

Vic (LKKAUTO)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Monday, 13 April, 2020 9:31 AM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <PAYMENT UPDATE> RE: 9946634010SG003 *** LKK REF: CC6/AIG18016801/Ahb3

Dear Mei Kwan,

I am in the midst of raising the payment instructions in the system.

Please allow me sometime to process the necessary documents in place.

Could you upload the documents below into Merimen. My email server has blocked the attachments, thus I was not able to receive them.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Sunday, April 12, 2020 5:00 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] BLOCKED ATTACHMENT: RE: <PAYMENT UPDATE> RE: 9946634010SG003 *** LKK REF: CC6/AIG18016801/Ahb3

Dear Jeremy,

We refer to the subject matter.

Please be informed that we had already settled and submitted survey report in Merimen.

Please update payment status.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: Vic (LKKAuto)
Sent: Friday, 6 March 2020 12:13 PM
To: Foo, Chityan
Cc: Admin A; Vic (LKKAuto); Accounts (LKKAuto)
Subject: <PAYMENT UPDATE> RE: 9946634010SG003 *** LKK REF: CC6/AIG18016801/Ahb3

Dear Jimmy,

We refer to the subject matter.

Please be informed that we had already settled and submitted the documents in merimen.

TP repairer is now chasing for payment.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Monday, 17 February, 2020 9:40 AM
To: Foo, Chityan
Cc: Admin A; Vic (LKKAuto)
Subject: RE: 9946634010SG003 *** LKK REF: CC6/AIG18016801/Ahb3

Dear Jimmy,

We refer to the below email.

Please be informed that TP repairer is now chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 29 January, 2020 11:01 AM

To: Foo, Chityan

Cc: Admin A; Vic (LKKAuto)

Subject: RE: 9946634010SG003 *** LKK REF: CC6/AIG18016801/Ahb3

Dear Jimmy,

We refer to the below and attached email.

Please find our surveyor's comment with regards to your queries as below:

<ul style="list-style-type: none">• Front bumper side retainer LH, support• Front bumper side retainer RH, support• Front bumper bracket LH, Guide• Front bumper bracket RH, Guide• RHR bumper guide, OTR• LHR bumper guide, OTR• Rear bumper left centre guide, INR• Rear bumper right centre guide, INR	<p>These are essential replacement parts which are riveted onto the body of the vehicle.</p> <p>To remove these items, the rivets have to be damaged and most of the time while removing the rivets, the items are inadvertently damaged as well.</p>
<ul style="list-style-type: none">• Spare tyre lifting mechanism	Please refer to Merimen photos 97 - 104
<ul style="list-style-type: none">• RHF foglamp	Please refer to Merimen photos 55 - 56
<ul style="list-style-type: none">• Front grille middle	Please refer to Merimen photos 47 - 49

We also attached an uploaded the finalized marked estimate in merimen as requested.

We hope the above clarifies.

For your approval please.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Friday, 24 January, 2020 12:58 PM

To: Foo, Chityan; Vic (LKKAuto)

Cc: Admin A

Subject: RE: 9946634010SG003 *** LKK REF: CC6/AIG18016801/Ahb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, Chityan <Chityan.Foo@aig.com>

Sent: Friday, 24 January, 2020 12:12 PM

To: Admin A <admin-a@lkkauto.com>

Subject: 9946634010SG003

Dear LKK,

We refer to the above matter

Please let us have your status update on this matter.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

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