

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 29 January, 2020 11:01 AM
To: Foo, Chityan
Cc: Admin A; Vic (LKKAuto)
Subject: RE: 9946634010SG003 *** LKK REF: CC6/AIG18016801/Ahb3
Attachments: OUR REF: 9946634010SG; YOUR REF: CC6/AIG18016801/AJB3S2; TP ESTIMATE - FINALIZED.pdf

Dear Jimmy,

We refer to the below and attached email.

Please find our surveyor's comment with regards to your queries as below:

<ul style="list-style-type: none">• Front bumper side retainer LH, support• Front bumper side retainer RH, support• Front bumper bracket LH, Guide• Front bumper bracket RH, Guide• RHR bumper guide, OTR• LHR bumper guide, OTR• Rear bumper left centre guide, INR• Rear bumper right centre guide, INR• Spare tyre lifting mechanism	<p>These are essential replacement parts which are riveted onto the body of the vehicle.</p> <p>To remove these items, the rivets have to be damaged and most of the time while removing the rivets, the items are inadvertently damaged as well.</p>
<ul style="list-style-type: none">• Spare tyre lifting mechanism	Please refer to Merimen photos 97 - 104
<ul style="list-style-type: none">• RHF foglamp	Please refer to Merimen photos 55 - 56
<ul style="list-style-type: none">• Front grille middle	Please refer to Merimen photos 47 - 49

We also attached an uploaded the finalized marked estimate in merimen as requested.

We hope the above clarifies.

For your approval please.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAuto)

Sent: Friday, 24 January, 2020 12:58 PM

To: Foo, Chityan; Vic (LKKAuto)

Cc: Admin A

Subject: RE: 9946634010SG003 *** LKK REF: CC6/AIG18016801/Ahb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, Chityan <Chityan.Foo@aig.com>

Sent: Friday, 24 January, 2020 12:12 PM

To: Admin A <admin-a@lkkauto.com>

Subject: 9946634010SG003

Dear LKK,

We refer to the above matter

Please let us have your status update on this matter.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg