

INS. CASE OWNER:

CC 4, ASM 180 16856, Mua 3/1

LAW:  
IDAC:

69439

Softever:

Amk

DOI:

ASSIGNMENT

13/9/18

Date / Time:

13/9/18

Registered in Merimen:

Pre-assign / CCU / FTE

SJB 9452R

SPM00V71



Insured Vehicle No:

Claim No.:

Name of Insured:

AMMAN B. MOH'D YASAN

Policy No.:

GA315034/1

Insured Tel No.:

HP: 91184934

Make / Model:

H2000 SWIFT

Excess Sec II :S\$

D.O.A: 10/9/2018

Place of Accident:

TEK WYKE CRESCENT

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability:

% Final ? Yes / No

SHe 7672D

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

ODU 10403

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

20/9

7/11

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

CATHERINE

Email ☐Call ☐

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.: NIE

If NO or B 28, Ass. Lia:

Repair Cost:

GST

S\$

4,387.44

Loss of Rental (LOR):

S\$

640.86

( days)

106.81

Loss of Use (LOU):

S\$

-

( days)

-

Loss of Income (LOI):

S\$

300

( days)

-

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.49

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/Independent)

Legal Cost:

S\$

-

Total:

S\$

5,335.35

Global Sum S\$:

5,335.35

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

S\$

5,335.35

Name 1:

COMFORTDELTA ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

X

COPY SENT  
16/4/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 7672D

DATE 13/9/2018

MAKE :

MODEL : HYUNDAI SONATA

AXA - L/Sum 1430

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (RH) <i>Del</i>			\$ 593.00
	Front Fender Apron Panel (RH) <i>X regie</i>			\$ 1,120.50
	Front Fender Shield (RH) <i>Xon</i>			\$ 86.00
	Front Fender Signal Lamp (RH) <i>— need</i>			\$ 45.40
	Front Fender Retainer <i>Xon</i>			\$ 9.20
	Front Door (RH) <i>— Del</i>			\$ 1,345.00
	Front Door Gear / Regulator (RH) <i>Xon</i>			\$ 313.10
	Front Door Hinge Upper (RH) <i>— Del</i>			\$ 51.10
	Front Door Hinge Lower (RH) <i>— Del</i>			\$ 51.10
	Front Door Check (RH) <i>Xon</i>			\$ 105.50
	Front Door Mirror (RH) <i>Xon</i>			\$ 545.50
	Front Door Power Motor <i>Xon</i>			\$ 508.40
	Front Door Protector (RH) <i>— cut</i>			\$ 74.90
	Rocker Panel Outer Garnish <i>— cut</i>			\$ 463.40
	Rear Door (RH) <i>X regie</i>			\$ 1,294.70
	Rear Door Protector (RH) <i>X regie</i>			\$ 54.50
	Front Wheel Hub Cap (RH) <i>— fixed</i>			\$ 145.00
	<b>SUB TOTAL</b>			<b>\$ 6,806.30</b>
	<b>LESS 20%</b>			<b>\$ 1,361.26</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 5,445.04</b>
	Front Door Comfort Logo (RH) <i>— me</i>			\$ 75.00
	Front Door Advertisement Logo (RH) <i>Xon</i>			\$ 100.00
	Rear Door Tel No. Sticker (RH) <i>— me</i>			\$ 10.00
				<b>\$ 185.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 1,200.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	FRT Wheel Alignment			\$ 120.00
	Transfer of Door			\$ 200.00
	Tow Charge		100.00	\$ 60.00
	<b>TOTAL LABOUR</b>			<b>\$ 2,670.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 8,300.04</b>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

1015 &amp; 127

Nett  
Nett  
Nett

14642

Kalin 11/11/14

13/9/18 1600h

3 Ds

HS

After Repair p 4h

600

1000

1000

20

20

60

50

60.00 nett

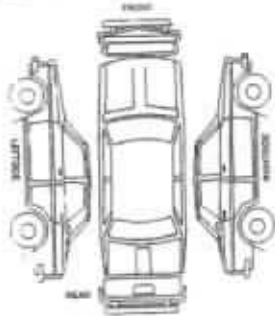
*Noted*

**JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE**

**Job Requisition**

Date: <u>13/9/18</u> Time Received: <u>0858</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
<input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : Contact No. : Vehicle No. : <u>SHC75723</u> Make / Model / Colour : Email : Location: <u>TP Panel</u>			
Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
9. Odometer Reading : _____ Fuel Level : <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E		11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	

**Job Attended**

2. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input type="checkbox"/> GAO <input checked="" type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver : <u>HA2A7</u> Vehicle No. : <u>Y355663</u> Time Dispatch : <u>0858</u> Time of Arrival : <u>0940</u> Time Completed : _____		 # : Cracked X : Dented / : Scratched O : Missing Signature of Customer
13. Cash Invoice No. : _____		

**Cash Invoice Details (if applicable)**

**Customer Acknowledgement**

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.  
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.  
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

Date: <u>13/9/18</u>	Time: <u>0940</u>	Signature of Customer: _____
----------------------	-------------------	------------------------------

**14. WORKSHOP**

9/14/2018

&gt; Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

## Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

2839G

## Vehicle Details

SHC7672D

Vehicle No.:

Yes

Vehicle to be Exported:

14 Sep 2018

Intended Deregistration Date:

HYUNDAI

Vehicle Make:

SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO

Vehicle Model:

Yellow

Primary Colour:

2011

Manufacturing Year:

D4EA9807951

Engine No.:

KMHET41VMCA821554

Chassis No.:

110.0 kW (147 bhp)

Maximum Power Output:

\$15,053.00

Open Market Value:

20 Jan 2012

Original Registration Date:

20 Jan 2012

First Registration Date:

0

Transfer Count:

\$15,053.00

Actual ARF Paid:

Yes

## Intended PARF Rebate Details

PARF Eligibility:

19 Jan 2020

PARF Eligibility Expiry Date:

\$9,784.00

PARF Rebate Amount:

## Intended COE Rebate Details

COE Expiry Date:

19 Jan 2020

COE Category:

A - Car (1600cc &amp; below)

COE Period(Years):

B

QP Paid:

\$37,512.00

COE Rebate Amount:

\$6,315.00

Total Rebate Amount:

\$16,099.00

## Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 14 Sep 2018

OK

Date/Time: 13.09.2018 12:07

Page : 1

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order:

JC NO.: 305212404

MEMBER

CITYCAB PTE LTD  
7010070  
MEMBER NO. 383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65551188 (R) (P)

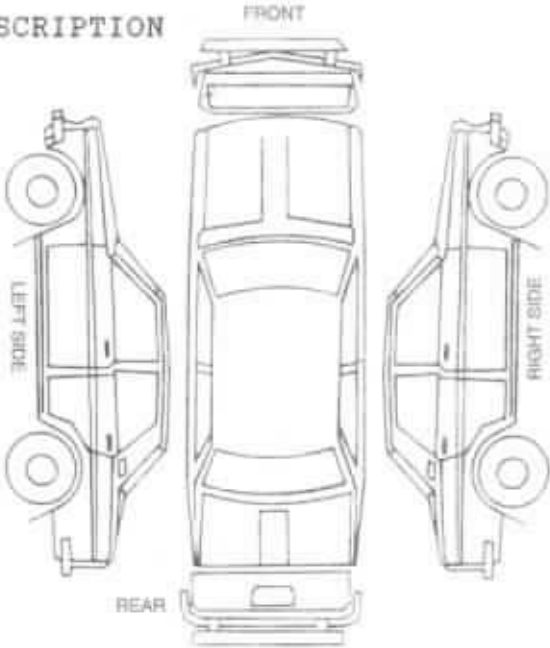
UNT CARD NO.

REGN NO. SHC7672D	MILEAGE
MAKE : HYUNDAI	FUEL E.....1/2.....F
MODEL SONATA	DATE/TIME IN 10.09.2018 00:45
YR OF MANU 20.01.2012	TARGET DATE
CHASSIS CODE KMHET41VMCA821554	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 10.09.2018  
NATURE: 3P 10.09.18/C

S/NO LABOR CODE DESCRIPTION



KEYED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Signature Slip

Exit Pass

No.: SHC7672D LIMITS

Vehicle No.: SHC7672D

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 7672D

DATE 13/9/2018

MAKE :

MODEL : HYUNDAI SONATA

AXA - L/Sum 1430

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (RH)			\$ 593.00
	Front Fender Apron Panel (RH) <i>x 1/2</i>			\$ 1,120.50
	Front Fender Shield (RH) <i>?</i>			\$ 86.00
	Front Fender Signal Lamp (RH) <i>✓</i>			\$ 45.40
	Front Fender Retainer <i>?</i>			\$ 9.20
	Front Door (RH) <i>✓</i>			\$ 1,345.00
	Front Door Gear / Regulator (RH) <i>!</i>			\$ 313.10
	Front Door Hinge Upper (RH) <i>✓</i>			\$ 51.10
	Front Door Hinge Lower (RH) <i>✓</i>			\$ 51.10
	Front Door Check (RH) <i>?</i>			\$ 105.50
	Front Door Mirror (RH) <i>x</i>			\$ 545.50
	Front Door Power Motor <i>?</i>			\$ 508.40
	Front Door Protector (RH) <i>✓</i>			\$ 74.90
	Rocker Panel Outer Garnish <i>✓</i>			\$ 463.40
	Rear Door (RH) <i>x 1/2</i>			\$ 1,294.70
	Rear Door Protector (RH) <i>x 1/2</i>			\$ 54.50
	Front Wheel Hub Cap (RH) <i>✓</i>			\$ 145.00
	<i>Front Windscreen</i> <i>✓</i>			
	<b>SUB TOTAL</b>			<b>\$ 6,806.30</b>
	<b>LESS 20%</b>			<b>\$ 1,361.26</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 5,445.04</b>
	Front Door Comfort Logo (RH) <i>✓</i>			\$ 75.00
	Front Door Advertisement Logo (RH) <i>✓</i>			\$ 100.00
	Rear Door Tel No. Sticker (RH) <i>✓</i>			\$ 10.00
				<b>\$ 185.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 1,250.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	FRT Wheel Alignment			\$ 120.00
	Transfer of Door			\$ 200.00
	Tow Charge		100.00	\$ 60.00
	<b>TOTAL LABOUR</b>			<b>\$ 2,670.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 8,300.04</b>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				



Re:MANDATE IA

Type

 Question

Message

PLS REQ FOR PAPER VALUE N CALCULATE NETT LOSS TO TPV

Reply

## << Service Request Details

Claim

S8M00V7I

Reference

None 

Loss Date

September 10, 2018

Request Date

September 13, 2018

Due Date

September 20, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

13092018 @ 343pm  
Mr Lim veh in  
Khalvin

### Actions

Next Step

Agree to perform service

### Vehicle Information

Incident Vehicle Registration #

SHC7672D

Make

TPVD HYUNDAI



Model

SONATA-2.0 (A)

---

Service Address

...

---

Primary Contact/Insured

MOHD YASAN AMRAN BIN

BLK 166A TECK WHYE CRESCENT, #02-357, 681166, Singapore

91184934

amran@assyakirin.mosque.org.sg

---

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



## Re:RE: Re:MANDATE IA

Type

🔗 Question

Message

PLS PROCEED AS RECOMMENDED

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564313

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 14/9/2018

### Survey Details:

Date of loss	10-Sep-18
Date of appointment	13-Sep-18
Date of survey	13-Sep-18
Location of survey	CDGE LOYANG

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC7672D
Make and Model	HYUNDAI SONATA NF 2.0 CRDI AT ABS - 1991cc
Date of registration	20-Jan-12
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

### Repair details:

Initial Estimate	\$ 9,365.80
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 3,205.88
Check items (estimate)	\$ -
Labour	\$ 1,910.00
Total	\$ 5,115.88
Lump Sum(if applicable)	\$ 4,100.00

Number of days for repair	<u>3 days</u>
---------------------------	---------------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408903 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

WE DID NOT AUTHORIZED REPAIRS. PIR AGAINST OI.

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 4,387.00	GST
Loss of rental	\$ 801.08	\$106.81 x 7.5days
Loss of income	\$ 375.00	\$50 x 7.5 days
LTA search fees	\$ 7.49	
<b>Proposed Total</b>	<b>\$ 5,570.57</b>	

Our Ref : CC18090320/ SHC7672D/WT(st)

Your Ref :

Date : 25-Sep-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6353 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 192236200

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
363 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

## ACCIDENT INVOLVING OUR TAXI SHC7672D YOUR INSURED SJB9452R AND OTHER ON 10.09.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7672D which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJB9452R we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	4,387.00
2	<u>8</u> days Loss of Rental @ \$ <u>106.81</u> per day	\$	854.48
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
<b>Sub Total :</b>		\$	5,248.97

### HIRER'S CLAIM

7	<u>8</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	640.00
<b>Total Claims :</b>		\$	5,888.97

We enclose herewith the following documents to support the claims: -

- Original repair bill and photocopies of photographs 8 pcs.
- LTA search slip/s of : SJB9452R
- GIA / Police report/s of : SHC7672D
- Letter of authority from owner / hirer / operator

- ( X ) Photocopy/s of Accident Scene Photo/s ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 JANUARY 2019

**AMRAN BIN MOHD YASAN**  
BLK 166A TECK WHYE CRESCENT  
#02-357, Singapore 681166

Dear Sir/Madam,

OUR REF : CC4/ASM18016836/K1ja3  
YOUR REF : SJB 9452R

**ACCIDENT INVOLVING SJB 9452R AND SHC 7672D ALONG CHOA CHU KANG DRIVE/ TECK WHYE CRESCENT ON 10.09.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD, acting on behalf of the owner of SHC 7672D against your motor insurance policy.

Based on the accident report and accident scenario, where you were being charged by the traffic police for dangerous driving, liability is not in our favor.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Joy Irene

Case Handler

DID: 6841 2409

FAX: 6741 4108

Email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

c.c. AXA Insurance Singapore Pte Ltd (AXA)  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGSONATA SHC7672D , SJB9452R  
CHOA CHU KANG DRIVE X TECK WHYE

ON 10-Sep-18 00:45

I / We

CHEONG SIEW HONG

(Hirer) NRIC No.:

S7372099J

and/or

(Relief) NRIC No.:

Taxi Number:

SHC7672D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

12-Sep-2018

Name of Hirer

CHEONG SIEW HONG

Hirer NRIC

S7372099J

Signature :



Address

119 BEDOK NORTH ROAD #07-187  
460119

Contact No.

97929189





redefining / insurance

CLAIM REF : S8M00V71  
INSURED : AMRAN BIN MOHD YASAN

**DISCHARGE VOUCHER**

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated **12 SEPT 2018**, we are authorised to and do hereby give this discharge for ourselves and on behalf of **CITYCAB PTE LTD** and the Hirer **CHEONG SIEW HONG** of vehicle no. **SHC 7672D**

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **FIVE THOUSAND THREE HUNDRED THIRTY FIVE ONLY (S\$ 5,335.00)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **(SJB 9452R)** arising out of an accident with **(SHC 7672D)** on **10.09.2018**.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **(SJB 9452R)** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **(SJB 9452R)**

Dated this 16<sup>th</sup> day of April 2019

Claimant's Signature : \_\_\_\_\_

NRIC no./ Company Stamp : \_\_\_\_\_

Occupation/ Business : \_\_\_\_\_

Address : \_\_\_\_\_

Telephone No. : \_\_\_\_\_

Witness's Name : \_\_\_\_\_

Witness's Signature : \_\_\_\_\_

Witness's NRIC No. : \_\_\_\_\_

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

\*The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document\*

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18090320



Date: 18 September 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/09/2018 @ 00:45 hrs  
ALONG CHOA CHU KANG DRIVE X TECK WHYE  
INVOLVING SJB9452R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7672D** (the "Taxi"). The Taxi was hired to **CHEONG SIEW HONG IC NO S7372099J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHC 7672D

[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJB9452R	10 Sep 2018 / 00:45:00	Successful	A12	AXA INSURANCE PTE LTD

Previous      OK



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408866  
Tel +65 6547 6178  
Fax +65 6547 6269  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/33505/2018  
Date : 28 December 2018

**CHEONG SIEW HONG**  
BLK 119 BEDOK NORTH ROAD  
#07-187  
SINGAPORE 460119

**TRAFFIC ACCIDENT INVOLVING SHC7672D AND SJB9452R ALONG THE  
SIGNALIZED JUNCTION OF CHOA CHU KANG AVE 1 BY CHOA CHU KANG DR  
WHICH OCCURRED ON 10.09.2018 AT ABOUT 0032HRS.**

I refer to the above traffic accident.

2. We have completed our investigations which showed that the driver of motor vehicle, SJB9452R had committed the following traffic offence resulting in the accident: -

- **Dangerous Driving** under Section 64(1) of the Road Traffic Act, Chapter 276

3. Action was initiated against the driver for the said offence.

4. If you require further clarification, please contact Investigation Officer Nor Hidayu at Tel. 6547 6423 or via email at [Nor\\_Hidayu\\_Abdul\\_Samad@spf.gov.sg](mailto:Nor_Hidayu_Abdul_Samad@spf.gov.sg).

Yours Faithfully,

**NOR HIDAYU, SSGT**  
**for HEAD INVESTIGATION**  
**TRAFFIC POLICE**

**NP 510**

A FORCE FOR THE NATION

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJB 9452R (Insd veh)	Model:	HYUNDAI SONATA
	SHC 7672D (TP veh)		
Date of Accident:	10/09/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	10,074.91
Final Repair Cost	:	\$	4,387.00
Loss of Token Sum	:	\$	300.00
Rental (if any)	:	\$	640.86
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,335.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

\_\_\_\_\_ NIL \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 5,335.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

24/04/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016836/K1ja3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KIAN CHUAN

Date : 24-04-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJB 9452R	Veh. Inspected	SHC 7672D
Policy No.	GA315034/1	Coverage (\$)	0.00
Claim No.	S8M00V7I	Excess (\$)	0.00
Assign From		Assign Date	13/09/2018

## 2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KMHET41VMCA821554	Colour	YELLOW
Odometer	281970	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	HANKOOK	7 mm
L/H Front Tyre	215/60 R16	HANKOOK	7 mm
R/H Rear Tyre	215/60 R16	HANKOOK	7 mm
L/H Rear Tyre	215/60 R16	HANKOOK	7 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	10/09/2018	Inspection Date	13/09/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7672D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT FENDER (RH) (CONSISTENT)	DENTED	593.00	593.00
1	FRONT FENDER APRON PANEL (RH) (CONSISTENT)	TO REPAIR SEE LABOUR	1,120.50	-
1	FRONT FENDER SHIELD (RH) (CONSISTENT)	SERVICEABLE	86.00	-
1	FRONT FENDER SIGNAL LAMP (RH) (CONSISTENT)	GRAZED	45.40	45.40
1	FRONT FENDER RETAINER (CONSISTENT)	SERVICEABLE	9.20	-
1	FRONT DOOR (RH) (CONSISTENT)	DENTED	1,345.00	1,345.00
1	FRONT DOOR GEAR /REGULATOR (RH) (CONSISTENT)	SERVICEABLE	313.10	-
1	FRONT DOOR HINGE UPPER (RH) (CONSISTENT)	BENT	51.10	51.10
1	FRONT DOOR HINGE LOWER (RH) (CONSISTENT)	BENT	51.10	51.10
1	FRONT DOOR CHECK (RH) (CONSISTENT)	SERVICEABLE	105.50	-
1	FRONT DOOR MIRROR (RH) (CONSISTENT)	SERVICEABLE	545.50	-
1	FRONT DOOR POWER MOTOR (CONSISTENT)	SERVICEABLE	508.40	-
1	FRONT DOOR PROTECTOR (RH) (CONSISTENT)	CUT	74.90	74.90
1	ROCKER PANEL OUTER GARNISH (CONSISTENT)	CRACKED	463.40	463.40
1	REAR DOOR (RH) (CONSISTENT))	TO REPAIR SEE LABOUR	1,294.70	-
1	REAR DOOR PROTECTOR (RH) (CONSISTENT)	TO REPAIR SEE LABOUR	54.50	-
1	FRONT WHEEL HUB CAP (RH) (CONSISTENT)	GRAZED	145.00	145.00
1	FRT WINDSCREEN GLASS (CONSISTENT) (ADDITIONAL)	CRACKED	1,015.00	1,015.00
1	FRT WINDSCREEN MOULDING (CONSISTENT) (ADDITIONAL)	NECESSARY	27.20	27.20
	LESS 20% DISCOUNT		-1,569.70	-762.22
			6,278.80	3,048.88
<b>SPECIAL NETT ITEMS</b>				
1	FRONT DOOR COMFORT LOGO (RH) (SN) (CONSISTENT)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (RH) (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	REAR DOOR TEL NO. STICKER (RH) (SN) (CONSISTENT)	NECESSARY	10.00	10.00
1	FRT WINDSCREEN SEALANT (CONSISTENT) (ADDITIONAL) (SN)	NECESSARY	46.00	46.00

Report Ref No. CC4/ASM18016836/K1ja3q2



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	ERP STICKER (CONSISTENT) (ADDITIONAL) (SN)	NECESSARY	26.00	26.00
			257.00	157.00
	<b>LABOUR</b>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT FENDER APRON PANEL (RH) ,REAR DOOR (RH) AND REAR DOOR PROTECTOR (RH) .		1,000.00	600.00
	SPRAY PAINTING CHARGE.		1,250.00	1,000.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	FRT WHEEL ALIGNMENT.		120.00	60.00
	TRANSFER OF DOOR .		200.00	50.00
	TOW CHARGE.		60.00	60.00
	R/I FRT WINDSCREEN GLASS.(ADDITIONAL)		150.00	100.00
			2,880.00	1,910.00
<b>GRAND TOTAL</b>			<b>9,415.80</b>	<b>5,115.88</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>4,100.00</b>

Report Ref No. CC4/ASM18016836/K1ja3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details















		Actions	Vehicle Information
Claims	50600971		
Reference	CC4/ASM18016836/K1j3u2		Incident Vehicle Registration # SHC7672D
Loss Date	10 September 2018	Next Step Wait for Approve Invoice <div>Add Request</div>	Make TPVD HYUNDAI
Report Date	11 Sep 2018 12:00:00 AM		Model SONATA-2.0 (A)
Request Date	13 September 2018		Service Address
Due Date			


Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)	Primary Contact/Insured
Type of Loss	Third Party Vehicle Damage	MOHD YASAN AMRAN BIN BLK 166A TECK WINE CRESCENT, #02-357, 681165, Singapore
Services	Pending verification - Direct Settlement	91184934 amran@assysakim.mocuae.org.sg

Claim Handler  
CHAN Kuan Chuan  
0568804269  
kianchuan.chan@axa.com.sg

### Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes	
<div>Document Type</div> <div>Document SubType</div> <div><div></div><div></div></div>							
<div>+ Upload Documents</div>							
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED			
<div><div></div> LKHInvoice1 (1).pdf</div>	Invoice	Surveyor/ Assessor expense	LKH AUTO CONSULTANTS PTE LTD (TP)	25 April 2019			

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 PIR.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 LKDischarge (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 LKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2019
 LOD-SHC7672D.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 March 2019
 RE-SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SURVEY PHOTOS-SHC7672D.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 March 2019
 MANDATE IA - CDGE SHC 7672D.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 March 2019
 Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2018
 TP ESTIMATE - SUPP - TOWING.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	19 September 2018
 SHC7672D TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	13 September 2018
 SJBR4528 INED GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	13 September 2018
 TP PRI FROM WORKSHOP.mng	Letters and Correspondence	Workshop	DHAKAL Raghav	13 September 2018