# Asher Sng (LKKAuto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Wednesday, 27 March 2019 9:28 AM

To:

Asher Sng (LKKAuto)

Cc:

MT\_Claim\_SG

Subject:

RE: [MANDATE REQUEST] Direct Settlement - Accident Involving EK3020E (OI: LPC - 18/18/18/VP05/020868) AND SJK5725H (TP: LKK REF -CC6/LPC18016824/Aeb3) on

30.08.2018 [External Confidential]

Follow Up Flag:

Follow up

Flag Status:

Completed

# Lonpac External - Confidential

Dear Asher

Please proceed.

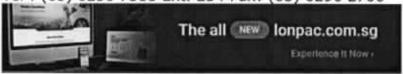
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, 25 March, 2019 4:55 PM To: ONG LI LI; GERALD POH WEE BIN

Cc: MT\_Claim\_SG

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving EK3020E (OI: LPC - 18/18/18/VP05/020868)

AND SJK5725H (TP: LKK REF-CC6/LPC18016824/Aeb3) on 30.08.2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 14/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to repairer MG SOLUTION PTE LTD is as follows: -

| THE RESERVE OF THE PARTY OF THE | Claimed Amount | Revised Amount |  |
|--|----------------|----------------|--|
| Cost of Repair (w/GST)   | \$ 7,503.87    | \$ 3,531.00    |  |

| Loss of Use (6days x \$240)     LTA/GIA Search Fee | \$ 1,440.00<br>\$ 7.45 | \$ 480.00 (6days x \$80) |
|--|------------------------|--------------------------|
|  | \$7,991.32             | \$ 7.45<br>\$ 4018.45    |

<sup>\*\*5</sup> days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

### The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Ple Ltd

phone: 6841-6051 | email: <u>ashersng@ikkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubl Industrial Park, Ubl Avenue 1, #02-25 | \$(408933)

From: ONG LI LI < llong@lonpac.com>
Sent: Friday, 14 September 2018 3:49 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving EK3020E (OI: LPC - 18/18/18/VP05/020868) AND SJK5725H (TP: LKK

REF -CC6/LPC18016824/Aub3) on 30.08.2018

Hi Shu Pei

Please see attached.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Friday, 14 September, 2018 3:42 PM
To: GERALD POH WEE BIN; ericwoo; ONG LI LI
Cc: MT\_Claim\_SG; Admin A; Thin Thin (LKKAuto)

Subject: Direct Settlement - Accident Involving EK3020E (OI: LPC - TBA) AND SJK5725H (TP: LKK REF -

CC6/LPC18016824/Aub3) on 30.08.2018

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJK 5725H at M/s MG Solution Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is: - TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date

: 19/11/2018

Your Ref

: EK3020E

To

: LONPAC INSURANCE BHD

Attn

: Motor Claims Department

Dear Sir/Mdm.

RE: ACCIDENT INVOLVING VEHICLE SJK5725H & EK3020E ON 30/08/2018 AT SLIP ROAD FROM ANG MO KIO AVENUE 3 TOWARDS CTE (CITY).

We refer to the above matter.

Attached copies of the following for your kind perusal:

- Proforma Bill No.188395 @ S\$3,531.00 (Inclusive Of 7% GST)
- Loss of Use @ S\$1,440.00 (6 Days x S\$240)
- LTA Search @ \$\$7.45
- Authorisation to Act
- GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

### LETTER OF AUTHORITY

| Name           | : SIM KEE LENG   |                       |                           |
|----------------|--|-----------------------|---------------------------|
| Address        | BLK 478 MASIR RIS PRIVE  | 4                     |                           |
|                | # 08-473 SINGAPORE 5/04  | 78                    |                           |
| Contact No     | 1  |                       |                           |
| TO: LONPA      | Infurance BHD  |                       |                           |
|                |  |                       |                           |
|                |  |                       |                           |
| Dear Sirs,     |  |                       |                           |
| ACCIDENT IN    | VOLVING STA STASH AN   | ID EN 3020E           | ON_ 30 0F 2018            |
| AT/ ALONG_     | SLIP ROAD FROM AND MO  | EIL AIR 3 TOWN        | EDS (TE (CITY)            |
|                |  |                       |                           |
| I/We           | sim her leng   | am/ara                | the registered owner of   |
|                | 534 S725H  | , any are             | the registered owner of   |
| motor car no.  | SWOT STOCKET   |                       |                           |
|                |  |                       |                           |
|                | nat I have assigned all compensations  | monies due to me/us i | n the above said accident |
| to M/S MG SO   | DLUTION PTE LTD.   |                       |                           |
|                | authorize you to release all compens   |                       |                           |
|                | /S MG SOLUTION PTELTD and forward<br>in I had authorized to collect the said |                       |                           |
|                |  |                       |                           |
| Therefores     |  |                       |                           |
| Thank you      | 7  |                       |                           |
| -//            |  |                       | /                         |
| 1/2            |  |                       | +                         |
| 4              |  |                       |                           |
| Signature of C | laimant  | Witness By            |                           |



CLAIM NO : 18/18/18/VP05/020868

DATE : 12 APRIL 2019

# DISCHARGE VOUCHER

I/We, SIM KEE LENG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner EK 3020E the sum of Singapore Dollars FOUR THOUSAND EIGHTEEN AND CENTS FORTY FIVE ONLY. (\$4,018.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SJK 5725H on 30/08/2018 along/at SLIP ROAD FROM ANG MO KIO AVE 3 TOWARDS CTE CIT.

I /We hereby agree to indemnify and keep indemnify (CHAN PIK HOONG /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s MG SOLUTION PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Provided arways that this discripte of this countries about retaining to the dismage to my service shall not prejudice or affect my further claim for general and appeals demages for my personal injuries sustained

in the same account.

Signature of vehicle owner/Date

SIM KEE LENG

Name of vehicle owner/Date

# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

LONPAC INSURANCE BHD

NO.100 BEACH ROAD #19-00 SHAW TOWER SINGAPORE 189702 INVOICE No: TI 199103

PB No: 188395

Date: 08-May-2019

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SJK 5725H

| QTY | DESCRIPTION  | A  | MOUNT                          |
|-----|--|----|--------------------------------|
| 1   | To carried out accident repair as per surveyor's recommendation (Lump Sum) | S  | 3,300.00                       |
|     | BEFORE GST<br>7% GST<br>TOTAL  | \$ | 3,300.00<br>231.00<br>3,531.00 |

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature

### > Back to OneMotoring

Land Transport

Land Transport Authority. 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

30 Aug 2018 / 16:14:50

Receipt Date/Time: 30 Aug 2018 / 16:14:50

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-180830-001496

Previous Receipt No.:

| S/N Item Description/<br>Business Transaction Reference<br>No.  |                          | Amount<br>Before<br>GST (S\$)          | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|---|--------------------------|--|------------------------|------------------------------|
| Result of Insurance Enquiry - EK3020E<br>As at 30 Aug 2018/10:13:00<br>Insurance Co: LONPAC INSURANCE BHD<br>Insurance Enquiry - EK3020E<br>Enquiry Fee |                          | 7.00                                   | 0.49                   | 7.49                         |
| 20180830161356530601  |                          | 55,900                                 |                        | 1.09                         |
|   | Sub-Total                | 7.00                                   | 0.49                   | 7.49                         |
|   | Total Before Rounding    | 7.00                                   | 0.49                   | 7.49                         |
|   | Rounding Difference      |  |                        | 0.04                         |
|   | Total Amount Payable     |  |                        | 7,45                         |
|   | Paid By                  |  |                        |                              |
|   | 20180830161408974        | Direct Debit: eNE<br>(Internet Banking |                        | 7.45                         |
|   | Total                    |  |                        | 7.45                         |
|   | Cash Change              |  |                        | 0.00                         |
|   | Tendered Amount          |  |                        | 7.45                         |
|   | Excess Refundable Amount |  |                        | 0.00                         |

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## > Back to OneMotoring

## Vehicle Insurance Particulars Result

Vehicle No.

Incident Date/Time

Insurance Company Name

EK3020E

30 Aug 2018 / 10:13:00

LONPAC INSURANCE BHD

Print

OK

Save as PDF