Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 16 October 2018 3:03 PM

To: pila@vermogen-group.com

Subject: RE: Accident involving SLE8517E &SLR4620Y (Your Insured) on 12/09/2018 - PLEASE

ARRANGE TP SURVEY

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: pila@vermogen-group.com <pila@vermogen-group.com>

Sent: Tuesday, 16 October 2018 2:52 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: RE: Accident involving SLE8517E &SLR4620Y (Your Insured) on 12/09/2018 - PLEASE ARRANGE TP SURVEY

Without Prejudice

Dear Asher,

Kindly refer to above attach video footage for your review. Your insured reserved and hit onto our client vehicle.

Thanks & regards,

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Tuesday, October 16, 2018 2:12 PM **To:** 'Pila Ng' <pila@vermogen-group.com>

Subject: RE: Accident involving SLE8517E &SLR4620Y (Your Insured) on 12/09/2018 - PLEASE ARRANGE TP SURVEY

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client rear ended our insured vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, 13 September 2018 2:03 PM

To: pila@vermogen-group.com

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SLE8517E &SLR4620Y (Your Insured) on 12/09/2018 - PLEASE ARRANGE TP SURVEY

WITHOUT PREJUDICE

Our Ref : 17/18/18/VP05/020903

Dear Pila,

We shall appoint LKK Auto Consultants Pte Ltd for the pre-repair survey and revert on liability. At this juncture, our insured has yet to lodge a report and we are making enquiries.

Aside to LKK – Attn : Catherine/Nivitha

Kindly proceed accordingly.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: pila@vermogen-group.com [mailto:pila@vermogen-group.com]

Sent: Thursday, 13 September, 2018 12:45 PM

To: MT Claim SG; ericwoo

Cc: 'Baldoz Juan Paulo Bongon'; 'Tejano Exequiel Dawal'; 'Minoko Chan'; 'Edmond Lim'; 'Yira Rahman';

desmond@vermogen-group.com

Subject: Accident involving SLE8517E &SLR4620Y (Your Insured) on 12/09/2018 - PLEASE ARRANGE TP SURVEY

Dear officer in-charge,

Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at **Vermogen Ace Pte Ltd** here at **6 Benoi Sector**.

VEHICLE IN WORKSHOP

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thanks & regards, Pila Vermogen Ace Pte Ltd 1 Bukit Batok Crescent #05-23 Wcega Plaza Singapore 658064 Tel: 6358 3031

Fax: 6694 4929