>		
<b>Letters/Correspondences</b>													1 per page		<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit				
<b>Photos/Images</b>													3 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
2	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
3	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
4	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
5	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
6	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
7	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
8	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
9	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
10	20/06/19 15:03	General View											Load JPG	<input checked="" type="checkbox"/>			
11	20/06/19 15:03	Chassis Number											Load JPG	<input checked="" type="checkbox"/>			
<b>Documentation</b>													1 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	14/09/18 16:43	ACKNOWLEDGEMENT EMAIL TO AIG DD 13.09.2018											Load PDF				
2	14/09/18 16:43	EMAIL FROM AIG DD 13.09.2018											Load PDF				
3	14/09/18 16:43	TP ESTIMATE + TP GIA REPORT											Load PDF				
4	21/09/18 08:44	Non reporting letter											Load PDF				
5	21/09/18 13:35	TP ESTIMATE - MARKED											Load PDF				
6	14/10/19 18:17	LETTER TO OI											Load PDF				
7	31/10/19 09:19	WORKSHOP INVOICE											Load PDF				
8	31/10/19 09:19	AUTHORISATION TO ACT FORM											Load PDF				
9	31/10/19 09:19	Release Voucher											Load PDF				
10	31/10/19 09:19	RENTAL RATES											Load PDF				
11	31/10/19 09:19	LTA SEARCH											Load PDF				
12	31/10/19 09:19	LOD											Load PDF				
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print				
1	09/10/18 11:39	OI GIA REPORT											Load PDF				

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			Reset	Save	Print
There are no document checklists configured.					
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>					
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>					

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	<b>SKK7997P (Insd veh)</b>	<b>Model:</b>	<b>TOYOTA PRIUS HYBRID 1.8 CVT (A)</b>
	<b>SLH5426M (TP veh)</b>		
<b>Date of Accident:</b>	<b>14/08/2018</b>		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,240.28
Final Repair Cost	:	\$	1,465.97
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	161.90    2 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,635.32
<b>Is Third Party Workshop GIA Registered?</b> <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO    (Kindly indicate below)			
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability ____ 100 ____ (%)	
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No    BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

<b>Payment Instruction: Payee's Breakdown</b>			
1)	Esteem Performance Pte Ltd	:	\$ 1,635.32
2)		:	\$
3)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
31 Oct  
2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/AIG18016845/KKA3Q2

**Date:** 31/10/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100341620
<b>Claimant</b>	<b>Insured Vehicle No :</b>	SKK7997P
<b>Vehicle No :</b> SLH5426M	<b>Nature of Claim:</b>	TP
<b>Date of Loss:</b> 14/08/2018	<b>Claim No:</b>	6358645204SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLH5426M	Engine No:	2ZRR954322
Make & Model:	TOYOTA PRIUS HYBRID, 1.8 CVT (A)	Chassis No:	JTDKB3FU703536716
Reg. Date:	09/11/2016 (Man. Year: 2016)	Odometer:	140119 km
Colour:	Metallic Silver		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
<b>Sum Insured (S\$):</b>	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Yokohama 9 mm	Rear Left Side:	AGENDA 7 mm
Front Right Side:	Yokohama 9 mm	Rear Right Side:	AGENDA 7 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,508.30	840.07	668.23	44.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,520.00	530.00	990.00	65.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,028.30</b>	<b>1,370.07</b>	<b>1,658.23</b>	<b>54.76</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>211.98</b>	<b>95.90</b>	<b>116.08</b>	<b>54.76</b>
<b>Nett Amount (S\$)</b>	<b>3,240.28</b>	<b>1,465.97</b>	<b>1,774.31</b>	<b>54.76</b>
<b>+ Car Rental (2.0 x S\$80.95/day) (S\$)</b>		161.90		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>1,635.32</b>		

#### INSPECTION

Date of Assignment:	13/09/2018	
Date Inspected:	18/09/2018 Inspected At:	Esteem Performance Pte Ltd - Sin Ming (HQ) 385 Sin Ming Drive Singapore 575718
Estimated Period of Repair:	2.0 days	

**Adjuster:** KENNETH KONG

**Manager:** Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled/ Dented	497.50 FL	*497.50 FL
2	10		*REAR BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
3	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	112.70 FL	*- FL
4	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	112.70 FL	*- FL
5	1		*REAR BUMPER REINFORCEMENT	Not Necessary	398.90 FL	*- FL
6	1		*REAR BUMPER LOWER GARNISH CENTRE	Dented	582.60 FL	*582.60 FL
7	1		*REVERSE SENSOR	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>1,944.40</b>	<b>1,120.10</b>
- List Item Discount on L Items 25.00/25.00% (S\$)	436.10	280.03
<b>Total Parts (S\$)</b>	<b>1,508.30</b>	<b>840.07</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL)	New	600.00	250.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER,END PANEL)	New	600.00	220.00
3	TO CHECK WIRING	New	50.00	10.00
4	TO REMOVE & REFIT REVERSE SENSOR	New	120.00	50.00
5	TO TUFF COAT	New	150.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,520.00</b>	<b>530.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >