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Barrenne Taufthe REF:	FWD.	-
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From Date: Estimated Cost:	Type: Mar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /	
_	Truck / Trailer or	
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insured	CINO: MROS3. ZEE (06/2054)	
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(Client's Record)	Brake: Indider / Jammed / Leaked / Burnt or	
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repair at the time of inspection.	TOYOTYOKO OF Falken	
Ball or Market Value 4 11 K	Front Rear	
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Est Repairs a days Res.: Yes or No	D.O.A. D.O.I. 14/9/18@)
Lum Sum: 20 % 3 Val.: Yes or No	Survey held at Prime And	
	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or	
CA / REV / REP. / 24 HRS Vehick	INTOUT KEEN O/S DOON	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to col	llision
Date / Time Action / Instruction	abute 98208	
ijs: +1.150 (R\$01 + 616,55	5t°/o	
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	Interview (\$) Photos	
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internat	SOLOR VERSION PLANTS. THE PERSON OF THE			
FWD S	SINGAPORE PT	ELTD	Ref : CC4/FWD1801	6802/T1eb3		
S TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986			Date : 14-09-2018 Code : FWD			
1.		Policy Particular	s :- THIRD PARTY CLAI	M		
	Insured Veh.	SKV 1576C	Veh. Inspected	SJK 6951P		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From		Assign Date	14/09/2018		
2.		Vehicle Par	ticulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer	\$	Steering			
	Brakes		Modification			
	General					
3.		Cond	itions of Tyres			
		Size	Make	Balance		
$\overline{}$	R/H Front Tyre			mm		
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	L/H Rear Tyre			mm .		
4.		Descrip	tion of Damages			
5.		Gene	ral Information			
	Accident Date	09/09/2018	Inspection Date	14/09/2018		
	Survey held at	PRIME AUTO CLAIMS SERVI 6 BENOI PLACE SINGAPORE 629927	CE PTE LTD			
5a.			Remarks			
		ON WAS CONDUCTED ON A"W CE TO YOUR INSTRUCTIONS,				



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M 6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

Date: 13.09.2018

FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower Four Singapore 038986

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SJK6951P TOYOTA ALTIS (2008)

To Sup	ply			
1)	1pc	Right rear door	\$	1,198.50
2)	1pc	Right rear door top hinge	\$	79.10
3)	1pc	Right rear door lower hinge	\$	bt 78.40
4)	1pc	Right rear door checker	\$	£ × 159.40
		Sub total parts	\$	1,515.40
		Less: 25% discount	\$	378.85
			\$	1,136.55
L/char	ges			
1)	To tuff	kote	\$	2.0 50.00
2)	To tran	nsfer right rear door trim, handle, window glass, mechanism	\$	/ 40.00
3)		nove & replace right rear door. Knock right rear door pillar. A adjust right rear door.	\$	20° 300.00
4)	To put	ty, respray painting right rear door inlet & outer. To polish	\$	200 300.00
			_	

	KK Auto Consultanta nence nowy
tt	e Repairer of the following:
	To resurvey before latter spray painting
	To display damaged part(s) during resurvey
	Dares prices are suspect to confirmation
	Third party surviny is on a "Without Prejudice" basis.
	No illegal modifications) is allowed.
	Supplementary (tem(s) must be resurveyed and is subject to final approval from Insurance Company
1	Acknowledged by Repairer
-	Signature:
1	Date:

Sub total L/charges	\$	690.00
Estimate Grand Total	\$	1,826.55
Tanpher	97	4477401
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O2 day	?	
SHF E	ay Jo Nuca	utour.

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details

Vehicle No.: 5JK6951P

Vehicle Type:

R10 - Private Hire (Self-Drive) Motor Car

Vehicle Attachment 1:

No Attachment

Vehicle Scheme:

Normal

Vehicle Make:

TOYOTA

Vehicle Model:

COROLLA ALTIS 1.6 AUTO

Chassis No.:

MR053ZEE106120346

Propellant:

Petrol

Engine No.:

3ZZ4801459

Engine Capacity: Maximum Power Output:

1598 cc

Maximum Laden Weight:

80.0 kW (107 bhp)

Unladen Weight:

1630 kg 1195 kg

Year Of Manufacture:

2008

Original Registration Date:

30 Oct 2008

Lifespan Expiry Date:

COE Category:

A - Car (1600cc & below)

Quota Premium: COE Expiry Date:

\$13,801.00

29 Oct 2018

Road Tax Expiry Date:

29 Oct 2018

PARF Eligibility Expiry Date:

29 Oct 2018

Inspection Due Date:

29 Oct 2019

Intended Transfer Date:

12 Sep 2018

CO2 Emission:

CO Emission:

HC Emission:

NOx Emission:

PM Emission:

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	,,,,,,,	25.00
Total Amount Payable:			
			25.00

You may print this page for reference.

OK Print

Catherine Chong (LKK Auto)

From:

josev.loh@fwd.com

Sent:

Thursday, 13 September, 2018 3:31 PM

To:

assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-

d@lkkauto.com

Cc:

motorclaims.sg@fwd.com

Subject:

FW: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C

13052018 @ 3.45pm

FWD Ref: 1201800011361)

Attachments:

img-180913114109.pdf

Importance:

High

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Attached is the TP GIA report.

Please create the case in Merimen.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





From: Pei Yee [mailto:peiyee@primeautoclaims.com]

Sent: Thursday, 13 September, 2018 3:06 PM

To: Josey Loh Kah Wai - SGUser Cc: aliceleong@primeautoclaims.com

Subject: FW: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C

Importance: High

Hi Sir/Mdm,

Refer to above matter. Clara is on leave and I have sent the email to motorclaims.sg@fwd.com and it was showing email failure.

Kindly assist to settle this matter.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1230-1330pm lunch hour.

*We select LKK Auto Consultants Pte. Ltd.

*Please arrange PRI soonest possible due to loss of income and loss of rental per day count.

Thank you.

Thank you & Best regards,

Pei Yee Prime Auto Claims Service Pte. Ltd. 6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Pei Yee [mailto:peiyee@primeautoclaims.com]
Sent: Thursday, September 13, 2018 10:23 AM

To: 'contact.sq@fwd.com'

Cc: 'aliceleong@primeautoclaims.com'

Subject: FW: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C

Importance: High

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From: Pel Yee [mailto:pelyee@primeautoclaims.com]

Sent: Thursday, September 13, 2018 9:56 AM

To: 'clara.li@fwd.com'

Cc: 'aliceleong@primeautoclaims.com'

Subject: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C

Importance: High

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The above referred

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Virus-free. www.avast.com	

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Asher Sng (LKKAuto)

From:

josey.loh@fwd.com

Sent:

Wednesday, 3 October 2018 9:32 AM

To:

Asher Sng (LKKAuto)

Cc:

motorclaims.sg@fwd.com

Subject:

RE: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C

FWD Ref: 1201800011361)

Hi Asher,

Please proceed.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, 2 October, 2018 5:15 PM

To: Josey Loh Kah Wai - SGUser Cc: Motor Claims SG - SG Common

Subject: RE: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C FWD Ref: 1201800011361).

Hi Josey,

We refer to the above matter.

Both party reported third party open rear right side and collided with our insured vehicle.

We are of the opinion that BOLA 26 shall be applied and liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubl Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 13 September 2018 3:44 PM

To: josey.loh@fwd.com; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Cc: motorclaims.sg@fwd.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C FWD Ref: 1201800011361)

Dear Josey,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: josey.loh@fwd.com [mailto:josey.loh@fwd.com]

Sent: Thursday, 13 September, 2018 3:31 PM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: motorclaims.sg@fwd.com

Subject: FW: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C FWD Ref: 1201800011361)

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Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





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Sent: Thursday, 13 September, 2018 3:06 PM

To: Josey Loh Kah Wai - SGUser

Cc: aliceleong@primeautoclaims.com

Subject: FW: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C

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*We select LKK Auto Consultants Pte. Ltd.

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Thank you.

Thank you & Best regards,

Pei Yee

Prime Auto Claims Service Pte. Ltd.

6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Pei Yee [mailto:peiyee@primeautoclaims.com] Sent: Thursday, September 13, 2018 9:56 AM To: 'clara.li@fwd.com' Cc: 'aliceleong@primeautoclaims.com' Subject: PRI REQUEST TO ACCIDENT ON 09.09.2018 INVOLVING SJK6951P & SKV1576C Importance: High	
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Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Wednesday, 3 October 2018 1:58 PM

To:

'Alice Leong'

Subject:

RE: ACCIDENT ON 09.09.2018 INVOLVING VEHICLES SJK6951P & SKV1576C claiming

against FWD

Attachments:

OI SKETCH PLAN.pdf

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client open the door and collided with our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

	OPENING/ CLOSING OF VEHICLE DOOR (Anywhere)			
26.	→ Door	Vehicle X - Driver / passenger opening/closing the vehicle door into path of other traffic - Driver / passenger inside / outside the vehicle Vehicle Y - Moving Reason: Driver should not obstruct / cause danger to passing vehicles	100%	0%

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong <aliceleong@primeautoclaims.com>

Sent: Monday, 17 September 2018 12:36 PM To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: ACCIDENT ON 09.09.2018 INVOLVING VEHICLES SJK6951P & SKV1576C claiming against FWD

Importance: High

Hi Asher,

The above referred.

Your appointed surveyor Mr. Taufikh had surveyed our client's vehicle on 14.09.2018

For swift & amicable settlement, please establish liabilities as we have to define hirer's accident excess within limited period. Our client had no video footage but have 1pc accident scene photo inside the GIA report.

Regards

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd 6 Benoi Place Singapore 629927 T (65): 6861 0908 | F (65) 6515 2948 HP (65) 9818 4304

A member of the Prime Group

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...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status		
Main	20 Sep 2018 Edit Reg		13 Sep 2018 00:00 Edit Adj Rpt	S\$1,150.00 Edit Estimates	\$\$1,150.00 View Rpt		Pending for Survey Report Cancel Case		
	Main) R	eference	Claim De	etails	Documents	Show All		
CLAIM SU	BFOLDER DE	Principal Control Control Control	16H		[Created	by adjuster]			
Main Claimant:		PRIME CAR RENTAL AND TAXI SERVICES PTE LTD, Co. Reg. No.: 199606293Z							
Vehicle Reg No.:	SJK695	1P		Date o		8 14:00 - :59 hs and 10 Days From	LTA Reg Date (Man Yr)		
Claim Type		1800011361		Palicy/ Note N		00006300-01			
Vehicle Reg No. (Insured):	SKV1576	c		Palicy I (Claims					
Repairer:	Drime Au	to Claims Samile	a Dto I td - Diones	Excess	The second secon	9926, 629926 Piones	- Tab		
Handling Insurer:			(HQ) - Tel: 6727 57			9920, 029920 Plone	or - tell		
Claimant's Insurer:	Tokio Ma	rine Insurance S	ingapore Ltd (HQ)	- Tel: 6221 6111					
Adjuster:	25/09/26	Consultants Pte [18]	Ltd (HQ) - Tel: 62	56-3561 [Handle	ed by MOHD TAUF	IKH BIN HAMID]	[Final Rpt due		
ASSOCIAT	ED MAIL RE	CEIVED				View A	II Compose Case Ma		
There are n	o mail for this	case.							
ALL ASSO	CIATED TAS	KS ^{III}			View All 5	Search Tasks Crea	te New Task Complet		
Due Date	Priority	Type Task	Group Subjec	t Handler	Assigned By	Completed On	Created On Done		

Claim Documents

*SJK6951P (1201800011361)

[SKV1576C]

TP

PRIME CAR RENTAL AND TAXI SERVICES PTE LTD

Sep 9 2018 2:00PM

[TAN NANCY]

Prime Auto Claims Service Pte Ltd - Pioneer

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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/FWD18016802/T1EB3Q2

Date:

17/10/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No:

PNPV2017-00006300-01

No:

Claimant Vehicle SJK6951P

Insured Vehicle No: SKV1576C

Date of Loss:

09/09/2018

Nature of Claim:

TP.

Claim No: 1201800011361

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJK6951P

Make & Model:

TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No:

3ZZ4801459

Reg. Date:

30/10/2008 (Man. Year: 2008)

Chassis No:

MR053ZEE106120346

Colour:

Black

Odometer:

130852 km

Engine Capacity: Market Value/New Car Price: N/A

1598 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Front Right Side: Falken 6 mm Falken 6 mm Rear Left Side: Rear Right Side: Falken 6 mm Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,136.55	1,017.00	119.55	10.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	690.00	460.00	230.00	33.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,826.55	1,477.00	349.55	19.14
Approved Total (Overridden) (S\$)		1,150.00		
(S\$)	1,826.55	1,150.00	676.55	37.04
+ GST 7.00/7.00% (S\$)	127.86	80.50	47.36	37.04
Nett Amount (S\$)	1,954.41	1,230.50	723.91	37.04

INSPECTION

Date of Assignment:

13/09/2018

Date Inspected:

14/09/2018 Inspected At:

Prime Auto Claims Service Pte Ltd -

Pioneer (HQ)

5 BENOI PLACE SINGAPORE 629926

Singapore 629926

Estimated Period of Repair:

2.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD TAUFIKH BIN HAMID Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 16 Oct 2018)

Parts: 143 TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJK6951P)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RIGHT REAR DOOR	Bent	1,198.50 FL	*1,198.50 FL
2	1		*RIGHT REAR DOOR TOP HINGE	Bent	79.10 FL	*79.10 FL
3	1		*RIGHT REAR DOOR LOWER HINGE	Bent	78.40 FL	*78.40 FL
4	1		*RIGHT REAR DOOR CHECKER	Repair	159.40 FL	*-FL
-=+18	inchise	part. L=Listite	- List Item Discount on L Iten	Sub Total (S\$) ns 25.00/25.00% (S\$)_	1,515.40 378.85	1,356.00 339.00
				Total Parts (S\$)	1,136.55	1,017.00
			Report was unsubmitted du	ring this print-out.		

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO TUFF KOTE	New	50.00	20.00
2	TO TRANSFER RIGHT REAR DOOR TRIM ,HANDLE ,WINDOW GLASS ,MECHANISM PARTS	New	40.00	40.00
3	TO REMOVE & REPLACE RIGHT REAR DOOR ,KNOCK RIGHT REAR DOOR PILLAR .ALIGN & ADJUST RIGHT REAR DOOR	New	300.00	200.00
4	TO PUTTY, RESPRAY PAINTING RIGHT REAR DOOR INLET & OUTER .TO POLISH	New	300.00	200.00
	Gross Labour	r Cost (S\$)	690.00	460.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >