

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 3 October 2018 10:32 AM
To: 'Mars Ler'
Cc: Admin A; assignments; Shu Pei (LKKAUTO); Admin-D (LKKAUTO); Chris Bulaclac
Subject: RE: Accident On 12/09/2018 Involving Our Insured GBG2849U And Your Insured GBD6944S ***LKK REF:CC3/CTI18016833/pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler <mars.ler@ccfulco.com.sg>
Sent: Wednesday, 3 October 2018 9:06 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Shu Pei (LKKAUTO) <shupe@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: RE: Accident On 12/09/2018 Involving Our Insured GBG2849U And Your Insured GBD6944S ***LKK
REF:CC3/CTI18016833/pb3

Dear Hsiao ,

Good morning , please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 25 September, 2018 7:49 AM
To: Mars Ler
Cc: Admin A; assignments; Shu Pei (LKKAUTO); Admin-D (LKKAUTO); Chris Bulaclac
Subject: RE: Accident On 12/09/2018 Involving Our Insured GBG2849U And Your Insured GBD6944S ***LKK
REF:CC3/CTI18016833/pb3

Without Prejudice

Hi Mars Ler,

We refer to your below email.

Please be informed that our insured has yet lodge the accident report. Therefore, we are unable to advise liability at this moment.

We are following up with our principal on OI GIA.

By copy to Shu Pei,

Kindly follow up on OI GIA.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Monday, 24 September 2018 4:55 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Shu Pei (LKKAUTO) <shupe@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: RE: Accident On 12/09/2018 Involving Our Insured GBG2849U And Your Insured GBD6944S ***LKK
REF:CC3/CTI18016833/pb3

Dear Hsiao Tong ,

Please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 19 September, 2018 10:45 AM

To: Mars Ler; Admin-D (LKKAUTO)

Cc: Admin A; assignments; Shu Pei (LKKAUTO); Chris Bulaclac

Subject: RE: Accident On 12/09/2018 Involving Our Insured GBG2849U And Your Insured GBD6944S ***LKK
REF:CC3/CTI18016833/pb3

Without Prejudice

Hi Mars Ler,

We refer to your below email.

We are pending for insured GIA report from our principal. Therefore, we are unable to advise liability at this moment.

By copy to Shu Pei,

Kindly follow up on OI GIA.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Monday, 17 September 2018 1:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: Re:Accident On 12/09/2018 Involving Our Insured GBG2849U And Your Insured GBD6944S ***LKK
REF:CC3/CTI18016833/pb3

Dear Hsiao Tong ,

Please advise liability if we can do Direct Settlement on this case .

>aside Catherine ,

Please kindly arrange survey on **20/09/2018 Thursday 1430** .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Friday, 14 September, 2018 3:28 PM

To: Mars Ler

Cc: Admin A; assignments; Chris Bulaclac; Hsiao Tong (LKKAuto)

Subject: RE: Re:Accident On 12/09/2018 Involving Our Insured GBG2849U And Your Insured GBD6944S ***LKK
REF:CC3/CTI18016833/pb3

Dear Mars,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Thursday, 13 September 2018 5:31 PM

To: Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: Re:Accident On 12/09/2018 Involving Our Insured GBG2849U And Your Insured GBD6944S

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566